

MANAGEMENT AND OVERSIGHT OF THE
AGING NETWORK IN LOUISIANA

GOVERNOR'S OFFICE OF ELDERLY AFFAIRS



PERFORMANCE AUDIT
ISSUED NOVEMBER 19, 2014

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LOUISIANA LEGISLATIVE AUDITOR
DARYL G. PURPERA, CPA, CFE

November 19, 2014

The Honorable John A. Alario, Jr.,
President of the Senate
The Honorable Charles E. "Chuck" Kleckley,
Speaker of the House of Representatives

Dear Senator Alario and Representative Kleckley:

This performance audit report provides the results of our audit of the Governor's Office of Elderly Affairs (GOEA). We evaluated GOEA's management and oversight of the aging network in Louisiana. Specifically, we identified the challenges Louisiana faces in providing these services and provided recommendations on how GOEA could improve its management and oversight to ensure that elderly citizens receive quality services. I hope this report will benefit you in your legislative decision-making process.

We would like to express our appreciation to the management and staff of the GOEA, the state's Area Agencies on Aging, and the parish Councils on Aging for their assistance during this audit.

Sincerely,

A handwritten signature in blue ink that reads "Daryl G. Purpera".

Daryl G. Purpera, CPA, CFE
Legislative Auditor

DGP/ch

GOEA 2014

Louisiana Legislative Auditor

Daryl G. Purpera, CPA, CFE



Management and Oversight of the Aging Network in Louisiana Governor's Office of Elderly Affairs

November 2014

Audit Control # 40130057

Introduction

The Governor's Office of Elderly Affairs (GOEA) has undergone numerous changes over the last few years. In 2011, the Governor recommended that the office be relocated administratively under the Department of Health and Hospitals (DHH). Although GOEA retained its place in the Governor's Office, its staff and funding were reduced. In 2013, the Legislature passed Act 384 to create the Department of Elderly Affairs as a separate executive branch agency, but did not provide for administrative placement. Voters in the November 2014 election rejected a constitutional amendment that would have allowed the Department of Elderly Affairs to become the 21st executive branch agency.

Louisiana's aging network is a multi-tiered network that includes:

- GOEA as the state unit on aging,
- 36 federally recognized Area Agencies on Aging,
- 64 parish Councils on Aging, and
- 132 senior centers.

The purpose of this audit was to review GOEA's management and oversight of the aging network in Louisiana which includes federally authorized Area Agencies on Aging (AAAs) and parish Councils on Aging (COAs). The report identifies the challenges Louisiana faces in providing services to the elderly and provides recommendations on how GOEA can improve its management and oversight of the aging network. As the federally designated state unit on aging, GOEA is responsible for oversight and management of federal Older Americans Act (OAA) programs, such as home-delivered meals, personal care services, and transportation.

Our audit objectives were as follows:

1. What challenges does Louisiana face in providing services to the elderly?
2. How could GOEA improve its management and oversight of the aging network in Louisiana?

Overall, we found that Louisiana faces a number of challenges including the structure of the network, gaps in data management practices, the lack of funding especially in rural areas with poor tax bases, and the increase in the population needing services. In addition, having stronger and more consistent oversight and strategically using data to evaluate and manage would help GOEA ensure that effective and relevant services are delivered to the increasing number of elderly in Louisiana, including those with the greatest social and economic need. Improving oversight would also help ensure that COAs and AAAs are held accountable for their roles in service delivery and oversight.

Appendix A includes GOEA's response to our recommendations and Appendix B contains our scope and methodology. Appendices C through L provide the following information:

- Appendix C: Background, Funding, and Services
- Appendix D: COA Sources of Revenue for Fiscal Year 2013
- Appendix E: Older Americans Act Services Provided in Louisiana for Fiscal Year 2013
- Appendix F: Map of AAAs, COAs, and Senior Centers
- Appendix G: Parish COA Percent of Clients Assessed by Need
- Appendix H: Parish COA Administrative Costs
- Appendix I: Parish COA Unit and Client Costs per Service
- Appendix J: Parish COA High Nutrition Risk to Nutrition Services
- Appendix K: Multi-Parish AAA Profiles
- Appendix L: Parish COA Profiles

Objective 1: What challenges does Louisiana face in providing services to the elderly?

The entities in Louisiana's aging network, GOEA, AAAs and COAs, face numerous challenges in providing quality services to the elderly population in Louisiana. To obtain information on challenges, we conducted a survey of the 64 parish COAs and interviewed stakeholders, including former employees, elder advocacy groups, and other organizations with aging related missions. According to these sources, challenges that the aging network faces include the following:

- The unique structure of the aging network and the environment in which it was created resulted in a larger network of entities with unclear roles and responsibilities.
- Not all entities in Louisiana's aging network have the appropriate skill sets to effectively manage data.
- COAs face numerous challenges in providing quality services, including lack of funding, lack of transportation, and a poor tax and industry base in some communities.
- Louisiana, like other states, will have to serve a growing number of Baby Boomers with different service needs than previous generations.

These challenges are summarized in more detail below.

The unique structure of the aging network and the environment in which it was created resulted in a larger network of entities with unclear roles and responsibilities.

Louisiana's aging network has a unique structure with COAs operating as AAAs that evolved out of a tradition of strong local influence. States generally organize their aging networks so that the designated State Unit on Aging contracts with AAAs to assess needs in their areas and contract with service providers. In most states, the AAA contracts with local providers to deliver services. In Louisiana, however, COAs often function as both the local service provider and the designated AAA. Local COAs in Louisiana were formally authorized by Louisiana Revised Statute (LA R.S.) 46:1601 in 1964, existing prior to the federal Older Americans Act of 1965. According to stakeholders, state officials attempted to reorganize the system after the Older Americans Act was passed, but some entities fought the reorganization in court. The resulting court settlement allowed some COAs to act as the AAA for their parish and other COAs to operate under multi-parish AAAs. Currently, 32 AAAs serve in a dual capacity as the parish's AAA and COA, while four AAAs serve the remaining 32 parish COAs. Exhibit 1 summarizes this structure.

**Exhibit 1
Structure of Aging Network in Louisiana**

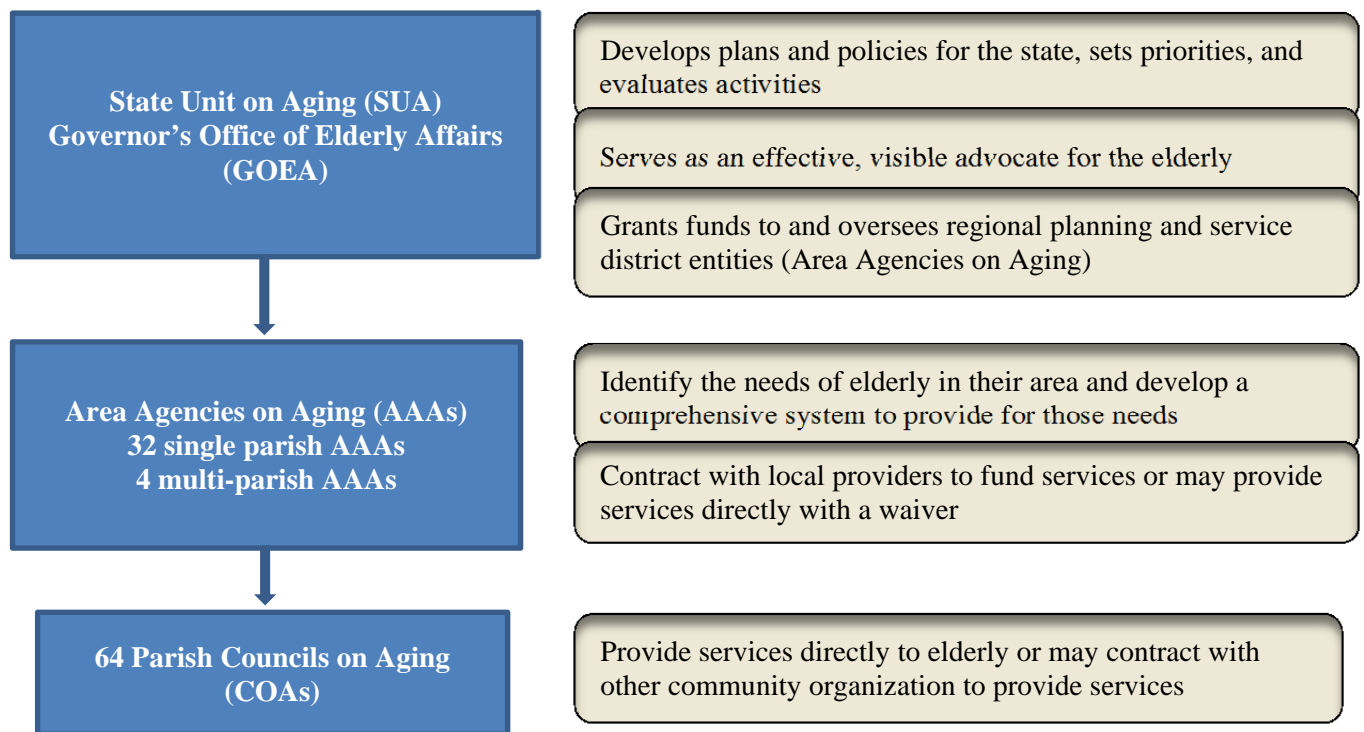


Source: Prepared by legislative auditor’s staff using information from GOEA.

We obtained a variety of views on the effectiveness of Louisiana's unique structure from internal and external stakeholders. Proponents of the structure cite advantages such as having a presence in every parish of the state and allowing service planning and delivery decisions to be made as close as possible to the community served. Having a system that includes both single and multi-parish AAAs allows communities and COAs to choose which structure best fits their needs. For example, parishes with smaller, rural populations and weak tax bases may be better served by the additional administrative support available in the multi-parish AAA model; whereas, parishes with larger populations and stronger tax bases may manage more effectively with the increased autonomy that comes with the single parish AAA model. Opponents of the structure however cite disadvantages associated with Louisiana's high number of AAAs, including a fragmented system of service delivery that is difficult for GOEA to manage and oversee, potentially increased administrative costs, and inconsistencies in the implementation and effectiveness of services across the state.

Louisiana has a higher number of AAAs than other states because COAs can operate as AAAs. Each entity in the aging network has specific roles and responsibilities. Exhibit 2 describes these roles for each entity.

**Exhibit 2
Roles and Responsibilities of Entities in the Aging Network**



Source: Prepared by legislative auditor’s staff using information from the Older Americans Act and GOEA.

According to federal law,¹ the intended role of an AAA is to identify and oversee services to the elderly in their respective regions and does not include direct service delivery. However, the same statute allows for exceptions if the State Unit on Aging determines AAA direct service delivery meets one of the following criteria:

- AAA service delivery is necessary to ensure adequate supply of services.
- AAA service delivery is directly related to an administrative function.
- AAA can provide service more economically and with comparable quality.

These exceptions allow COAs to operate as AAAs in their parishes. As a result, Louisiana has more AAAs than most other states (36) which increases the number of AAAs for GOEA to oversee. The only states that have more AAAs than Louisiana are New York and Pennsylvania with 59 and 52, respectively. We compared the number and geographic size of region served by AAAs in Louisiana to other surrounding states. As Exhibit 3 shows, not only is the number of AAAs higher, but the geographic area and number of people eligible for services is considerably smaller per AAA in Louisiana.

Exhibit 3					
AAAs in Louisiana and Other Surrounding States					
State	Number of AAAs	Total Square Miles	Square Miles per AAA	Total People over 60	People per AAA
Alabama	13	50,645	3,896	933,919	71,840
Arkansas	8	54,024	6,753	587,012	73,377
Georgia	12	76,125	6,344	1,528,041	127,337
Louisiana	36	43,204	1,200	800,852	22,246
Mississippi	10	51,772	5,177	541,163	54,116
Oklahoma	11	66,601	6,055	711,227	64,657
Texas	28	247,018	8,822	3,776,653	134,880
Source: Prepared by legislative auditor’s staff using data from other states and U.S. Census Bureau data.					

Louisiana’s unique structure results in unclear roles and responsibilities for entities in the aging network. Although the number of entities and dual roles performed by some do not signify that the structure is inherently less efficient or effective, they do pose a unique challenge. For example, roles and responsibilities of each entity in the network are not always clear because the relationship between AAAs and service providers (COAs) is complicated by the dual role COAs are allowed to play in the network. As a result of the authorized exceptions listed above and the terms of the court settlement, Louisiana's dual AAA/COAs are allowed to function in the potentially contradictory role as both the service provider and the entity charged with oversight of service delivery. In other words, single parish AAAs both provide a service and oversee the

¹ 42 USCA § 3027

delivery of that service. This dual function creates the potential for conflict and makes it unclear as to which entity is responsible for ensuring service delivery in parishes served by single parish AAAs.

In addition, the extent of GOEA's oversight role in relation to AAAs and COAs is not clearly established. The Older Americans Act authorizes the State Unit on Aging to manage the aging network, including determining which and how many entities may serve as AAAs. However, state laws and the court settlement have historically protected COAs' local control and autonomy. GOEA's current oversight of AAAs and COAs applies primarily to those activities funded by federal money. However, parish COAs provide a variety of services beyond Older Americans Act services funded through revenue from local public sources and private donations. As shown in Exhibit 13 in Appendix C of this report, 51% of COA revenue in fiscal year 2013 statewide was from local funds. According to our survey of the 64 parish COAs, in addition to using local funds for a portion of Older Americans Act service costs, 34 (54%) COAs stated that they also used local funds to provide supplemental non-Older Americans Act services that they do not report to GOEA. Examples of supplemental services and activities provided include assistance with income taxes, hosting Senior Olympics games, providing transportation for recreational activities and field trips, a Foster Grandparent program, assistance with managing medications, and applying for other programs, such as Medicaid and food stamps (Supplemental Nutrition Assistance Program).

While GOEA cannot direct how other sources of funds are expended it should require that COAs report this information to them in a consistent manner. According to guidance from the federal Administration on Aging, it is their intent "that States incorporate into the State Plan as many of their activities related to aging as possible, regardless of funding source." Requiring that AAAs and COAs report on non-Older Americans Act services and funds would help GOEA fulfill its goal of providing direction and coordination in the delivery of services to the elderly. In addition, as a recipient of state and local public funds, COAs are accountable to state government oversight (both executive and legislative) as well as the public at large. Further, COA activities are intended to meet common goals and objectives shared by federal, state, and local stakeholders. As a result, oversight of these activities should not extend to only the federal portion. To accurately evaluate how well a COA is serving the needs of elderly citizens and hold its management accountable to the public, GOEA should have the authority to obtain information on all COA activities, regardless of funding source.

Matter for Legislative Consideration: The Legislature should consider whether changes should be made to GOEA's (or the proposed Department of Elderly Affairs') authorizing legislation to clarify its roles and responsibilities to oversee and manage the aging network, especially regarding its extent of oversight over the Councils on Aging.

Not all entities in Louisiana's aging network have the appropriate skill sets to effectively manage data.

Although we observed that some AAAs and COAs have an understanding of the importance of data management and incorporate its use in management decisions, overall, there are wide gaps in how each entity within the network manages data. GOEA contracts with a third-party vendor to host and maintain a data collection system that interfaces with the federal reporting system. COAs are required to input a variety of information into the Social Assistance Management System (SAMS) and a companion assessment database. The information includes client demographics, assessments of individual client needs, and service delivery information.

GOEA's current use of this information is primarily limited to federal compliance reporting. SAMS provides the infrastructure across the state to collect valuable information; however, GOEA's management practices do not take full advantage of the information collected in routine management processes, such as assessing needs on a statewide level. Specific methodologies GOEA could use to enhance its current planning, monitoring, and evaluation activities by routinely incorporating data are discussed in Objective 2 of this report. GOEA's vendor has developed standard reports that can be run by each AAA and GOEA that are included in the price and terms of the contract. Although some of the analyses could be completed using existing resources, other methodologies would require more sophisticated software and technical knowledge to access and reorganize raw data sets. The vendor's standard reports can be modified as well as custom built to meet the needs of each AAA and GOEA, although modifications and custom queries require additional costs under the terms of their current contract. As a result, it is difficult for GOEA to obtain the data it needs to manage due to contract terms and the fact that GOEA does not maintain its own database. For example, we requested data records for two fiscal years to conduct tests and analyses we recommend in this report. The vendor submitted a statement of work for approximately \$3,000 to provide the requested records for 35 of the 36 AAAs. After a 70-day process for negotiating access to the appropriate data tables, we opted to cancel the request because of the cost and time involved.

Data management issues exist at the local levels of the aging network as well. Each AAA must enter into a licensing agreement with GOEA's vendor for a specified number of users to enter client and service data to meet federal reporting requirements. According to some COA personnel, the limited number of users and costs associated results in administrative burdens that prevent them from completing assessments on all individuals. The limited number of users also leads to poor data entry practices with staff entering only enough data on clients, assessments, and services requested and provided to meet federal requirements. One AAA reported that it wrote a grant to obtain tablets that allow it to conduct and upload its assessments in the field, thereby eliminating the duplicative work of capturing assessment information on paper and then later entering that same information into a computer system. However, this practice is the exception rather than the rule. Between the focus on federal compliance with little emphasis on how else the data can be used and the use of outdated collection practices, those entities responsible for collecting data are also not maximizing the infrastructure the state has in place.

Recommendation 1: GOEA should evaluate its current practices and skill sets with regard to information technology systems, data collection and data analysis to ensure that the agency and the aging network have the capacity to take full advantage of the information it collects. Specifically,

- GOEA should develop and promote a culture of performance management driven by data in its own agency as well as throughout the network by providing AAA and COA management with guidance and technical support to incorporate performance data into their management processes.
- GOEA should consider hiring a data analyst and investing in appropriate software or should consider modifying the terms of its contract with its current vendor to make custom queries and data extracts and the ability to increase the number of users less cost prohibitive.
- GOEA should develop procedures to ensure that the data collected by AAAs and COAs is reliable and complete (to the extent possible).
- Similar to other state agencies who are modernizing practices related to assessment and monitoring activities, GOEA should assist AAA and COA management with developing the capacity to capture assessment information electronically in the field using tablets that interface directly with SAMS.

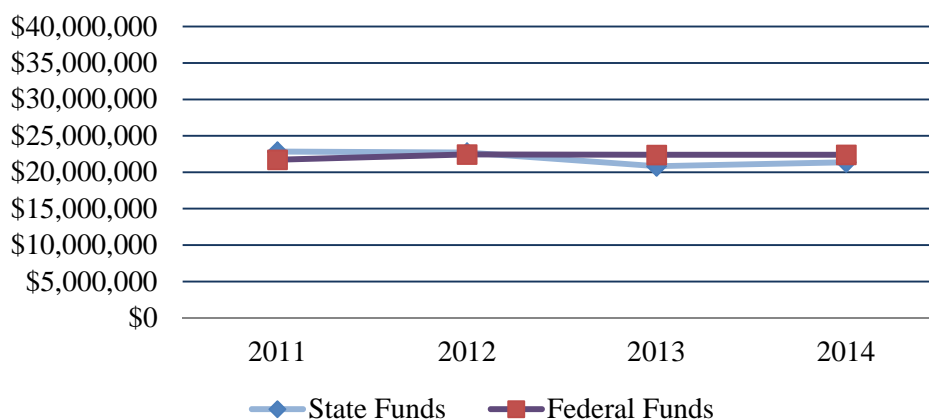
Summary of Management Response: GOEA agrees with the finding but disagrees with the recommendation. GOEA states that it provides in-house training on SAMS, and assessment forms include instructions on how to collect and submit data. By March 2015, GOEA will implement more in-service training to increase AAAs knowledge and understanding of the programs, the clients, and to improve its monitoring skills. SAMS includes a data module to input assessment data electronically in the field, but funding such an initiative is not feasible at this time. (See Appendix A, page 2).

LLA Additional Comments: Although we agree that working with AAAs and COAs to provide more training regarding SAMS will help address part of the gap in data management skills, the strategy described by GOEA does not address its own use of data for processes other than federal compliance reporting. SAMS provides the infrastructure to collect valuable information that would allow GOEA to enhance current planning and monitoring activities. Strategically using data in its processes would allow GOEA to be more effective as an oversight entity with its limited resources.

COAs face numerous challenges in providing quality services, including lack of funding, lack of transportation, and a poor tax and industry base in some communities.

According to our survey results, 49 of 62 (79%) COAs responding to this question cited funding issues as their greatest challenge regarding providing quality services. In addition to lack of funding, COAs also identified stability of existing funding as a primary challenge to providing services. Reduction in state government funding as well as sequester cuts at the federal level have complicated COAs’ ability to plan for and provide services. Stability of funding is particularly problematic for smaller COAs that do not have dedicated tax revenue or strong local economies and support. There are only 25 (39.1%) parish COAs who received money from local taxes or millages in fiscal year 2013. The largest example of this tax is the millage for Terrebonne Parish that provided \$6,812,681 in funding for the Terrebonne COA. Exhibit 4 summarizes state and federal funding from fiscal year 2011 to 2014. As the exhibit shows, both state and federal funding have remained relatively flat over the last four years.

**Exhibit 4
Federal and State Funding for Older Americans Act Services
Fiscal Years 2011 to 2014**

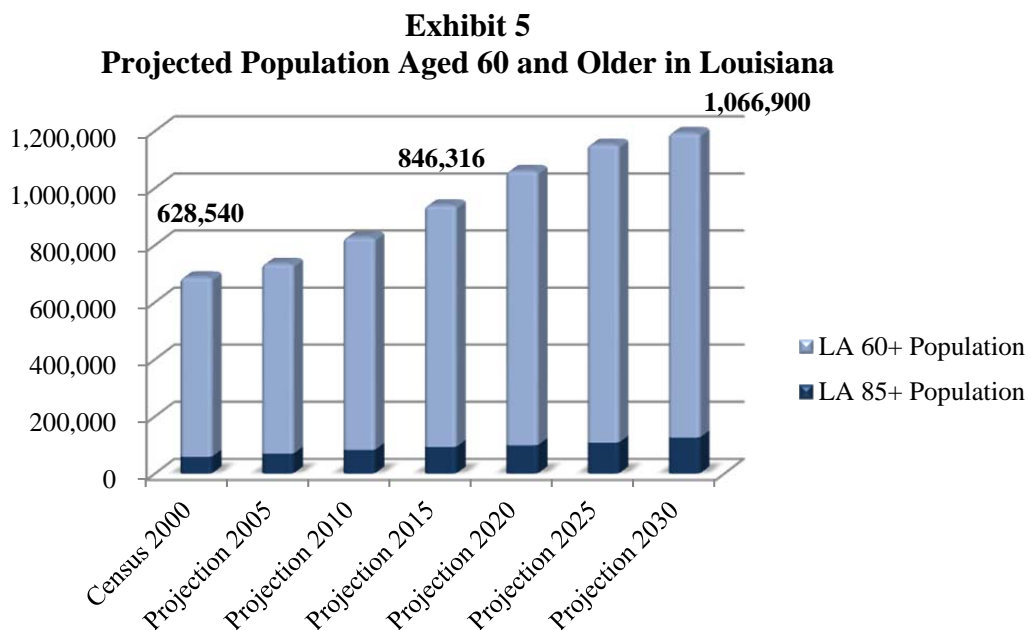


Source: Prepared by legislative auditor’s staff using data from Louisiana’s Office of Planning and Budget.

Some COA staff also cited difficulties in providing services to populations that are rural, socially isolated and have weak local economies. The lack of reliable public transportation in many parishes across the state combined with long distances between communities and amenities in rural areas increases both the COA’s cost to serve clients and the client’s risk of social isolation. According to the COA survey, only 48% of COAs stated that their parish has reliable public transportation. In addition, some COA staff described an exodus of traditional industry in their area with young people following these jobs out of their communities. This movement of jobs and people not only creates a poorer tax base for millages and limits opportunities for fundraising, but it also creates a more socially isolated population of seniors who lack family supports. According to the COA survey, only 21% of COAs believed they had a strong local economy and 53% felt that the seniors they serve had strong family support.

Louisiana, like other states, will have to serve a growing number of Baby Boomers with different service needs than previous generations.

The population of senior citizens is set to grow exponentially with the aging Baby Boomer generation. Exhibit 5 summarizes the projected growth of the elderly population in Louisiana, both age 60 or over as well as the segment of that population that is most likely to require services, age 85 or over.



Source: Prepared by legislative auditor’s staff using census data.

As the exhibit shows, the population of individuals over 60 is expected to grow steadily in the future. Not only will the number of elderly individuals increase, but the needs of these seniors are anticipated to be vastly different than the needs of generations that have preceded them. Discussed in more detail in Objective 2, other states use funding formula factors that may better identify specific types of need. With a growing number of individuals to serve, targeting resources to those most in need becomes even more important.

Baby Boomers are also expected to work and live longer, remain independent and active longer due to advancements in health care, and are considered more technologically advanced than current seniors. As a result, stakeholders cited the need for the agencies providing services to the elderly to consider this culture shift, both in terms of planning for what services they will provide as well as the way in which those services will be delivered. Modernization in the type of service, the structure to deliver those services, and the management of these services and delivery structure will be necessary for states to effectively navigate this transition.

Recommendation 2: GOEA should evaluate its current service array and determine whether certain services should be modernized to reflect the needs of the next generation of elderly. For example, Baby Boomers may have a greater need for services that support physical activity and socialization.

Summary of Management Response: GOEA agrees with this finding and states that it already has procedures in place that address the recommendation. (See Appendix A, pages 2-3).

Objective 2: How could GOEA improve its management and oversight of the aging network in Louisiana?

With a growing population to serve and limited resources, it is important that GOEA find ways to better target needs and improve oversight of service delivery in the aging network. As the state unit on aging, GOEA is required by federal law to serve as a visible and effective advocate for the elderly. GOEA's management and oversight responsibilities include assessing the needs of the elderly in the state, developing a state plan to address those needs, developing a funding formula to allocate federal funds to AAAs, and monitoring AAAs to ensure that services are delivered. However, we identified the following ways GOEA could better manage:

- GOEA could better manage if it had an executive director to serve as a visible advocate for the elderly as required by federal law.
- Using additional factors in its funding formula may help GOEA better target funding to areas with the greatest needs.
- Using available demographic and waiting list data could enhance GOEA's needs assessment efforts.
- Requiring that AAAs monitor service providers in a consistent manner would help GOEA ensure effective and efficient service delivery.
- Requiring that COAs standardize management practices would help GOEA compare performance and enhance accountability.
- Using SAMS data would help GOEA more comprehensively evaluate compliance and determine if its services are effective at meeting the needs of the elderly.

These are summarized in more detail below.

GOEA could better manage if it had an executive director to serve as a visible advocate for the elderly as required by federal law.

Federal law requires that state units on aging serve as a visible leader and advocate for the elderly. However, GOEA's executive director position has been vacant since March 2012 when the last director resigned. Louisiana Revised Statute 46:931 states that "the office (GOEA) shall be administered by an executive director, who shall be recommended for appointment by the Louisiana Executive Board on Aging to the governor to serve at his pleasure, subject to confirmation by the Senate." Although the Louisiana Executive Board on Aging (LEBA) has recommended one candidate for the position since then, the Governor has not appointed anyone.

This lack of leadership contributes to the agency's inability to fulfill its mission as a visible advocate for the elderly and results in the aging network not having a voice in policy and budget discussions. The absence of a leader has also impacted the agency's ability to effectively manage since no one currently at GOEA has the authority to propose policy changes or improvements to current processes, many of which are recommended in this report. As a result, LEBA and the Governor need to work together to ensure that the agency has a qualified Director with the authority and responsibility to strategically lead GOEA and the aging network.

Using additional factors in its funding formula may help GOEA better target funding to areas with the greatest needs.

The Older Americans Act requires that states develop funding formulas that detail how federal funds will be disbursed across the state. Although other factors such as legislative dedications and state and local sources determine each parish's total funds, the purpose of the formula is to provide a mechanism for states to allocate federal funds based on geographic distribution of older individuals, older individuals with greatest economic need, and older individuals with the greatest social need, with particular attention to low-income minority populations.

GOEA currently provides a base allocation of \$12,000 per parish and then distributes the remaining federal funds to AAAs through its intrastate funding formula that considers the number of individuals in each parish over 60, the number of individuals over 75, the size of the parish, and the number of individuals over 60 in poverty based on federal census data. Although Louisiana's factors were approved by the Administration on Aging, other states use factors that may better target social need, such as the prevalence of minorities and persons with disabilities and whether the parish is rural or urban. Exhibit 6 summarizes the different factors used by the 45 states we reviewed.

Exhibit 6 Factors Used in Funding Formula Louisiana and 45* Other States		
Factors Used	Number of States Using	Factor in Louisiana?
Poverty	45	Yes
Age (60 or older)	44	Yes
Minority	43	No
Level of Frailty	25	Yes
Rural	24	No
Disability	8	No
Lives Alone	6	No
Land Mass	5	Yes
Medically Underserved	5	No

***Note:** Funding formula components were available in 45 of the 50 state plans that were analyzed.
Source: Prepared by legislative auditor's staff using information from other state plans and Louisiana's state plan.

Because of the growing population to serve and limited resources, identifying needs in the state and targeting resources to those clients most in need is important. Although Louisiana's formula includes poverty and age 75 or over as factors intended to identify need, research² on the Older Americans Act population shows that socioeconomic and demographic information do not consistently identify needs for some groups served. Therefore, identifying the number of eligible individuals with disabilities or limitations to activities of daily living (ADLs) may better compensate parishes that serve populations with greater need. In addition, a 2012 report by the Government Accountability Office recommended using information on ADL limitations as a way to better target needs.

Other factors used in Louisiana's formula to distribute funds may not measure what they intend to measure. For example, Louisiana's land mass factor is intended to compensate for rural parishes. However, without considering population density, land mass alone does not indicate whether an area is rural or urban. As noted in the exhibit, 24 other states specify whether a service area is rural. In addition, according to GOEA staff, their poverty factor addresses both poverty and minority as those minorities served through these programs usually also meet the criteria for poverty. However, 43 of the 45 states we reviewed included a separate minority factor in their formula. Including minorities in the funding formula is important since funding formula guidance encourages states to pay "particular attention to low-income minority older populations."

Using the Elder Needs Index as part of its funding formula may help target areas with the greatest need. The Administration on Aging provided a grant to Florida to develop an Elder Needs Index for all 50 states which was published in January 2011.³ This index is used as

² The Administration on Aging commissioned a series of research briefs "Putting Data to Work for Older People" from the Mathematica Policy Research group.

³ The project used 2000 U.S. Census Bureau data and other sources to create maps to assist professional service planners, agency directors, and policy makers with their planning endeavors to better target elders in greater need for support and caregiving. Because the data is from 2000, the results for Louisiana may not be representative of current estimates.

a planning resource for states on the National Association of State Units on Aging and Disabilities website. The index ranks geographical areas according to the characteristics of the resident elderly population. The selection of factors used in the index target the Older Americans Act's intention to focus on elderly populations that are isolated, either racially or culturally, in poverty or disabled. The results of Louisiana's 2011 index showed that Tensas Parish had the highest needs index score and Cameron Parish had the lowest needs index score. Of the five parishes scoring the highest on the needs index, three are a part of the North Delta AAA. Exhibit 7 summarizes the five parishes with the highest needs score and the five parishes with the lowest needs score. Although the current index is likely outdated, conducting a similar analysis may provide a more detailed picture of need than Louisiana's current formula.

Exhibit 7 Elder Needs Index Scores Five Highest and Five Lowest by Parish	
Parishes with Highest Needs	Score
Tensas Parish	35.06
East Carroll Parish	34.94
Orleans Parish	33.99
St. Helena Parish	32.70
Madison Parish	32.32
Parishes with Lowest Needs	Score
Bossier Parish	19.24
St. Bernard Parish	18.98
Livingston Parish	18.05
St. Tammany Parish	16.57
Cameron Parish	16.20
Source: Prepared by legislative auditor's staff using data from Louisiana's Elder Need Index.	

Recommendation 3: GOEA should evaluate its current use of funding formula factors and determine whether additional or alternative factors or other sources of information, such as the elder needs index may better allocate funding to parishes with the greatest needs.

Summary of Management Response: GOEA disagrees with this finding. GOEA's current funding formula was approved by the Administration on Aging in 2011 and is reviewed and approved every four years in conjunction with the submission of Louisiana's state plan. The current formula meets all federal requirements and guidelines. The approved funding formula allows for targeting funding areas with the greatest needs and allows for equitable funding as necessary to the small rural parishes as well as the large urban parishes. (See Appendix A, page 3).

