

**NEW ORLEANS & COMPANY**

Audits of Financial Statements

December 31, 2023 and 2022



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## **Independent Auditor's Report**

To the Board of Directors  
New Orleans & Company

### **Report on the Audits of the Financial Statements**

#### **Opinion**

We have audited the financial statements of New Orleans & Company (the Company), which comprise the statements of financial position as of December 31, 2023 and 2022, the related statements of activities, functional expenses, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as of December 31, 2023 and 2022, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

#### **Basis for Opinion**

We conducted our audits in accordance with auditing standards generally accepted in the United States of America (GAAS) and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Responsibilities of Management for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern within one year after the date that the financial statements are issued or available to be issued.

## **Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS and *Government Auditing Standards* will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS and *Government Auditing Standards*, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

## **Supplementary Information**

Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of compensation, benefits, and other payments to agency head is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of compensation, benefits, and other payments to agency head is fairly stated, in all material respects, in relation to the financial statements as a whole.

**Other Reporting Required by *Government Auditing Standards***

In accordance with *Government Auditing Standards*, we have also issued our report dated June 19, 2024 on our consideration of the Company's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements, and other matters. The purpose of that report is to solely describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Company's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Company's internal control over financial reporting and compliance.

A handwritten signature in cursive script that reads "LaForte".

A Professional Accounting Corporation

Metairie, LA  
June 19, 2024

**NEW ORLEANS & COMPANY**  
**Statements of Financial Position**  
**December 31, 2023 and 2022**

	2023	2022
<b>Assets</b>		
<b>Current Assets</b>		
Cash and Cash Equivalents	\$ 40,788,405	\$ 31,379,112
Restricted Cash and Cash Equivalents	25,870,979	18,566,812
Accounts Receivable, Net	709,794	1,029,486
Other Receivable, State of Louisiana	1,949,714	2,219,241
Other Receivable, Tourism Support Assessment	1,846,734	2,054,816
Inventory	27,194	35,459
Prepaid Expenses	730,154	2,092,745
<b>Total Current Assets</b>	<b>71,922,974</b>	<b>57,377,671</b>
<b>Investments</b>		
Marketable Securities at Fair Value, Restricted	-	6,043,984
Marketable Securities at Fair Value	22,782,759	19,651,617
<b>Total Investments</b>	<b>22,782,759</b>	<b>25,695,601</b>
<b>Property, Equipment, and Leasehold Improvements</b>		
Land	3,384,130	3,373,130
Building and Improvements	20,882,490	19,854,637
Furniture and Fixtures	102,448	375,226
Equipment	501,279	294,564
Construction in Progress	-	293,253
<b>Total Property, Equipment, and Leasehold Improvements</b>	<b>24,870,347</b>	<b>24,190,810</b>
Less: Accumulated Depreciation	(5,977,286)	(5,382,625)
<b>Property, Equipment, and Leasehold Improvements, Net</b>	<b>18,893,061</b>	<b>18,808,185</b>
<b>Other Assets</b>		
Right-of-Use Assets, Operating Leases	165,454	93,500
Intangible Asset - Internet Domain	1,200,000	1,200,000
<b>Total Assets</b>	<b>\$ 114,964,248</b>	<b>\$ 103,174,957</b>

The accompanying notes are an integral part of these financial statements.

**NEW ORLEANS & COMPANY**  
**Statements of Financial Position (Continued)**  
**December 31, 2023 and 2022**

	2023	2022
<b>Liabilities and Net Assets</b>		
<b>Current Liabilities</b>		
Accounts Payable	\$ 1,530,030	\$ 2,256,186
Deferred Revenue	18,111,403	18,559,598
Promise to Give	358,738	349,989
Operating Lease Liabilities, Current Portion	44,680	39,326
Other Accrued Liabilities	2,969,481	4,984,090
<b>Total Current Liabilities</b>	<b>23,014,332</b>	<b>26,189,189</b>
<b>Long-Term Liabilities</b>		
Promise to Give	744,607	1,103,345
Operating Lease Liabilities, Net of Current Portion	120,774	54,174
Long-Term Debt, Net of Debt Issuance Cost of \$7,310 at 2023 and \$9,790 at 2022	7,036,726	7,034,246
<b>Total Long-Term Liabilities</b>	<b>7,902,107</b>	<b>8,191,765</b>
<b>Total Liabilities</b>	<b>30,916,439</b>	<b>34,380,954</b>
<b>Net Assets</b>		
Without Donor Restrictions		
Designated by the Board	19,467,601	9,193,345
Undesignated	64,580,208	59,600,658
<b>Total Net Assets</b>	<b>84,047,809</b>	<b>68,794,003</b>
<b>Total Liabilities and Net Assets</b>	<b>\$ 114,964,248</b>	<b>\$ 103,174,957</b>

The accompanying notes are an integral part of these financial statements.

**NEW ORLEANS & COMPANY**  
**Statements of Activities**  
**For the Years Ended December 31, 2023 and 2022**

	2023	2022
<b>Changes in Net Assets Without Donor Restrictions</b>		
<b>Revenue and Support</b>		
Appropriations from Government Agencies	\$ 12,016,323	\$ 12,376,594
Tourism Support Assessment Revenue	20,133,150	19,995,172
Membership Dues	1,528,505	1,441,395
Harrah's Marketing Funding	1,000,000	1,000,000
Staffing Services Reimbursement	331,986	408,595
Louisiana Office of Tourism Support	-	500,000
Investment Return, Net	3,069,122	(3,409,026)
Disaster Relief Funding	15,097,661	11,832,248
Short-Term Rental	3,217,779	3,836,993
Other Revenue, Net	1,548,311	822,629
Industry Show Cost-Share Reimbursement	46,599	38,931
	<hr/>	<hr/>
<b>Total Revenue and Support Without Donor Restrictions</b>	<b>57,989,436</b>	<b>48,843,531</b>
	<hr/>	<hr/>
<b>Expenses</b>		
Program Services Expense	36,013,789	32,777,510
Supporting Services Expense	6,721,841	5,742,768
	<hr/>	<hr/>
<b>Total Expenses</b>	<b>42,735,630</b>	<b>38,520,278</b>
	<hr/>	<hr/>
<b>Change in Net Assets Without Donor Restrictions</b>	<b>15,253,806</b>	<b>10,323,253</b>
	<hr/>	<hr/>
<b>Change in Net Assets</b>	<b>15,253,806</b>	<b>10,323,253</b>
	<hr/>	<hr/>
<b>Net Assets, Beginning of Year</b>	<b>68,794,003</b>	<b>58,470,750</b>
	<hr/>	<hr/>
<b>Net Assets, End of Year</b>	<b>\$ 84,047,809</b>	<b>\$ 68,794,003</b>
	<hr/>	<hr/>

The accompanying notes are an integral part of these financial statements.



**NEW ORLEANS & COMPANY**  
**Statement of Functional Expenses**  
**For the Year Ended December 31, 2023**

	<u>Program Services</u>			<u>Supporting</u>	<u>Total</u>
	<u>Support</u>	<u>Other</u>	<u>Total</u>	<u>Services</u>	
	<u>Initiative</u>	<u>Programs</u>	<u>Programs</u>	<u>General</u>	<u>Expenses</u>
	<u>Programs</u>			<u>and</u>	
				<u>Administrative</u>	
Advertising and Marketing	\$ -	\$ 12,212,972	\$ 12,212,972	\$ -	\$ 12,212,972
Salaries	-	6,589,120	6,589,120	2,108,561	8,697,681
Sales, Travel, and Promotion	-	3,730,031	3,730,031	-	3,730,031
Employee Benefits	-	2,287,897	2,287,897	575,143	2,863,040
Operational	-	-	-	2,683,240	2,683,240
Product Development and Sponsorships	2,417,727	-	2,417,727	-	2,417,727
External Commitments	2,144,681	-	2,144,681	-	2,144,681
Convention and Meeting Commitments	-	2,048,257	2,048,257	-	2,048,257
International Representation	-	1,382,628	1,382,628	-	1,382,628
Client Service Initiatives	-	974,306	974,306	-	974,306
Public Relations and Local Advocacy	-	910,752	910,752	-	910,752
Payroll Taxes	-	530,014	530,014	164,719	694,733
Depreciation	-	-	-	594,662	594,662
Research	-	380,185	380,185	-	380,185
Insurance	-	-	-	326,609	326,609
Printing Collateral	-	272,527	272,527	-	272,527
Governmental Relations	-	-	-	185,250	185,250
Photos and Videos	-	132,692	132,692	-	132,692
Postage	-	-	-	83,657	83,657
<b>Total</b>	<b>\$ 4,562,408</b>	<b>\$ 31,451,381</b>	<b>\$ 36,013,789</b>	<b>\$ 6,721,841</b>	<b>\$ 42,735,630</b>

The accompanying notes are an integral part of these financial statements.