LLA Additional Comments: Although the formula may comply with federal guidelines, it could use additional factors, such as prevalence of minorities, whether the parish is rural or urban, as well as number and type of ADL impairments for the population in each parish. Use of these factors may help GOEA target limited resources to serve the growing population of Baby Boomers mentioned on page 11.

Using available demographic and waiting list data could enhance GOEA's needs assessment efforts.

The Older Americans Act requires that states develop plans detailing procedures for evaluating need and identifying the capacity of resources in the state to meet that need. As part of the state planning process, states are required to assess the needs of the community. GOEA and AAAs use a variety of methods to assess the needs of the elderly. Both collect demographic data from the census and other sources, such as the Administration on Aging. Both also conduct public meetings and surveys to obtain feedback from the community on what kinds of services are needed in their area.

GOEA could better evaluate needs by using demographic and other assessment information captured in its data system. COAs use SAMS to input assessment data on elderly clients, including what activities of their daily lives are impaired, whether clients live alone or are homebound, and whether clients are at nutritional risk. COAs are also required to input what services each client receives. As described earlier, GOEA's current use of SAMS data consists primarily of federal compliance activities, such as reporting on the number of service units and clients served. However, GOEA could use this data to develop a statewide profile of needs. Exhibit 8 provides a profile of individuals receiving services in fiscal year 2013 by specific indicators based on an existing SAMS report.

Exhibit 8		
Profile of Individuals Receiving Services by Need		
Fiscal Year 2013		
Need Indicator	Number	Percent
In Poverty	52,790	72%
Lives Alone	28,842	39%
High Nutritional Risk	25,948	35%
Rural	24,370	33%
Greater than Six Instrumental Activities of Daily Living (IADLs)* Impaired	8,407	11%
Six Activities of Daily Living (ADLs)** Impaired	1,837	3%
Total Unique Individuals Served	73,825	
*Note: IADLs include housework, managing money, taking medication, preparing and cleaning up after meals, shopping for groceries and clothes, etc.		
**Note: ADLs include bathing, dressing, using the toilet, transferring to and from bed or chair, eating, etc.		
Source: Prepared by legislative auditor's staff using data from SAMS.		

GOEA management and AAAs could also use this assessment data to inform what type of services should be offered in what areas to meet specific needs. For example, according to assessment data, 35% of clients served in fiscal year 2013 were assessed as a high nutritional risk. Nutritional risk is determined by an individual's eating habits, access to balanced meals, and physical limitations such as the ability to swallow, bite or chew. If reviewed on a parish level, GOEA could determine which parishes have higher percentages of individuals with nutritional risks and may therefore need to focus their resources on programs to address this risk, such as home delivered meals or congregate meals. For example, Caddo COA assessed 1,771 of the 2,245 (79%) of its clients as having high nutritional risks whereas Red River COA assessed only 10 of its 585 (2%) clients as having high nutritional risks. Similarly, AAA management could use these reports when developing their area plans of service. Appendix G shows the percent of clients served at each parish COA assessed by need indicator.

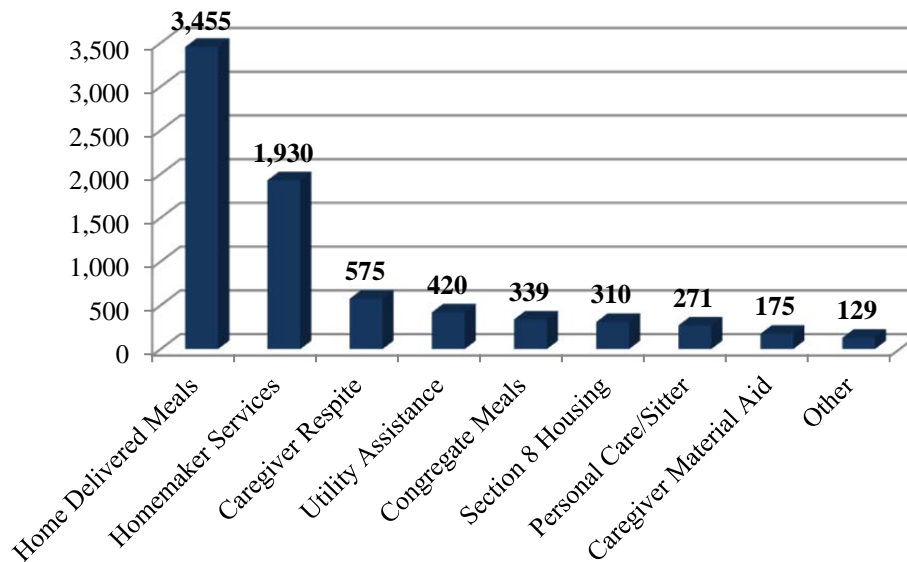
GOEA management could also develop more specific SAMS reports to better use data collected in identifying needs. Exhibit 8 above is based on an existing report developed by GOEA's vendor. However, GOEA also collects additional data in SAMS that would allow it to better assess whether its services are meeting its intended goal - to help elderly individuals remain in the community and to prevent nursing home or other institutional placement. For example, a research brief⁴ prepared for the Administration on Aging describes three or more ADL limitations as an indicator of increased risk for nursing home placement. However, GOEA's report only includes a measure of six ADLs which may understate the need of the population. Capturing information on the number of people served who have impairments in three or more ADLs would allow GOEA to identify those individuals most at risk of nursing home placement.

GOEA's report also does not allow a user to see the number of unique clients who fit multiple criteria. For example, knowing the number of clients that both live alone and have three or more ADL impairments would be a better measure for the extent of need. In addition, GOEA's assessment forms capture the specific ADLs reported by each client. COAs enter this data into a companion database maintained by the same vendor. A report that captures both the type and number of ADLs in a parish would provide a better description of need in that area.

Quantifying waiting list data could help GOEA measure unmet need in each area. According to GOEA, COAs should track which clients are waiting for services; however, COAs collect and maintain this information inconsistently. According to our survey of the 64 COAs, only 38 (59.4%) maintain waiting lists in SAMS. The remainder either keep hardcopy written lists or do not maintain waiting lists. Exhibit 9 provides an estimate of what services have waiting lists and how many are on those lists as reported by COAs on the survey as of June 30, 2014.

⁴ The Administration on Aging commissioned a series of research briefs from the Mathematica Policy Research group. The series "Putting Data to Work for Older People" cites risk factors associated with nursing home placement in its July 2010 brief titled "Aging in Place: Do Older Americans Act Title III Services Reach Those Most Likely to Enter Nursing Homes?".

Exhibit 9
Services with Waiting Lists and Number Waiting
As of June 2014



Source: Prepared by legislative auditor's staff using self-reported data from the COA survey.

As the exhibit shows, Home Delivered Meals and Homemaker Services have the largest waiting lists reported. However, because the numbers above are self-reported by COAs in their responses to our survey, the risk exists that they underestimate the level of unmet need based on the different practices for maintaining waiting lists. If GOEA required that COAs maintain all waiting lists in SAMS, it could use this information to more accurately quantify what services are most needed in each area and to identify areas where capacity does not meet demand. This information could be used to show unmet needs and would also be helpful to justify funds for certain services during legislative budget hearings.

Recommendation 4: GOEA should use SAMS assessment data and waiting lists to evaluate needs in each parish and throughout the state. GOEA should first ensure that COAs follow standardized procedures to maintain waiting lists consistently.

Summary of Management's Response: GOEA agrees with this finding and implemented procedures in September 2014 to satisfy this recommendation. (See Appendix A, pages 3-4).

Requiring that AAAs monitor service providers in a consistent manner would help GOEA ensure effective and efficient service delivery.

GOEA monitors compliance with federal program and financial requirements on a limited basis by conducting program monitoring site visits of all AAAs once every four years

(i.e., at least once per planning cycle). GOEA conducts initial assessments on all AAAs in the first three years of the monitoring cycle with re-assessments to follow up on findings conducted in the last year. However, for the planning cycle that begins in October 2015, GOEA plans to assess all AAAs each year. These site visits determine whether AAAs are in compliance with their area plan, meaning that they offer the approved services in their plan and that they are following Older American Act guidelines and GOEA requirements. This on-site monitoring typically consists of a small sample review of five clients' files randomly selected at each AAA to ensure that these clients actually received services and they were assessed as required.⁵ GOEA also conducts financial monitoring by reviewing AAA budgets for allowed costs and reasonableness, reviewing annual CPA reports, and conducting periodic site visits to review a sample of transactions for compliance with federal requirements.

AAAs are responsible for monitoring contracted providers and COAs to ensure services are delivered; however, some AAAs have not developed a monitoring process and others monitor inconsistently. AAAs are responsible for contracting with service providers and ensuring that services are actually delivered. Although GOEA has provided AAAs with sample tools, AAAs have not consistently implemented these tools. According to GOEA's monitoring reports, 10 AAAs have not developed monitoring tools or practices. Other AAAs monitor services using methods of varying quality, including satisfaction surveys, review of monthly service reports, and quarterly site visits. Because of GOEA's current monitoring schedule, deficiencies in AAAs oversight of contracted providers may not be promptly addressed. Follow-up assessments occur in the last year of the cycle, meaning that corrective action for deficiencies identified in the first year may not be verified for up to 2-3 years.

As stated above, GOEA plans to adjust its monitoring schedule with the October 2015 planning cycle to assess every AAA each year which may help strengthen oversight of providers. However, GOEA should also consider requiring AAAs to implement additional controls to improve oversight of contracted providers. For example, some AAAs reported stronger practices for ensuring that services are delivered. CAJUN AAA requires that contract providers have performance based contracts, meaning the providers must submit evidence that they delivered the service before they are reimbursed for providing the service. CAJUN also contracts with local CPAs to perform agreed-upon procedures that review provider operations.

Recommendation 5: GOEA should ensure that AAAs follow standardized procedures to monitor activities of service providers and ensure that services are provided with the same accountability across the state.

Summary of Management's Response: GOEA agrees with this finding and states that the recommendation made as a result of this audit is already in place. (See Appendix A, page 4).

⁵ Sample sizes start at five client files although program monitors may review more files based on their discretion. In the current planning cycle, some program monitors reviewed samples of up to 15 files per COA, with one to two COAs sampled for the multi-parish AAAs. According to GOEA staff, samples are selected randomly and do not consider characteristics of the whole population to ensure that samples are representative of total population.

Requiring that COAs standardize management practices would help GOEA compare performance and enhance accountability.

As demonstrated by the way the aging network structure evolved in Louisiana, local COAs and AAAs maintain a large degree of autonomy in their local management and operations. Some former directors and external stakeholders cited resistance from the COAs as a challenge to implementing new management processes and efforts to alter the current structure of the network. Although a degree of local autonomy is appropriate to this function to ensure responsiveness to the community served, local autonomy should not hinder the state's ability to evaluate performance and ensure accountability.

The wide range of management practices among COAs makes it difficult to compare performance. We observed a wide range of management practices from one COA/AAA to another in terms of planning, identifying service needs and reporting services and financial information. The range in quality and methods of management practices made it difficult for us, and GOEA, to compare the performance and operations of the various COAs across the state, which is an important oversight function. GOEA's ability to use the data collection infrastructure it already has in place to improve oversight is dependent on a standardized data collection and entry practice at each of the COAs. However, as discussed in Objective 1, some COA personnel stated that the limited number of users prevent them from collecting all information from clients in the assessment process. Some COA staff also reported that they only enter enough of a client's information into the data system to meet minimum federal reporting requirements. In addition, as previously discussed, methods to assess need and unmet needs, maintenance of waiting list information, and AAA monitoring of contractors/service providers would also benefit from some degree of standardization.

If certain management practices were standardized, GOEA could also better compare administrative costs and other indicators of efficiency. The federal government requires that AAAs spend no more than 10% of their federal funds on administrative costs with the remainder spent on direct service delivery. GOEA is responsible for ensuring that AAAs/COAs do not exceed this percentage. However, there is no requirement on how much of state and local funds should be spent on administrative costs. Therefore, COAs can supplement administrative costs through state and local funds and thus may spend more on administration than on service delivery.

As a measure of efficiency, we compared administrative costs to total funding received by each COA. We found that administrative costs ranged from 0.03% for the Ascension COA to 81.8% for the Iberville COA for fiscal year 2013, with 31 COAs reporting administrative costs that exceeded 20% of total revenue.⁶ However, this analysis provides limited information because GOEA has not developed a standard definition of administrative costs. As a result, there is no assurance that COAs are defining or accounting for these costs consistently in their

⁶ There are no benchmarks related to a maximum percentage of a service organization's budget that should be spent on administrative costs. Based on the mission of the organization, we assume that its management would strive to spend as much of its resources on service delivery rather than on administration.

financial statements, which makes comparisons among COAs difficult. Appendix H provides a comparison of each COA's administrative costs.

Recommendation 6: GOEA should develop standard reporting and data collection practices and procedures for COA activities and ensure that COAs implement them. Specifically, policies should address the following:

- Consistent assessment and data entry practices related to client needs.
- A standard practice for maintenance of waiting list information in SAMS.
- Standardized monitoring practices and tools for AAAs to monitor service providers.
- Standard accounting practices and a definition of administrative costs so that GOEA can compare these costs among COAs.

Summary of Management Response: GOEA disagrees with this finding and the recommendation. GOEA states that it contracts with the AAAs to ensure the data collected and entered into SAMS is consistent and that the COAs are adhering to all policies and procedures of GOEA. In addition, GOEA's contracts with the AAAs require compliance with Title 45 Code of Federal Regulations (CPR), Part 74, *Administration of Grants*. These federal regulations refer to OMB Circular A-122, *Cost Principles for Non-Profit Organizations*. This circular provides definitions and guidance on administrative costs. Administrative costs will vary among COAs because of the unique factors and circumstances of the clients being serviced. (See Appendix A, pages 4-5).

LLA Additional Comments: Based on observations of inconsistent practices throughout our audit work, we disagree that GOEA's current means for ensuring that information is consistent and comparable is sufficient. Because part of the role of an oversight entity is to evaluate and monitor performance and operations, it is important that GOEA ensure that information it uses to manage is consistent and comparable from one COA to the next. A policy or contract term that is not monitored and enforced to ensure that it has its intended results is of little practical use as a management tool.

In addition, as stated in the report, administrative costs reported in financial statements vary from 0.03% to 82% for entities providing the same services. When we requested an explanation from GOEA regarding this wide range, GOEA staff stated that the range was the result of COA management using different definitions and therefore different cost allocation practices for administrative costs and did not refer to any standardized guidance provided. Although GOEA states guidance for the definition of administrative costs is provided in federal regulation (OMB Circular 122-A), this range and the fact that 31 COAs reported administrative costs that exceeded 20% would indicate that COAs are not consistently using the definition.

Using SAMS data would help GOEA more comprehensively evaluate compliance and determine if its services are effective at meeting the needs of the elderly.

During the most recent four-year cycle of program monitoring, the primary compliance issues identified were issues with client assessments: 21 of 36 (58.3%) AAAs did not have complete assessments on their clients and 17 of 36 (47.2%) did not conduct the assessment timely (annually). Using SAMS data to monitor compliance would allow GOEA to assess whether AAAs are in compliance with their area plans in a more efficient and comprehensive way. For example, GOEA could determine whether assessments were complete and timely for the entire population instead of for the small sample sizes they currently use.

GOEA could also evaluate efficiency more comprehensively by conducting parish level comparisons using SAMS and expenditures data. As a part of the AAA plan review process, GOEA currently calculates a statewide average cost per unit of service based on budgeted federal costs by AAA. GOEA requires AAAs to justify unit costs that exceed the statewide average. For our analysis, we compared unit and client cost per service that includes all reported expenditures for the top four Older Americans Act services. This type of analysis may allow GOEA to identify factors that influence the cost of each service by parish such as differences in wages for workers, size of parish, centralization of populations served, and differences in accounting and contracting practices. Exhibit 10 shows statewide statistics for the services analyzed and Appendix I shows the unit and client costs for each service by parish COA.

Exhibit 10				
Comparison of Statewide Unit and Client Costs per Service				
	Average Unit Cost	Range of Unit Costs	Average Annual Client Cost	Range of Annual Client Costs
Congregate Meals	\$6.65	\$3.24 to \$13.35	\$486.32	\$221.28 to \$1,545.40
Home Delivered Meals	\$6.26	\$3.15 to \$13.59	\$1,027.38	\$498.70 to \$1,865.59
Homemaker Services	\$20.88	\$1.16 to \$50.34	\$669.77	\$8.57 to \$1,791.30
Transportation	\$14.73	\$3.06 to \$41.46	\$1,068.52	\$175.69 to \$4,157.28
Source: Prepared by legislative auditor's staff using data from SAMS and expenditures data from GOEA.				

In addition to monitoring compliance, GOEA could better use data to evaluate whether its services are effective at meeting the needs of the elderly. Since the mission of GOEA is to meet the needs of the elderly, GOEA could use SAMS assessment data to determine if individuals are actually receiving services that meet their identified risks and needs. For example, in fiscal year 2013, COAs assessed 25,948 individuals as having high nutritional risk, meaning that the individual had a combination of risk factors including eating fewer than two meals a day, not having sufficient types of food (fruit, vegetables, dairy), had difficulty eating, or had health problems that required changing their eating habits. However, only 17,133 (66%) of these individuals received some type of nutrition service, meaning the remainder (8,815 or 34%) did not receive a nutrition related service although they were assessed as high nutritional risk. Although there are reasonable explanations for why individuals may not receive a service they were identified as needing, such as being on a waiting list or declining the service, GOEA does

not track this information. We also evaluated the percentage of people who received a nutrition service in fiscal year 2013 to determine what percentage of those receiving the service were high risk and what percentage were not high risk.⁷ Exhibit 11 summarizes this information.

Exhibit 11 Percentage of High Risk and Not High Risk Individuals Receiving a Nutrition Service Fiscal Year 2013		
Nutrition Service	Not High Risk	High Risk
Congregate Meals	75.36%	24.64%
Home Delivered Meals	42.21%	57.79%
Nutrition Counseling	77.07%	22.93%
Nutrition Education	55.25%	44.75%
Source: Prepared by legislative auditor's staff using data from SAMS.		

As shown previously, many of the individuals who received nutrition services were not high nutrition risk. Since Home Delivered Meals is the most requested service and the service with the longest waiting list, GOEA should ensure that this service is delivered to the individuals with the highest risk. If this analysis were conducted by parish, GOEA could use this data to determine which COAs are more effective than others at meeting identified needs. Appendix J provides a nutrition risk to nutrition service comparison by COA.

Recommendation 7: GOEA should use SAMS data to supplement its compliance monitoring process. (See Appendix A, page 5).

Summary of Management's Response: GOEA disagrees with this finding and also disagrees with this recommendation. GOEA states that it currently utilizes SAMS data to monitor both the AAAs and the COAs.

LLA Additional Comments: Although GOEA uses SAMS on a limited basis to monitor each AAA to ensure services required by their area plan were provided, using data would allow them to supplement site visits and sample file reviews with tests of the entire population.

Recommendation 8: GOEA should evaluate service unit costs and cost per individual served among COAs to help evaluate efficiency and cost-effectiveness of service delivery among COAs.

⁷ Nutrition risk is not the only relevant factor to demonstrate a need for home delivered meals. High nutrition risk by service is included in an existing SAMS report for federal reporting. GOEA's current data limitations did not allow us to test for other relevant criteria, such as homebound with relevant ADL limitations, etc.

Summary of Management Response: GOEA disagrees with this finding and with this recommendation. GOEA states that through current monitoring procedures, information submitted by AAAs, and access to the data entered into SAMS, GOEA monitors unit costs at the AAA level. (See Appendix A, page 6).

LLA Additional Comments: While GOEA states that they evaluate unit costs at the AAA level, we recommend that it should evaluate unit costs at the COA level since COAs are the entities providing services. In addition, as stated in the report, GOEA evaluates federal budget costs by AAA rather than actual expenditures from all sources of funds by COA. Using federally budgeted costs by AAA does not allow for a comparison of efficiency for service delivery at the parish level.

Recommendation 9: GOEA should use SAMS assessment data and service data to determine if services provided are effective at meeting the specific risk factors and needs of individuals served. (See Appendix A, page 6).

Summary of Management Response: GOEA disagrees with this finding and recommendation. GOEA states that it currently utilizes data entered into SAMS to monitor its contracts and to report to its federal funding agency. However, GOEA states that it will review this process and consider whether using SAMS assessment data to determine if services being provided are effective is feasible at the GOEA level.

LLA Additional Comments: While GOEA uses data to report statistics for federal compliance purposes, it does not comprehensively use data to evaluate whether COA services are effective at meeting the needs of the population they serve. For example, in one parish, 83% of individuals assessed as high nutrition risk did not receive a nutrition service.

APPENDIX A: MANAGEMENT'S RESPONSE

BOBBY JINDAL
GOVERNOR



State of Louisiana
OFFICE OF THE GOVERNOR
OFFICE OF ELDERLY AFFAIRS

September 24, 2014

Mr. Daryl G. Purpera, CPA, CFE
Legislative Auditor
Post Office Box 93497
Baton Rouge, Louisiana 70804-9397

RE: Performance Audit Governor Office of Elderly Affairs

Dear Mr. Purpera:

Thank you for the opportunity to comment on the Governor's Office of Elderly Affairs' Performance Audit; titled "Management and Oversight of the Aging Network of Louisiana." The Governor's Office of Elderly Affairs wishes to express sincere thanks to you and your audit team for the time, energy and effort demonstrated during the audit progression. Your team was professional, competent and respectful throughout the audit process. Please find enclosed GOEA's reply to this audit. The Governor's Office of Elderly Affairs is proud of its success.

Please feel free to contact me at 225-342-7100 or at kjryder@goea.la.gov should you have any questions regarding the Office's response to the Performance Audit report and its observations.

Sincerely,

A handwritten signature in black ink, appearing to read "K. J. Ryder".

Karen J. Ryder
Deputy Assistant Secretary,
Governor's Office of Elderly Affairs

Finding 1: Not all entities in Louisiana’s aging network have the appropriate skills sets to effectively manage data.

Recommendation 1: GOEA should evaluate its current practices and skill sets with regard to information technology systems, data collection and data analysis to ensure that the agency and the aging network have the capacity to take full advantage of the information it collects. Specifically:

- *GOEA should develop and promote a culture of performance management driven by data in its own agency as well as throughout the network by providing AAA and COA management with guidance and technical support to incorporate performance data into their management processes.*
- *GOEA should consider hiring a data analyst and investing in appropriate software or should consider modifying the terms of its contract with its current vendor to make custom queries and data extracts and the ability to increase the number of users less cost prohibitive.*
- *GOEA should develop procedures to ensure that the data collected by AAAs and COAs is reliable and complete (to the extent possible).*
- *Similar to other state agencies who are modernizing practices related to assessment and monitoring activities, GOEA should assist AAA and COA management with developing the capacity to capture assessment information electronically in the field using tablets that interface directly with SAMS.*

GOEA agrees with the finding but disagrees with your recommendations. GOEA will work more closely with the Area Agencies on Aging (AAAs) and COAs. GOEA currently offers in-house SAMS training upon request. SAMS is a federal reporting data system. GOEA’s current data collection form for SAMS includes instructions on how to collect and submit data. If pertinent information is missing from the entered assessment, an error report is reviewed at year end. By March 2015, GOEA will implement more in-service training to increase the AAA’s knowledge and understanding of the programs, the, clients, and to improve their monitoring skills. GOEA will forward your recommendation to the Boards of Directors for each AAA and COA to make them aware of need for training their employees. SAMS includes a data module to input assessment data electronically in the field, but funding such an initiative is not feasible at this time. Due to the staff turn over rate both in house and in the field, GOEA agrees there is a continual need for training. GOEA will work to the best of its ability to meet this need.

Finding 2: Louisiana, like other states, will have to serve a growing number of Baby Boomers with different service needs than previous generations.

Recommendation 2: GOEA should evaluate its current service array and determine whether certain services should be modernized to reflect the needs of the next generation of elderly. For example, Baby Boomers may have a greater need for services that support physical activity and socialization.

GOEA agrees with this finding, but the recommendation made as a result of the audit is already in place. The AAAs conduct a community needs assessment with consumers, other providers, community agencies, local government officials and the general public. This assessment is part of their area plan and is required for all 36 AAAs to receive funding. More than 6 out of 10 Baby Boomers will be managing multiple chronic illnesses by the 2030s. GOEA has implemented an evidence based wellness program to help prepare the aging population to manage these chronic diseases. Louisiana has implemented an Aging and Disability Resource Center (ADRC) and SenioRX program. The Louisiana SenioRx and the ADRC programs are now combined into a single one-stop shop. Now, seniors, adults with disabilities, caregivers, and service providers have one place to access services so they can live independently. GOEA has implemented a statewide single point of access for prescription assistance and other support for baby boomers and adults with disabilities at www.LouisianaAnswers.com. These resources help meet the needs of the elderly or those living with a disability. Centers are located in nine regions that provide coverage to the entire state. AAAs provide training, support and registry for caregivers of seniors and adults with disabilities. The Office of Elderly Affairs experienced its first influx of Baby Boomers in 2006 with a tapering expected to occur in 2024. GOEA will strongly emphasize that meeting the needs of Baby Boomers is a priority for all AAAs and COAs.

Finding 3: Using additional factors in its funding formula may help GOEA better target funding to areas with the greatest needs

Recommendation 3: GOEA should evaluate its current use of funding formula factors and determine whether additional or alternative factors or other sources of information, such as the elder needs index may better allocate funding to parishes with the greatest needs.

GOEA's disagrees with this finding. GOEA's current funding formula was approved by the Administration on Aging within the U.S. Department of Health and Human (HHS) Services in 2011 and is reviewed and approved every 4 years in conjunction with the submission of Louisiana's state plan. The current formula meets all federal requirements and guidelines. In the approval process for the current funding formula, GOEA consulted with area agencies and published the proposed formula in the Louisiana Register for review by the general public. By publishing the proposed formula prior to submitting it for approval by the federal agency, GOEA allowed for comment and feedback by older persons, agencies and other stakeholder organizations. The approved funding formula that is currently implemented allows for targeting funding areas with the greatest needs and allows for equitable funding as necessary to the small rural parishes as well as the large urban parishes.

Finding 4: Using available demographic and waiting list data could enhance GOEA's needs assessment efforts.

Recommendation 4: GOEA should use SAMS assessment data and waiting lists to evaluate needs in each parish and throughout the state. GOEA should first ensure that COAs follow standardized procedures to maintain waiting lists consistently.

GOEA agrees with this finding and has procedures in place that satisfy this recommendation. GOEA currently utilizes waiting lists in performing needs assessments. The results of the needs assessments are used to evaluate needs in the planning and service area of each Area Agency on Aging.

It is the responsibility of the Area Agencies on Aging to ensure that waiting lists are entered into SAMS at the Council on Aging (COA) provider level. GOEA implemented a Technical Assistance Memorandum in September 2014 to the Area Agencies on Aging requiring that all waiting lists be entered into SAMS. This notification will help to ensure that providers are utilizing SAMS to the maximum efficiency available.

Finding 5: Requiring that AAAs monitor service providers in a consistent manner would help GOEA ensure effective and efficient service delivery.

Recommendation 5: GOEA should ensure that AAAs follow standardized procedures to monitor activities of service providers and ensure that services are provided with the same accountability across the state.

GOEA agrees with this finding and the recommendation made as a result of the audit is already in place. The AAAs monitor their service providers differently based on the type of contractual arrangement that is in place. GOEA currently provides a monitoring document that may be used by AAAs. Use of GOEA's monitoring document is not mandatory, but it is required that AAAs address all the criteria included on the GOEA document in the tool that is used. In addition, all federally funded Title III services being provided across the state are entered and maintained in SAMS, the federal data reporting system. GOEA monitors all 36 AAAs through site visits and audits of records every year. The federal Administration on Aging within HHS also performs an annual quality assurance audit on randomly selected clients who are receiving services from AAAs across the state to ensure quality and to determine if the clients are receiving uniform services. In March 2015, GOEA intends to offer in their annual training additional emphasis on monitoring responsibilities of AAAs.

Finding 6: Requiring that COAs standardize management practices would help GOEA compare performance and enhance accountability

Recommendation 6: GOEA should ensure that COAs implement standard reporting and data collection practices and procedures. Specifically, policies should address the following:

- *Consistent assessment and data entry practices related to client needs.*

- *A standard practice for maintenance of waiting list information in SAMS.*
- *Standardized monitoring practices and tools for AAAs to monitor service providers.*
- *Standard accounting practices and a definition of administrative costs so that GOEA can compare these costs among COAs.*

GOEA disagrees with this finding and also disagrees with the recommendations. GOEA contracts with the AAAs to ensure that the data collected and entered into SAMS is consistent and that the COAs are adhering to all policies and procedures of GOEA. Refer to GOEA's response regarding waiting list in Finding #5.

In addition, GOEA's contracts with the AAAs require compliance with Title 45 Code of Federal Regulations (CFR), Part 74 Administration of Grants. These federal regulations refer to OMB Circular A-122 (Cost Principles for Non-Profit Organizations). This circular provides definitions and guidance on administrative costs. Due to the level of funding received, 35 of the 36 AAAs receive an annual audit in which an independent auditor opines as to whether the financial statements are presented fairly in accordance with U.S. Generally Accepted Accounting Principles (GAAP). As part of GOEA's monitoring procedures, audit reports are reviewed each year. Administrative costs will vary among COAs because of the unique factors and circumstances of the clients being serviced. COAs contract with AAAs to provide services on a unit-cost reimbursement basis. GOEA is aware of the unit costs of each COA because the service procurement documents for these contracts are submitted to GOEA and approved every 4 years along with the area plans.

Finding 7: Using SAMS data would help GOEA more comprehensively evaluate compliance and determine if its services are effective at meeting the needs of the elderly

Recommendation 7: GOEA should use SAMS data to supplement its compliance monitoring process.

GOEA disagrees with this finding and also disagrees with this recommendation. The AAAs perform needs assessments that are used to provide services to clients within available funding levels based on greatest need. GOEA currently utilizes SAMS data to monitor both the AAAs and the COAs. In addition, GOEA submits an annual report to the federal Administration on Aging within HHS, and this agency uses the information reported to monitor the State and the AAAs. The Administration on Aging annually conducts quality assurance audits of the State. These audits include a review of the AAAs, the providers, and the service delivery areas. Through annual site visits and audits of records, GOEA will continue to ensure that AAAs are effectively monitoring the service providers. GOEA believes its process of evaluating the information reported by the AAA is sufficient at this time.

Recommendation 8: GOEA should evaluate service unit costs and cost per individual served among COAs to help evaluate efficiency and cost-effectiveness of service delivery among COAs.

GOEA disagrees with this finding and with this recommendation. Through current monitoring procedures, information submitted by AAAs, and access to the data entered into SAMS, GOEA monitors unit costs at the AAA level. In addition, contracts in place with AAAs allow GOEA to oversee the service delivery responsibilities at the COA and provider levels.

Recommendation 9: GOEA should use SAMS assessment data and service data to determine if services provided are effective at meeting the specific risk factors and needs of individuals served.

GOEA disagrees with this finding and with this recommendation. GOEA currently utilizes data entered into SAMS to monitor its contracts and to report to its federal funding agency. The Administration on Aging within the U.S. Department of Health and Human Services uses this data to monitor the State and the AAAs. Since GOEA does not direct deliver services, GOEA does not receive an assessment; however, GOEA will review this process and consider whether using SAMS assessment data to determine if services being provided are effective is feasible at the GOEA level.

APPENDIX B: SCOPE AND METHODOLOGY

We conducted this performance audit under the provisions of Title 24 of the Louisiana Revised Statutes of 1950, as amended. This audit generally covered state fiscal year 2013 (July 1, 2012 through June 30, 2013). In some cases, we extended our scope to include historical and/or current information. The audit objectives were as follows:

- 1. What challenges does Louisiana face in providing services to the elderly?**
- 2. How could GOEA improve its management and oversight over the aging network in Louisiana?**

The scope of our audit was significantly less than a performance audit conducted in accordance with *Government Auditing Standards*. This report provides historical and current information that we obtained, reviewed, and compiled relating to the funding, operations and oversight of Older Americans Act service delivery in Louisiana. This audit was not performed in accordance with all *Government Auditing Standards* issued by the Comptroller General of the United States. For example, we did not test the reliability of data used in this report and in some cases relied on self-reported data from the Councils on Aging. We also did not review all of GOEA management activities or AAA/COA activities. We believe the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives. To answer our audit objectives, we performed the following steps:

- Researched and reviewed relevant federal and state legal statutes, agency policies, regulations, and best practices criteria related to GOEA funding, service delivery planning and the delivery of those services, and program monitoring.
- Interviewed GOEA program staff at the state level, AAA and COA staff at the local level, and other stakeholders in the Aging Network including elder advocacy groups, organizations with aging-related missions, other State Directors, and former GOEA employees to identify issues and challenges in the delivery of services to the elderly as well as the monitoring of this delivery.
- Obtained and analyzed financial statements for each COA to determine levels of funding from GOEA, other federal/state sources, local private means, and local public means. Compared the total funding received by each COA to administrative costs.
- Obtained and analyzed SAMS and expenditures data reports to determine the number of unique clients served in each parish and the costs associated with delivering particular services in each parish.

- Developed and conducted a survey of COA directors to identify general parish information, employment statistics, top services requested by the elderly, and issues and challenges in delivering services to the elderly.
- Developed parish profiles in Appendix L of this report using demographic information from the U.S. Census Bureau; staffing, and requested service, waiting list, and supplemental service information that was self-reported by COAs in our survey; sources of revenue and administrative costs from fiscal year 2013 COA financial statements; and SAMS units of service, clients served, and expenditures reports provided by GOEA for July 1, 2012 through June 30, 2013. Each COA was provided with an opportunity to review and confirm the information provided in its profile before publishing. The profiles reflect any corrections provided to self-reported information.

APPENDIX C: BACKGROUND, FUNDING, AND SERVICES

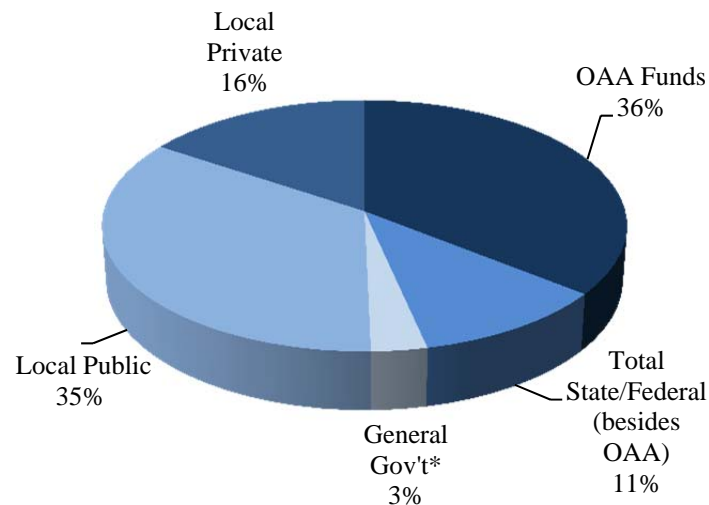
The federal Older Americans Act (OAA) of 1965 was enacted to help older individuals remain in their homes and communities as long as possible. Under this Act, states receive funding through a formula based on the number of residents age 60 or over. While all adults age 60 or over are eligible for these services, the OAA requires states to target or prioritize services to older individuals with the greatest economic and social need. Services provided under this act include home delivered meals and personal care services that are designed to help the aging population remain independent in their homes as well as other programs to promote health and well-being.

In fiscal year 2013, Louisiana expended \$39.8 million in federal, state and local funds for OAA services and served a total of 73,825 individuals. Federal regulations allow program participants to also contribute toward the cost of services they receive. In fiscal year 2013, participants in these programs contributed over \$2 million. Exhibit 12 summarizes the services authorized by Title III of the OAA and the amount of funds spent in Louisiana for these services.

Exhibit 12					
Title III Services and Federal, State, Local Expenditures, and Client Contributions					
Fiscal Year 2013					
Title	Types of Services	Federal	State	Local	Client
Title III-B: Supportive Services and Senior Center Programs	Adult Day Care, Adult Day Health Care, Assisted Transportation, Case Management, Chores, Homemaker, Information and Assistance, Legal Assistance, Outreach, Personal Care, Counseling, Crime Prevention Services, Home Repairs, et al	\$4,181,222	\$1,752,157	\$8,854,392	\$309,304
Title III-C: Nutrition Services	Congregate Meals, Home Delivered Meals, Nutrition Counseling, Nutrition Education	6,838,770	5,384,976	9,974,468	1,687,360
Title III-D: Disease Prevention and Health Promotion Services	Counseling, Nutrition Education, Nutrition Counseling, Medication Management, Wellness	282,046	0*	134,957	816
Title III-E: National Family Caregiver Support Program (NFCSP)**	Information and Assistance, Education, Outreach, Case Management, Individual Counseling, Support Groups, Adult Day Care, Adult Day Health Care, Group Respite, et al	1,393,013	464,341	497,327	28,409
Expenditure Category Totals		\$12,695,051	\$7,601,474	\$19,461,144	\$2,025,889
Total Federal, State and Local Expenditures			\$39,757,669		
<p>*Note: There is no state match for this program.</p> <p>**Note: The services in this program are designed to help family caregivers who take care of elderly or family members with disabilities.</p> <p>Source: Prepared by legislative auditor's using expenditures information from GOEA.</p>					

Because federal funds can only be used for OAA services, COAs may use local funds and private donations to pay for other services. Local public funding consists of dedicated tax revenue, such as millages for property taxes, sales taxes, or hotel/motel taxes. Local private funding consists of in-kind contributions, donations, investment income, fundraising and other special events. Exhibit 13 summarizes the distribution of all funding sources for COAs throughout the state as reported in their fiscal year 2013 financial statements. Appendix D shows the amount and source of funds for each COA in fiscal year 2013.

Exhibit 13
Sources of Income for COAs in Fiscal Year 2013



Source: Prepared by legislative auditor's staff using 2013 fiscal and calendar year COA financial statements.

***Note:** This category was used by some COAs to report funding from all government sources.

Note: The percentages present add up to 101% due to rounding.

The categories in Exhibit 13 include the following sources of income:

- **OAA** – Income reported from GOEA or AAA. This category also includes funds specified as Parish COA or Supplemental Senior Center funds from the state general fund.
- **Local Public** – Income reported as local tax proceeds (sales, property, hotel/motel), parish or municipal governments.
- **Local Private** – Income reported from client contributions, private donations, fundraisers, charitable gaming, and community organization matches such as regional utility companies or United Way.
- **State/Other Federal** – Income reported from other state agencies such as DHH for Medicaid programs, DOTD, CDBG/HUD funds, and FEMA.
- **General Government (Gov't)** – Income reported by COAs as intergovernmental without specifying source.

The most commonly used services in fiscal year 2013 included home delivered meals, congregate meals provided in a group setting, and transportation. Exhibit 14 summarizes the services with the highest expenditures in Louisiana in fiscal year 2013, the number served, and the total amount of expenditures for those services. Appendix E provides the same information for all services.

Exhibit 14			
Top Services Provided, Number of Individuals Receiving Service, and Expenditures			
Fiscal Year 2013			
Service	Number Served	Expenditures	Average Cost Per Client
Home Delivered Meals	19,570	\$20,112,973	\$1,028
Congregate Meals	18,569	\$9,031,843	\$486
Transportation	8,106	\$8,666,777	\$1,069
Homemaker	5,267	\$3,527,709	\$670
Recreation	13,164	\$1,720,771	\$131
Information and Assistance	49,217	\$1,671,003	\$34
NFCSP* In-Home Respite	1,262	\$1,415,168	\$1,121
Wellness	8,157	\$711,536	\$87
Telephoning	8,287	\$415,529	\$50
Personal Care	496	\$401,465	\$809
Outreach	11,459	\$400,950	\$35
NFCSP* Information and Assistance	4,262	\$344,190	\$81
Material Aid	12,168	\$296,625	\$24
Legal Assistance	234	\$271,415	\$1,160
NFCSP *Sitter Service	325	\$263,923	\$812
Chore	544	\$136,465	\$251
Utility Assistance	4,084	\$113,858	\$28
Nutrition Education	2,599	\$113,513	\$44
NFCSP* Personal Care	220	\$110,489	\$502
*National Family Caregiver Support Program			
Note: This chart presents expenditures only if a federal match is included in the amount spent. As mentioned earlier, local funds account for a significant source of revenue for services as well; however, GOEA does not require that COAs report money spent on services that are provided solely with local funds.			
Source: Prepared by legislative auditor's staff using service data from SAMS and expenditures data from GOEA's federal grants database.			

APPENDIX D: COA SOURCES OF REVENUE FOR FISCAL YEAR 2013

Parish COA	OAA Funds	Total State and Federal (besides OAA)	General Government	Total Local Public	Total Local Private	Total Funds
Acadia	\$287,169	\$91,908	\$0	\$338,414	\$45,769	\$763,260
Allen	267,424	383,932	0	0	105,465	\$756,821
Ascension	222,315	0	0	1,368,312	264,478	\$1,855,105
Assumption	159,596	245,585	0	619,725	111,955	\$1,136,861
Avoyelles	279,775	367,915	0	0	272,336	\$920,026
Beauregard	351,644	0	0	0	89,982	\$441,626
Bienville	329,584	166,702	0	361,565	54,103	\$911,954
Bossier	566,483	611	0	263,300	256,221	\$1,086,615
Caddo	1,888,789	497,966	0	466,377	556,257	\$3,409,389
Calcasieu	1,227,835	9,778	0	158,660	329,809	\$1,726,082
Caldwell	216,951	549,547	0	0	68,723	\$835,221
Cameron	0	0	582,481	0	95,287	\$677,768
Catahoula	147,365	0	0	0	23,349	\$170,714
Claiborne	266,554	0	0	1,200	12,169	\$279,923
Concordia	129,053	750	0	563,005	42,804	\$735,612
DeSoto	411,817	809,340	0	150,775	226,442	\$1,598,374
East Baton Rouge	1,762,112	0	0	1,092,000	1,117,618	\$3,971,730
East Carroll	0	0	213,368	74,310	23,515	\$311,193
East Feliciana	175,250	110,142	0	0	102,801	\$388,193
Evangeline	228,621	682,338	0	188,083	170,618	\$1,269,660
Franklin	0	0	242,889	146,588	13,399	\$402,876
Grant	147,115	0	0	0	32,202	\$179,317
Iberia	316,546	0	0	51,409	188,100	\$556,055
Iberville	191,410	0	0	27,799	593,777	\$812,986
Jackson	0	0	263,818	597,039	53,181	\$914,038
Jefferson Davis	319,008	190,060	0	0	87,325	\$596,393
Jefferson	3,036,036	0	0	844,493	1,842,813	\$5,723,342
Lafayette	490,061	462,631	0	328,412	532,491	\$1,813,595
Lafourche	676,397	0	0	1,535,728	169,981	\$2,382,106
LaSalle	132,731	0	0	62,834	26,707	\$222,272
Lincoln	404,546	0	0	0	78,221	\$482,767

Parish COA	OAA Funds	Total State and Federal (besides OAA)	General Government	Total Local Public	Total Local Private	Total Funds
Livingston	\$596,634	\$0	\$0	\$1,019,730	\$615,892	\$2,232,256
Madison	0	0	287,318	104,242	51,542	\$443,102
Morehouse	421,733	620,283	0	0	219,968	\$1,261,984
Natchitoches	473,647	13,686	0	0	22,036	\$509,369
Orleans	2,867,361	64,972	0	1,441,044	472,874	\$4,846,251
Ouachita	1,066,943	9,514	0	32,640	481,094	\$1,590,191
Plaquemines	335,985	0	0	214,950	19,734	\$570,669
Pointe Coupee	193,253	254,802	0	297,768	154,791	\$900,614
Rapides	255,032	6,178	0	356,200	17,269	\$634,679
Red River	214,102	460,754	0	214,781	132,278	\$1,021,915
Richland	0	0	285,149	0	117,388	\$402,537
Sabine	358,745	80,178	0	966,331	36,094	\$1,441,348
St. Bernard	420,986	0	0	431,379	50,714	\$903,079
St. Charles	320,643	0	0	1,100,675	73,093	\$1,494,411
St. Helena	130,042	0	0	155,568	13,509	\$299,119
St. James	66,628	0	0	9,000	27,279	\$102,907
St. John the Baptist	296,140	0	0	406,459	150,080	\$852,679
St. Landry	315,547	0	0	22,234	153,580	\$491,361
St. Martin	196,583	89,638	0	10,000	336,412	\$632,633
St. Mary	222,902	0	0	70,000	215,165	\$508,067
St. Tammany	959,989	0	0	1,341,884	98,422	\$2,400,295
Tangipahoa	387,037	35,488	0	424,644	200,337	\$1,047,506
Tensas	0	0	219,668	50,000	22,099	\$291,767
Terrebonne	941,900	1,327,970	0	6,813,557	273,078	\$9,356,505
Union	0	0	306,832	242,938	97,347	\$647,117
Vermilion	248,463	174,804	0	46,643	133,898	\$603,808
Vernon	405,188	323,088	0	183,479	79,117	\$990,872
Washington	260,031	87,156	0	738,235	73,879	\$1,159,301
Webster	465,790	322,374	0	25,000	79,148	\$892,312
West Baton Rouge	120,152	0	0	935,360	17,746	\$1,073,258
West Carroll	224,584	11,037	0	1,964	47,037	\$284,622
West Feliciana	114,773	0	0	45,991	28,738	\$189,502
Winn	204,808	23,791	0	13,000	\$82,188	\$323,787
Total	\$27,717,808	\$8,474,918	\$2,401,523	\$26,955,724	\$12,181,724	\$77,731,697

Note: See pages C.2-C.3 for sources of income included in these categories.

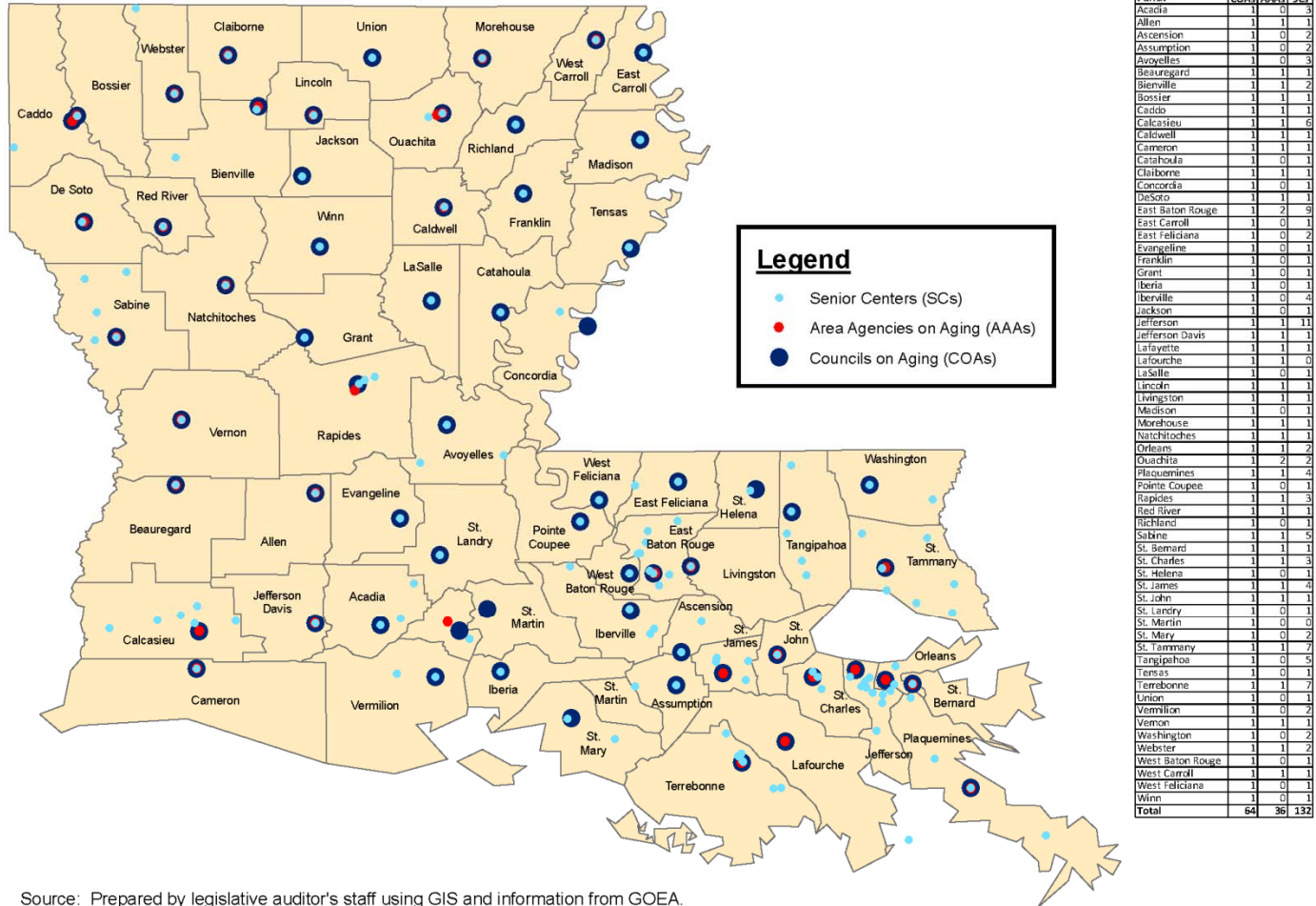
Source: Prepared by legislative auditor's staff using COA financial statements for fiscal and calendar year 2013.

APPENDIX E: OLDER AMERICANS ACT SERVICES PROVIDED IN LOUISIANA FOR FISCAL YEAR 2013

Services	Expenditures Reported	Unique Clients	Average Cost per Person
Home Delivered Meals	\$20,112,973	19,570	\$1,027.75
Congregate Meals	\$9,031,843	18,569	\$486.39
Transportation	\$8,666,777	8,106	\$1,069.18
Homemaker	\$3,527,709	5,267	\$669.78
Recreation	\$1,720,771	13,164	\$130.72
Information and Assistance	\$1,671,003	49,217	\$33.95
NFCSP In-Home Respite	\$1,415,168	1,262	\$1,121.37
Wellness	\$711,536	8,157	\$87.23
Telephoning	\$415,529	8,287	\$50.14
Personal Care	\$401,465	496	\$809.41
Outreach	\$400,950	11,459	\$34.99
NFCSP Information and Assistance	\$344,190	4,262	\$80.76
Material Aid	\$296,625	12,168	\$24.38
Legal Assistance	\$271,415	234	\$1,159.89
NFCSP Sitter Service	\$263,923	325	\$812.07
Chore	\$136,465	544	\$250.85
Utility Assistance	\$113,858	4,084	\$27.88
Nutrition Education	\$113,513	2,599	\$43.68
NFCSP Personal Care	\$110,489	220	\$502.22
Visiting	\$86,100	2,252	\$38.23
NFCSP Public Education	\$76,752	110	\$697.75
NFCSP Outreach	\$74,572	1,019	\$73.18
Assisted Transportation	\$74,056	233	\$317.84
NFCSP Material Aid	\$70,909	1,137	\$62.36
Medical Alert	\$67,540	333	\$202.82
Home Repair	\$56,301	171	\$329.25
Public Education	\$26,395	7	\$3,770.71
NFCSP Individual Counseling	\$22,106	202	\$109.44
NFCSP Individual Care Support	\$21,960	28	\$784.29
NFCSP Adult Day Health Care	\$13,983	9	\$1,553.67
Medication Management	\$13,394	2,643	\$5.07
NFCSP Support Group	\$11,061	9	\$1,229.00

Services	Expenditures Reported	Unique Clients	Average Cost per Person
Sitter Service	\$9,660	9	\$1,073.33
NFCSP Group Respite	\$8,247	10	\$824.70
Nutrition Counseling	\$5,240	375	\$13.97
Crime Prevention	\$804	568	\$1.42
Medical Transportation	\$0	147	\$0.00
Personal Care Other	\$0	1	\$0.00
Recreation other	\$0	228	\$0.00
Wellness Other	\$0	267	\$0.00
<p>Note: Expenditures reported includes all expenditures, federal, state, local and client contributions but only if Older Americans Act funds were expended on that service. Services with \$0.00 reported were provided solely through local funding.</p> <p>Note: According to GOEA staff, Rapides Senior Center is approved provider for Congregate Meals, whereas the Rapides COA is approved provider for all other services excluding Congregate Meals.</p> <p>Source: Prepared by legislative auditor’s staff using SAMS and expenditures data from GOEA.</p>			

APPENDIX F: MAP OF AAAs, COAs, AND SENIOR CENTERS



Source: Prepared by legislative auditor's staff using GIS and information from GOEA.

APPENDIX G: PARISH COA PERCENT OF CLIENTS ASSESSED BY NEED

COA	Rural	Nutrition Risk	Lives Alone	ADL=6	IADL>6	Poverty	Served but Not Assessed
Acadia	9.18%	36.29%	40.14%	0.41%	4.09%	15.93%	13.80%
Allen	16.73%	45.25%	44.87%	1.14%	3.04%	48.29%	1.52%
Ascension	14.51%	23.60%	37.12%	1.34%	15.03%	95.80%	3.90%
Assumption	91.91%	14.36%	33.25%	2.01%	15.85%	97.67%	2.13%
Avoyelles	90.94%	35.38%	51.83%	0.20%	1.87%	96.20%	2.00%
Beauregard	14.84%	52.47%	43.06%	4.70%	9.17%	71.53%	1.21%
Bienville	95.03%	38.01%	36.07%	5.40%	9.94%	45.57%	2.38%
Bossier	15.00%	57.23%	36.21%	1.98%	7.01%	60.92%	8.81%
Caddo	4.34%	49.94%	29.44%	1.27%	20.33%	51.64%	36.69%
Calcasieu	3.30%	31.81%	41.33%	1.83%	18.21%	69.15%	5.17%
Caldwell	81.04%	34.73%	45.71%	0.60%	2.20%	62.67%	1.00%
Cameron	74.68%	10.20%	20.75%	0.35%	1.29%	91.09%	0.59%
Catahoula	95.82%	49.65%	42.51%	1.39%	16.55%	89.72%	3.31%
Claiborne	91.32%	57.78%	50.30%	3.59%	35.63%	86.83%	6.59%
Concordia	94.16%	40.15%	46.86%	2.19%	15.33%	95.04%	3.07%
DeSoto	41.74%	66.78%	47.30%	2.61%	5.91%	84.70%	9.74%
East Baton Rouge	0.57%	38.45%	23.56%	2.68%	11.59%	33.95%	18.28%
East Carroll	95.20%	36.68%	40.61%	3.49%	7.86%	62.88%	2.18%
East Feliciana	97.05%	18.23%	45.84%	1.07%	4.56%	96.51%	2.68%
Evangeline	19.32%	25.85%	48.96%	0.66%	6.63%	88.07%	11.27%
Franklin	87.37%	42.11%	50.88%	19.65%	35.79%	94.04%	3.16%
Grant	94.39%	45.52%	48.43%	1.35%	4.26%	83.97%	3.59%
Iberia	90.79%	51.92%	48.96%	1.28%	14.90%	94.87%	2.72%
Iberville	41.55%	39.41%	47.05%	2.28%	11.80%	96.65%	2.95%
Jackson	97.98%	18.73%	47.55%	0.58%	6.05%	97.41%	1.15%
Jefferson	0.40%	19.32%	29.64%	3.05%	15.47%	63.29%	31.40%
Jefferson Davis	51.61%	41.96%	40.81%	1.45%	3.75%	35.99%	7.66%
Lafayette	1.15%	56.84%	34.79%	2.61%	25.10%	73.13%	5.93%
Lafourche	0.34%	23.98%	47.31%	3.97%	14.24%	87.63%	1.07%
LaSalle	97.25%	9.75%	56.36%	0.00%	0.85%	97.67%	1.91%
Lincoln	0.33%	5.21%	21.82%	0.00%	1.63%	8.79%	1.95%
Livingston	60.46%	59.32%	44.81%	0.36%	3.77%	79.73%	1.42%
Madison	95.74%	27.36%	30.09%	16.72%	11.25%	30.09%	3.04%

COA	Rural	Nutrition Risk	Lives Alone	ADL=6	IADL>6	Poverty	Served but Not Assessed
Morehouse	70.84%	25.17%	46.47%	0.93%	8.92%	98.00%	1.46%
Natchitoches	5.47%	11.58%	27.81%	0.24%	0.48%	30.23%	2.89%
Orleans	0.04%	5.09%	10.43%	0.21%	0.93%	18.51%	7.12%
Ouachita	0.92%	31.55%	40.43%	1.93%	7.63%	70.86%	7.71%
Plaquemines	22.06%	27.94%	34.80%	9.07%	19.12%	75.74%	5.88%
Pointe Coupee	89.97%	6.43%	47.55%	0.65%	9.16%	97.60%	1.31%
Rapides	55.53%	100.22%	96.53%	0.87%	19.63%	167.35%	N/A*
Red River	93.55%	1.70%	40.24%	0.00%	2.04%	96.26%	0.68%
Richland	17.15%	38.83%	44.98%	1.62%	4.21%	79.61%	11.33%
Sabine	86.93%	8.63%	35.14%	0.00%	7.89%	85.82%	5.67%
St. Bernard	0.00%	17.59%	18.04%	0.06%	0.19%	54.38%	0.84%
St. Charles	51.26%	47.90%	38.49%	3.73%	15.75%	74.74%	10.34%
St. Helena	98.08%	9.07%	44.96%	6.77%	9.32%	99.11%	0.51%
St. James	23.10%	19.45%	31.76%	6.23%	16.41%	88.75%	7.45%
St. John	11.95%	54.21%	35.02%	1.01%	4.71%	48.82%	5.56%
St. Landry	3.03%	42.62%	53.03%	1.57%	20.94%	96.00%	2.06%
St. Martin	42.51%	42.27%	48.72%	3.53%	13.89%	85.63%	3.65%
St. Mary	93.88%	24.76%	43.81%	2.72%	16.46%	87.48%	3.54%
St. Tammany	2.21%	17.88%	32.14%	1.23%	1.68%	37.60%	3.85%
Tangipahoa	96.88%	24.55%	57.37%	0.69%	6.41%	94.57%	2.77%
Tensas	96.53%	47.03%	48.51%	1.98%	7.92%	80.20%	1.98%
Terrebonne	0.13%	46.85%	32.89%	8.52%	19.45%	78.10%	11.70%
Union	41.09%	27.82%	42.18%	0.91%	9.27%	93.82%	2.18%
Vermilion	46.67%	64.42%	51.97%	2.57%	13.17%	91.16%	6.83%
Vernon	5.54%	44.34%	37.35%	4.34%	8.43%	53.73%	7.47%
Washington	94.78%	33.21%	50.95%	2.37%	15.56%	90.89%	2.66%
Webster	41.16%	58.20%	57.56%	1.29%	10.29%	89.55%	1.93%
West Baton Rouge	6.03%	22.56%	40.23%	2.30%	7.18%	98.28%	1.29%
West Carroll	98.56%	8.25%	47.42%	0.21%	0.00%	29.28%	1.44%
West Feliciana	94.03%	26.37%	42.79%	0.00%	1.99%	93.53%	3.48%
Winn	85.06%	58.27%	44.94%	4.20%	6.30%	82.10%	10.86%
Statewide Total	33.01%	35.15%	39.07%	2.49%	11.39%	71.51%	5.31%

*Note: N/A is reported as not available. The number of unique clients in Rapides service data is less than the total reported in the assessment data. The service report total does not include all individuals served through the Rapides Senior Center which is reported as a separate service provider under CENLA AAA. According to GOEA staff, Rapides Senior Center is approved provider for Congregate Meals, whereas the Rapides COA is approved provider for all other services excluding Congregate Meals.

Source: Prepared by legislative auditor’s staff using SAMS assessment and service data provided by GOEA.

APPENDIX H: PARISH COA ADMINISTRATIVE COSTS

Parish COA	Administrative Cost	Total Funds	Percent Administrative to Total Funds
Acadia	\$327,987	\$763,260	43.0%
Allen	\$229,045	\$756,821	30.3%
Ascension	\$496	\$1,855,105	0.0%
Assumption	\$198,814	\$1,136,861	17.5%
Avoyelles	None noted	\$920,026	None noted
Beauregard	None noted	\$441,626	None noted
Bienville	\$139,451	\$911,954	15.3%
Bossier	\$247,346	\$1,086,615	22.8%
Caddo	\$423,209	\$3,409,389	12.4%
Calcasieu	\$619,005	\$1,726,082	35.9%
Caldwell	\$91,286	\$835,221	10.9%
Cameron	\$76,481	\$677,768	11.3%
Catahoula	None noted	\$170,714	None noted
Claiborne	\$86,729	\$279,923	31.0%
Concordia	None noted	\$735,612	None noted
DeSoto	\$70,476	\$1,598,374	4.4%
East Baton Rouge	\$2,109,432	\$3,971,730	53.1%
East Carroll	\$18,832	\$311,193	6.1%
East Feliciana	\$231,452	\$388,193	59.6%
Evangeline	\$215,322	\$1,269,660	17.0%
Franklin	\$937	\$402,876	0.2%
Grant	None noted	\$179,317	None noted
Iberia	\$227,250	\$556,055	40.9%
Iberville	\$664,695	\$812,986	81.8%
Jackson	\$87,579	\$914,038	9.6%
Jefferson Davis	\$206,705	\$596,393	34.7%
Jefferson	\$955,945	\$5,723,342	16.7%
Lafayette	\$457,121	\$1,813,595	25.2%
Lafourche	\$388,851	\$2,382,106	16.3%
LaSalle	None noted	\$222,272	None noted
Lincoln	\$104,183	\$482,767	21.6%
Livingston	\$215,453	\$2,232,256	9.7%
Madison	\$23,488	\$443,102	5.3%
Morehouse	\$223,656	\$1,261,984	17.7%

Parish COA	Administrative Cost	Total Funds	Percent Administrative to Total Funds
Natchitoches	\$194,528	\$509,369	38.2%
Orleans	\$173,335	\$4,846,251	3.6%
Ouachita	\$387,301	\$1,590,191	24.4%
Plaquemines	\$192,649	\$570,669	33.8%
Pointe Coupee	\$239,285	\$900,614	26.6%
Rapides	None noted	\$634,679	None noted
Red River	\$41,996	\$1,021,915	4.1%
Richland	\$8,363	\$402,537	2.1%
Sabine	\$113,973	\$1,441,348	7.9%
St. Bernard	\$330,577	\$903,079	36.6%
St. Charles	\$336,271	\$1,494,411	22.5%
St. Helena	\$109,746	\$299,119	36.7%
St. James	\$10,800	\$102,907	10.5%
St. John the Baptist	\$29,178	\$852,679	3.4%
St. Landry	\$187,347	\$491,361	38.1%
St. Martin	\$142,608	\$632,633	22.5%
St. Mary	\$209,742	\$508,067	41.3%
St. Tammany	\$690,096	\$2,400,295	28.8%
Tangipahoa	\$322,910	\$1,047,506	30.8%
Tensas	\$5,574	\$291,767	1.9%
Terrebonne	\$2,095,442	\$9,356,505	22.4%
Union	\$42,028	\$647,117	6.5%
Vermilion	\$253,050	\$603,808	41.9%
Vernon	None noted	\$990,872	None noted
Washington	\$239,095	\$1,159,301	20.6%
Webster	\$197,364	\$892,312	22.1%
West Baton Rouge	\$230,467	\$1,073,258	21.5%
West Carroll	\$152,345	\$284,622	53.5%
West Feliciana	\$128,008	\$189,502	67.5%
Winn	None noted	\$323,787	None noted
<p>Note: None noted indicates that the COA's financial statements did not specify the amount of administrative costs.</p> <p>Source: Prepared by legislative auditor's staff using COA financial statements for fiscal and calendar year 2013.</p>			