**NEW ORLEANS & COMPANY**  
**Statement of Functional Expenses**  
**For the Year Ended December 31, 2022**

	<u>Program Services</u>			<u>Supporting</u>	<u>Total</u>
	<u>Support</u>	<u>Other</u>	<u>Total</u>	<u>Services</u>	
	<u>Initiative</u>	<u>Programs</u>	<u>Programs</u>	<u>General</u>	<u>Expenses</u>
	<u>Programs</u>			<u>and</u>	
				<u>Administrative</u>	
Advertising and Marketing	\$ -	\$ 14,775,660	\$ 14,775,660	\$ -	\$ 14,775,660
Salaries	-	5,600,066	5,600,066	1,883,993	7,484,059
Employee Benefits	-	2,090,702	2,090,702	823,607	2,914,309
Sales, Travel, and Promotion	-	2,281,893	2,281,893	-	2,281,893
Operational	-	-	-	1,909,947	1,909,947
External Commitments	1,724,535	-	1,724,535	-	1,724,535
Convention and Meeting Commitments	-	1,651,680	1,651,680	-	1,651,680
Product Development and Sponsorships	1,627,082	-	1,627,082	-	1,627,082
Client Service Initiatives	-	760,747	760,747	-	760,747
International Representation	-	597,024	597,024	-	597,024
Payroll Taxes	-	458,531	458,531	128,309	586,840
Depreciation	-	-	-	564,657	564,657
Public Relations and Local Advocacy	-	509,018	509,018	-	509,018
Printing Collateral	-	312,784	312,784	-	312,784
Research	-	226,957	226,957	-	226,957
Insurance	-	-	-	215,376	215,376
Governmental Relations	-	-	-	184,494	184,494
Photos and Videos	-	160,831	160,831	-	160,831
Postage	-	-	-	32,385	32,385
<b>Total</b>	<b>\$ 3,351,617</b>	<b>\$ 29,425,893</b>	<b>\$ 32,777,510</b>	<b>\$ 5,742,768</b>	<b>\$ 38,520,278</b>

The accompanying notes are an integral part of these financial statements.

**NEW ORLEANS & COMPANY**  
**Statements of Cash Flows**  
**For the Years Ended December 31, 2023 and 2022**

	2023	2022
<b>Cash Flows from Operating Activities</b>		
Change in Net Assets	\$ 15,253,806	\$ 10,323,253
Adjustments to Reconcile Change in Net Assets to Net Cash Provided by Operating Activities		
Depreciation	594,662	564,654
Amortization of Debt Issuance Cost	2,480	2,480
Unrealized (Gain) Loss on Investment Securities	(2,587,127)	3,924,789
Amortization of Right-of-Use Assets, Operating Leases	48,272	47,138
(Increase) Decrease in Assets		
Accounts and Other Receivable	797,301	(1,096,094)
Inventory	8,265	(4,146)
Prepaid Expenses	1,362,591	(1,539,462)
Increase (Decrease) in Liabilities		
Accounts Payable	(726,156)	(854,880)
Deferred Revenue	(448,195)	(11,968,060)
Promise to Give	(349,989)	403,154
Operating Lease Liabilities	(48,272)	(47,138)
Other Accrued Liabilities	(2,014,609)	4,418,099
<b>Net Cash Provided by Operating Activities</b>	<b>11,893,029</b>	<b>4,173,787</b>
<b>Cash Flows from Investing Activities</b>		
Proceeds from Sales of Investment Securities	3,529,765	3,611,024
Purchases of Investment Securities	(4,073,780)	(10,217,974)
Maturity of Restricted Investments	6,043,984	-
Maturity of Certificate of Deposit	-	6,045,169
Capitalization and Acquisition of Property	(679,538)	(391,999)
<b>Net Cash Provided by (Used in) Investing Activities</b>	<b>4,820,431</b>	<b>(953,780)</b>
<b>Cash Flows from Financing Activities</b>		
Payments on Long-Term Debt	-	(98,211)
<b>Net Cash Used in Financing Activities</b>	<b>-</b>	<b>(98,211)</b>
<b>Net Increase in Cash and Cash Equivalents and Restricted Cash</b>	<b>16,713,460</b>	<b>3,121,796</b>
<b>Cash and Cash Equivalents and Restricted Cash Beginning of Year</b>	<b>49,945,924</b>	<b>46,824,128</b>
<b>Cash and Cash Equivalents and Restricted Cash End of Year</b>	<b>\$ 66,659,384</b>	<b>\$ 49,945,924</b>
<b>Supplemental Disclosure of Cash Flow Information</b>		
Cash Paid for Interest	\$ 297,399	\$ 198,615
<b>Supplemental Disclosures of Non-Cash Investing and Financing Activities</b>		
Right-of-Use Assets Obtained in Exchange for New Operating Lease Obligations	\$ 119,393	\$ 140,152

The accompanying notes are an integral part of these financial statements.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 1. Nature of Activities

##### **History and Organization**

New Orleans & Company is a private, non-profit 501(c)(6) organization dedicated to promoting the Greater New Orleans area as a destination for trade shows, conventions, tour groups, and individual travelers.

New Orleans & Company, Inc., a Louisiana non-profit corporation, was formed on June 30, 2008. On September 16, 2014, New Orleans & Company, Inc. issued a share of its common stock, par value \$0.01 per share, to New Orleans & Company. New Orleans & Company is the sole stockholder of New Orleans & Company, Inc. There has been no activity since New Orleans & Company, Inc.'s formation in 2008.

Support initiative programs consist primarily of external commitment payments to French Quarter Management District. See Note 9 for further details.

Other program expenses are inclusive of Convention and Leisure Sales and Services, Marketing, Communications, and Public Relations and External Affairs. All programs exist to drive economic growth, and support, sustain, evolve, and promote the unique culture of New Orleans for the benefit of its members, visitors, and residents.

#### Note 2. Summary of Significant Accounting Policies

##### **Basis of Accounting**

The Company prepares its financial statements in accordance with accounting principles generally accepted in the United States of America, which involves the application of accrual accounting; consequently, revenues and gains are recognized when earned, and expenses and losses are recognized when incurred.

##### **Basis of Presentation**

Financial statement presentation follows the recommendation of the Financial Accounting Standards Board (FASB) in its Accounting Standards Codification (ASC) Topic, *Financial Statements of Not-for-Profit Organizations*.

##### **Cash and Cash Equivalents**

For the purposes of the statements of cash flows, cash and cash equivalents include bank deposits, money market accounts, and certificates of deposit of three months or less.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 2. Summary of Significant Accounting Policies (Continued)

##### Restricted Accounts

The following table provides a reconciliation of cash, cash equivalents, and restricted cash reported within the statements of financial position that sum to the total of the same such amounts shown in the statements of cash flows:

	<u>December 31,</u>	
	<u>2023</u>	<u>2022</u>
Cash and Cash Equivalents	<b>\$ 40,788,405</b>	\$ 31,379,112
Restricted Cash and Cash Equivalents	<b>25,870,979</b>	18,566,812
<b>Total Cash, Cash Equivalents, and Restricted Cash Shown in the Statements of Cash Flows</b>	<b><u>\$ 66,659,384</u></b>	<b><u>\$ 49,945,924</u></b>

Restricted cash and cash equivalents consist of balances that are to be specifically used under the American Rescue Plan Act (ARPA) funding that was received and included in deferred revenue as of December 31, 2023 and 2022, as well as cash held at a bank as collateral for debt, see Note 6.

##### Accounts Receivable

Accounts receivable are stated at the amount the Company expects to collect from outstanding balances. Prior to January 1, 2023 management has determined, based on historical experience, that all amounts are fully collectible and no allowance for doubtful accounts is necessary. If amounts became uncollectible, they were charged to operations when that determination was made. Use of this method did not result in a material difference from the valuation method required by accounting principles generally accepted in the United States of America.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 2. Summary of Significant Accounting Policies (Continued)

##### **Accounts Receivable (Continued)**

Effective January 1, 2023, the Company carries its accounts receivables net of an allowance for credit losses. The measurement and recognition of credit losses involves the use of judgment. Management's assessment of expected credit losses includes consideration of current and expected economic conditions, market and industry factors affecting the Company's customers (including their financial condition), the aging of account balances, historical credit loss experience, customer concentrations, and customer creditworthiness. Management evaluates its experience with historical losses and then applies this historical loss ratio to financial assets with similar characteristics. The Company's historical loss ratio or its determination of risk pools may be adjusted for changes in customer, economic, market or other circumstances. The Company may also establish an allowance for credit losses for specific receivables when it is probable that the receivable will not be collected and the loss can be reasonably estimated. Amounts are written off against the allowance when they are considered to be uncollectible, and reversals of previously reserved amounts are recognized if a specifically reserved item is settled for an amount exceeding the previous estimate. As of December 31, 2023, the total allowance recorded for credit losses was \$-0-.