APPENDIX I: PARISH COA UNIT AND CLIENT COSTS PER SERVICE

Parish COA	Congregate Meals		Home-Delivered Meals		Homemaker Services		Transportation Services	
	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person
Acadia	\$5.43	\$776.08	\$5.43	\$861.86	\$14.93	\$329.56	\$11.85	\$631.85
Allen	\$9.90	\$1,545.40	\$6.08	\$958.77	\$14.54	\$509.65	\$10.55	\$1,066.58
Ascension	\$5.68	\$255.84	\$5.73	\$1,173.29	\$19.68	\$1,162.99	\$16.16	\$1,371.96
Assumption	\$5.68	\$282.79	\$5.73	\$799.76	\$19.68	\$1,066.29	\$16.16	\$933.16
Avoyelles	\$4.83	\$489.81	\$4.49	\$588.85	\$20.30	\$594.01	\$8.18	\$644.78
Beauregard	\$6.87	\$576.48	\$6.03	\$919.37	n/a	n/a	\$8.13	\$227.94
Bienville	\$4.51	\$403.91	\$6.13	\$756.80	\$9.64	\$558.53	\$40.19	\$2,673.10
Bossier	\$7.97	\$557.44	\$6.11	\$909.29	\$17.94	\$442.98	\$26.61	\$2,373.11
Caddo	\$5.58	\$387.67	\$4.60	\$788.35	\$19.37	\$490.68	\$10.12	\$3,119.05
Calcasieu	\$8.69	\$592.37	\$7.18	\$1,212.45	\$39.37	\$399.84	n/a	n/a
Caldwell	\$4.68	\$340.00	\$5.43	\$1,090.18	\$29.36	\$271.82	\$7.12	\$943.08
Cameron	\$6.76	\$323.43	\$6.20	\$1,162.34	\$20.45	\$871.36	\$13.52	\$1,325.84
Catahoula	\$4.83	\$422.93	\$4.49	\$779.37	\$20.30	\$341.00	\$8.18	\$1,002.69
Claiborne	\$6.45	\$678.67	\$5.26	\$816.89	\$23.31	\$709.33	\$6.85	\$996.72
Concordia	\$4.83	\$591.35	\$4.49	\$867.24	\$20.30	\$1,361.60	\$8.18	\$1,730.04
DeSoto	\$5.27	\$825.49	\$4.82	\$710.22	\$33.58	\$818.31	\$17.50	\$1,047.57
East Baton Rouge	\$8.74	\$389.25	\$5.64	\$923.03	\$50.34	\$1,351.09	n/a	n/a
East Carroll	\$7.70	\$1,321.24	\$8.89	\$1,434.96	\$30.79	\$1,329.47	\$8.57	\$1,198.31
East Feliciana	\$5.68	\$467.11	\$5.73	\$1,015.68	n/a	n/a	\$16.16	\$1,662.31
Evangeline	\$5.43	\$885.18	\$5.43	\$1,074.86	\$14.93	\$630.91	\$11.85	\$329.79
Franklin	\$7.70	\$1,004.83	\$8.89	\$1,631.19	\$30.79	\$728.95	\$8.57	\$198.19
Grant	\$4.83	\$440.60	\$4.49	\$892.85	n/a	n/a	\$8.18	\$180.66
Iberia	\$5.43	\$221.28	\$5.43	\$704.09	\$14.93	\$401.10	\$11.85	\$1,091.52
Iberville	\$5.68	\$663.78	\$5.73	\$1,046.54	n/a	n/a	\$16.16	\$1,598.00
Jackson	\$7.70	\$837.26	\$8.89	\$1,413.81	\$30.79	\$793.24	\$8.57	\$1,296.64
Jefferson	\$7.91	\$1,030.82	\$6.23	\$1,151.68	\$17.14	\$267.13	\$11.56	\$1,778.62
Jefferson Davis	\$7.30	\$792.64	\$7.52	\$1,023.48	\$17.35	\$371.98	\$13.49	\$310.11
Lafayette	\$5.43	\$492.73	\$5.43	\$799.36	\$14.93	\$202.84	\$11.85	\$215.29
Lafourche	\$13.35	\$648.96	\$5.87	\$874.10	\$21.51	\$1,079.96	\$41.46	\$1,645.96
LaSalle	\$4.83	\$522.37	\$4.49	\$737.26	n/a	n/a	\$8.18	\$1,646.22
Lincoln	\$5.53	\$575.56	\$5.89	\$1,169.83	\$17.37	\$995.29	\$16.32	\$1,328.58
Livingston	\$7.46	\$487.55	\$5.25	\$943.31	\$1.16	\$8.57	\$15.45	\$976.62

Parish COA	Congregate Meals		Home-Delivered Meals		Homemaker Services		Transportation Services	
	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person	Cost per Unit	Cost per Person
Madison	\$7.70	\$750.80	\$8.89	\$1,616.32	\$30.79	\$1,646.87	\$8.57	\$944.78
Morehouse	\$7.81	\$355.33	\$6.84	\$991.62	\$16.05	\$668.38	\$9.55	\$1,079.67
Natchitoches	\$5.31	\$556.14	\$7.93	\$1,273.54	n/a	n/a	\$7.44	\$175.69
New Orleans	\$4.27	\$363.05	\$6.58	\$1,294.57	\$21.03	\$1,436.41	n/a	n/a
Ouachita	\$5.36	\$386.38	\$4.57	\$748.09	\$18.28	\$966.74	\$15.54	\$1,016.04
Plaquemines	\$7.66	\$915.79	\$11.04	\$1,666.88	n/a	n/a	\$3.06	\$439.09
Pointe Coupee	\$5.68	\$355.28	\$5.73	\$764.03	\$19.68	\$553.72	\$16.16	\$979.43
Rapides	\$4.83	\$434.25	\$4.49	\$822.70	n/a	n/a	\$8.18	\$4,157.28
Red River	\$9.89	\$424.98	\$13.12	\$1,787.11	\$14.83	\$672.79	\$5.50	\$533.60
Richland	\$7.70	\$716.50	\$8.89	\$1,468.47	\$30.79	\$995.47	\$8.57	\$312.33
Sabine	\$8.26	\$455.58	\$8.50	\$1,297.24	\$34.29	\$538.50	\$20.96	\$1,939.47
St. Bernard	\$8.25	\$762.03	\$6.59	\$1,035.10	\$12.75	\$304.14	\$6.02	\$751.34
St. Charles	\$10.13	\$701.64	\$12.20	\$1,697.14	\$16.02	\$867.60	\$22.83	\$2,061.98
St. Helena	\$5.68	\$221.30	\$5.73	\$1,217.51	n/a	n/a	\$16.16	\$2,893.21
St. James	\$3.24	\$229.47	\$3.15	\$498.70	n/a	n/a	n/a	n/a
St. John	\$4.68	\$257.07	\$7.29	\$1,130.89	n/a	n/a	\$23.17	\$2,660.15
St. Landry	\$5.43	\$523.80	\$5.43	\$1,265.64	\$14.93	\$999.06	\$11.85	\$553.33
St. Martin	\$5.43	\$309.49	\$5.43	\$726.07	\$14.93	\$247.45	\$11.85	\$325.77
St. Mary	\$5.43	\$372.87	\$5.43	\$728.78	\$14.93	\$426.37	\$11.85	\$481.33
St. Tammany	\$8.34	\$410.71	\$5.96	\$977.26	\$35.00	\$1,070.25	\$24.73	\$1,686.78
Tangipahoa	\$5.68	\$426.79	\$5.73	\$906.34	\$19.68	\$654.73	\$16.16	\$1,113.45
Tensas	\$7.70	\$977.28	\$8.89	\$1,710.55	\$30.79	\$532.19	\$8.57	\$889.97
Terrebonne	\$12.53	\$728.92	\$13.59	\$1,865.59	\$15.45	\$382.50	\$12.49	\$602.54
Union	\$7.70	\$713.60	\$8.89	\$1,362.96	\$30.79	\$1,171.86	\$8.57	\$968.52
Vermilion	\$5.43	\$629.51	\$5.43	\$775.56	\$14.93	\$460.65	\$11.85	\$615.15
Vernon	\$8.27	\$892.52	\$7.62	\$1,175.55	\$31.23	\$319.05	\$18.58	\$1,994.33
Washington	\$5.68	\$358.73	\$5.73	\$849.14	\$19.68	\$1,791.30	\$16.16	\$734.48
Webster	\$6.19	\$501.08	\$6.94	\$1,020.26	\$20.18	\$728.66	\$27.07	\$896.07
West Baton Rouge	\$5.68	\$418.73	\$5.73	\$1,022.85	\$19.68	\$1,448.23	\$16.16	\$1,346.12
West Carroll	\$7.36	\$384.06	\$11.07	\$1,058.18	\$31.98	\$1,062.36	\$21.73	\$1,231.79
West Feliciana	\$5.68	\$386.65	\$5.73	\$1,024.50	\$19.68	\$129.09	\$16.16	\$2,835.39
Winn	\$4.83	\$655.24	\$4.49	\$763.96	n/a	n/a	\$8.18	\$484.56
Statewide Averages	\$6.65	\$486.32	\$6.26	\$1,027.38	\$20.88	\$669.77	\$14.73	\$1,068.52

Note: For COAs that are a part of a multi-parish AAA, average costs per unit are estimated based on total expenditures and service units reported for the AAA. GOEA does not track expenditures by parish COA.
Note: According to GOEA staff, Rapides Senior Center is approved provider for Congregate Meals, whereas the Rapides COA is approved provider for all other services excluding Congregate Meals.
Source: Prepared by legislative auditor’s staff using data from SAMS and expenditures data from GOEA.

APPENDIX J: PARISH COA HIGH NUTRITION RISK TO NUTRITION SERVICES

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
Acadia	58.56%	Congregate Meals	62.63%
		Home Delivered Meals	47.33%
		Nutrition Education	100.00%
Allen	36.13%	Congregate Meals	42.86%
		Home Delivered Meals	55.20%
		Nutrition Education	100.00%
Ascension	9.88%	Congregate Meals	86.63%
		Home Delivered Meals	57.17%
		Nutrition Education	60.00%
Assumption	0.90%	Congregate Meals	91.53%
		Home Delivered Meals	66.93%
		Nutrition Education	74.95%
Avoyelles	46.70%	Congregate Meals	75.16%
		Home Delivered Meals	54.34%
		Nutrition Education	100.00%
Beauregard	59.31%	Congregate Meals	48.39%
		Home Delivered Meals	31.93%
		Nutrition Education	100.00%
Bienville	-1.14%*	Congregate Meals	62.00%
		Home Delivered Meals	43.69%
		Nutrition Education	75.00%
Bossier	43.33%	Congregate Meals	36.43%
		Home Delivered Meals	23.96%
		Nutrition Education	16.67%
Caddo	11.69%	Congregate Meals	76.40%
		Home Delivered Meals	4.08%
		Nutrition Counseling	0.00%
		Nutrition Education	100.00%
Calcasieu	35.02%	Congregate Meals	76.96%
		Home Delivered Meals	32.00%

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
Caldwell	49.43%	Congregate Meals	67.83%
		Home Delivered Meals	16.39%
		Nutrition Education	100.00%
Cameron	68.97%	Congregate Meals	89.86%
		Home Delivered Meals	84.15%
		Nutrition Education	100.00%
Catahoula	53.33%	Congregate Meals	59.38%
		Home Delivered Meals	26.56%
Claiborne	42.49%	Congregate Meals	64.58%
		Home Delivered Meals	25.40%
Concordia	9.09%	Congregate Meals	77.70%
		Home Delivered Meals	52.31%
DeSoto	44.27%	Congregate Meals	34.15%
		Home Delivered Meals	28.57%
		Nutrition Counseling	44.44%
		Nutrition Education	40.48%
East Baton Rouge	34.66%	Congregate Meals	66.81%
		Home Delivered Meals	22.72%
		Nutrition Education	53.55%
East Carroll	36.90%	Congregate Meals	65.63%
		Home Delivered Meals	46.55%
		Nutrition Education	100.00%
East Feliciana	-36.76%*	Congregate Meals	94.44%
		Home Delivered Meals	40.79%
		Nutrition Education	36.92%
Evangeline	34.80%	Congregate Meals	63.16%
		Home Delivered Meals	59.74%
		Nutrition Education	100.00%
Franklin	34.17%	Congregate Meals	73.04%
		Home Delivered Meals	37.66%
		Nutrition Education	100.00%
Grant	61.08%	Congregate Meals	73.56%
		Home Delivered Meals	33.17%
		Nutrition Education	100.00%
Iberia	38.89%	Congregate Meals	56.05%
		Home Delivered Meals	41.36%
		Nutrition Education	100.00%

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
Iberville	-15.65%*	Congregate Meals	82.59%
		Home Delivered Meals	24.05%
		Nutrition Education	29.53%
Jackson	-1.54%*	Congregate Meals	82.74%
		Home Delivered Meals	71.93%
		Nutrition Education	100.00%
Jefferson Davis	83.03%	Congregate Meals	39.66%
		Home Delivered Meals	34.48%
		Nutrition Education	0.00%
Jefferson	28.61%	Congregate Meals	77.23%
		Home Delivered Meals	62.86%
Lafayette	46.26%	Congregate Meals	69.57%
		Home Delivered Meals	18.70%
		Nutrition Education	100.00%
Lafourche	33.28%	Congregate Meals	88.08%
		Home Delivered Meals	41.55%
		Nutrition Education	100.00%
LaSalle	41.30%	Congregate Meals	87.72%
		Home Delivered Meals	81.31%
		Nutrition Education	100.00%
Lincoln	0.00%	Congregate Meals	95.37%
		Home Delivered Meals	92.90%
		Nutrition Education	100.00%
Livingston	39.81%	Congregate Meals	43.00%
		Home Delivered Meals	26.37%
		Nutrition Education	100.00%
Madison	35.56%	Congregate Meals	83.13%
		Home Delivered Meals	62.65%
Morehouse	17.99%	Congregate Meals	88.46%
		Home Delivered Meals	30.46%
		Nutrition Counseling	93.33%
		Nutrition Education	100.00%
Natchitoches	47.92%	Congregate Meals	86.96%
		Home Delivered Meals	69.62%
Orleans	25.17%	Congregate Meals	94.48%
		Home Delivered Meals	92.88%
		Nutrition Education	0.00%

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
Ouachita	21.37%	Congregate Meals	79.46%
		Home Delivered Meals	29.34%
		Nutrition Counseling	82.20%
		Nutrition Education	0.00%
Plaquemines	-12.28%*	Congregate Meals	80.61%
		Home Delivered Meals	56.07%
		Nutrition Education	79.59%
Rapides	20.24%	Congregate Meals	70.49%
		Home Delivered Meals	8.72%
		Nutrition Education	100.00%
Pointe Coupee	16.95%	Congregate Meals	94.86%
		Home Delivered Meals	89.78%
		Nutrition Education	90.23%
Red River	40.00%	Congregate Meals	99.72%
		Home Delivered Meals	95.92%
		Nutrition Counseling	96.00%
		Nutrition Education	100.00%
Richland	4.17%	Congregate Meals	69.85%
		Home Delivered Meals	38.84%
		Nutrition Education	100.00%
Sabine	30.00%	Congregate Meals	90.76%
		Home Delivered Meals	89.53%
St. Bernard	49.82%	Congregate Meals	88.42%
		Home Delivered Meals	61.54%
St. Charles	56.23%	Congregate Meals	54.69%
		Home Delivered Meals	37.84%
St. Helena	-19.72%*	Congregate Meals	95.31%
		Home Delivered Meals	69.87%
		Nutrition Education	74.55%
St. James	5.47%	Congregate Meals	81.05%
		Home Delivered Meals	76.27%
		Nutrition Education	100.00%
St. John	17.39%	Congregate Meals	54.73%
		Home Delivered Meals	30.30%
		Nutrition Education	63.83%
St. Landry	30.68%	Congregate Meals	63.16%
		Home Delivered Meals	26.42%

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
St. Martin	46.11%	Congregate Meals	60.47%
		Home Delivered Meals	51.08%
		Nutrition Education	100.00%
St. Mary	31.32%	Congregate Meals	83.89%
		Home Delivered Meals	66.99%
		Nutrition Education	100.00%
St. Tammany	20.92%	Congregate Meals	85.76%
		Home Delivered Meals	55.62%
		Nutrition Counseling	77.65%
		Nutrition Education	100.00%
Tangipahoa	10.59%	Congregate Meals	85.99%
		Home Delivered Meals	48.71%
		Nutrition Education	34.93%
Tensas	3.16%	Congregate Meals	67.02%
		Home Delivered Meals	35.11%
		Nutrition Education	100.00%
Terrebonne	55.72%	Congregate Meals	47.74%
		Home Delivered Meals	34.47%
		Nutrition Education	100.00%
Union	12.42%	Congregate Meals	83.72%
		Home Delivered Meals	49.39%
		Nutrition Education	60.00%
Vermilion	45.64%	Congregate Meals	25.00%
		Home Delivered Meals	21.88%
		Nutrition Education	100.00%
Vernon	10.33%	Congregate Meals	63.79%
		Home Delivered Meals	35.60%
		Nutrition Education	100.00%
Washington	-45.43%*	Congregate Meals	88.37%
		Home Delivered Meals	9.09%
		Nutrition Education	15.42%
Webster	17.13%	Congregate Meals	44.63%
		Home Delivered Meals	24.46%
		Nutrition Counseling	24.00%
		Nutrition Education	47.62%

Parish COA	Assessed as High Nutrition Risk and Did Not Receive a Nutrition Service	Nutrition Services	Received a Nutrition Service and Not Assessed as High Nutrition Risk by Service
West Baton Rouge	-19.75%*	Congregate Meals	89.10%
		Home Delivered Meals	53.88%
		Nutrition Education	51.72%
West Carroll	17.50%	Congregate Meals	95.67%
		Home Delivered Meals	55.10%
		Nutrition Education	100.00%
West Feliciana	5.66%	Congregate Meals	77.11%
		Home Delivered Meals	51.28%
		Nutrition Education	42.86%
Winn	77.33%	Congregate Meals	47.42%
		Home Delivered Meals	34.52%
		Nutrition Education	0.00%
<p>*Note: The percent of high nutrition risk clients that did not receive a relevant service is understated. A client may receive more than one service and could be included up to four times in the total number served to number assessed ratio. As a result, the percent of high nutrition risk clients who received a relevant service may exceed 100% which creates a negative percentage for the statistic presented. These negative percentages indicate the parish provided more than one nutrition service to a portion of the clients it assessed as high nutrition risk.</p> <p>Note: According to GOEA staff, Rapides Senior Center is approved provider for Congregate Meals, whereas the Rapides COA is approved provider for all other services excluding Congregate Meals.</p> <p>Source: Prepared by legislative auditor’s staff using SAMS data from GOEA.</p>			

APPENDIX K: MULTI-PARISH AAA PROFILES

Staffing and Budget at Multi-parish AAA

AAA	Total Staff	Admin Staff	Service Delivery Staff	AAA Budget	AAA Budget Total Income	Distributed to COAs for Services	Parish COAs
Cajun	8	3	5	\$447,092	11.53%	\$3,429,182	8
Capital	22.6	13.1	9.5	\$969,735	23.65%	\$3,131,060	10
CENLA	11	2	9	\$496,104	11.03%	\$4,001,725	7
North Delta*	6	6	0	\$981,626	25.72%	\$ 2,835,610	7

Note: North Delta AAA is part of a parent organization, the North Delta Regional Planning and Development District.
Source: Prepared by legislative auditor’s staff using information provided by AAA management.

Services Provided Directly by Multi-parish AAA

Cajun	Capital	CENLA	North Delta
No OAA Services	Wellness, Home Delivered Meals	Wellness, Ombudsmen	Ombudsmen
Non-OAA Services			
<ul style="list-style-type: none"> • SenioRx • ADRC • Reverse Mortgage Counseling • DOA Farmer's Market Coupon Program • SNAP Applications • MIPPA • Medicaid Enrollment Center (DHH) • Benefits Checkup (National Councils on Aging) • RAMP - Lafayette Consolidated Government (HUD) • BAR Association - put together documents in preparation for disasters • Power to Care (Entergy Energy Assistance) • Cox - Discounted cable • Enrollment in LIS, QMB, SLMB, and QI Programs 	<ul style="list-style-type: none"> • SenioRx • ADRC • Counseling • SSI Applications • Medicare Applications • SNAP Applications • MIPPA • Community Based Transitions (prevents re-admittance to hospitals soon after release) • Nursing Home Transition Program (DHH) • Navigators for the Affordable Care Act 	<ul style="list-style-type: none"> • SenioRx • ADRC • SNAP Applications • Medicaid Applications • Foster Grandparents • MIPPA • DOI - CHIP Counselors • Eyeglass Assistance - New Eyes for the Needy 	<ul style="list-style-type: none"> • SenioRx • ADRC • Low-income subsidy • Medicare savings program

Source: Prepared by legislative auditor’s staff using information provided by AAA management.

APPENDIX L: Parish COA Profiles

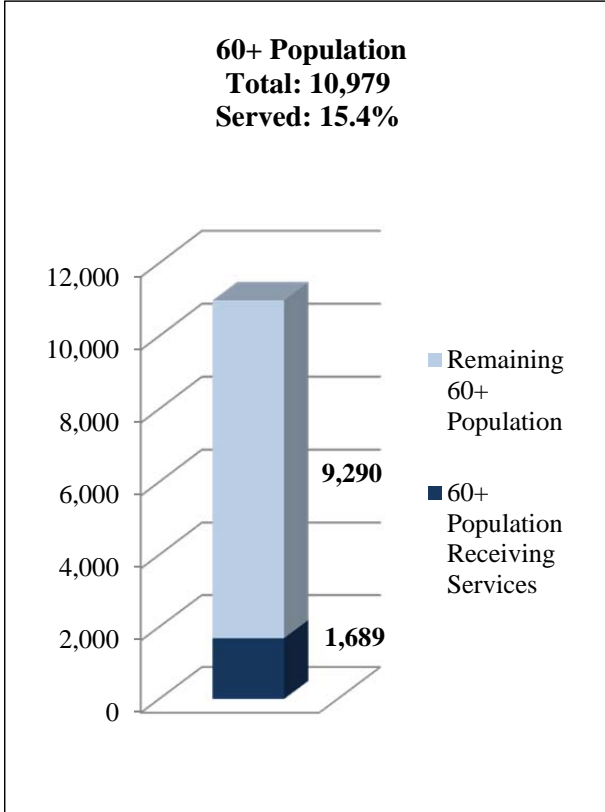
Acadia Parish

Total Population: 61,773

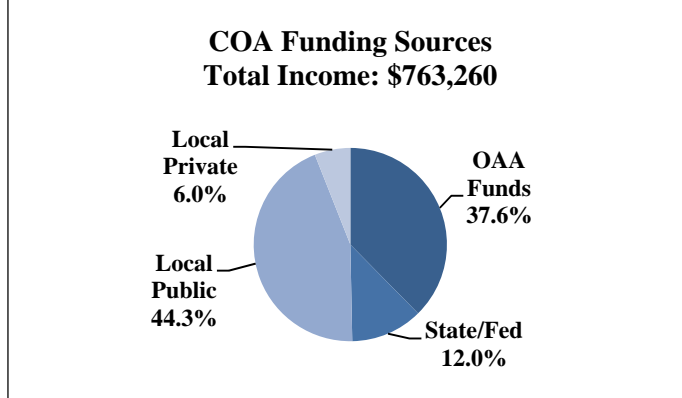
Total Square Miles: 655

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	36	6	30	Cajun AAA	3

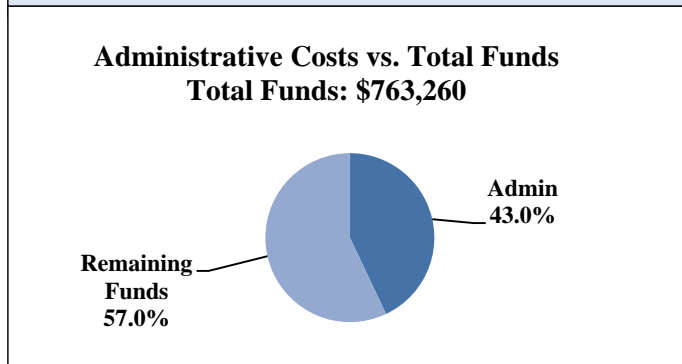
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
155	613	678	7	69	269

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	33
2. Homemaker Services	2. Respite/Sitter Service	12
3. Transportation Services		
4. Utility Assistance		
5. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Acadia Parish

Total Population: 61,773

Total Square Miles: 655

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	99	14,139	\$76,832
Home Delivered Meals	412	65,366	355,087
Homemaker	134	2,957	44,162
Information and Assistance	1,038	1,257	21,242
Medication Management	917	1,108	0
NFCSP Information and Assistance	392	392	6,983
NFCSP In-Home Respite	11	1,902	22,566
NFCSP Sitter Service	10	774	16,530
Nutrition Education	1	128	1,070
Outreach	259	262	4,084
Recreation	70	4,223	0
Telephoning	417	2,800	5,015
Transportation	285	15,193	180,077
Wellness	80	4,975	7,000
Total	1,689	115,476	\$740,649
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Medicaid Application Assistance
Utility Assistance
Monthly Senior Groceries
Annual fan and heater donations
Annual Farmers Market Coupons
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

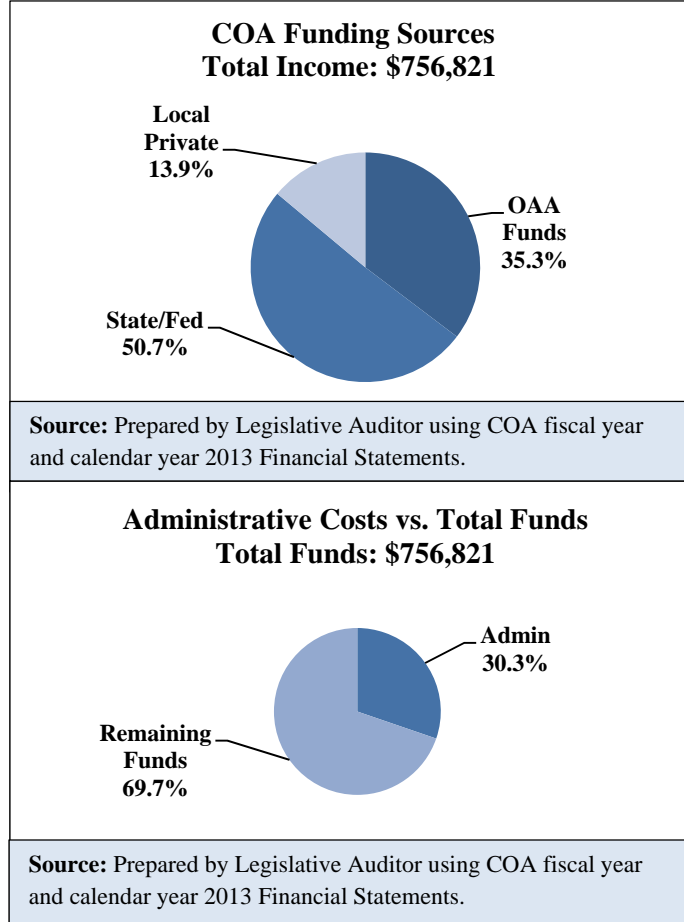
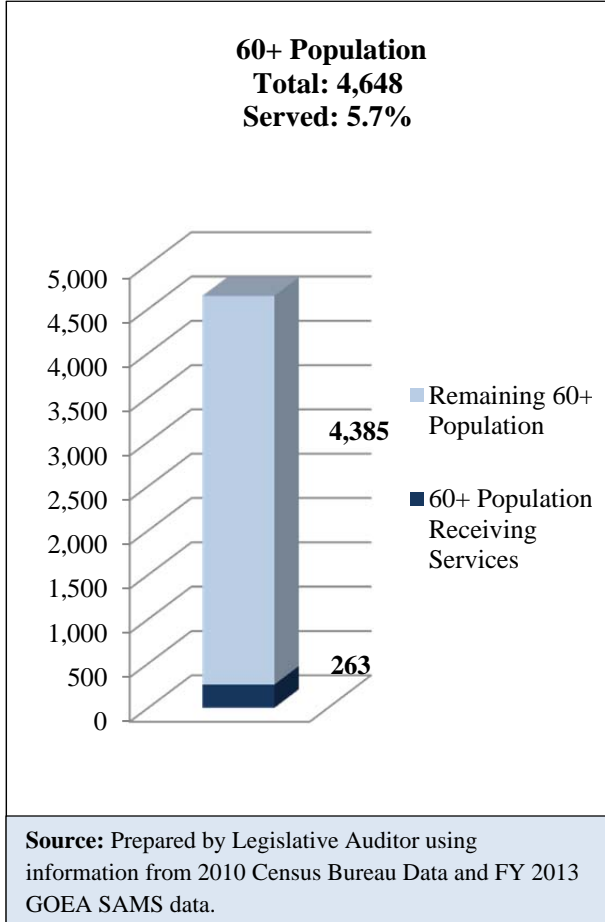
Allen Parish

Total Population: 25,764

Total Square Miles: 762

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	24	8	16	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
44	119	118	3	8	127

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	63
2. Respite/Sitter	2. IIIB Transportation	14
3. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Allen Parish

Total Population: 25,764

Total Square Miles: 762

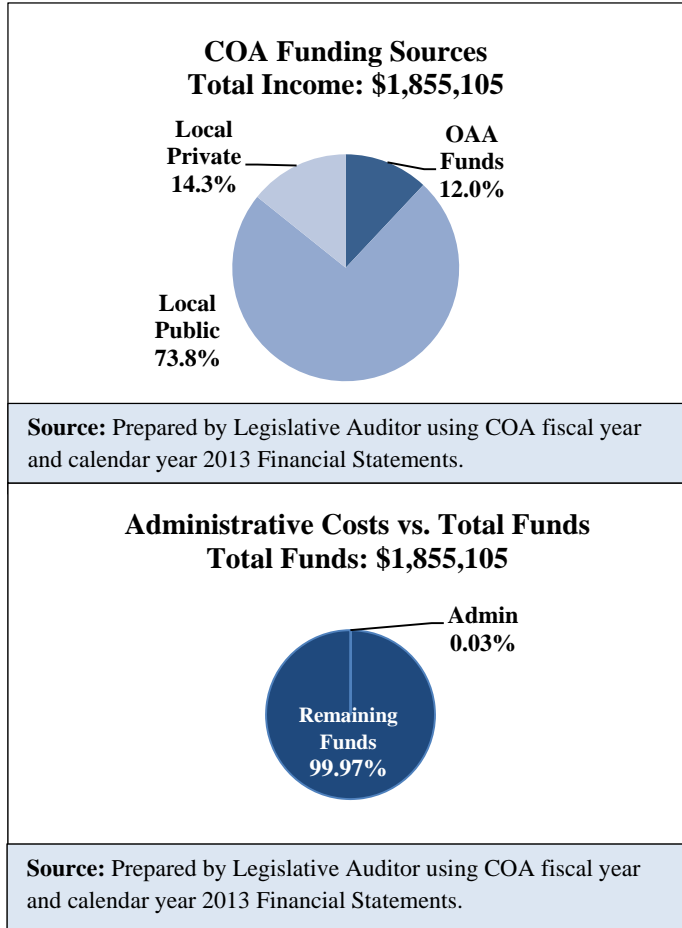
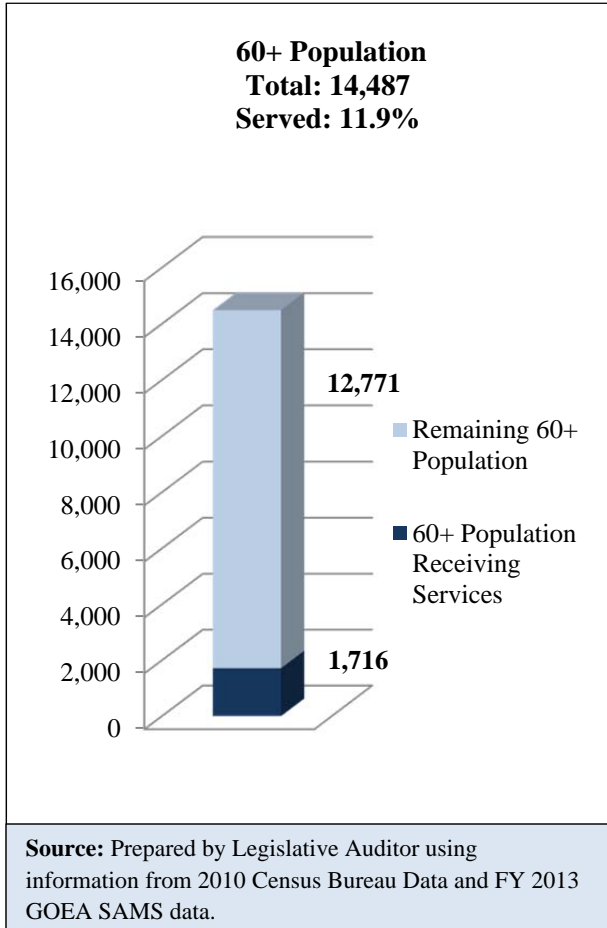
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	35	5,463	\$54,089
Home Delivered Meals	125	19,705	119,846
Homemaker	54	1,893	27,521
Information and Assistance	202	219	No Federal Funds
Legal Assistance	1	21	2,500
Material Aid	24	33	No Federal Funds
NFCSP In-Home Respite	5	218	7,587
NFCSP Sitter Service	4	146	2,451
Nutrition Education	1	61	1,127
Outreach	59	59	2,324
Recreation	35	4,637	No Federal Funds
Transportation	52	5,256	55,462
Wellness	36	1,118	4,110
Total	263	38,829	\$277,017
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Non-emergency Medical Transportation
5311 Transportation
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Ascension Parish
 Total Population: 107,215
 Total Square Miles: 290

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	41	8	33	Capital AAA	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
249	405	637	23	258	1,644

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	51
2. Transportation Services	2. Personal Care	22
3. Homemaker Services	3. Home Delivered Meals	7
4. Respite/Sitter	4. Caregiver Support Services	4
5. Telephoning		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Ascension Parish
 Total Population: 107,215
 Total Square Miles: 290

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	501	22,566	\$128,174
Home Delivered Meals	537	110,051	630,056
Homemaker	136	8,035	158,166
Information and Assistance	1,373	1,395	20,650
NFCSP Information and Assistance	28	28	3,838
Nutrition Education	170	192	1,323
Outreach	93	93	2,016
Personal Care Other	1	17	No Federal Funds
Recreation other	228	4,545	No Federal Funds
Telephoning	166	7,670	21,448
Transportation	334	28,361	458,233
Utility Assistance	201	314	12,579
Wellness Other	267	5,843	No Federal Funds
Total	1,716	189,110	\$1,436,483
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

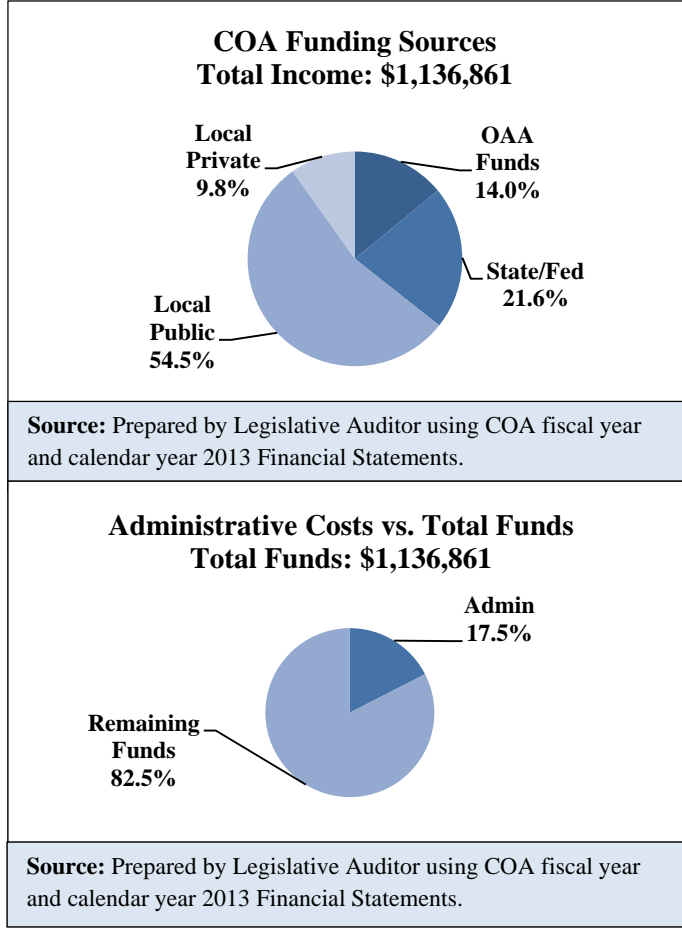
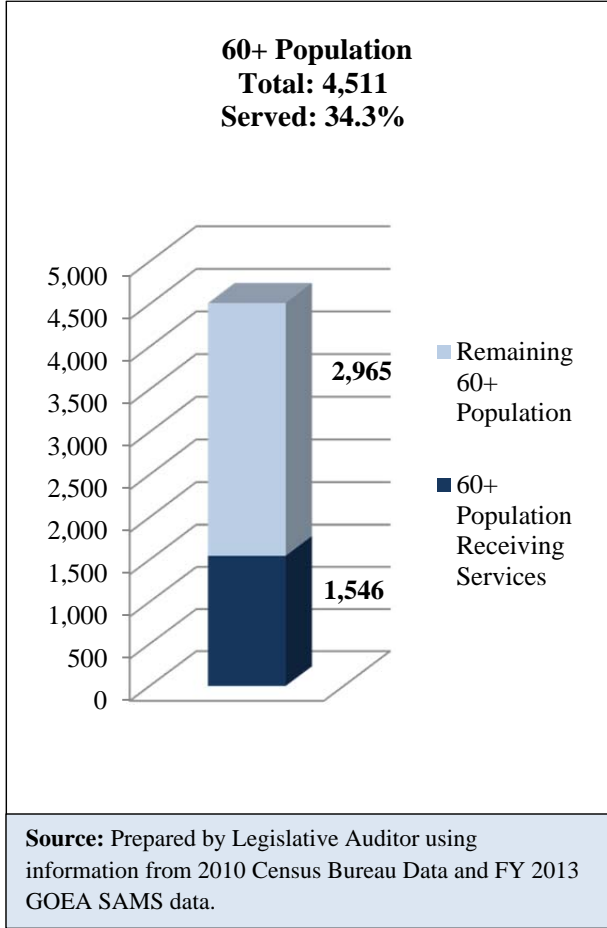
Assumption Parish

Total Population: 23,421

Total Square Miles: 339

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	44	10	34	Capital AAA	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1,421	222	514	31	245	1,510

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	25
2. Homemaker Services	2. Homemaker Services	2
3. Transportation Services		
4. Respite/Sitter		
5. Home Repair Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Assumption Parish

Total Population: 23,421

Total Square Miles: 339

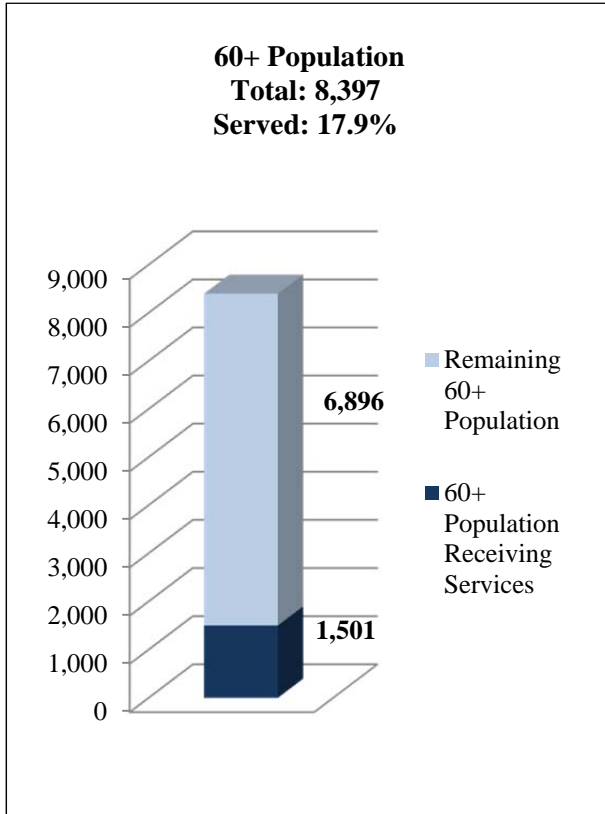
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	236	11,750	\$66,739
Home Delivered Meals	254	35,482	203,139
Homemaker	261	14,138	278,302
Information and Assistance	1,431	1,442	21,346
Material Aid	143	1,239	9,442
Medical Alert	6	60	1,964
NFCSP Information and Assistance	53	53	7,264
Nutrition Education	463	488	3,362
Outreach	137	137	2,970
Recreation	111	5,147	15,635
Telephoning	116	1,215	3,398
Transportation	241	13,919	224,891
Utility Assistance	56	66	2,644
Total	1,546	85,136	\$841,096
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

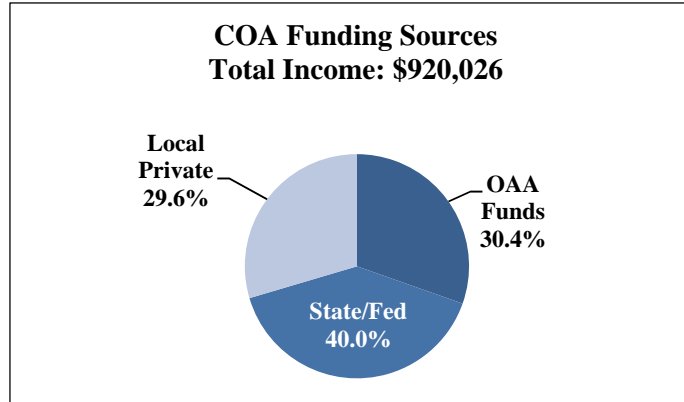
Avoyelles Parish
 Total Population: 42,073
 Total Square Miles: 832

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	36	6	30	CENLA AAA	3

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Administrative costs are not reported in financial statements.

Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1,365	531	778	3	28	1,444

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Homemaker Services	1. Homemaker Services	20
2. Home Delivered Meals		
3. Transportation Services		
4. Utility Assistance		
5. Congregate Meals		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Avoyelles Parish
 Total Population: 42,073
 Total Square Miles: 832

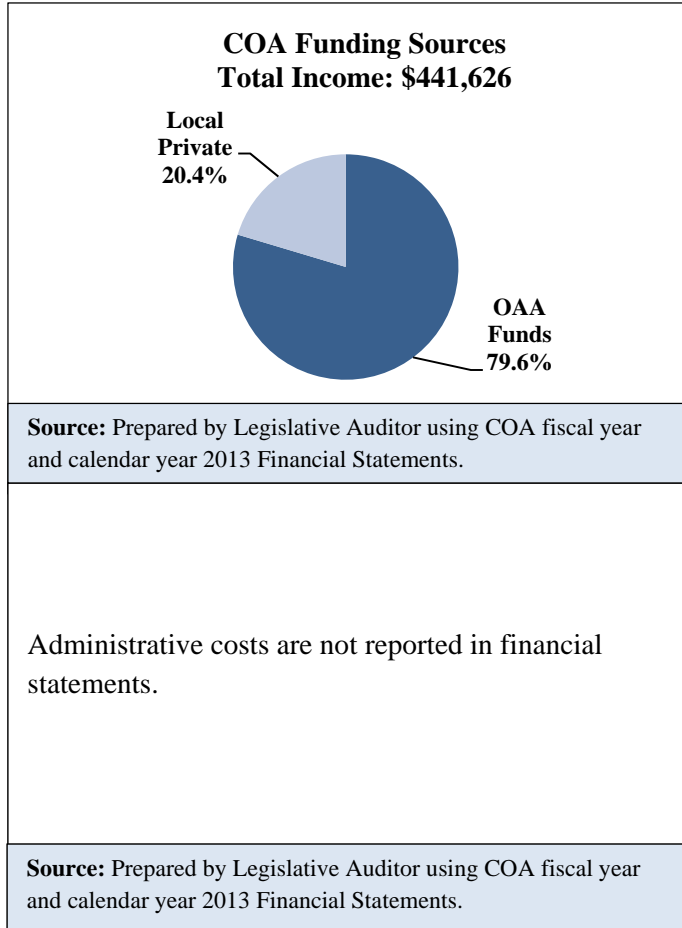
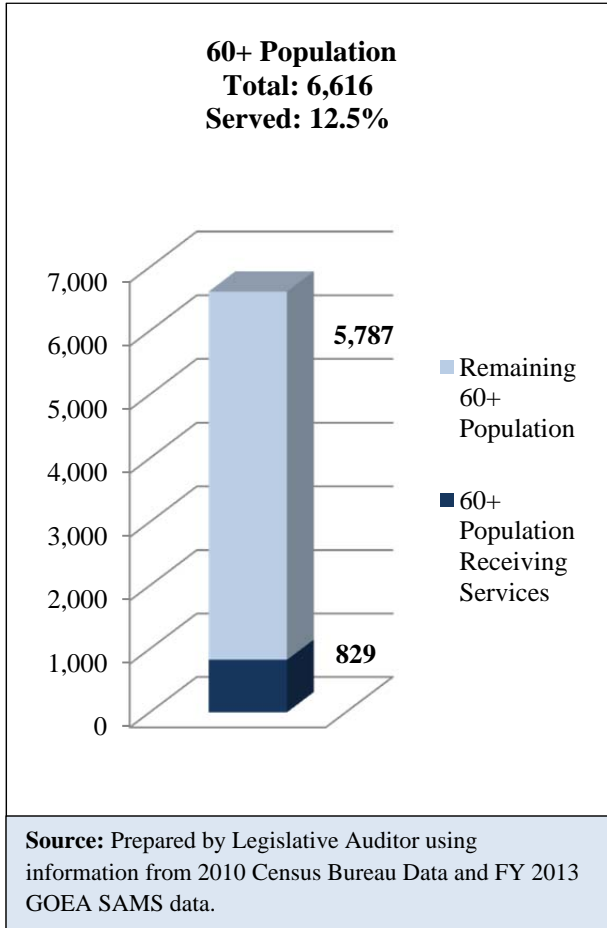
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	314	31,850	\$153,802
Home Delivered Meals	449	58,917	264,395
Homemaker	181	5,297	107,517
Information and Assistance	1,133	1,207	27,332
NFCSP Group Respite	7	876	4,982
NFCSP Information and Assistance	8	158	8,534
NFCSP In-Home Respite	20	2,137	59,720
NFCSP Public Education	3	33	3,436
NFCSP Sitter Service	17	959	23,467
Nutrition Education	1	79	No Federal Funds
Outreach	464	464	18,375
Recreation	285	24,767	86,705
Telephoning	207	6,726	26,408
Transportation	237	18,689	152,812
Total	1,501	152,159	\$937,485
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Public Transportation
Utility Assistance
Assistance with Food Stamps
Food for Seniors Boxes
Farmers Market Program
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Beauregard Parish
 Total Population: 35,654
 Total Square Miles: 1,157

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	6	2	4	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
123	435	357	39	76	593

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	9
2. Transportation Services		
3. Congregate Meals		
4. Visiting		
5. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Beauregard Parish
 Total Population: 35,654
 Total Square Miles: 1,157

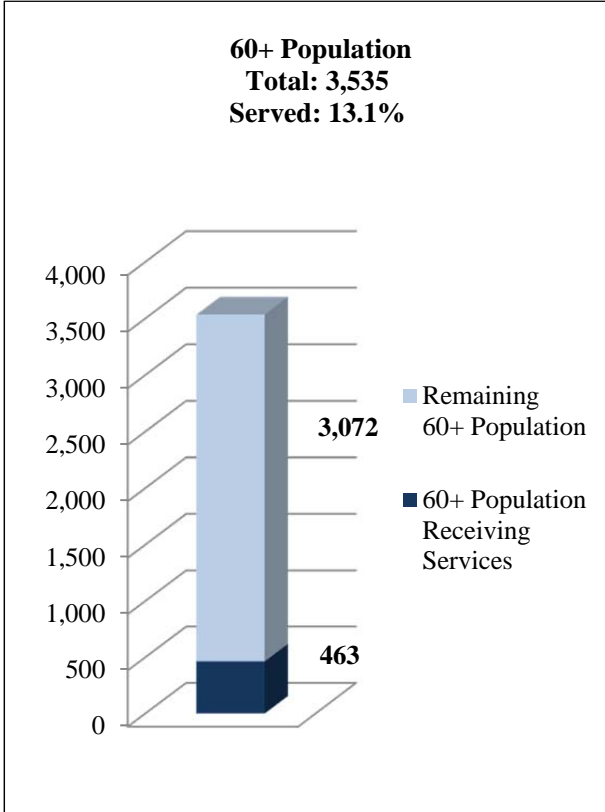
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Assisted Transportation	148	2,572	\$6,804
Congregate Meals	124	10,407	71,484
Home Delivered Meals	166	25,313	152,615
Information and Assistance	601	612	3,592
Legal Assistance	1	77	3,418
Material Aid	312	1,642	1,101
NFCSP Information and Assistance	24	24	592
NFCSP In-Home Respite	12	753	15,301
NFCSP Material Aid	3	150	334
NFCSP Outreach	5	5	240
NFCSP Sitter Service	6	153	2,775
Nutrition Education	1	28	1,234
Outreach	113	113	2,700
Public Education	1	12	420
Recreation	301	4,063	24,864
Telephoning	497	789	6,080
Transportation	163	4,572	37,154
Visiting	38	772	4,144
Wellness	77	760	4,452
Total	829	52,817	\$339,304
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported.
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

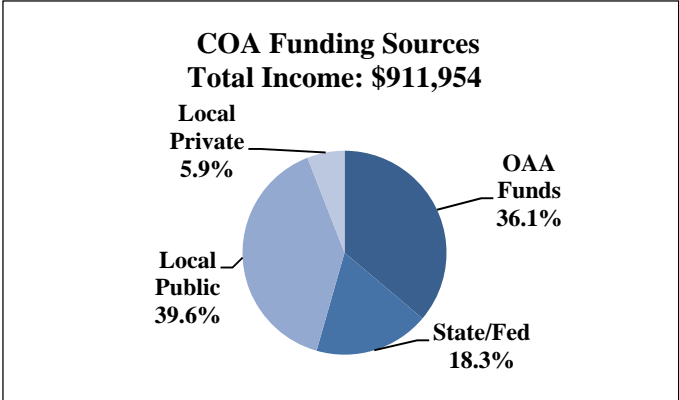
Bienville Parish
 Total Population: 14,353
 Total Square Miles: 811

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	25	5	20	Yes	2

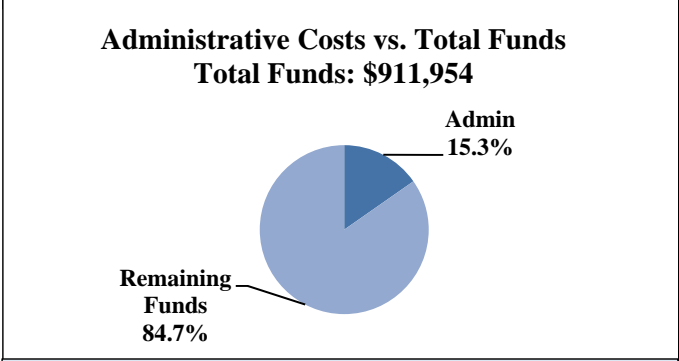
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
440	176	167	25	46	211

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Respite	Not Available
2. Transportation Services	2. Congregate Meals	Not Available
3. Congregate Meals		
4. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Bienville Parish
 Total Population: 14,353
 Total Square Miles: 811

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	150	13,420	\$60,586
Home Delivered Meals	206	25,442	155,901
Homemaker	38	2,202	21,224
Information and Assistance	49	50	919
Legal Assistance	2	5	2,445
NFCSP In-Home Respite	10	1,767	27,580
NFCSP Sitter Service	7	413	6,054
Nutrition Education	20	43	1,260
Outreach	18	18	919
Recreation	83	5,219	7,675
Telephoning	26	1,220	6,343
Transportation	131	8,712	350,176
Wellness	84	1,920	3,676
Total	463	60,431	\$644,758
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Offer Pharmacy Solutions
Energy Assistance
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

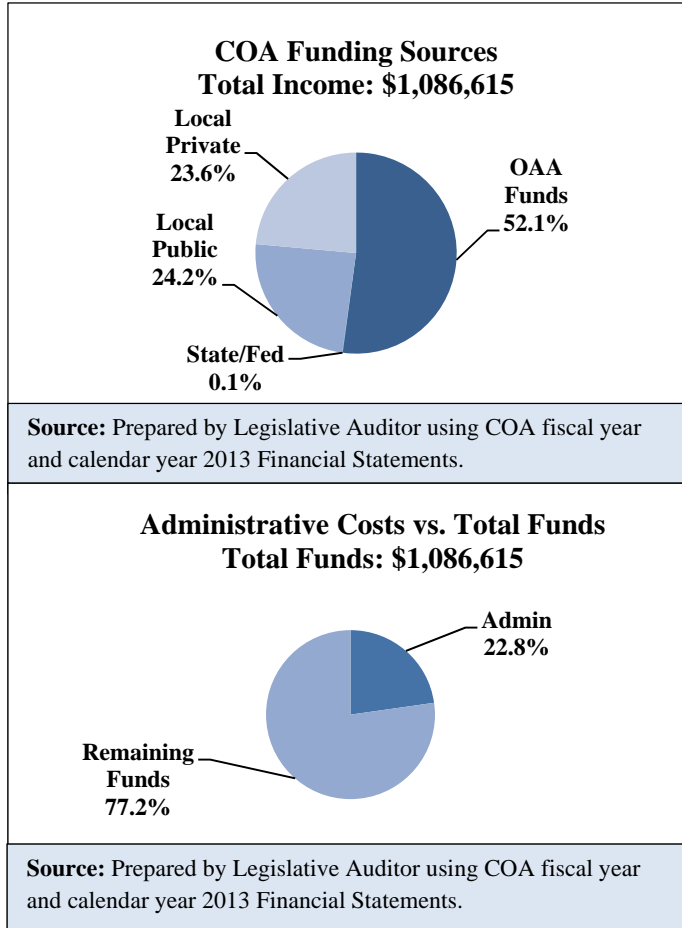
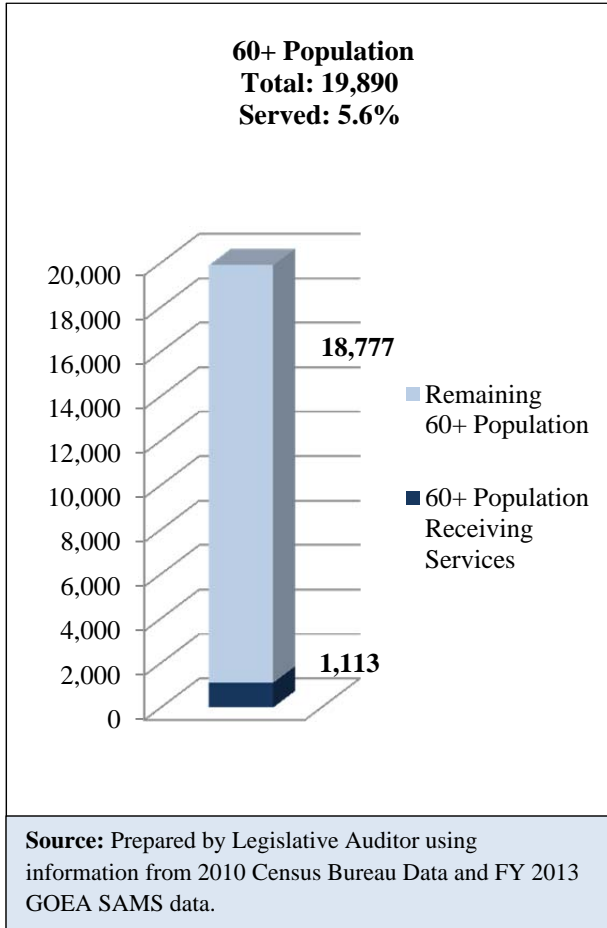
Bossier Parish

Total Population: 116,979

Total Square Miles: 840

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	25	9	16	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
167	637	403	22	78	678

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Homemaker Services	1. Homemaker Services	Not Available
2. Senior Center Activities and Exercise Programs	2. Caregiver Services	Not Available
3. Transportation Services		
4. Material Aid		
5. Home Delivered Meals		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Bossier Parish
 Total Population: 116,979
 Total Square Miles: 840

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	140	9,795	\$78,042
Home Delivered Meals	338	50,331	307,341
Homemaker	186	4,592	82,394
Information and Assistance	752	761	12,805
Legal Assistance	1	75	4,653
Material Aid	205	235	No Federal Funds
Medical Transportation	147	7,247	No Federal Funds
NFCSP Information and Assistance	101	101	8,136
NFCSP In-Home Respite	9	395	18,918
NFCSP Material Aid	11	92	1,651
NFCSP Public Education	1	60	6,576
NFCSP Sitter Service	4	193	6,088
Nutrition Education	18	430	2,381
Outreach	340	341	7,590
Recreation	208	7,502	31,261
Transportation	109	9,719	258,669
Wellness	396	10,621	24,474
Total	1,113	102,522	\$850,979
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Medicaid transportation contract
Food boxes
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

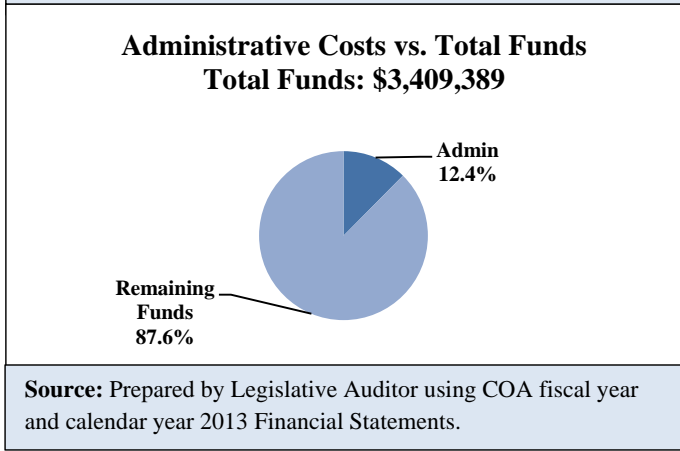
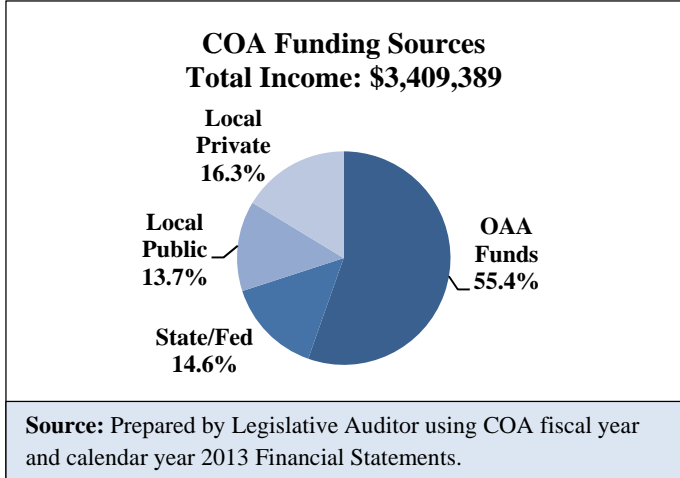
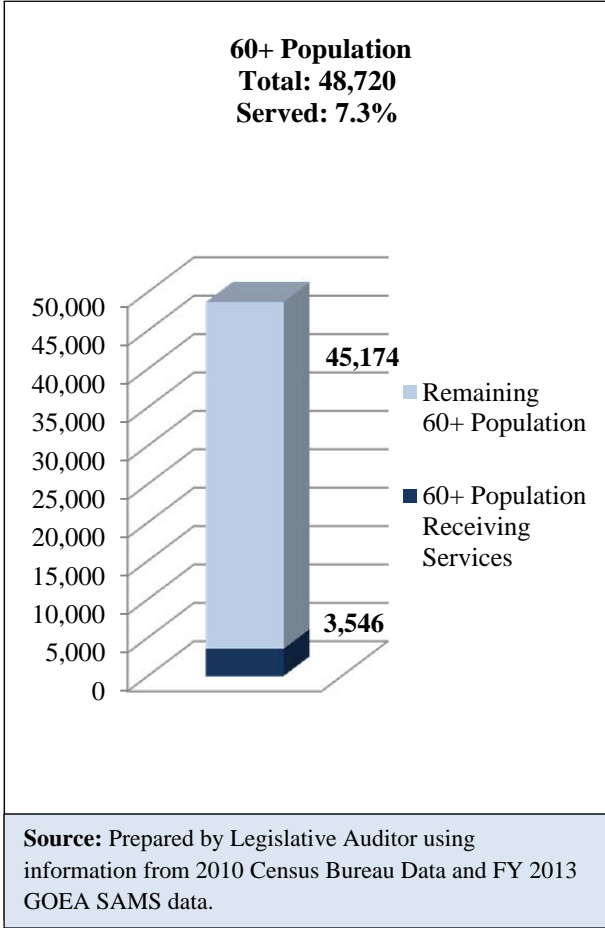
Caddo Parish

Total Population: 254,969

Total Square Miles: 879

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	50	14	36	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
154	1,771	1,044	45	721	1831

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	200
2. Homemaker Services	2. Home Delivered Meals	50
3. Personal Care Services		
4. Housing		
5. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Caddo Parish

Total Population: 254,969

Total Square Miles: 879

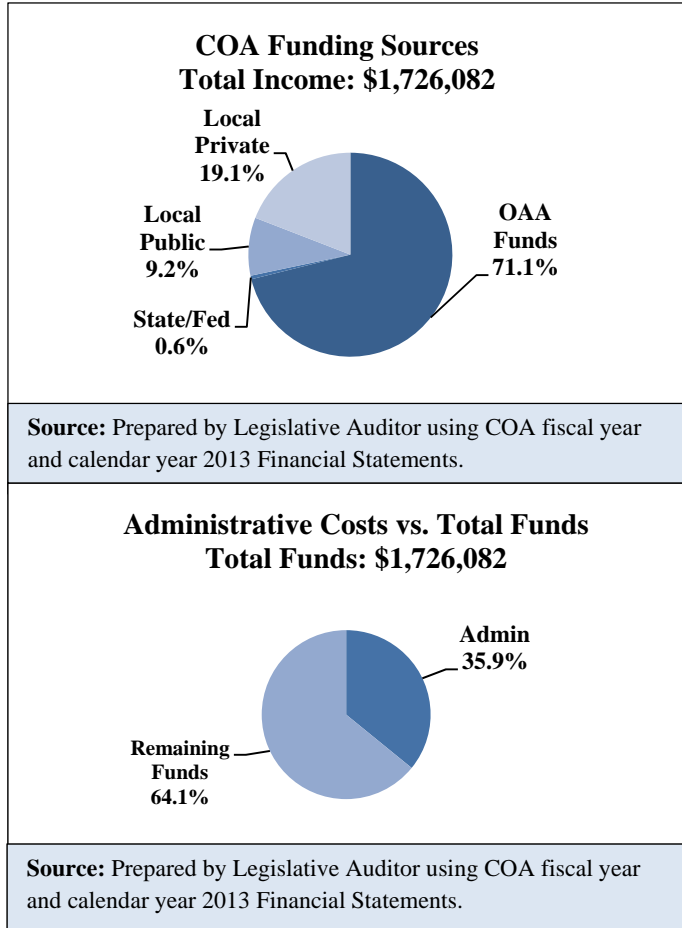
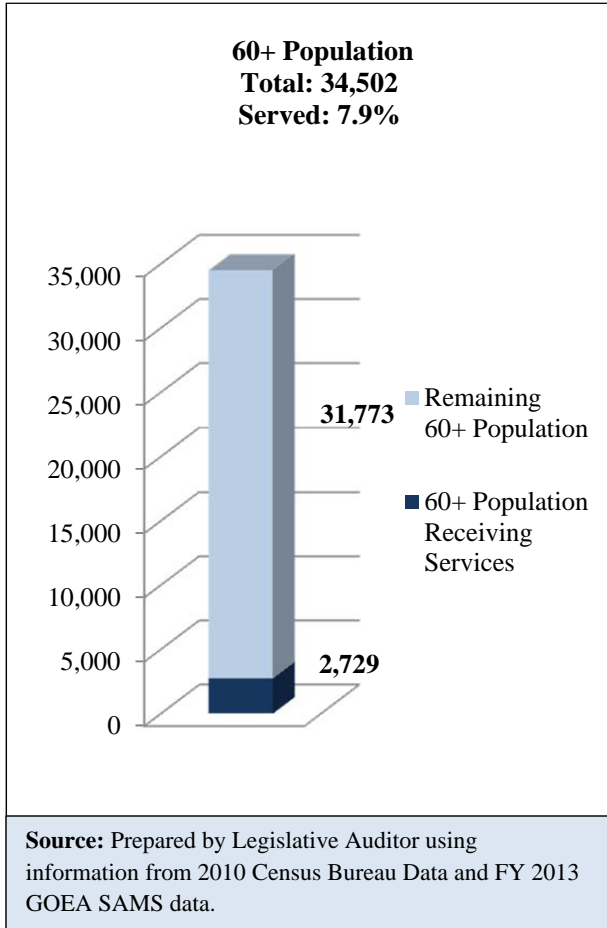
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	445	30,921	\$172,513
Home Delivered Meals	1,520	260,335	1,198,297
Homemaker	143	3,622	70,167
Information and Assistance	1,712	2,256	116,788
Legal Assistance	1	201	10,841
NFCSP Information and Assistance	105	131	10,333
NFCSP In-Home Respite	68	3,969	76,884
Nutrition Counseling	1	1	No Federal Funds
Nutrition Education	1	142	1,333
Outreach	54	54	1,346
Personal Care	41	1,011	27,398
Transportation	21	6,472	65,500
Wellness	61	307	16,307
Total	3,546	328,727	\$1,767,707
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Calcasieu Parish
 Total Population: 192,768
 Total Square Miles: 1,064