Accounts receivable as of January 1, 2022 totaled \$696,388.

##### **Inventory**

Inventory consisting of maps and brochures is valued at the lower of cost (first-in, first-out method) or net realizable value.

##### **Investments**

The Company records investment purchases at cost, or if donated, at fair value on the date of donation. Thereafter, investments are reported at their fair values in the statements of financial position. Net investment return/(loss) is reported in the statements of activities and consists of interest and dividend income, realized and unrealized capital gains and losses, less external and direct internal investment expenses.

##### **Property, Equipment, and Leasehold Improvements**

Property and equipment are stated at cost, net of allowance for accumulated depreciation. Additions, improvements, and betterments to property and equipment in excess of \$500 which extends the useful life or increases the carrying value of the assets are capitalized.

Expenditures for maintenance, repairs, and improvements which do not materially extend the useful lives of the assets are charged to expense as incurred. When property and equipment are removed from service, the cost of the asset and the related accumulated depreciation are removed from the books and any resulting gain or loss is credited to or charged against the current period's change in net assets.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 2. Summary of Significant Accounting Policies (Continued)

##### Property, Equipment, and Leasehold Improvements (Continued)

Depreciation is provided in amounts sufficient to relate the cost of depreciable assets to operations over their estimated useful lives using the straight-line method. Depreciation expense was \$594,662 and \$564,654 for the years ended December 31, 2023 and 2022, respectively. The estimated useful lives used in computing depreciation are as follows:

Buildings and Improvements	5 - 40 Years
Furniture, Fixtures, and Equipment	5 - 10 Years
Vehicle	5 Years
Software	5 Years

##### Valuation of Long-Lived Assets

The Company reviews the carrying value of long-lived assets for impairment whenever events or circumstances indicate that the carrying value of an asset may not be recoverable from the estimated future cash flows expected to result from its use and eventual disposition. The Company recognized no impairment during the years ended December 31, 2023 or 2022.

##### Leases

The Company determines if an arrangement is or contains a lease at inception, which is the date on which the terms of the contract are agreed to, and the agreement creates enforceable rights and obligations. A contract is or contains a lease when (i) explicitly or implicitly identified assets have been deployed in the contract and (ii) the Company obtains substantially all of the economic benefits from the use of that underlying asset and directs how and for what purpose the asset is used during the term of the contract. The Company also considers whether its service arrangements include the right to control the use of an asset.

The Company recognized most leases on its statements of financial position as a right-of-use (ROU) asset representing the right to use an underlying asset and a lease liability representing the obligation to make lease payments over the lease term, measured on a discounted basis.

Leases are classified as either finance leases or operating leases based on certain criteria. Classification of the lease affects the pattern of expense recognition in the statement of activities.

The Company made an accounting policy election available under Topic 842 not to recognize ROU assets and lease liabilities for leases with a term of 12 months or less. For all other leases, ROU assets and lease liabilities are measured based on the present value of future lease payments over the lease term at the commencement date of the lease. The ROU assets also include any initial direct costs incurred and lease payments made at or before the commencement date and are reduced by any lease incentives. To determine the present value of lease payments, the Company made an accounting policy election available to non-public companies to utilize a risk-free borrowing rate, which is aligned with the lease term at the lease commencement date.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 2. Summary of Significant Accounting Policies (Continued)

##### **Leases (Continued)**

The Company has made an accounting policy election to account for lease and non-lease components in its contracts as a single lease component for its vehicle and equipment asset classes. The non-lease components typically represent additional services transferred to the Company.

##### **Deferred Revenue**

Membership dues revenue is recognized when earned over the membership period. Advertising revenue billed in advance is deferred and recorded as income in the period in which the related services are provided.

##### **Net Assets**

Net assets, revenues, gains, and losses are classified based on the existence or absence of donor-imposed restrictions. Accordingly, net assets and changes therein are classified and reported as follows:

*Net Assets Without Donor Restrictions* - Net assets available for use in general operations and not subject to donor restrictions. The governing board has designated, from net assets without donor restrictions, net assets for operating reserves.

*Net Assets With Donor Restrictions* - Net assets subject to donor-imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or that can be fulfilled or removed by actions of the Company pursuant to those stipulations. Donor-imposed restrictions are released when a restriction expires, that is, when the stipulated time has elapsed, when the stipulated purpose for which the resource was restricted has been fulfilled, or both. As restrictions are met or until released in accordance with the Company's spending policy, assets are reclassified to net assets without donor restrictions.

##### **Revenues and Revenue Recognition**

###### Member Dues

Membership dues from active members, which are generally nonrefundable, are recorded as revenues monthly over the membership period for which they are collected, which is generally one calendar year. The performance obligations consist of being listed on the New Orleans & Company website, being listed in a travel brochure, and being invited to membership events. These performance obligations are fully performed within a membership period. Dues paid in advance are deferred to the membership period to which they relate.

###### Appropriations from Government Agencies and Tourism Support Assessment Revenue

The Company receives appropriations from the State of Louisiana, through the City of New Orleans from a short term rental tax, as well as a Tourism Support Assessment directly from hotels in the City of New Orleans. Management has made the assessment that under ASC 606 revenue is to be recognized at the point in time in which the Company has been made aware of the amounts to be received under these agreements.



**Note 2. Summary of Significant Accounting Policies (Continued)**

**Revenues and Revenue Recognition (Continued)**

**Contributions**

The Company reports gifts of cash and other assets as restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, net assets with donor restrictions are reclassified to net assets without donor restrictions and are reported in the statements of activities as net assets released from restrictions.

Gifts of long-lived operating assets such as land, buildings, or equipment are reported as revenue and support without donor restrictions, unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as revenue and support with donor restrictions. Absent explicit donor stipulations about how long these long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

**Functional Allocation of Expenses**

The costs of program and supporting services activities have been summarized on a functional basis in the statements of activities. The statements of functional expenses present the natural classification detail of expenses by function. Accordingly, certain costs have been allocated among the programs and supporting services benefited. Expenses are allocated on a reasonable basis that is consistently applied. When possible, expenses are first allocated by direct identification and then by department by head count. Expenses that are allocated include insurance and all operational expenses.

**Vacation and Sick Pay**

All full-time regular employees are eligible for five days annually of paid vacation after completion of sixty days of consecutive employment, ten days annually after one year of employment, fifteen days annually after five years of employment, twenty days annually after ten years of employment, and an additional day for each additional year of employment beginning with the sixteenth anniversary. Paid vacation hours are determined by employment anniversary date, adjusted by any leave of absence. All full-time employees are also eligible for up to twenty-five sick days accruing five hours per month. Vacation time unused at the end of the anniversary date is lost. Upon termination, unused vacation time is paid, and sick time is lost.

**Non-Direct Response Advertising**

The Company expenses advertising costs as incurred. Advertising expenses charged to operations totaled \$12,212,972 and \$14,775,660 in 2023 and 2022, respectively.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 2. Summary of Significant Accounting Policies (Continued)

##### Uncertain Tax Positions

Accounting principles generally accepted in the United States of America provide accounting and disclosure guidance about positions taken by an entity in its tax returns that might be uncertain. The Company believes that it has appropriate support for any tax positions taken, and management has determined that there are no uncertain tax positions that are material to the financial statements.

Penalties and interest assessed by income taxing authorities, if any, would be included in income tax expense.

##### Use of Estimates

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect amounts recorded in the financial statements. Actual results may differ from these estimates due to information that becomes available subsequent to the issuance of the financial statements or other reasons.

##### Recent Accounting Pronouncements Adopted and Change of Accounting Principle

As of January 1, 2023, the Company adopted Accounting Standards Update (ASU) No. 2016-13, Measurement of Credit Losses on Financial Instruments, and all subsequently issued related amendments, which changed the methodology used to recognize impairment of the Company's contracts receivables. Under this ASU, financial assets are presented at the net amount expected to be collected, requiring immediate recognition of estimated credit losses expected to occur over the asset's remaining life. This is in contrast to previous U.S. GAAP, under which credit losses were not recognized until it was probable that a loss had been incurred. The Company performed its expected credit loss calculation based on historical contracts receivable write-offs, including consideration of then-existing economic conditions and expected future conditions. The Company deemed that the adoption of ASU 2016-13 was not material to the financial statements; therefore, a cumulative-effect adjustment to record its estimate of the allowance for credit losses upon adoption is not recorded in the accompanying financial statements.