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	56	9	47	Yes	6

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
90	868	1,128	50	497	1,887

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	233
2. Homemaker Services	2. Homemaker Services	40
3. Transportation Services		
4. Medication Assistance/SeniorRx		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Calcasieu Parish
 Total Population: 192,768
 Total Square Miles: 1,064

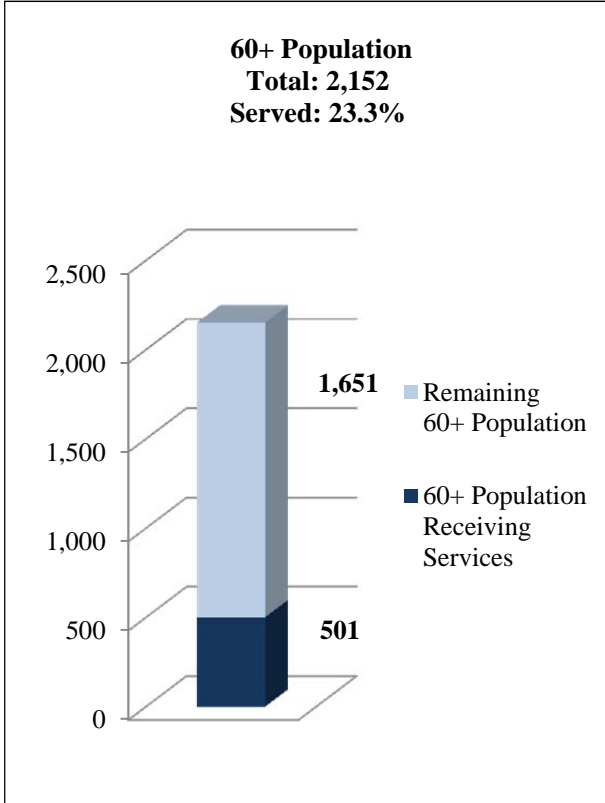
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	382	26,046	\$226,287
Home Delivered Meals	700	118,127	848,714
Homemaker	249	2,529	99,559
Information and Assistance	1,550	2,225	16,772
Legal Assistance	1	110	8,317
Medical Alert	39	41	3,640
Medication Management	413	1,262	No Federal Funds
NFCSP Information and Assistance	304	355	10,271
NFCSP In-Home Respite	11	593	29,187
NFCSP Material Aid	456	541	2,079
NFCSP Outreach	225	226	13,572
NFCSP Personal Care	9	270	4,955
NFCSP Public Education	0	58	2,475
NFCSP Sitter Service	10	167	2,680
NFCSP Support Group	0	52	7,390
Nutrition Education	0	362	5,209
Outreach	528	551	59,105
Recreation	709	26,398	93,308
Telephoning	627	2,092	20,093
Utility Assistance	631	968	13,435
Wellness	107	333	49,973
Total	2,729	183,306	\$1,517,021
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

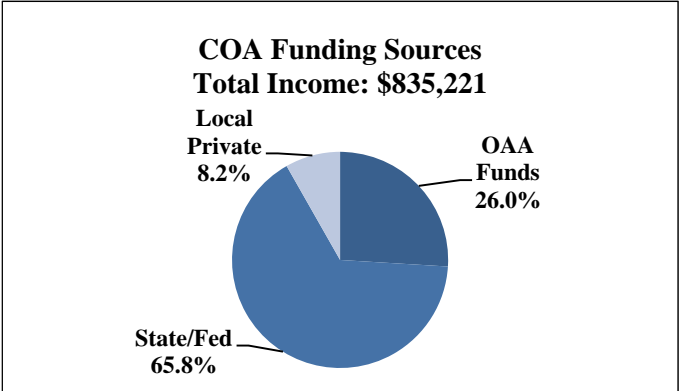
Caldwell Parish
 Total Population: 10,132
 Total Square Miles: 529

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	17	5	12	Yes	1

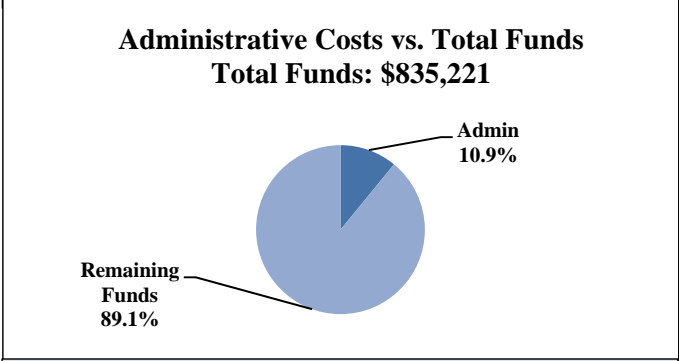
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
406	174	229	3	11	314

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Home Delivered Meals	Not Available
2. Transportation Services	2. Homemaker Services	Not Available
3. Home Delivered Meals	3. Utility Assistance	Not Available
4. Home Repair Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Caldwell Parish
 Total Population: 10,132
 Total Square Miles: 529

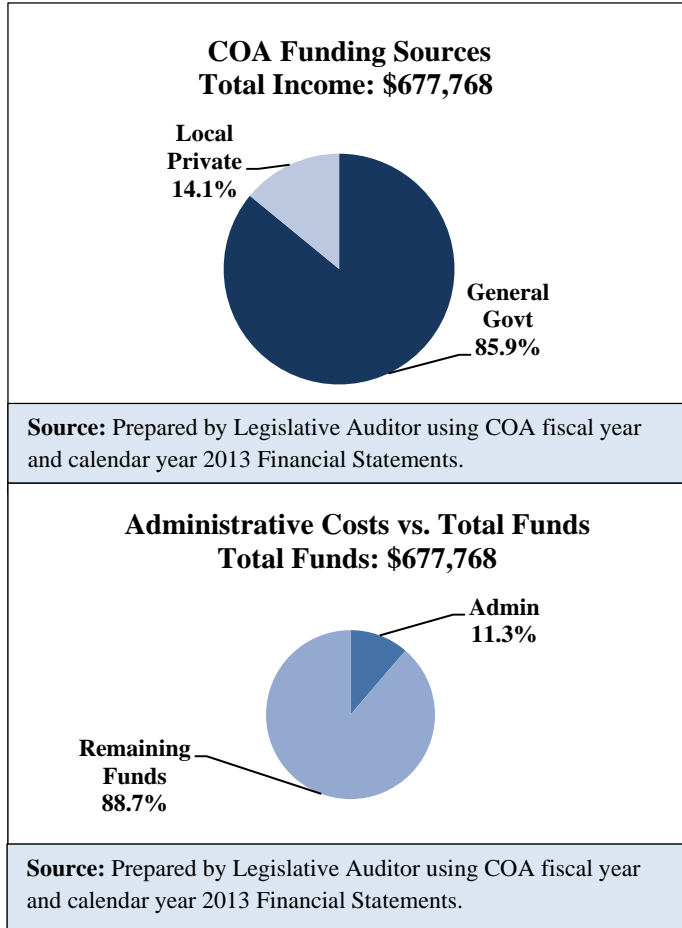
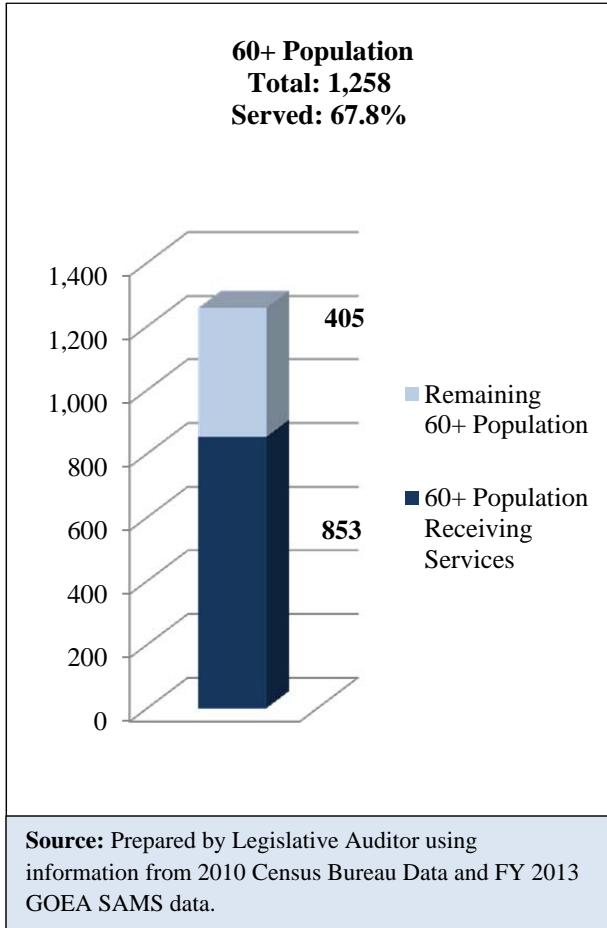
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	115	8,348	\$39,100
Home Delivered Meals	61	12,249	66,501
Homemaker	74	685	20,115
Information and Assistance	359	392	7,082
Legal Assistance	1	180	1,777
Material Aid	334	1,574	1,577
NFCSP Information and Assistance	10	11	419
NFCSP In-Home Respite	14	877	8,953
NFCSP Material Aid	15	122	2,555
NFCSP Public Education	1	49	1,382
Nutrition Education	1	23	1,377
Outreach	83	83	1,023
Recreation	126	8,919	11,587
Transportation	71	9,401	66,959
Wellness	58	313	3,121
Total	501	43,226	\$233,528
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Support Coordination
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Cameron Parish
 Total Population: 6,839
 Total Square Miles: 1,285

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	17	3	14	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
637	87	177	3	11	777

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	Estimate 10
2. Transportation Services	2. Home Delivered Meals	Estimate 5-10
3. Congregate Meals		
4. Homemaker Services		
5. Caregiver Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Cameron Parish
 Total Population: 6,839
 Total Square Miles: 1,285

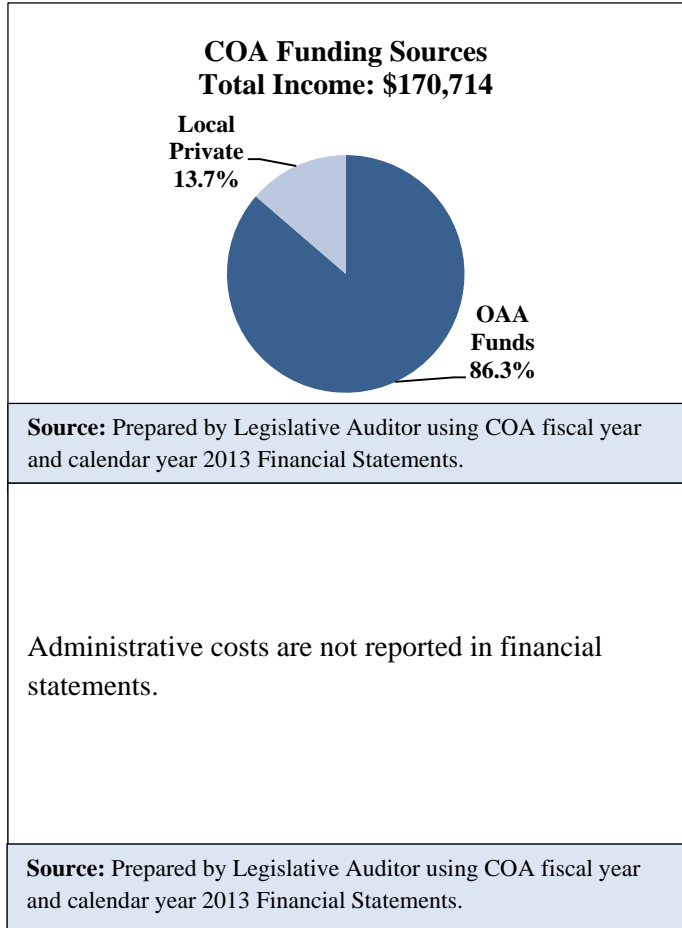
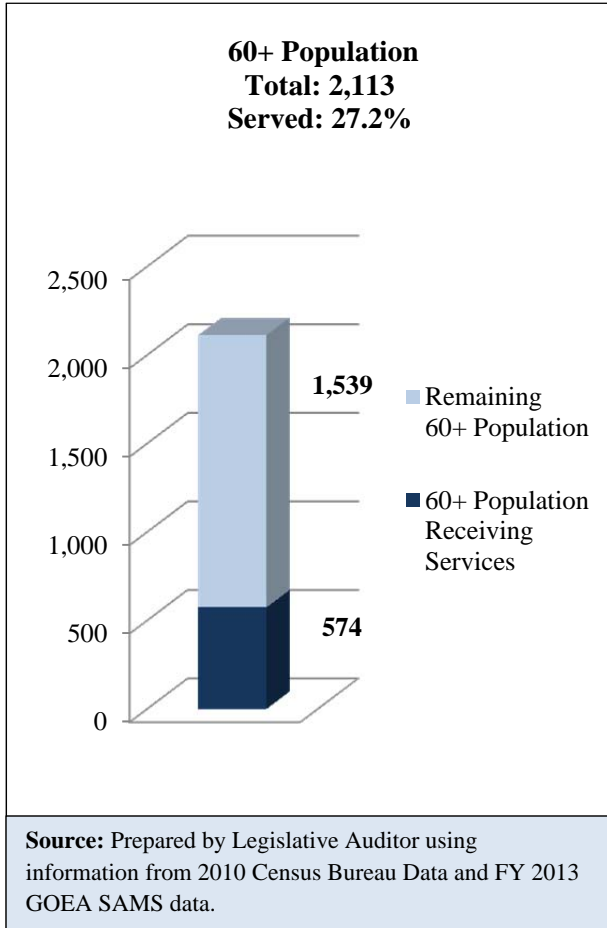
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Assisted Transportation	35	3,226	\$56,238
Chore	134	1,240	14,537
Congregate Meals	138	6,602	44,634
Crime Prevention	38	100	804
Home Delivered Meals	82	15,367	95,312
Homemaker	55	2,343	47,925
Information and Assistance	496	790	6,770
Legal Assistance	1	65	3,250
Material Aid	394	3,029	12,359
Medical Alert	23	25	No Federal Funds
Medication Management	39	465	No Federal Funds
NFCSP Information and Assistance	8	32	3,790
NFCSP In-Home Respite	10	940	18,134
NFCSP Public Education	1	40	1,481
NFCSP Sitter Service	4	340	3,263
Nutrition Education	1	91	2,901
Outreach	107	108	14,084
Recreation	298	8,006	16,689
Telephoning	668	12,033	6,989
Transportation	87	8,529	115,348
Utility Assistance	116	164	29,960
Visiting	503	12,264	18,433
Wellness	213	5,126	5,623
Total	853	80,925	\$518,524
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Low Income Home Energy Assistance Program
Food for Seniors
Medical equipment loans
GED
Rental assistance
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Catahoula Parish
 Total Population: 10,407
 Total Square Miles: 708

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	10	2	8	CENLA AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
550	285	244	8	95	515

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Congregate Meals	Not Available
2. Home Delivered Meals	2. Home Delivered Meals	Not Available
3. Homemaker Services		
4. Respite/Sitter		
5. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Catahoula Parish

Total Population: 10,407

Total Square Miles: 708

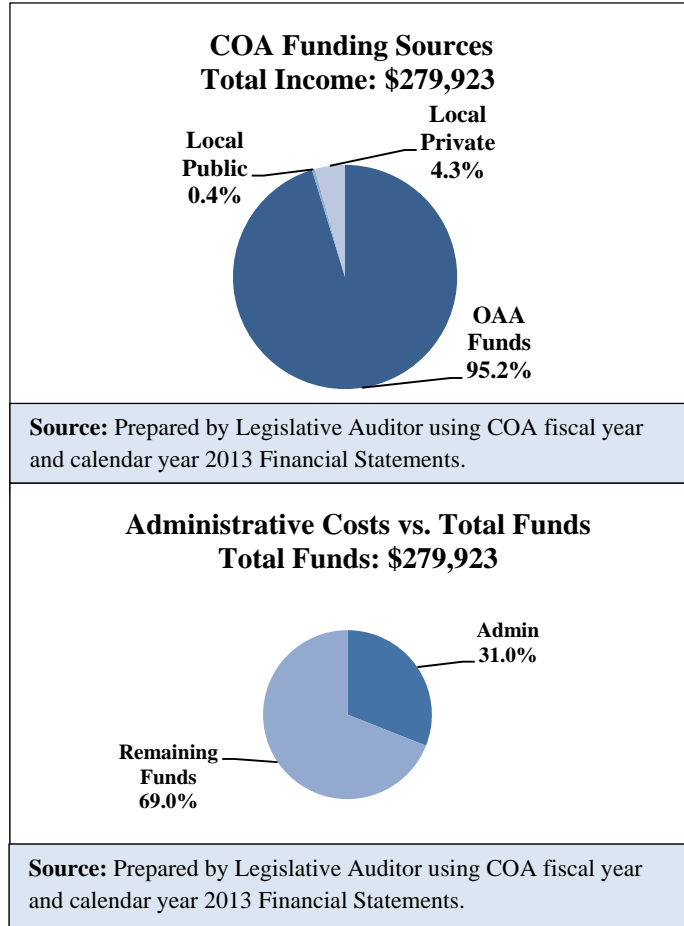
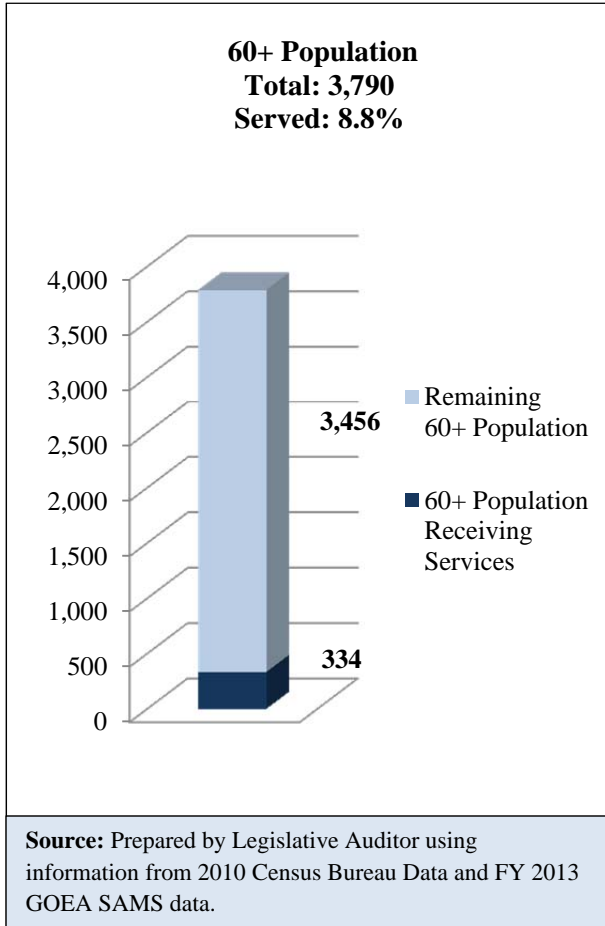
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	96	8,408	\$40,602
Home Delivered Meals	128	22,230	99,759
Homemaker	20	336	6,820
Information and Assistance	500	509	11,526
Medication Management	34	72	No Federal Funds
NFCSP Information and Assistance	17	20	1,080
NFCSP In-Home Respite	11	810	22,636
NFCSP Personal Care	5	180	3,819
NFCSP Public Education	1	13	1,354
Outreach	105	105	4,158
Recreation	80	5,848	20,473
Transportation	27	3,311	27,073
Wellness	35	71	2,054
Total	574	41,913	\$241,354
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Claiborne Parish
 Total Population: 17,195
 Total Square Miles: 755

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	9	3	6	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
305	193	168	12	119	290

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	119
2. Homemaker Services	2. Home Delivered Meals	63
3. Congregate Meals	3. Congregate Meals	9
4. Respite/Sitter	4. Respite	8
5. Transportation Services	5. Energy Assistance	5

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Claiborne Parish
 Total Population: 17,195
 Total Square Miles: 755

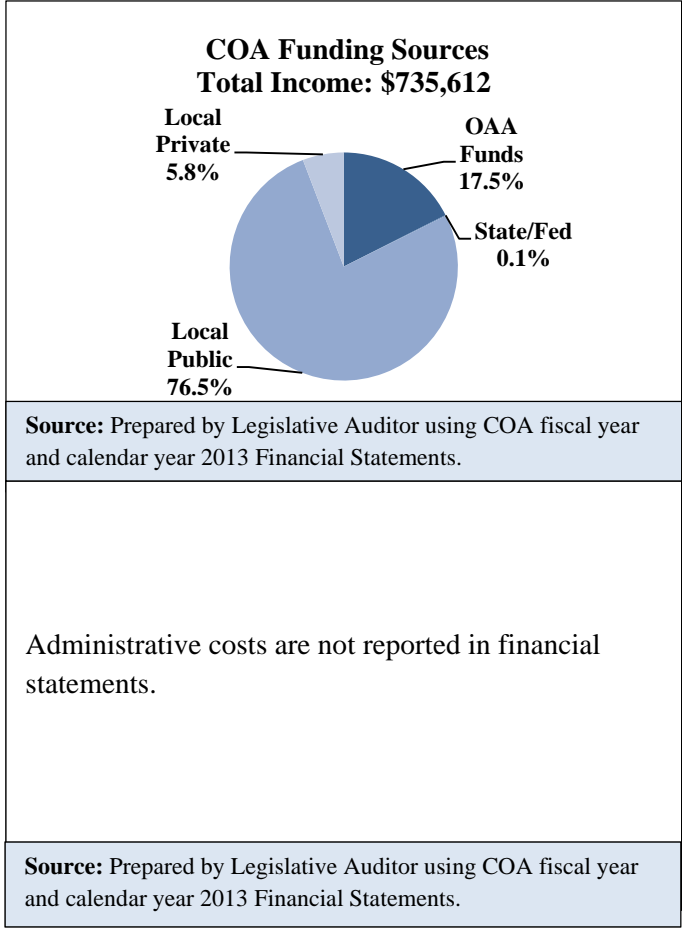
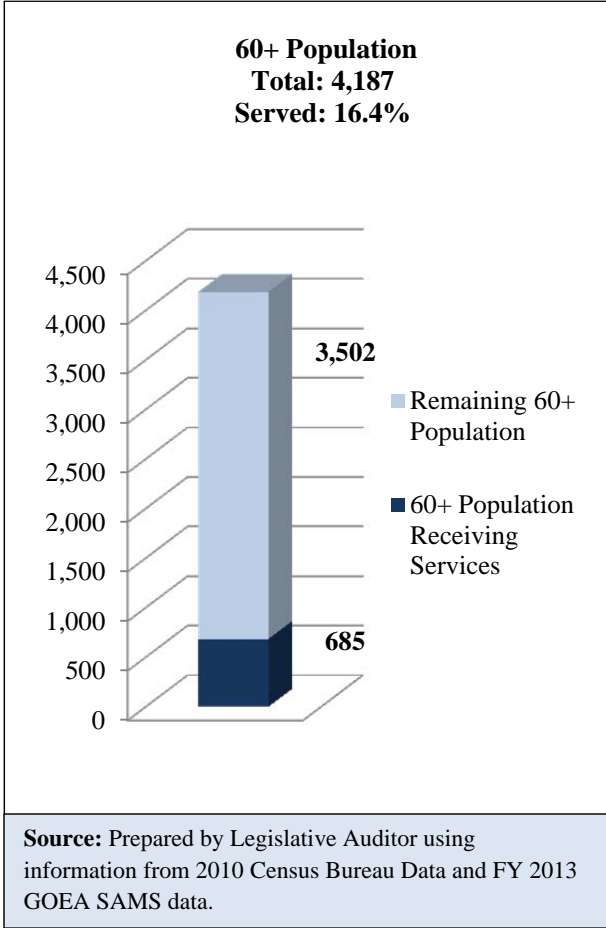
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	48	5,051	\$32,576
Home Delivered Meals	126	19,580	102,928
Homemaker	21	639	14,896
Information and Assistance	279	302	14,784
Legal Assistance	1	48	2,400
Medication Management	27	35	1,052
NFCSP Information and Assistance	20	20	1,764
NFCSP In-Home Respite	14	668	13,936
Nutrition Education	1	8	396
Outreach	133	134	7,669
Transportation	18	2,619	17,941
Wellness	42	402	2,583
Total	334	29,506	\$212,925
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Emergency Telephone Systems
Limited energy assistance
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Concordia Parish
 Total Population: 20,822
 Total Square Miles: 697

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	19	4	15	CENLA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
645	275	321	15	105	651

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	10
2. Congregate Meals		
3. Transportation Services		
4. Homemaker Services		
5. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Concordia Parish

Total Population: 20,822

Total Square Miles: 697

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	148	18,124	\$87,520
Home Delivered Meals	455	87,930	394,593
Homemaker	49	3,287	66,718
Information and Assistance	480	509	11,526
NFCSP Information and Assistance	82	100	5,401
NFCSP In-Home Respite	6	824	23,027
NFCSP Public Education	1	170	17,702
NFCSP Sitter Service	3	469	11,476
Nutrition Education	1	114	No Federal Funds
Outreach	192	192	7,603
Recreation	124	4,297	15,043
Telephoning	234	448	1,759
Transportation	77	16,292	133,213
Total	685	132,756	\$775,583
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

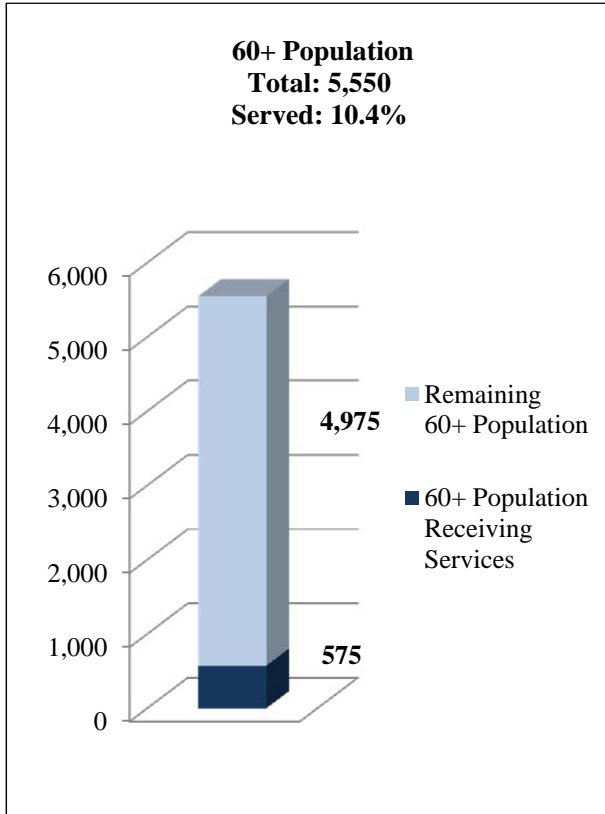
DeSoto Parish

Total Population: 26,656

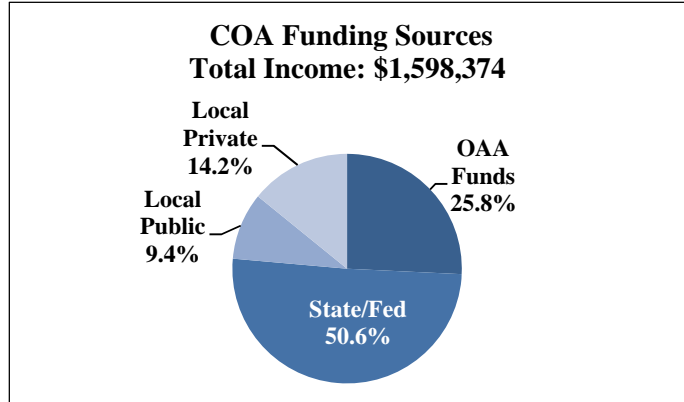
Total Square Miles: 876

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	74	7	67	Yes	1

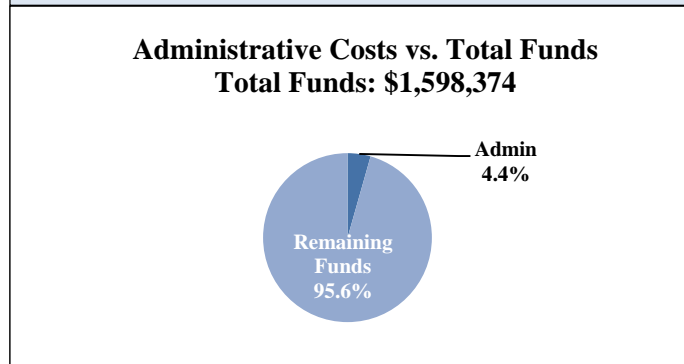
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
240	384	272	15	34	487

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Respite/Sitter	1. Homemaker Services	Not Available
2. Home Delivered Meals	2. Respite	Not Available
3. Homemaker Services	3. Home Delivered Meals	Not Available
4. Transportation Services	4. Personal Care	Not Available
5. Outreach	5. Sitter	Not Available
6. Material Aid		
7. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

DeSoto Parish

Total Population: 26,656

Total Square Miles: 876

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	82	12,844	\$67,690
Home Delivered Meals	175	25,810	124,289
Homemaker	71	1,730	58,100
Information and Assistance	314	603	5,934
Legal Assistance	0	40	2,150
Medication Management	17	27	No Federal Funds
NFCSP Information and Assistance	14	22	139
NFCSP In-Home Respite	44	1,490	17,414
NFCSP Outreach	7	10	No Federal Funds
NFCSP Personal Care	9	171	2,621
NFCSP Public Education	5	9	69
Nutrition Counseling	18	18	1,580
Nutrition Education	42	52	1,580
Outreach	182	203	559
Personal Care	9	246	No Federal Funds
Recreation	59	4,728	2,281
Transportation	76	4,550	79,615
Wellness	52	646	7,109
Total	575	53,199	\$371,130
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

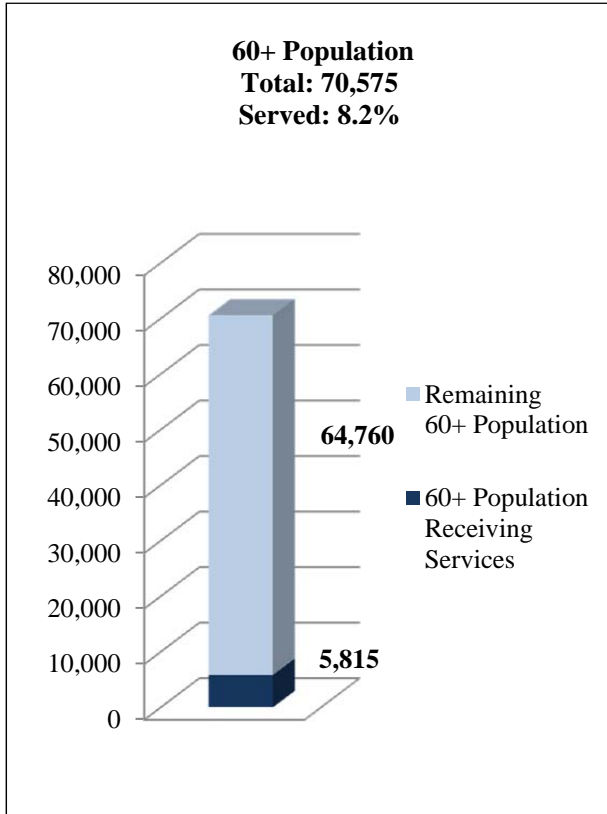
East Baton Rouge Parish

Total Population: 440,171

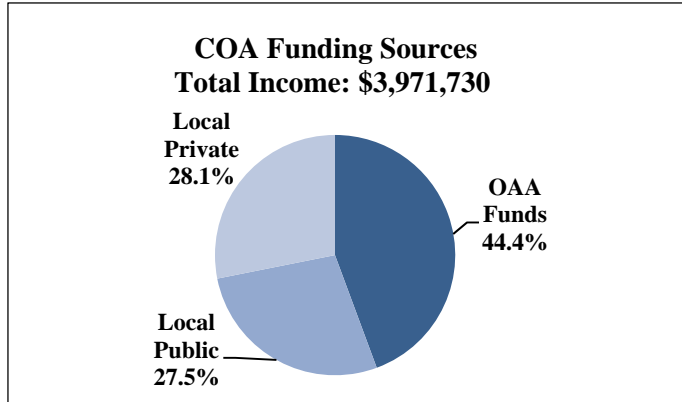
Total Square Miles: 455

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	57	10	47	Yes	9

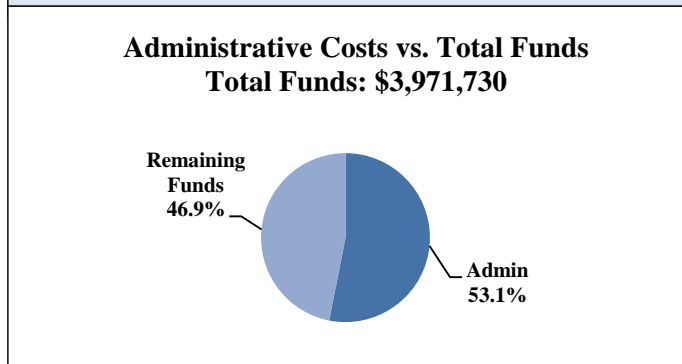
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
33	2,236	1,370	156	674	1,974

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Home Delivered Meals	635
2. Home Delivered Meals	2. Homemaker	355
3. Utility Assistance	3. Personal Care	157
4. Homemaker/Personal Care	4. National Family Care Respite	144
5. Respite/Sitter	5. National Family Personal Care	144

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

East Baton Rouge Parish

Total Population: 440,171

Total Square Miles: 455

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	1,901	84,623	\$739,973
Home Delivered Meals	735	120,233	678,425
Homemaker	216	5,798	291,836
Information and Assistance	3,485	5,352	106,374
Legal Assistance	1	386	11,608
Material Aid	1,569	7,496	70,043
NFCSP Information and Assistance	204	210	45,971
NFCSP In-Home Respite	64	2,628	72,403
NFCSP Personal Care	52	1,108	29,599
Nutrition Education	564	933	12,435
Outreach	985	999	26,266
Personal Care	118	1,030	54,593
Recreation	1,281	51,021	78,710
Telephoning	1,275	2,529	38,694
Utility Assistance	532	725	No Federal Funds
Wellness	754	13,171	10,000
Total	5,815	298,242	\$2,266,930
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Entergy Power to Care -Utility Assistance Program
Senior Olympics
Food Bank Distribution
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

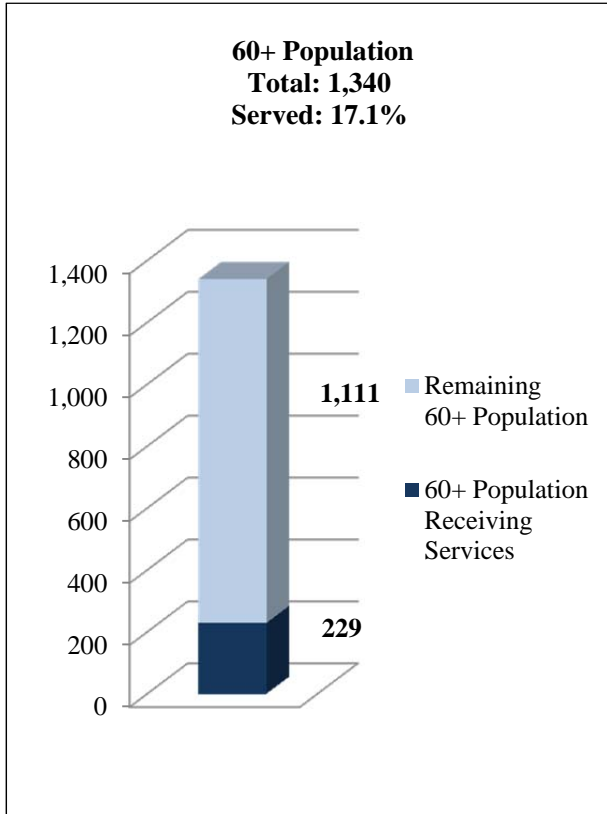
East Carroll Parish

Total Population: 7,759

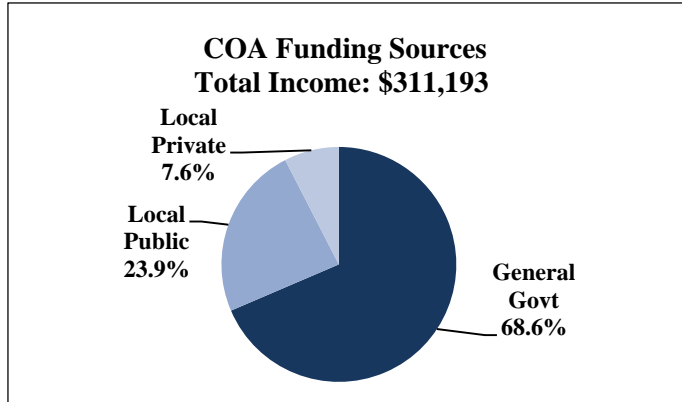
Total Square Miles: 421

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	7	2	5	North Delta	1

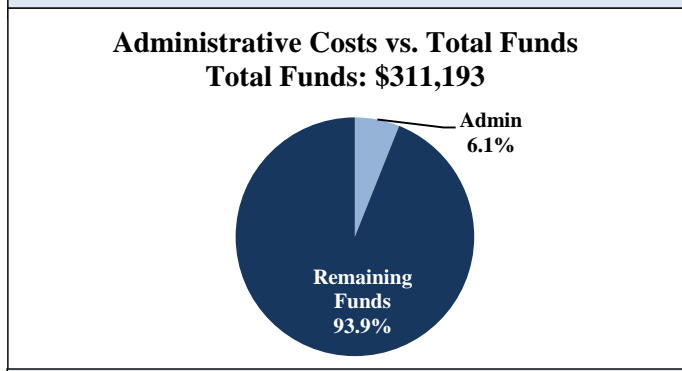
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
218	84	93	8	18	144

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	1
2. Congregate Meals		
3. Transportation Services		
4. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

East Carroll Parish

Total Population: 7,759

Total Square Miles: 421

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	64	10,986	\$84,559
Home Delivered Meals	58	9,361	83,228
Homemaker	22	950	29,248
Information and Assistance	189	193	1,489
Material Aid	190	1,009	2,899
Medication Management	1	56	0
NFCSP Individual Counseling	2	20	596
NFCSP In-Home Respite	5	286	3,629
NFCSP Sitter Service	1	43	553
Nutrition Education	1	22	281
Outreach	1	25	1,610
Recreation	44	2,944	5,991
Telephoning	45	5,666	2,463
Transportation	21	2,938	25,165
Visiting	3	20	234
Wellness	48	2,252	2,951
Total	229	36,771	\$244,897
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

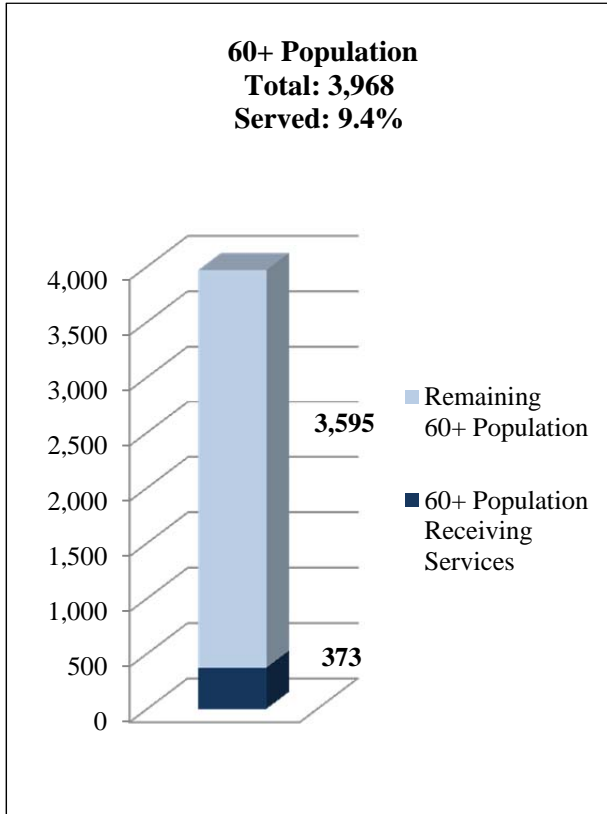
East Feliciana Parish

Total Population: 20,267

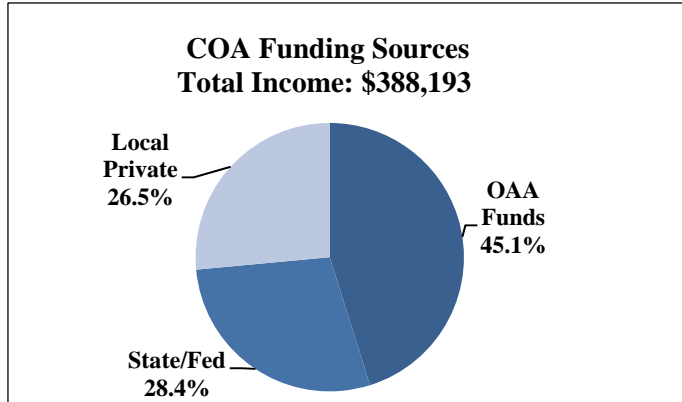
Total Square Miles: 453

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	11	4	7	Capital AAA	2

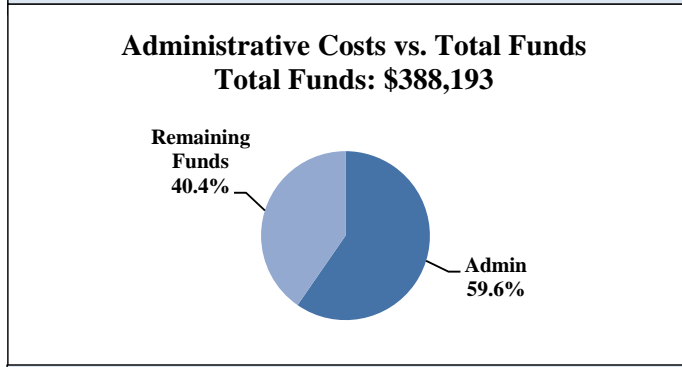
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
362	68	171	4	17	360

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	64
2. Congregate Meals		
3. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

East Feliciana Parish

Total Population: 20,267

Total Square Miles: 453

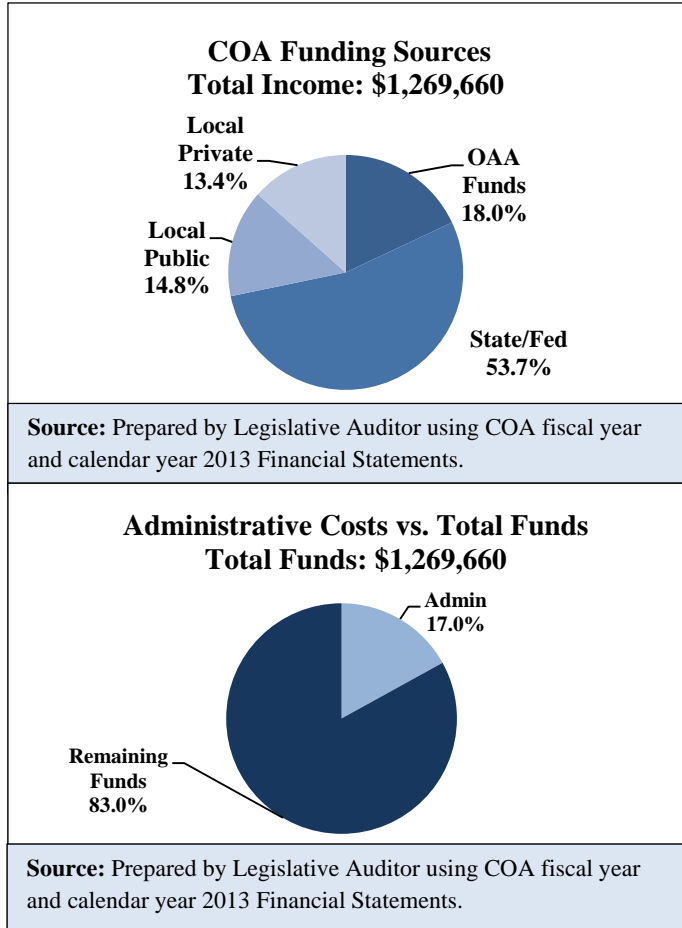
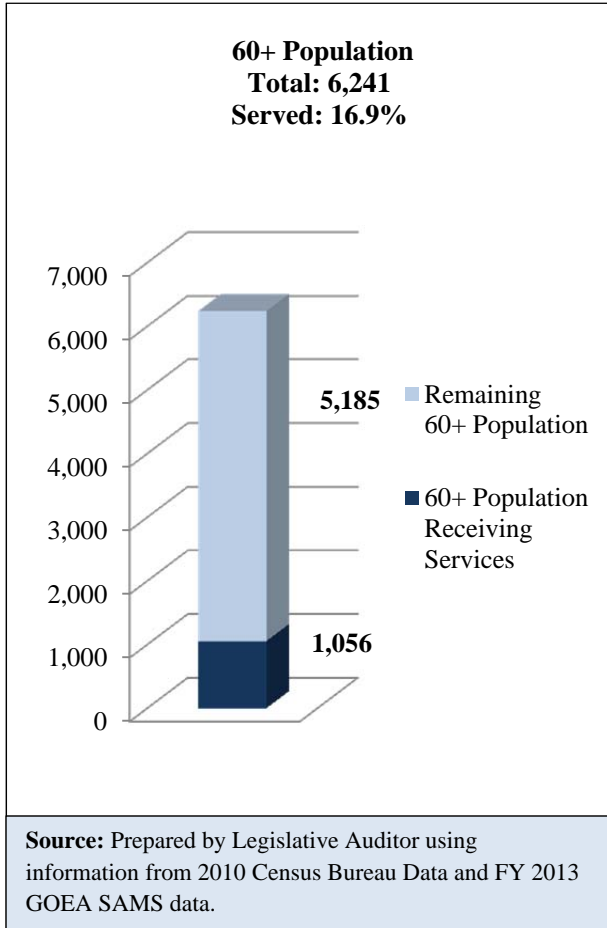
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	126	10,362	\$58,856
Home Delivered Meals	76	13,483	77,192
Information and Assistance	330	425	6,291
Material Aid	191	1,039	7,917
Nutrition Education	65	115	792
Outreach	84	84	1,821
Recreation	97	4,536	13,779
Telephoning	74	1,600	4,474
Transportation	69	7,099	114,700
Utility Assistance	24	30	1,202
Total	373	38,773	\$287,024
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Evangeline Parish
 Total Population: 33,984
 Total Square Miles: 662

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	65	6	59	Cajun AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
204	273	517	7	70	930

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. NFCSP Respite	3
2. Transportation Services	2. NFCSP Sitter	1
3. National Family Caregiver Programs		
4. Congregate Meals		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Evangeline Parish

Total Population: 33,984

Total Square Miles: 662

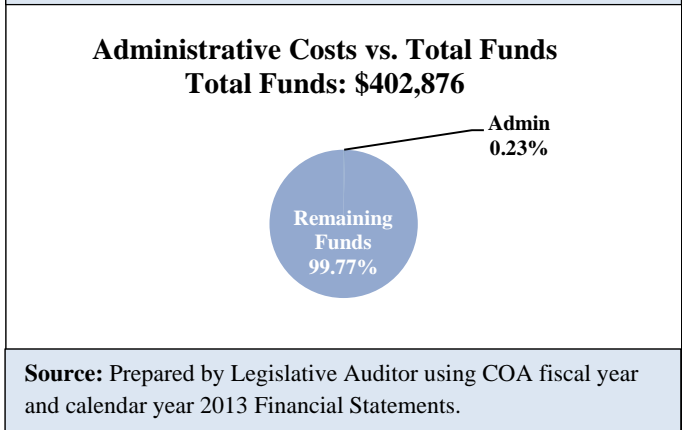
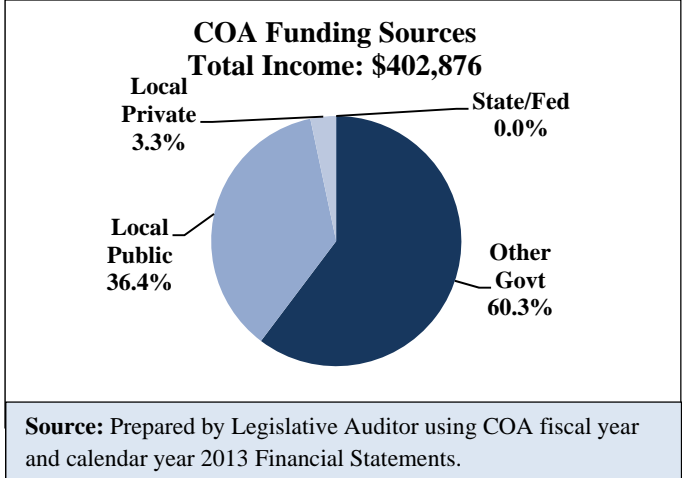
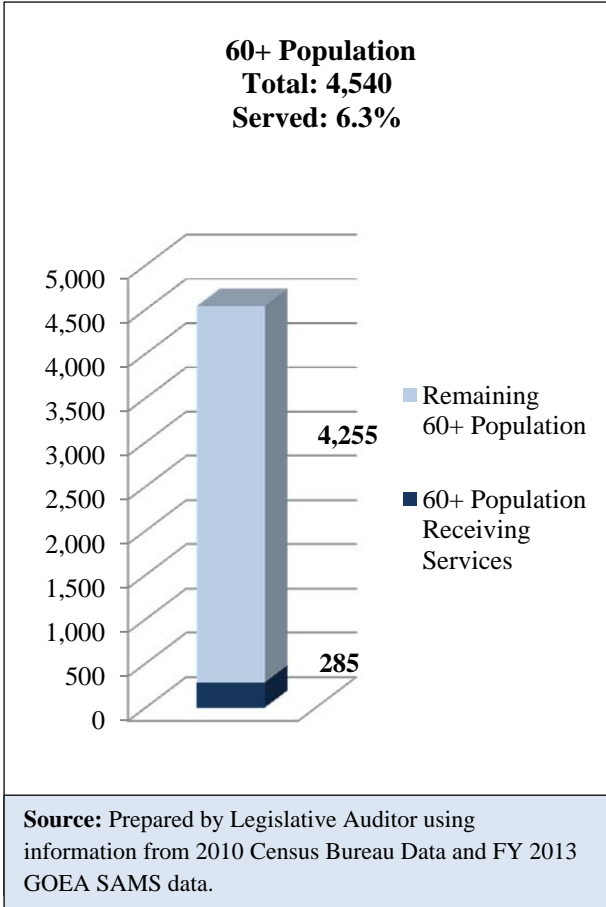
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	57	9,285	\$50,455
Home Delivered Meals	390	77,167	419,194
Homemaker	49	2,070	30,915
Information and Assistance	681	756	12,776
Medication Management	44	62	No Federal Funds
NFCSP Information and Assistance	230	245	4,364
NFCSP In-Home Respite	172	2,259	26,809
NFCSP Sitter Service	68	640	13,668
Nutrition Education	1	64	535
Outreach	27	27	421
Recreation	125	6,476	No Federal Funds
Telephoning	23	3,641	6,521
Transportation	159	4,424	52,436
Wellness	105	1,776	2,499
Total	1,056	108,892	\$620,592
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Public Transportation
Community Choices Waiver Program
Non-Emergency Medical Transportation
Housekeeping Services
National Family Caregivers Services
Long-Term Personal Care Services
Utility Assistance
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Franklin Parish
 Total Population: 20,767
 Total Square Miles: 625

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	14	3	11	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
249	120	145	56	102	268

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Congregate Meals	14
2. Congregate Meals	2. Homemaker Services	2
3. Homemaker Services	3. Home Delivered Meals	2
4. Transportation Services		
5. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Franklin Parish
 Total Population: 20,767
 Total Square Miles: 625

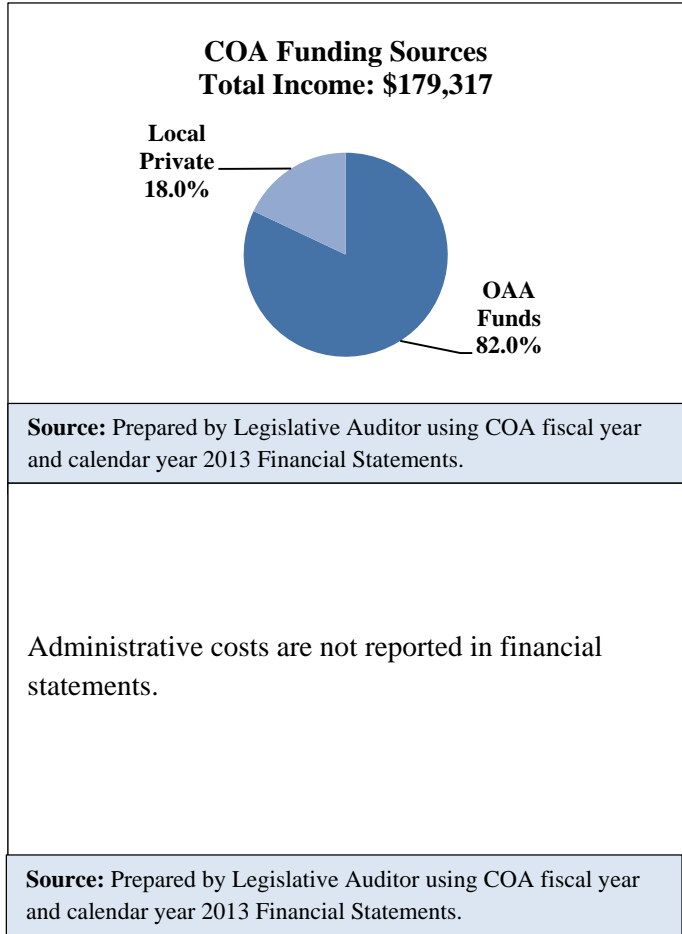
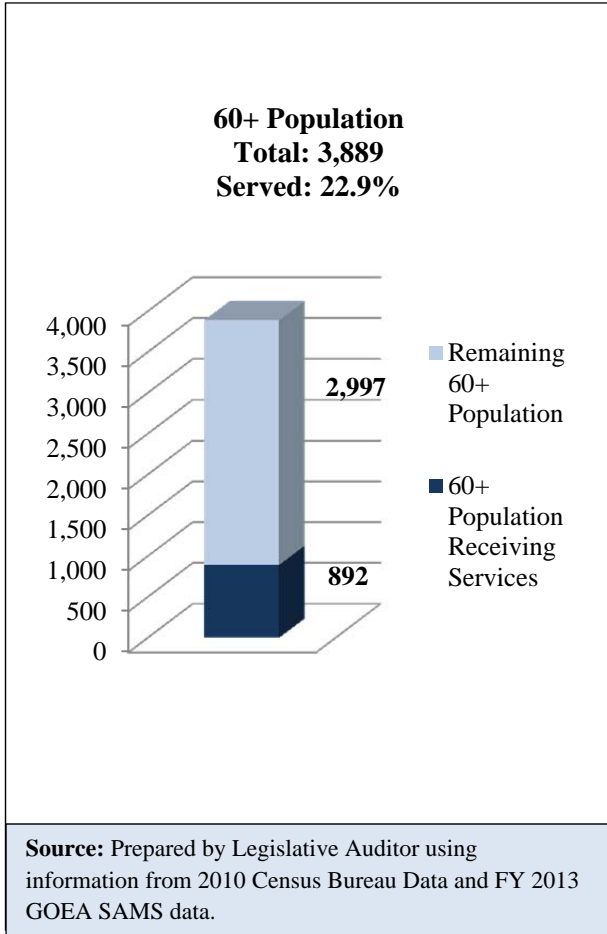
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	115	15,013	\$115,555
Home Delivered Meals	77	14,127	125,602
Homemaker	34	805	24,784
Information and Assistance	209	507	3,913
Material Aid	92	1,068	3,069
NFCSP Individual Counseling	22	40	1,193
NFCSP Information and Assistance	13	15	8,955
NFCSP In-Home Respite	15	1,293	16,406
NFCSP Sitter Service	14	442	5,751
Nutrition Education	2	125	1,598
Outreach	52	61	3,928
Recreation	96	6,233	12,684
Telephoning	21	1,022	444
Transportation	36	833	7,135
Visiting	10	24	281
Wellness	93	942	1,235
Total	285	42,550	\$332,531
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Acadian On Call Medical Alert
Farmers Market Coupons - Department of Agriculture
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Grant Parish
 Total Population - 22,309
 Total Square Miles – 643

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	5	3	2	CENLA AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
842	406	432	12	38	749

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Sitter Service	4
2. Congregate Meals	2. Home Delivered Meals	3
3. Utility Assistance		
4. Transportation Services		
5. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Grant Parish
 Total Population - 22,309
 Total Square Miles – 643

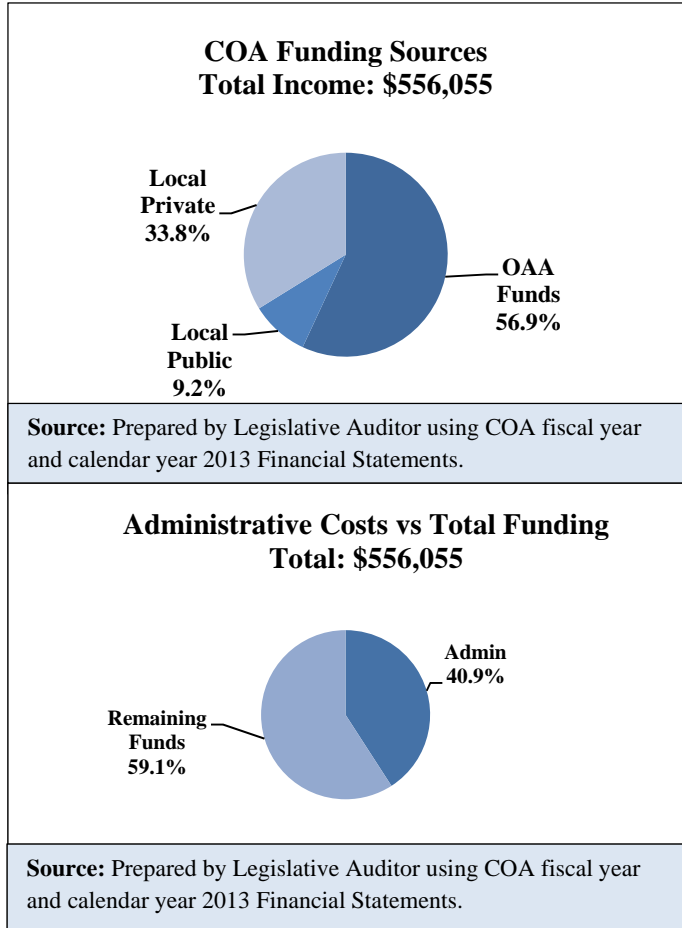
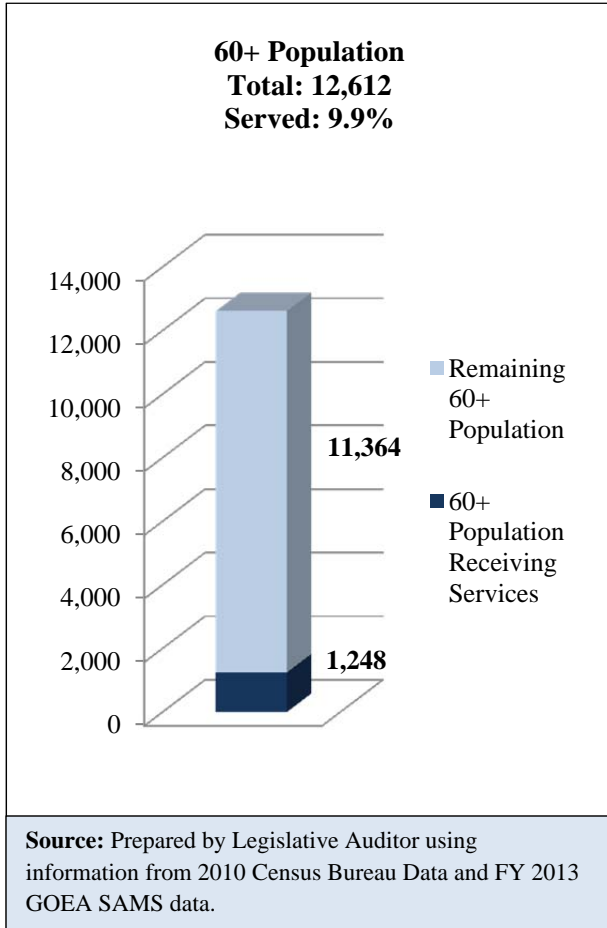
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	87	7,938	\$38,332
Home Delivered Meals	202	40,190	180,356
Information and Assistance	767	777	17,595
Material Aid	402	8,125	29,448
Medication Management	1	7	No Federal Funds
NFCSP Information and Assistance	53	55	2,971
NFCSP In-Home Respite	5	397	11,095
NFCSP Public Education	1	30	3,124
NFCSP Sitter Service	9	385	9,421
Nutrition Education	1	57	No Federal Funds
Outreach	128	128	5,069
Recreation	350	10,738	37,592
Sitter Service	9	518	9,660
Telephoning	28	2,550	10,012
Transportation	21	464	3,794
Total	892	72,359	\$358,468
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Iberia Parish
 Total Population – 73,240
 Total Square Miles – 574

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	25	4	21	Cajun AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1,133	648	611	16	186	1,184

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	45
2. Homemaker Services		
3. Transportation Services		
4. Caregiver Services		
5. Utility Assistance		
6. Material Aid		
7. Home Repair Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Iberia Parish
 Total Population – 73,240
 Total Square Miles – 574

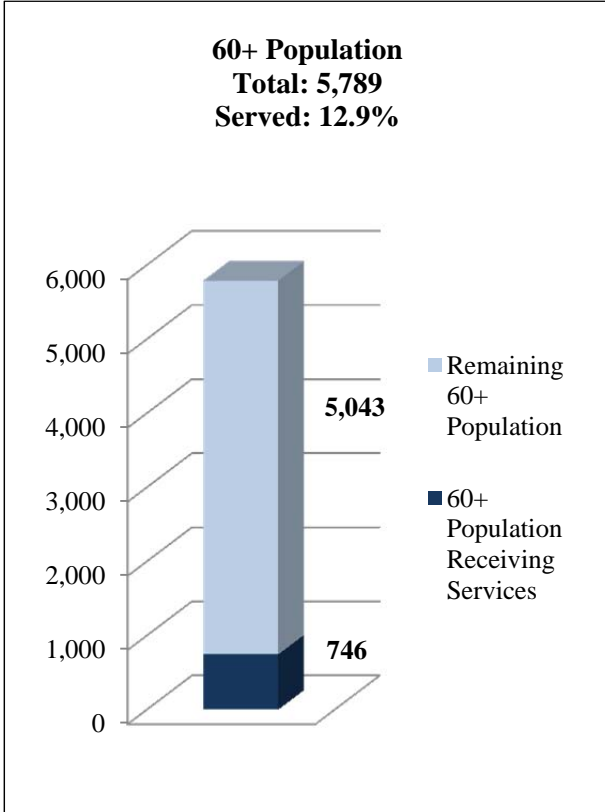
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	430	17,510	\$95,151
Home Delivered Meals	353	45,753	248,544
Homemaker	77	2,068	30,885
Information and Assistance	1,031	1,305	22,054
NFCSP Information and Assistance	52	54	962
NFCSP In-Home Respite	7	2,320	27,533
NFCSP Outreach	50	50	963
NFCSP Sitter Service	7	653	13,946
Nutrition Education	1	65	543
Outreach	294	294	4,583
Public Education	1	20	No Federal Funds
Recreation	452	7,732	No Federal Funds
Telephoning	7	355	636
Transportation	33	3,039	36,020
Visiting	1,034	1,321	14,141
Wellness	201	769	1,082
Total	1,248	83,308	\$497,041
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Material Aid – fans, commodities, walkers, etc.
Recreation
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