#### Note 3. Concentration of Credit Risk

The Company maintains cash in five commercial banks. The total amount by which cash on deposit in those banks exceeds the federally insured limits is \$65,392,634 as of December 31, 2023. The Company has not experienced any losses and does not believe that significant credit risk exists as a result of this practice.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 4. Investments

The fair market value of investments is as follows at December 31, 2023 and 2022:

	2023	2022
Common Stocks	\$ 2,259,058	\$ 2,041,537
Zero Coupon Treasury Bills, Restricted	-	6,043,984
Private Equity/Hedge Funds	409,276	352,617
Mutual Funds	18,013,274	15,489,220
Exchange Traded Funds	2,101,151	1,768,243
<b>Total Investments</b>	<b>\$ 22,782,759</b>	<b>\$ 25,695,601</b>

#### Note 5. Intangible Asset - Internet Domain

On May 2, 2014, the Company purchased ownership of, and all rights related to, the domain names, the websites, and related rights of NewOrleans.com for a purchase price of \$1,200,000. This purchase was capitalized as an intangible asset not subject to amortization due to the indefinite life of the asset. On an annual basis, the Company will test the asset for impairment. There has been no impairment loss recorded as of December 31, 2023 and 2022.

#### Note 6. Debt

In June 2020, the Company entered into a debt restructuring agreement with its bank in order to restructure its mortgage notes payable. The Company restructured its note payable into two notes payable. The first note has a principal balance of up to \$6,000,000 with advances under the loan being made during the first six-month period ended on December 30, 2021. This loan is secured by an account with the bank consisting of \$6,403,378 in cash. The interest rate on this notes is 4.21%. Interest only payments are required throughout the life of the loan with outstanding principal plus any accrued unpaid interest due at June 30, 2025. The second note has a principal balance of up to \$2,800,000 with advances under the loan being made during the first eighteen-month period ended on December 30, 2022. This loan is secured by buildings and equipment of the Company. The interest rate is 3.75%. Interest only payments are required throughout the life of the loan with outstanding principal plus any accrued unpaid interest due at June 30, 2025. The total amount outstanding, net of debt issuance costs, under these notes at December 31, 2023 and 2022 was \$7,036,726, and \$7,034,246, respectively.

In 2017, the Company adopted FASB Accounting Standards Update (ASU) 2015-03, *Interest - Imputation of Interest (Subtopic 835-30): Simplifying the Presentation of Debt Issuance Costs*. This ASU requires debt issuance costs to be presented as a direct deduction from the carrying amount of the debt liability, rather than an asset. For the years ended December 31, 2023 and 2022, there was \$2,480 of amortization expense reported in the accompanying statements of activities.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 7. Fair Value Measurements

The Company follows the *Fair Value Measurement* Topic of the FASB ASC 820 which establishes a common definition for fair value to be applied to accounting principles generally accepted in the United States of America requiring use of fair value, establishes a framework for measuring fair value, and expands disclosures about such fair value measurements.

The *Fair Value Measurement* Topic establishes a hierarchy for ranking the quality and reliability of the information used to determine fair values. ASC 820 requires that assets and liabilities earned at fair value be classified and disclosed in one of the following three categories:

- Level 1 Inputs are based upon unadjusted quoted prices for identical instruments traded in active markets.
- Level 2 Inputs are based upon quoted process for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques for which all significant assumptions are observable in the market or can be corroborated by observable market data for substantially the full term of the assets or liabilities.
- Level 3 Inputs are generally unobservable and typically reflect management's estimates of assumptions that market participants would use in pricing the asset or liability. The fair values are therefore determined using model-based techniques that include option pricing models, discounted cash flow models, and similar techniques.

The Company endeavors to utilize the best available information in measuring fair value. Financial assets and liabilities are classified based on the lowest level of input that is significant to the fair value measurement.

The Company uses net asset value (NAV) per share, or its equivalent, such as member units or ownership interest in partners' capital, as a practical expedient to estimate the fair value of certain hedge funds and private equity funds which do not have readily determinable fair values

#### **Recurring Fair Value Measurements**

The fair value of assets and liabilities measured at estimated fair value on a recurring basis, including those items for which the Company has elected the fair value option, are estimated as described in the preceding section.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

#### Note 7. Fair Value Measurements (Continued)

##### Recurring Fair Value Measurements (Continued)

The estimated fair values and their corresponding fair value hierarchy as of December 31, 2023 are summarized as follows:

December 31, 2023	Level 1	Level 2	Level 3	Total
Common Stocks	\$ 2,259,058	\$ -	\$ -	\$ 2,259,058
Private Equity/Hedge Funds				
Measured at Net Asset Value <sup>(a)</sup>	-	-	-	409,276
Exchange Traded Funds	2,101,151	-	-	2,101,151
Mutual Funds				
Large Blend	8,301,642	-	-	8,301,642
Foreign Large Blend	1,651,875	-	-	1,651,875
Corporate Bond	613,583	-	-	613,583
Intermediate Government	407,441	-	-	407,441
Long Government	210,863	-	-	210,863
Long-Short Equity	201,620	-	-	201,620
Ultrashort Bond	198,818	-	-	198,818
Short-Term Bond	389,261	-	-	389,261
High Yield Bond	363,586	-	-	363,586
Intermediate-Term Bond	407,833	-	-	407,833
Multistrategy	397,801	-	-	397,801
Multisector Bond	186,907	-	-	186,907
Nontraditional Bond	293,182	-	-	293,182
Systematic Trend	96,513	-	-	96,513
World Bond-USD Hedged	4,292,349	-	-	4,292,349
	18,013,274	-	-	18,013,274
<b>Total Mutual Funds</b>	<b>18,013,274</b>	<b>-</b>	<b>-</b>	<b>18,013,274</b>
<b>Total Investments at Fair Value</b>	<b>\$ 22,373,483</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 22,782,759</b>

(a) In accordance with Subtopic 820-10, certain investment that are measured at fair value using the net asset value per share or its equivalent practical expedient have not been classified in the fair value hierarchy. The fair value amounts presented in this table are intended to permit reconciliation of the fair value hierarchy to the amounts presented in the statements of financial position.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

#### Note 7. Fair Value Measurements (Continued)

##### Recurring Fair Value Measurements (Continued)

The estimated fair values and their corresponding fair value hierarchy as of December 31, 2022 are summarized as follows:

December 31, 2022	Level 1	Level 2	Level 3	Total
Common Stocks	\$ 2,041,537	\$ -	\$ -	\$ 2,041,537
Zero Coupon Treasury Bills	6,043,984	-	-	6,043,984
Private Equity/Hedge Funds				
Measured at Net Asset Value <sup>(a)</sup>	-	-	-	352,617
Exchange Traded Funds	1,768,243	-	-	1,768,243
Mutual Funds				
Large Blend	7,120,527	-	-	7,120,527
Foreign Large Blend	1,429,064	-	-	1,429,064
Event Driven	204,740	-	-	204,740
Intermediate Government	858,804	-	-	858,804
Long-Short Equity	180,014	-	-	180,014
Ultrashort Bond	167,355	-	-	167,355
Short-Term Bond	387,244	-	-	387,244
High Yield Bond	521,836	-	-	521,836
Intermediate-Term Bond	544,408	-	-	544,408
Multistrategy	342,835	-	-	342,835
Multisector Bond	182,155	-	-	182,155
Nontraditional Bond	182,545	-	-	182,545
World Bond-USD Hedged	3,367,693	-	-	3,367,693
Total Mutual Funds	15,489,220	-	-	15,489,220
<b>Total Investments at Fair Value</b>	<b>\$ 25,342,984</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 25,695,601</b>

(a) In accordance with Subtopic 820-10, certain investment that are measured at fair value using the net asset value per share or its equivalent practical expedient have not been classified in the fair value hierarchy. The fair value amounts presented in this table are intended to permit reconciliation of the fair value hierarchy to the amounts presented in the statements of financial position.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

#### Note 7. Fair Value Measurements (Continued)

##### Recurring Fair Value Measurements (Continued)

The Company's investments at December 31, 2023 and 2022 that feature net asset value (NAV) per share are as follows:

2023	Adjusted Fair Value Calculated Using NAV	Number of Funds	Remaining Life	Unfunded Commitments	Redemption Terms	Redemption Restriction Terms	Redemption Restrictions and Terms in Place at Year- End
Private Equity (Fund of Funds) <sup>(a)</sup>	\$ 383,925	1	5 Years	\$ 85,068	Fund Liquidation	At the direction of the GP at liquidation of the fund	Yes
Private Equity (Fund of Funds) <sup>(a)</sup>	25,351	1	9 Years	474,649	Fund Liquidation	At the direction of the GP at liquidation of the fund	Yes
<b>Total</b>	<b>\$ 409,276</b>			<b>\$ 559,717</b>			

- (a) This fund seeks to provide aggregate long-term compound returns in excess of those available from a portfolio of conventional investments in the public equity markets by making investments primarily in underlying funds that provide exposure to different managers, sectors, geographic regions, and investment strategies.

2022	Adjusted Fair Value Calculated Using NAV	Number of Funds	Remaining Life	Unfunded Commitments	Redemption Terms	Redemption Restriction Terms	Redemption Restrictions and Terms in Place at Year- End
Private Equity (Limited Partnership) <sup>(a)</sup>	\$ 352,617	1	6 Years	\$ 126,559	Fund Liquidation	At the direction of the GP at liquidation of the fund	Yes
<b>Total</b>	<b>\$ 352,617</b>			<b>\$ 126,559</b>			

- (a) The purpose of the partnership is to invest its capital in such a manner as to achieve favorable returns through investment primarily in a diversified portfolio of equity securities of small capitalization companies. It seeks long-term capital appreciation by owning small capitalization stocks identified through fundamental research and considered mispriced relative to their intrinsic value.

#### Note 8. Tourism Support Assessment Revenue

The Tourism Support Assessment became effective on April 1, 2014. The Tourism Support Assessment is an assessment by the Company on its member hotels within an Assessment Area. The assessment is 1.75% of daily room charges for occupancy and applies only to those room charges that are subject to the state authorized hotel and motel taxes. The assessment, as adopted by the board of directors of the Company, reads as follows: On or before the 20<sup>th</sup> day of each month, each hotel member shall remit to the Company or its designated agent an amount equal to 1.75% of those room charges for occupancy of its hotel rooms in the Assessment Area in the preceding month that are subject to state authorized hotel and motel taxes.

Tourism support assessment revenue totaled \$20,133,150 and \$19,955,172 for the years ended December 31, 2023 and 2022, respectively.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 9. External Commitments

External commitments in the statements of functional expenses consisted of the following for the years ended December 31, 2023 and 2022:

	2023	2022
French Quarter Management District Disbursements	\$ 1,350,000	\$ 1,378,597
Other	794,681	345,938
<b>Total</b>	<b>\$ 2,144,681</b>	<b>\$ 1,724,535</b>

#### Note 10. Net Assets

Board-designated, net assets without donor restrictions are designated to support the following as of December 31, 2023 and 2022:

	2023	2022
Future Commitments	\$ 19,467,601	\$ 9,193,345
<b>Total</b>	<b>\$ 19,467,601</b>	<b>\$ 9,193,345</b>

The following is the future commitments of net assets by year as of December 31, 2023:

Year Ending December 31,	Amount
2024	\$ 7,652,741
2025	5,135,957
2026	3,722,595
2027	548,135
2028	1,039,523
Thereafter	1,368,650
<b>Total</b>	<b>\$ 19,467,601</b>



## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 11. Liquidity and Availability

Financial assets available for general expenditure, that is, without donor or other restrictions limiting their use, within one year of the statements of financial position date, comprise the following:

Financial Assets Available, at December 31, 2023	
Cash and Cash Equivalents	\$ 66,659,384
Accounts Receivable	709,794
Other Receivable, State of Louisiana	1,949,714
Other Receivable, Tourism Support Assessment	1,846,734
Investments in Marketable Securities	<u>22,782,759</u>
 Total Available Financial Assets	 93,948,385
 Less: Those Unavailable for General Expenditures Within One Year	
Board-Designated Assets as Disclosed in Note 10	<u>(19,467,601)</u>
 <b>Financial Assets Available to Meet Cash Needs for General Expenditures Within One Year</b>	 <b><u>\$ 74,480,784</u></b>

As part of its liquidity management plan, the Company invests cash in excess of daily requirements in short-term investments and money market funds.

#### Note 12. Hotel Tax Statutory Dedication

The Company has arrangements with the State of Louisiana (the State) to promote tourism and economic development in the Greater New Orleans area in exchange for government appropriations. Act 447 of the 2023 Regular Legislative Session provides for an annual appropriation of up to \$11,200,000 based on the State's fiscal year-end June 30, 2024. Act 199 of the 2022 Regular Legislative Session provides for an annual appropriation of up to \$11,200,000 based on the State's fiscal year-end June 30, 2023. The actual appropriation recorded by the Company for the calendar years ended December 31, 2023 and 2022 was \$12,016,323 and \$12,376,594, respectively.

#### Note 13. Defined Contribution Plan

The Company offers full-time employees who have completed sixty days of continuous service participation in its 401(k) plan. Employees may contribute up to the maximum level of deferral allowed by the Internal Revenue Service. The plan provides for employer contributions up to 100% on the first 5% of employee contributions. The employees are 100% vested after completion of two years of service. Matching contributions for the years ended December 31, 2023 and 2022 were \$350,504 and \$274,754, respectively.

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 13. Defined Contribution Plan (Continued)

During the year ended December 31, 2019, the Company offered the president and CEO a participation in Executive 457(f) plan. The plan provides for employer contributions equal to participant's gross annual bonus received. Contribution for the years ended December 31, 2023 and 2022 were \$23,119 and \$127,984, respectively.

#### Note 14. Donated Services (Unaudited)

The Company has received a significant amount of non-professional donated services from various businesses in and around Greater New Orleans. These services were used in programs designed to promote the local tourism market. Management estimates that approximately \$173,226 and \$193,112 of donated services were received in 2023 and 2022, respectively. However, these services do not meet all of the applicable requirements of ASC 958, *Not-for-Profit Entities*; therefore, no amounts have been reflected in the financial statements for these donated services.

#### Note 15. Leases

The Company leases office equipment and vehicles under operating lease agreements that have terms ranging from 3 to 5 years. The Company's operating leases generally do not contain any material restrictive covenants or residual value guarantees.

Operating lease cost is recognized on a straight-line basis over the lease term. Operating lease cost totaled \$49,682 and \$47,971 for the years ended December 31, 2023 and 2022, respectively.

Supplemental balance sheet information related to leases is as follows as of December 31:

	<b>2023</b>	2022
Weighted-Average Remaining Lease Term:		
Operating Leases	<b>3.90 Years</b>	3.25 Years
Weighted-Average Discount Rate:		
Operating Leases	<b>3.4%</b>	1.2%

## NEW ORLEANS & COMPANY

### Notes to Financial Statements

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#### Note 15. Leases (Continued)

Future undiscounted cash flows for each of the next five years and thereafter and a reconciliation to the lease liability recognized on the statement of financial position are as follows as of December 31, 2023:

Year Ending December 31,	Amount
2023	\$ 49,583
2024	44,256
2025	44,256
2026	27,840
2027	11,356
Total Lease Payments	177,291
Less: Imputed Interest	(11,837)
<b>Total Present Value of Lease Liabilities</b>	<b>\$ 165,454</b>

#### Note 16. Promise to Give

During the year ended December 31, 2022, the Company entered into an amendment to an event support agreement with the Essence Festival that extends into 2026. At December 31, 2023 and 2022, included in current liabilities is \$358,738 and \$349,989, respectively, and in long-term liabilities is \$744,607 and \$1,103,345, respectively, due for this event within five years.

#### Note 17. Subsequent Events

Management has evaluated subsequent events through June 19, 2024, the date which the financial statements were available to be issued. No events were identified that required adjustment to or disclosure within the financial statements. No events occurring after June 19, 2024 have been evaluated for inclusion in these financial statements.

## **SUPPLEMENTARY INFORMATION**

**NEW ORLEANS & COMPANY**  
**Schedule of Compensation, Benefits, and Other Payments to**  
**Agency Head**  
**For the Year Ended December 31, 2023**

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Louisiana Revised Statute (R.S.) 24:513(A)(3) as amended by Act 706 of the 2014 Regular Legislative Session requires that the total compensation, reimbursements, and benefits of an agency head or political subdivision head or chief executive officer related to the position, including but not limited to travel, housing, unvouchered expense, per diem, and registration fees, to be reported as a supplemental report within the financial statements of local government and quasi-public auditees. In 2015, Act 462 of the 2015 Regular Session of the Louisiana Legislature further amended R.S. 24:513(A)(3) to clarify that nongovernmental entities or not-for-profit entities that received public funds shall report only the use of public funds for the expenditures itemized in the supplemental report.

**Agency Head**

Mr. Walter J. Leger III, President/CEO

<b>Purpose</b>	<b>Amount *</b>
Salary	\$0
Bonus	\$0
Benefits - Insurance	\$0
Benefits - Retirement	\$0
Benefits - Other	\$0
Car Allowance	\$0
Vehicle Provided by Organization	\$0
Per Diem	\$0
Reimbursements	\$0
Travel	\$0
Registration Fees	\$0
Conference Travel	\$0
Continuing Professional Education Fees	\$0
Miscellaneous Expenses	\$0

\* All compensation and expenses for the Agency Head are paid for with funding provided by the private sector.

**REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND  
ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT  
OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE  
WITH GOVERNMENT AUDITING STANDARDS**

Independent Auditor's Report

To the Board of Directors  
New Orleans & Company

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of New Orleans & Company (the Company) which comprise the statement of financial position as of December 31, 2023, the related statements of activities, functional expenses, and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated June 19, 2024.

**Report on Internal Control Over Financial Reporting**

In planning and performing our audit of the financial statements, we considered the Company's internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected, on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

**Report on Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the Company's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the financial statements. However, providing an opinion on compliance with those provisions was not an objective of our audit, and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

**Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose. Under Louisiana Revised Statute 24:513, this report is distributed by the Legislative Auditor as a public document.

A handwritten signature in cursive script that reads "LaForte".

A Professional Accounting Corporation

Metairie, LA  
June 19, 2024

**NEW ORLEANS & COMPANY**  
**Schedule of Findings and Responses**

**For the Year Ended December 31, 2023**

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**Part I - Summary of Auditor's Results**

Financial Statements

- |  |            |
|--|------------|
| 1. Type of auditors' report issued:                          | Unmodified |
| 2. Internal control over financial reporting:                |            |
| a. Material weaknesses identified?                           | No         |
| b. Significant deficiencies identified?                      | None       |
| 3. Noncompliance material to the financial statements noted? | No         |

Federal Awards

Not applicable.

**Part II - Financial Statement Findings**

None noted.



**NEW ORLEANS & COMPANY**  
**Schedule of Prior Audit Findings**

**For the Year Ended December 31, 2023**

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None noted.

## **AGREED-UPON PROCEDURES REPORT**

New Orleans & Company

Independent Accountant's Report  
On Applying Agreed-Upon Procedures

**For the Period January 1, 2023 - December 31, 2023**

To the Board Directors of  
New Orleans & Company  
and the Louisiana Legislative Auditor:

We have performed the procedures enumerated below on the New Orleans & Company's (the Company) control and compliance (C/C) areas identified in the Louisiana Legislative Auditor's (LLA) Statewide Agreed-Upon Procedures (SAUPs) for the fiscal year January 1, 2023 through December 31, 2023. New Orleans & Company's management is responsible for those C/C areas identified in the SAUPs.

New Orleans & Company has agreed to and acknowledged that the procedures performed are appropriate to meet the intended purpose of the engagement, which is to perform specified procedures on the C/C areas identified in the LLA's SAUPs for the fiscal year January 1, 2023 through December 31, 2023. Additionally, the LLA has agreed to and acknowledged that the procedures performed are appropriate for its purposes. This report may not be suitable for any other purpose. The procedures performed may not address all the items of interest to a user of this report and may not meet the needs of all users of this report and, as such, users are responsible for determining whether the procedures performed are appropriate for their purposes.

The procedures and results are as follows:

### **1) *Written Policies and Procedures***

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- A. Obtain and inspect the entity's written policies and procedures and observe whether they address each of the following categories and subcategories if applicable to public funds and the entity's operations:
- i. **Budgeting**, including preparing, adopting, monitoring, and amending the budget.
  - ii. **Purchasing**, including (1) how purchases are initiated, (2) how vendors are added to the vendor list, (3) the preparation and approval process of purchase requisitions and purchase orders, (4) controls to ensure compliance with the Public Bid Law, and (5) documentation required to be maintained for all bids and price quotes.

- iii. **Disbursements**, including processing, reviewing, and approving.
- iv. **Receipts/Collections**, including receiving, recording, and preparing deposits. Also, policies and procedures should include management's actions to determine the completeness of all collections for each type of revenue or agency fund additions (e.g., periodic confirmation with outside parties, reconciliation to utility billing after cutoff procedures, reconciliation of traffic ticket number sequences, agency fund forfeiture monies confirmation).
- v. **Payroll/Personnel**, including (1) payroll processing, (2) reviewing and approving time and attendance records, including leave and overtime worked, and (3) approval process for employee rates of pay or approval and maintenance of pay rate schedules.
- vi. **Contracting**, including (1) types of services requiring written contracts, (2) standard terms and conditions, (3) legal review, (4) approval process, and (5) monitoring process.
- vii. **Travel and Expense Reimbursement**, including (1) allowable expenses, (2) dollar thresholds by category of expense, (3) documentation requirements, and (4) required approvers.
- viii. **Credit Cards (and debit cards, fuel cards, purchase cards, if applicable)**, including (1) how cards are to be controlled, (2) allowable business uses, (3) documentation requirements, (4) required approvers of statements, and (5) monitoring card usage (e.g., determining the reasonableness of fuel card purchases).
- ix. **Ethics**, including (1) the prohibitions as defined in Louisiana Revised Statute (R.S.) 42:1111-1121, (2) actions to be taken if an ethics violation takes place, (3) system to monitor possible ethics violations, and (4) a requirement that documentation is maintained to demonstrate that all employees and officials were notified of any changes to the entity's ethics policy.
- x. **Debt Service**, including (1) debt issuance approval, (2) continuing disclosure/EMMA reporting requirements, (3) debt reserve requirements, and (4) debt service requirements.
- xi. **Information Technology Disaster Recovery/Business Continuity**, including (1) identification of critical data and frequency of data backups, (2) storage of backups in a separate physical location isolated from the network, (3) periodic testing/verification that backups can be restored, (4) use of antivirus software on all systems, (5) timely application of all available system and software patches/updates, and (6) identification of personnel, processes, and tools needed to recover operations after a critical event.
- xii. **Prevention of Sexual Harassment**, including R.S. 42:342-344 requirements for (1) agency responsibilities and prohibitions, (2) annual employee training, and (3) annual reporting.

**Results:** We reviewed New Orleans & Company's policies and procedures, and noted that because New Orleans & Company is not a governmental entity, not all of the preceding attributes are applicable. For each attribute that was applicable no exceptions noted.

## 2) Board or Finance Committee

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- A. Obtain and inspect the board/finance committee minutes for the fiscal period, as well as the board's enabling legislation, charter, bylaws, or equivalent document in effect during the fiscal period, and:
- i. Observe that the board/finance committee met with a quorum at least monthly, or on a frequency in accordance with the board's enabling legislation, charter, bylaws, or other equivalent document.
  - ii. For those entities reporting on the governmental accounting model, observe whether the minutes referenced or included monthly budget-to-actual comparisons on the general fund, quarterly budget-to-actual, at a minimum, on proprietary funds, and semi-annual budget-to-actual, at a minimum, on all special revenue funds. *Alternatively, for those entities reporting on the not-for-profit accounting model, observe that the minutes referenced or included financial activity relating to public funds if those public funds comprised more than 10% of the entity's collections during the fiscal period.*
  - iii. For governmental entities, obtain the prior year audit report and observe the unassigned fund balance in the general fund. If the general fund had a negative ending unassigned fund balance in the prior year audit report, observe that the minutes for at least one meeting during the fiscal period referenced or included a formal plan to eliminate the negative unassigned fund balance in the general fund.
  - iv. Observe whether the board/finance committee received written updates of the progress of resolving audit finding(s), according to management's corrective action plan at each meeting until the findings are considered fully resolved.

**Results:** No exceptions were identified as a result of performing these procedures.

## 3) Bank Reconciliations

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- A. Obtain a listing of entity bank accounts for the fiscal period from management and management's representation that the listing is complete. Ask management to identify the entity's main operating account. Select the entity's main operating account and randomly select 4 additional accounts (or all accounts if less than 5). Randomly select one month from the fiscal period, obtain and inspect the corresponding bank statement and reconciliation for each selected account, and observe that:
- i. Bank reconciliations include evidence that they were prepared within 2 months of the related statement closing date (e.g., initialed and dated or electronically logged);
  - ii. Bank reconciliations include written evidence that a member of management or a board member who does not handle cash, post ledgers, or issue checks has reviewed each bank reconciliation (e.g., initialed and dated, electronically logged); and
  - iii. Management has documentation reflecting it has researched reconciling items that have been outstanding for more than 12 months from the statement closing date, if applicable.

**Results:** Exceptions noted. Two bank accounts were reconciled and reviewed after the 2 month closing date. Two other bank accounts had items outstanding for more than 12 months.

#### **4) Collections (excluding electronic funds transfers)**

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- A. Obtain a listing of deposit sites for the fiscal period where deposits for cash/checks/money orders (cash) are prepared and management's representation that the listing is complete. Randomly select 5 deposit sites (or all deposit sites if less than 5).
- B. For each deposit site selected, obtain a listing of collection locations and management's representation that the listing is complete. Randomly select one collection location for each deposit site (e.g., 5 collection locations for 5 deposit sites), obtain and inspect written policies and procedures relating to employee job duties (if there are no written policies or procedures, then inquire of employees about their job duties) at each collection location, and observe that job duties are properly segregated at each collection location such that
  - i. Employees responsible for cash collections do not share cash drawers/registers;
  - ii. Each employee responsible for collecting cash is not also responsible for preparing/making bank deposits, unless another employee/official is responsible for reconciling collection documentation (e.g., pre-numbered receipts) to the deposit;
  - iii. Each employee responsible for collecting cash is not also responsible for posting collection entries to the general ledger or subsidiary ledgers, unless another employee/official is responsible for reconciling ledger postings to each other and to the deposit; and
  - iv. The employee(s) responsible for reconciling cash collections to the general ledger and/or subsidiary ledgers, by revenue source and/or agency fund additions, is (are) not also responsible for collecting cash, unless another employee/official verifies the reconciliation.
- C. Obtain from management a copy of the bond or insurance policy for theft covering all employees who have access to cash. Observe that the bond or insurance policy for theft was in force during the fiscal period.
- D. Randomly select two deposit dates for each of the 5 bank accounts selected for Bank Reconciliations procedure #3A (select the next deposit date chronologically if no deposits were made on the dates randomly selected and randomly select a deposit if multiple deposits are made on the same day). *Alternatively, the practitioner may use a source document other than bank statements when selecting the deposit dates for testing, such as a cash collection log, daily revenue report, receipt book, etc.* Obtain supporting documentation for each of the 10 deposits, and:
  - i. Observe that receipts are sequentially pre-numbered.
  - ii. Trace sequentially pre-numbered receipts, system reports, and other related collection documentation to the deposit slip.
  - iii. Trace the deposit slip total to the actual deposit per the bank statement.
  - iv. Observe that the deposit was made within one business day of receipt at the collection location (within one week if the depository is more than 10 miles from the collection location or the deposit is less than \$100 and the cash is stored securely in a locked safe or drawer).
  - v. Trace the actual deposit per the bank statement to the general ledger.

**Results:** No exceptions were identified as a result of performing these procedures.

**5) Non-Payroll Disbursements (excluding card purchases, travel reimbursements, and petty cash purchases)**

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- A. Obtain a listing of locations that process payments for the fiscal period and management's representation that the listing is complete. Randomly select 5 locations (or all locations if less than 5).
- B. For each location selected under procedure #5A above, obtain a listing of those employees involved with non-payroll purchasing and payment functions. Obtain written policies and procedures relating to employee job duties (if the agency has no written policies and procedures, then inquire of employees about their job duties), and observe that job duties are properly segregated such that:
  - i. At least two employees are involved in initiating a purchase request, approving a purchase, and placing an order or making the purchase;
  - ii. At least two employees are involved in processing and approving payments to vendors;
  - iii. The employee responsible for processing payments is prohibited from adding/modifying vendor files, unless another employee is responsible for periodically reviewing changes to vendor files;
  - iv. Either the employee/official responsible for signing checks mails the payment or gives the signed checks to an employee to mail who is not responsible for processing payments; and
  - v. Only employees/officials authorized to sign checks approve the electronic disbursement (release) of funds, whether through automated clearinghouse (ACH), electronic funds transfer (EFT), wire transfer, or some other electronic means.
- C. For each location selected under procedure #5A above, obtain the entity's non-payroll disbursement transaction population (excluding cards and travel reimbursements) and obtain management's representation that the population is complete. Randomly select 5 disbursements for each location, obtain supporting documentation for each transaction, and
  - i. Observe whether the disbursement, whether by paper or electronic means, matched the related original itemized invoice and supporting documentation indicates that deliverables included on the invoice were received by the entity, and
  - ii. Observe whether the disbursement documentation included evidence (e.g., initial/date, electronic logging) of segregation of duties tested under procedure #5B above, as applicable.
- D. Using the entity's main operating account and the month selected in Bank Reconciliations procedure #3A, randomly select 5 non-payroll-related electronic disbursements (or all electronic disbursements if less than 5) and observe that each electronic disbursement was (a) approved by only those persons authorized to disburse funds (e.g., sign checks) per the entity's policy, and (b) approved by the required number of authorized signers per the entity's policy. Note: If no electronic payments were made from the main operating account during the month selected the practitioner should select an alternative month and/or account for testing that does include electronic disbursements.

**Results:** No exceptions were identified as a result of performing these procedures.

## **6) Credit Cards/Debit Cards/Fuel Cards/Purchase Cards (Cards)**

- A. Obtain from management a listing of all active credit cards, bank debit cards, fuel cards, and purchase cards (cards) for the fiscal period, including the card numbers and the names of the persons who maintained possession of the cards. Obtain management's representation that the listing is complete.
- B. Using the listing prepared by management, randomly select 5 cards (or all cards if less than 5) that were used during the fiscal period. Randomly select one monthly statement or combined statement for each card (for a debit card, randomly select one monthly bank statement). Obtain supporting documentation, and:
  - i. Observe whether there is evidence that the monthly statement or combined statement and supporting documentation (e.g., original receipts for credit/debit card purchases, exception reports for excessive fuel card usage) were reviewed and approved, in writing (or electronically approved) by someone other than the authorized card holder (those instances requiring such approval that may constrain the legal authority of certain public officials, such as the mayor of a Lawrason Act municipality, should not be reported); and
  - ii. Observe that finance charges and late fees were not assessed on the selected statements.
- C. Using the monthly statements or combined statements selected under procedure #6B above, excluding fuel cards, randomly select 10 transactions (or all transactions if less than 10) from each statement, and obtain supporting documentation for the transactions (e.g., each card should have 10 transactions subject to inspection). For each transaction, observe that it is supported by (1) an original itemized receipt that identifies precisely what was purchased, (2) written documentation of the business/public purpose, and (3) documentation of the individuals participating in meals (for meal charges only). For missing receipts, the practitioner should describe the nature of the transaction and observe whether management had a compensating control to address missing receipts, such as a "missing receipt statement" that is subject to increased scrutiny.

**Results:** No exceptions were identified as a result of performing these procedures.

## **7) Travel and Travel-Related Expense Reimbursements (excluding card transactions)**

- A. Obtain from management a listing of all travel and travel-related expense reimbursements during the fiscal period and management's representation that the listing or general ledger is complete. Randomly select 5 reimbursements and obtain the related expense reimbursement forms/prepaid expense documentation of each selected reimbursement, as well as the supporting documentation. For each of the 5 reimbursements selected:
  - i. If reimbursed using a per diem, observe that the approved reimbursement rate is no more than those rates established either by the State of Louisiana or the U.S. General Services Administration ([www.gsa.gov](http://www.gsa.gov));
  - ii. If reimbursed using actual costs, observe that the reimbursement is supported by an original itemized receipt that identifies precisely what was purchased;

- iii. Observe that each reimbursement is supported by documentation of the business/public purpose (for meal charges, observe that the documentation includes the names of those individuals participating) and other documentation required by Written Policies and Procedures procedure #1A(vii); and
- iv. Observe that each reimbursement was reviewed and approved, in writing, by someone other than the person receiving reimbursement.

**Results:** No exceptions were identified as a result of performing these procedures.

## **8) Contracts**

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- A. Obtain from management a listing of all agreements/contracts for professional services, materials and supplies, leases, and construction activities that were initiated or renewed during the fiscal period. *Alternatively, the practitioner may use an equivalent selection source, such as an active vendor list.* Obtain management's representation that the listing is complete. Randomly select 5 contracts (or all contracts if less than 5) from the listing, excluding the practitioner's contract, and:
  - i. Observe whether the contract was bid in accordance with the Louisiana Public Bid Law (e.g., solicited quotes or bids, advertised), if required by law;
  - ii. Observe whether the contract was approved by the governing body/board, if required by policy or law (e.g., Lawrason Act, Home Rule Charter);
  - iii. If the contract was amended (e.g., change order), observe that the original contract terms provided for such an amendment and that amendments were made in compliance with the contract terms (e.g., if approval is required for any amendment, the documented approval); and
  - iv. Randomly select one payment from the fiscal period for each of the 5 contracts, obtain the supporting invoice, agree the invoice to the contract terms, and observe that the invoice and related payment agreed to the terms and conditions of the contract.

**Results:** No exceptions were identified as a result of performing these procedures.

## **9) Payroll and Personnel**

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- A. Obtain a listing of employees and officials employed during the fiscal period and management's representation that the listing is complete. Randomly select 5 employees or officials, obtain related paid salaries and personnel files, and agree paid salaries to authorized salaries/pay rates in the personnel files.
- B. Randomly select one pay period during the fiscal period. For the 5 employees or officials selected under procedure #9A above, obtain attendance records and leave documentation for the pay period, and:
  - i. Observe that all selected employees or officials documented their daily attendance and leave (e.g., vacation, sick, compensatory);



- ii. Observe whether supervisors approved the attendance and leave of the selected employees or officials;
  - iii. Observe that any leave accrued or taken during the pay period is reflected in the entity's cumulative leave records; and
  - iv. Observe whether the rate paid to the employees or officials agrees to the authorized salary/pay rate found within the personnel file.
- C. Obtain a listing of those employees or officials that received termination payments during the fiscal period and management's representation that the list is complete. Randomly select two employees or officials and obtain related documentation of the hours and pay rates used in management's termination payment calculations and the entity's policy on termination payments. Agree the hours to the employee's or official's cumulative leave records, agree the pay rates to the employee's or official's authorized pay rates in the employee's or official's personnel files, and agree the termination payment to entity policy.
- D. Obtain management's representation that employer and employee portions of third-party payroll related amounts (e.g., payroll taxes, retirement contributions, health insurance premiums, garnishments, workers' compensation premiums, etc.) have been paid, and any associated forms have been filed, by required deadlines.

**Results:** No exceptions were identified as a result of performing these procedures.

## ***10) Ethics***

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- A. Using the 5 randomly selected employees/officials from Payroll and Personnel procedure #9A obtain ethics documentation from management, and:
- i. Observe whether the documentation demonstrates that each employee/official completed one hour of ethics training during the calendar year as required by R.S. 42:1170; and
  - ii. Observe whether the entity maintains documentation which demonstrates that each employee and official were notified of any changes to the entity's ethics policy during the fiscal period, as applicable.
- B. Inquire and/or observe whether the agency has appointed an ethics designee as required by R.S. 42:1170.

**Results:** As New Orleans & Company is a non-profit entity, these procedures are not applicable.

## ***11) Debt Service***

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- A. Obtain a listing of bonds/notes and other debt instruments issued during the fiscal period and management's representation that the listing is complete. Select all debt instruments on the listing, obtain supporting documentation, and observe that State Bond Commission approval was obtained for each debt instrument issued as required by Article VII, Section 8 of the Louisiana Constitution.

- B. Obtain a listing of bonds/notes outstanding at the end of the fiscal period and management's representation that the listing is complete. Randomly select one bond/note, inspect debt covenants, obtain supporting documentation for the reserve balance and payments, and agree actual reserve balances and payments to those required by debt covenants (including contingency funds, short-lived asset funds, or other funds required by the debt covenants).

**Results:** As New Orleans & Company is a non-profit entity, that does not have public debt, these procedures are not applicable.

## ***12) Fraud Notice***

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- A. Obtain a listing of misappropriations of public funds and assets during the fiscal period and management's representation that the listing is complete. Select all misappropriations on the listing, obtain supporting documentation, and observe that the entity reported the misappropriation(s) to the Legislative Auditor and the district attorney of the parish in which the entity is domiciled as required by R.S. 24:523.
- B. Observe that the entity has posted, on its premises and website, the notice required by R.S. 24:523.1 concerning the reporting of misappropriation, fraud, waste, or abuse of public funds.

**Results:** No exceptions were identified as a result of performing these procedures.

## ***13) Information Technology Disaster Recovery/Business Continuity***

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- A. Perform the following procedures, verbally discuss the results with management, and report "We performed the procedure and discussed the results with management."
- i. Obtain and inspect the entity's most recent documentation that it has backed up its critical data (if there is no written documentation, then inquire of personnel responsible for backing up critical data) and observe evidence that such backup (a) occurred within the past week, (b) was not stored on the government's local server or network, and (c) was encrypted.
  - ii. Obtain and inspect the entity's most recent documentation that it has tested/verified that its backups can be restored (if there is no written documentation, then inquire of personnel responsible for testing/verifying backup restoration) and observe evidence that the test/verification was successfully performed within the past 3 months.
  - iii. Obtain a listing of the entity's computers currently in use and their related locations, and management's representation that the listing is complete. Randomly select 5 computers and observe while management demonstrates that the selected computers have current and active antivirus software and that the operating system and accounting system software in use are currently supported by the vendor.

- B. Randomly select 5 terminated employees (or all terminated employees if less than 5) using the list of terminated employees obtained in procedure #9C. Observe evidence that the selected terminated employees have been removed or disabled from the network.
- C. Using the 5 randomly selected employees/officials from Payroll and Personnel procedure #9A, obtain cybersecurity training documentation from management, and observe that the documentation demonstrates that the following employees/officials with access to the agency's information technology assets have completed cybersecurity training as required by R.S. 42:12671. The requirements are as follows:
  - i. Hired before June 9, 2020 - completed the training; and
  - ii. Hired on or after June 9, 2020 - completed the training within 30 days of initial service or employment.

**Results:** We performed the procedure and discussed the results with management.

#### ***14) Prevention of Sexual Harassment***

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- A. Using the 5 randomly selected employees/officials from Payroll and Personnel procedure #9A, obtain sexual harassment training documentation from management, and observe that the documentation demonstrates each employee/official completed at least one hour of sexual harassment training during the calendar year as required by R.S. 42:343.
- B. Observe that the entity has posted its sexual harassment policy and complaint procedure on its website (or in a conspicuous location on the entity's premises if the entity does not have a website).
- C. Obtain the entity's annual sexual harassment report for the current fiscal period, observe that the report was dated on or before February 1<sup>st</sup>, and observe that the report includes the applicable requirements of R.S. 42:344:
  - i. Number and percentage of public servants in the agency who have completed the training requirements;
  - ii. Number of sexual harassment complaints received by the agency;
  - iii. Number of complaints which resulted in a finding that sexual harassment occurred;
  - iv. Number of complaints in which the finding of sexual harassment resulted in discipline or corrective action; and
  - v. Amount of time it took to resolve each complaint.

**Results:** As New Orleans & Company is a non-profit entity, these procedures are not applicable.

We were engaged by New Orleans & Company to perform this agreed-upon procedures engagement and conducted our engagement in accordance with attestation standards established by the American Institute of Certified Public Accountants and applicable standards of *Government Auditing Standards*. We were not engaged to and did not conduct an examination or review engagement, the objective of which would be the expression of an opinion or conclusion, respectively, on those C/C areas identified in the SAUPs. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

We are required to be independent of New Orleans & Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements related to our agreed-upon procedures engagement.

This report is intended solely to describe the scope of testing on those C/C areas identified in Louisiana Legislative Auditor's Statewide Agreed-Upon Procedures, and the results of that testing, and not to provide an opinion on control or compliance. Accordingly, this report is not suitable for any other purpose. Under Louisiana Revised Statute 24:513, this report is distributed by the Louisiana Legislative Auditor as a public document.

A handwritten signature in cursive script that reads "LaForte".

A Professional Accounting Corporation

Metairie, LA  
June 19, 2024

# NEW ORLEANS & COMPANY

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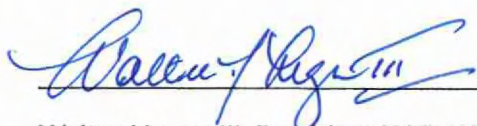
RE: Statewide Agreed-Upon Procedures

The management of New Orleans & Company wishes to provide the following response relative to the results of the 2023 Statewide agreed-upon procedures engagement:

- **Bank Reconciliations** – The finance department of New Orleans & Company experienced many unprecedented hardships during the calendar year 2023 and as a result exceptions were noted. We are a fairly small department and last year a fifteen-year veteran resigned, had another employee of seven years retire and also a long term thirty plus year employee diagnosed and struggling with cancer in and out of the hospital. We were extremely limited in resources and had difficulties finding good help. We are finally once again fully staffed and continue to train new employees.

In addition, we have numerous bank accounts in order to keep different funding streams in separate accounts and then new accounts were opened to capitalize on higher interest rates thus increasing the number of accounts even more. We have begun to consolidate many accounts by private and public sector only and not by individual funding streams thus reducing the number of accounts in order to better manage.

New Orleans & Company



Walter J Leger III, President/Chief Executive Officer



Tammie Boteler, Vice President of Finance