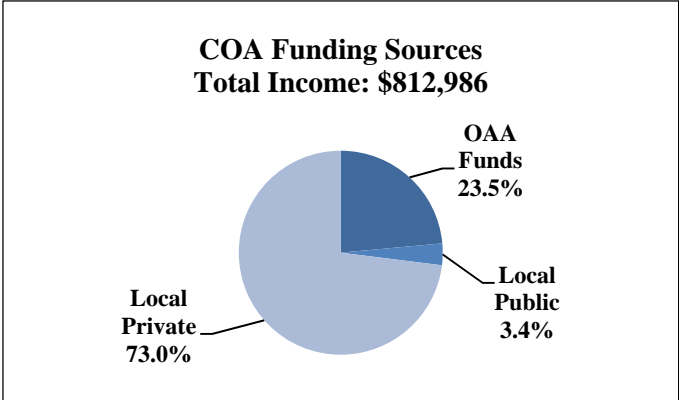
Iberville Parish
 Total Population: 33,387
 Total Square Miles: 619

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	14	3	11	Capital AAA	4

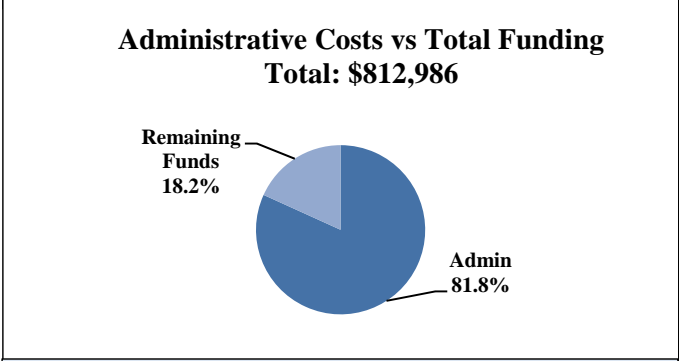
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
310	294	351	17	88	721

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Congregate Meals		
3. Transportation Services		
4. Respite/Sitter		
5. Medical Alert		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Iberville Parish
 Total Population: 33,387
 Total Square Miles: 619

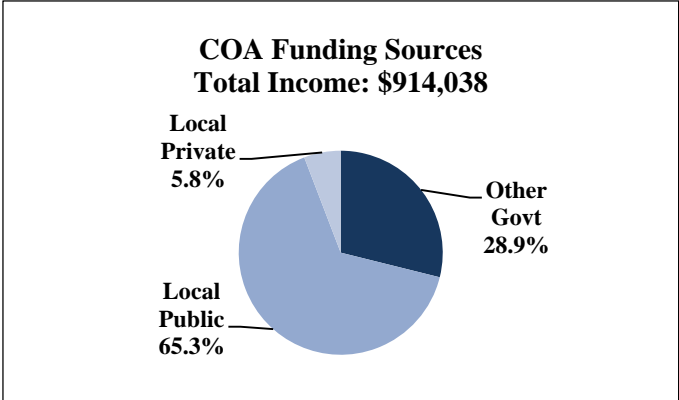
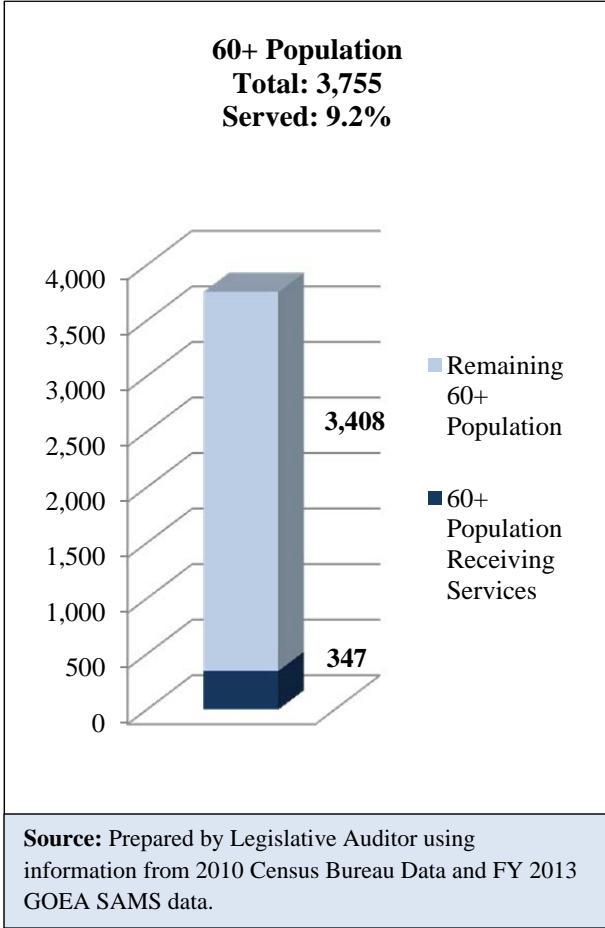
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	316	36,929	\$209,755
Home Delivered Meals	237	43,323	248,030
Information and Assistance	608	615	9,104
Medical Alert	91	896	29,335
NFCSP Information and Assistance	7	7	959
Nutrition Education	149	432	2,976
Outreach	119	119	2,579
Recreation	244	13,658	41,488
Telephoning	64	2,280	6,376
Transportation	145	14,341	231,710
Utility Assistance	92	116	4,647
Total	746	112,716	\$786,960
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Transportation
Utility Assistance
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

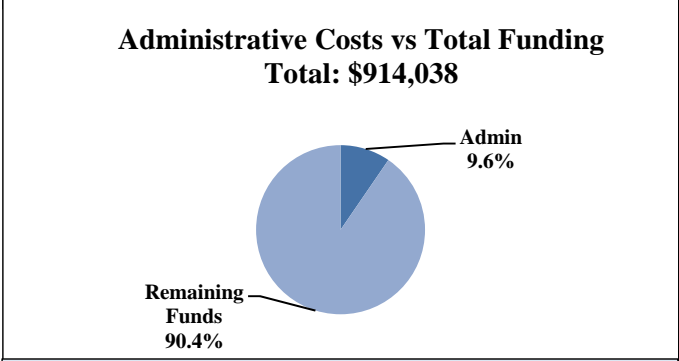
Jackson Parish
 Total Population: 16,274
 Total Square Miles: 569

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	13	4	9	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
340	65	165	2	21	338

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Lunches	9
2. Transportation Services	2. Homemaker Services	4
3. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Jackson Parish
 Total Population: 16,274
 Total Square Miles: 569

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	197	21,429	\$164,939
Home Delivered Meals	114	18,128	161,174
Homemaker	17	438	13,485
Information and Assistance	243	247	1,906
Material Aid	134	258	741
NFCSP Individual Counseling	23	51	1,521
NFCSP In-Home Respite	7	822	10,430
NFCSP Sitter Service	4	703	9,148
Nutrition Education	1	72	921
Outreach	42	42	2,705
Recreation	194	18,221	37,078
Telephoning	18	2,902	1,262
Transportation	78	11,808	101,138
Visiting	6	24	281
Wellness	165	6,064	7,947
Total	347	81,209	\$514,674
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

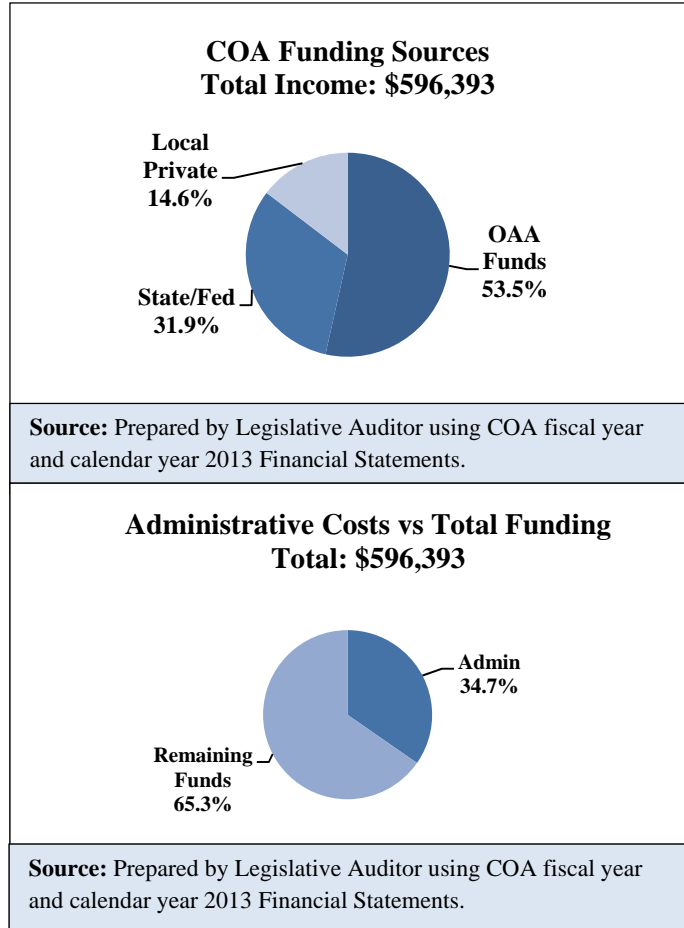
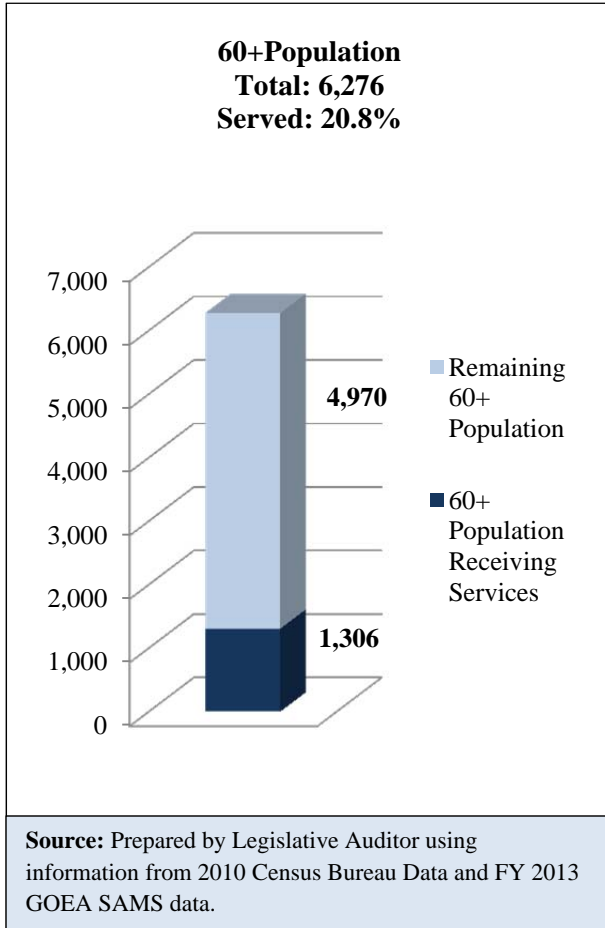
Jefferson Davis Parish

Total Population: 31,594

Total Square Miles: 296

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	23	3	20	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
674	548	533	19	49	470

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Utility Assistance	Not Available
2. Congregate Meals and Home Delivered Meals	2. Transportation	Not Available
3. Homemaker Services	3. Homemaker Services	Not Available
4. Respite/Sitter	4. Respite	Not Available
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Jefferson Davis Parish

Total Population: 31,594

Total Square Miles: 296

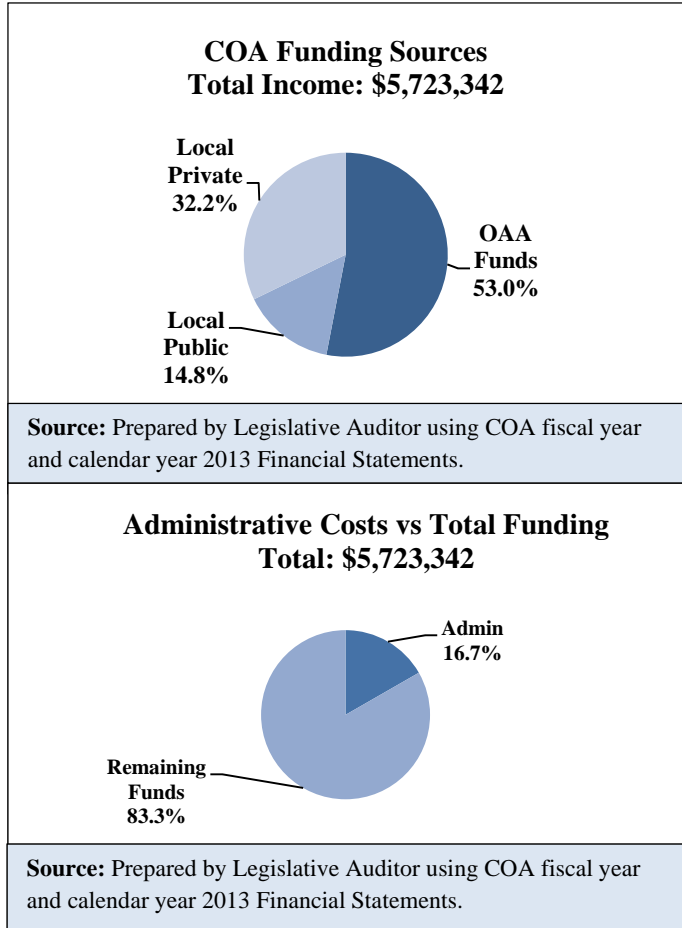
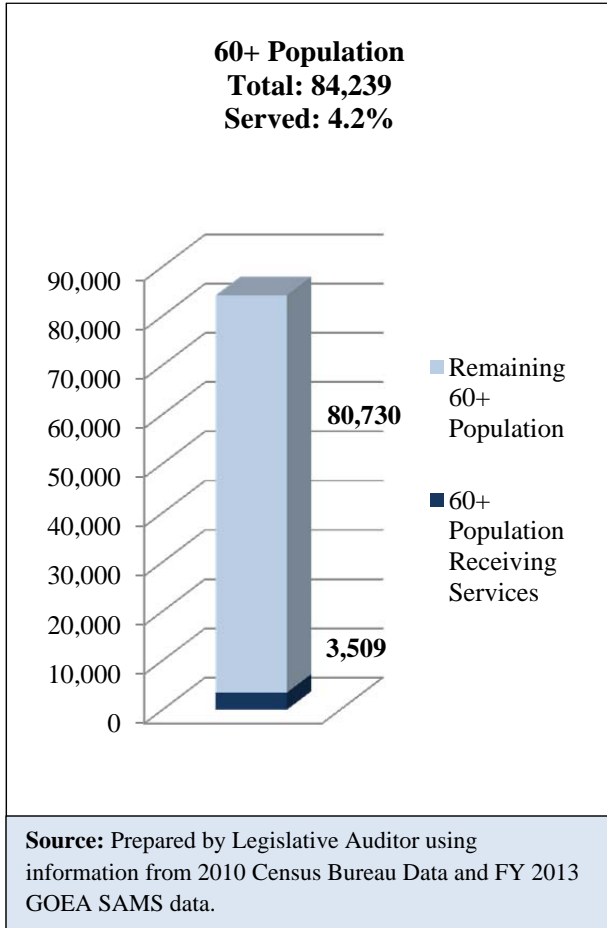
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	58	6,301	\$45,973
EFS & PC	55	72	No Federal Funds
Home Delivered Meals	87	11,840	89,043
Homemaker	125	2,680	46,498
Information and Assistance	544	803	18,225
Legal Assistance	34	49	3,710
Material Aid	607	1,894	10,030
Medication Management	10	14	3,280
NFCSP Information and Assistance	20	22	324
NFCSP In-Home Respite	25	1,454	34,221
NFCSP Material Aid	16	24	1,983
NFCSP Public Education	15	21	No Federal Funds
Nutrition Education	1	33	263
Outreach	133	133	5,440
Recreation	455	3,897	12,574
Transportation	170	3,907	52,719
Utility Assistance	55	72	No Federal Funds
Wellness	230	7,375	7,522
Total	1,306	40,591	\$331,805
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Jefferson Parish
 Total Population: 432,552
 Total Square Miles: 651

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	97	59	38	Yes	11

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
14	678	1,040	107	543	2,221

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals and Home Delivered Meals	1. Homemaker Services	204
2. Homemaker Services		
3. Personal Care Services		
4. Material Aid		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Jefferson Parish
 Total Population: 432,552
 Total Square Miles: 651

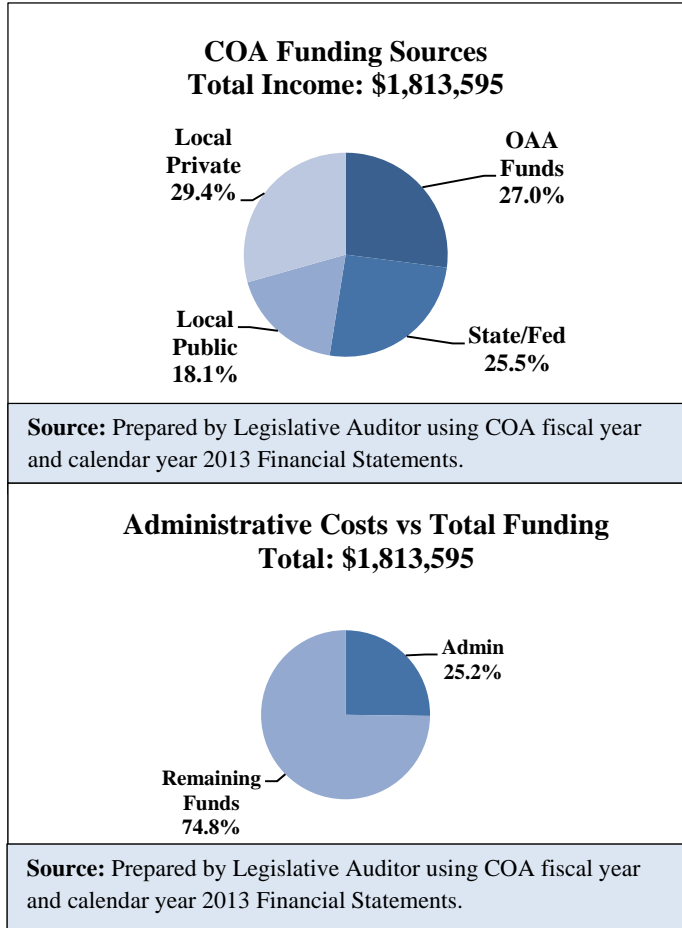
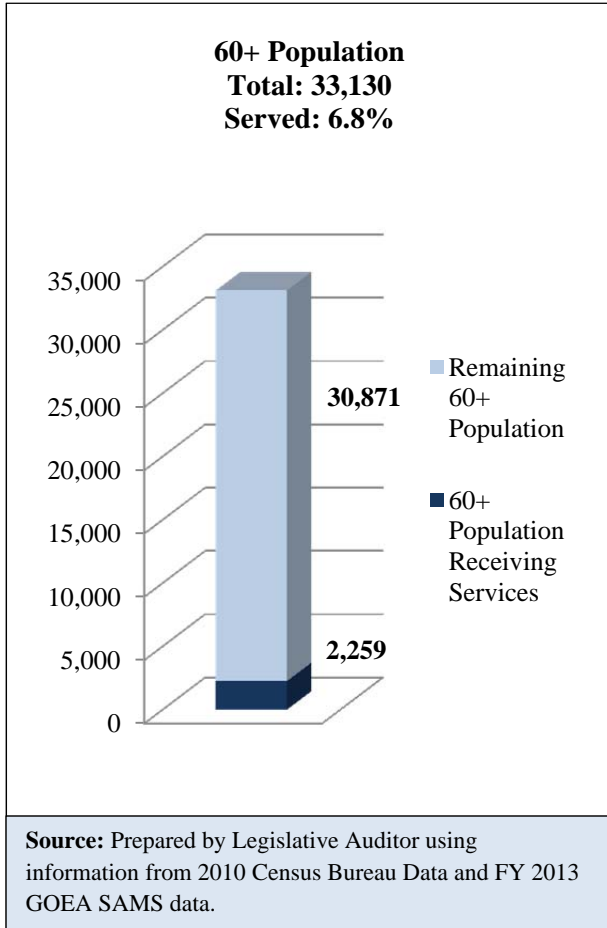
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	382	49,775	\$393,773
Home Delivered Meals	1,069	197,742	1,231,150
Homemaker	244	3,804	65,180
Information and Assistance	2,313	2,759	214,651
Legal Assistance	0	626	14,705
Material Aid	11	26	No Federal Funds
Medical Alert	0	3,178	No Federal Funds
NFCSP Adult Day Health Care	9	2,352	13,983
NFCSP Information and Assistance	231	246	56,246
NFCSP In-Home Respite	26	1,752	31,816
NFCSP Material Aid	207	552	20,365
NFCSP Public Education	0	364	373
Nutrition Education	0	867	1,369
Outreach	657	661	9,730
Personal Care	63	2,102	38,082
Public Education	0	1	No Federal Funds
Telephoning	49	1,869	18,783
Transportation	162	24,930	288,136
Utility Assistance	607	712	No Federal Funds
Wellness	11	136	5,529
Total	3,509	294,454	\$2,403,871
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Homemaker
Personal Care
Telephoning
Utility Assistance
Wellness
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Lafayette Parish
 Total Population: 221,578
 Total Square Miles: 625

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	95	12	83	Cajun AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
26	1,284	786	59	567	1,652

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	126
2. Homemaker Services	2. Homemaking	106
3. Transportation Services	3. Respite/Sitter	42
4. Respite/Sitter	4. Transportation	12
5. Personal Care Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Lafayette Parish
 Total Population: 221,578
 Total Square Miles: 625

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	138	12,513	\$67,997
Home Delivered Meals	797	117,278	637,088
Homemaker	495	6,723	100,405
Information and Assistance	1,369	2,161	36,519
Material Aid	2	2	No Federal Funds
Medication Management	285	364	No Federal Funds
NFCSP Information and Assistance	319	502	8,934
NFCSP In-Home Respite	38	3,791	44,990
NFCSP Outreach	17	17	328
NFCSP Sitter Service	6	799	17,064
Nutrition Education	2	332	2,775
Outreach	409	412	6,423
Public Education	1	24	No Federal Funds
Recreation	138	2,501	No Federal Funds
Transportation	207	3,760	44,566
Wellness	290	8,508	11,971
Total	2,259	159,687	\$979,058
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Wellness
Medication Management
PCA
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

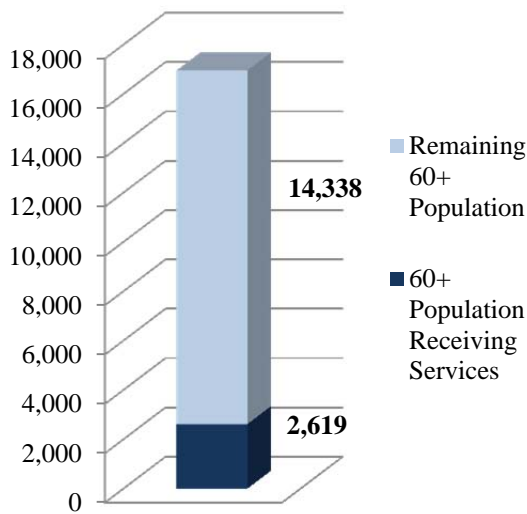
Lafourche Parish
 Total Population: 96,318
 Total Square Miles: 269

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	80	14	66	Yes	4

Note: The Senior Center location was reported by GOEA staff. Lafourche COA staff did not report Senior Center location in its review of profile.

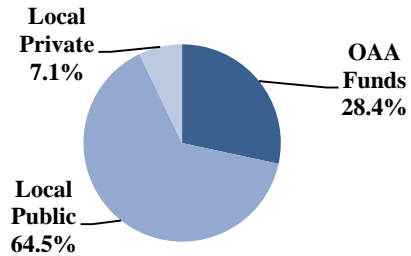
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.

60+ Population
Total: 16,957
Served: 15.4%



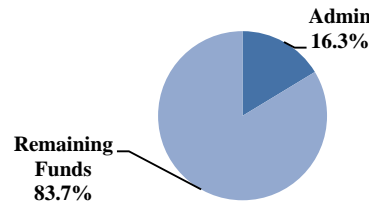
Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.

COA Funding Sources
Total Income: \$2,382,106



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Administrative Costs vs Total Funding
Total: \$2,382,106



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
9	628	1,239	104	373	2,295

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	52
2. Homemaker Services	2. Meals on Wheels	30
3. Transportation Services		
4. Medicare Part D		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Lafourche Parish
 Total Population: 96,318
 Total Square Miles: 269

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	411	19,980	\$266,721
Home Delivered Meals	633	94,283	553,305
Homemaker	368	18,477	397,426
Information and Assistance	1,352	1,378	41,876
Legal Assistance	1	46	3,018
Material Aid	1,249	10,751	16,775
Medical Alert	35	342	8,993
NFCSP Information and Assistance	62	62	1,528
NFCSP In-Home Respite	41	2,182	41,884
NFCSP Material Aid	27	154	2,349
NFCSP Personal Care	22	613	18,370
Nutrition Education	1	24	705
Outreach	144	144	6,415
Recreation	1	5,469	No Federal Funds
Transportation	363	14,410	597,483
Utility Assistance	400	517	11,857
Wellness	107	480	5,519
Total	2,619	169,312	\$1,974,224

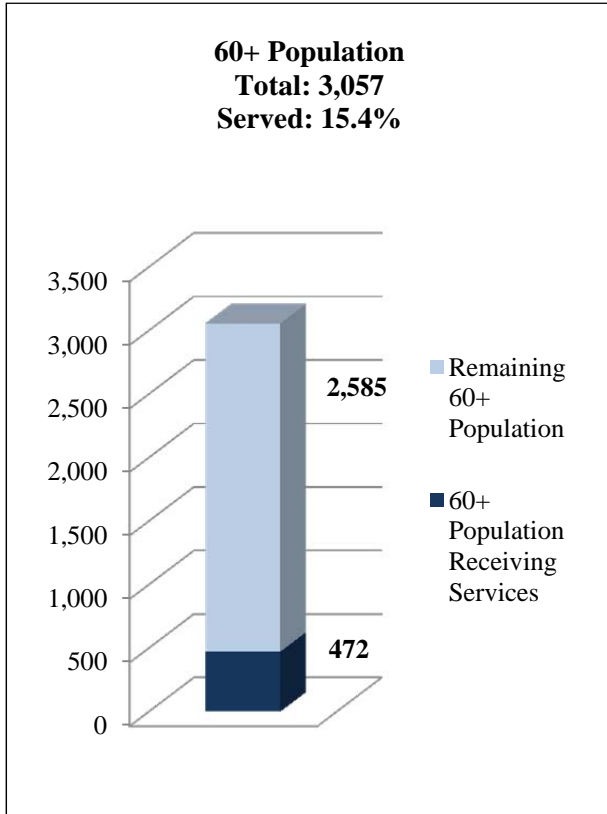
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Supplemental Services Locally Funded
Medicare Part D
Medicaid
Food Stamps
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

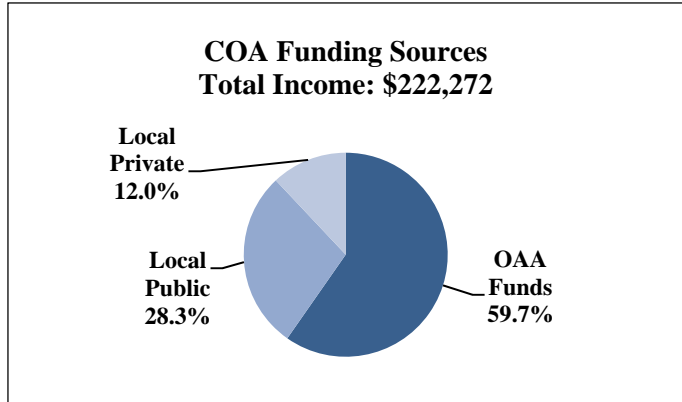
LaSalle Parish
 Total Population: 14,890
 Total Square Miles: 1,068

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	11	3	8	CENLA AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Administrative costs are not reported in financial statements.

Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
459	46	266	0	4	461

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Chore Services	1. Maintains waiting lists	Currently no waiting lists
2. Transportation Services		
3. Congregate Meals and Home Delivered Meals		
4. Respite/Sitter		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

LaSalle Parish

Total Population: 14,890

Total Square Miles: 1,068

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Chore	130	1,372	\$37,544
Congregate Meals	57	6,166	29,775
Home Delivered Meals	107	17,579	78,887
Information and Assistance	431	432	9,782
NFCSP Group Respite	1	574	3,265
NFCSP Information and Assistance	31	31	1,674
NFCSP In-Home Respite	5	484	13,526
NFCSP Public Education	1	24	2,499
NFCSP Sitter Service	7	386	9,445
Nutrition Education	1	24	No Federal Funds
Outreach	81	81	3,208
Recreation	65	6,813	23,851
Telephoning	4	204	801
Transportation	9	1,812	14,816
Total	472	35,982	\$229,074
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Energy
Farmers Market Nutrition
Food for Seniors
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

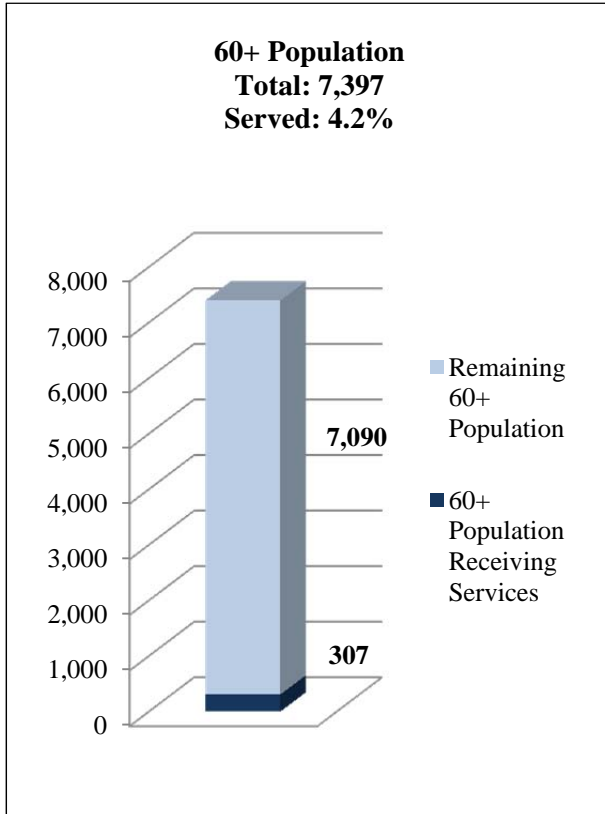
Lincoln Parish

Total Population: 46,735

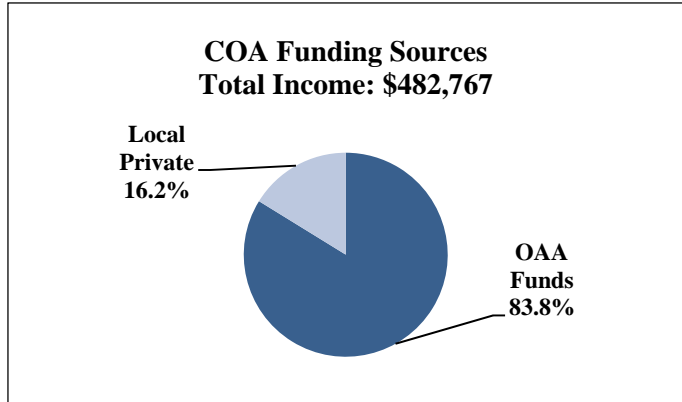
Total Square Miles: 472

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	12	2	10	Yes	1

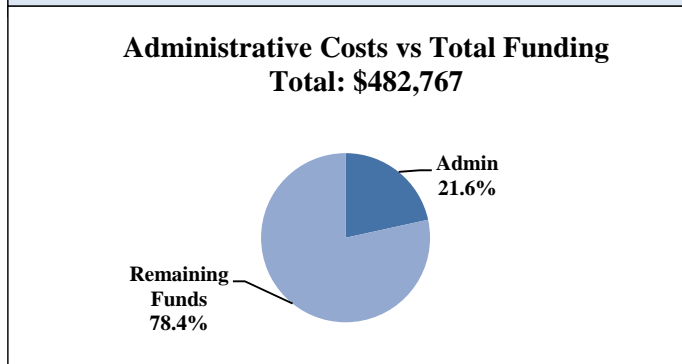
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1	16	67	0	5	27

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Homemaker Services		
3. Respite/Sitter		
4. Adult Day Care		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Lincoln Parish

Total Population: 46,735

Total Square Miles: 472

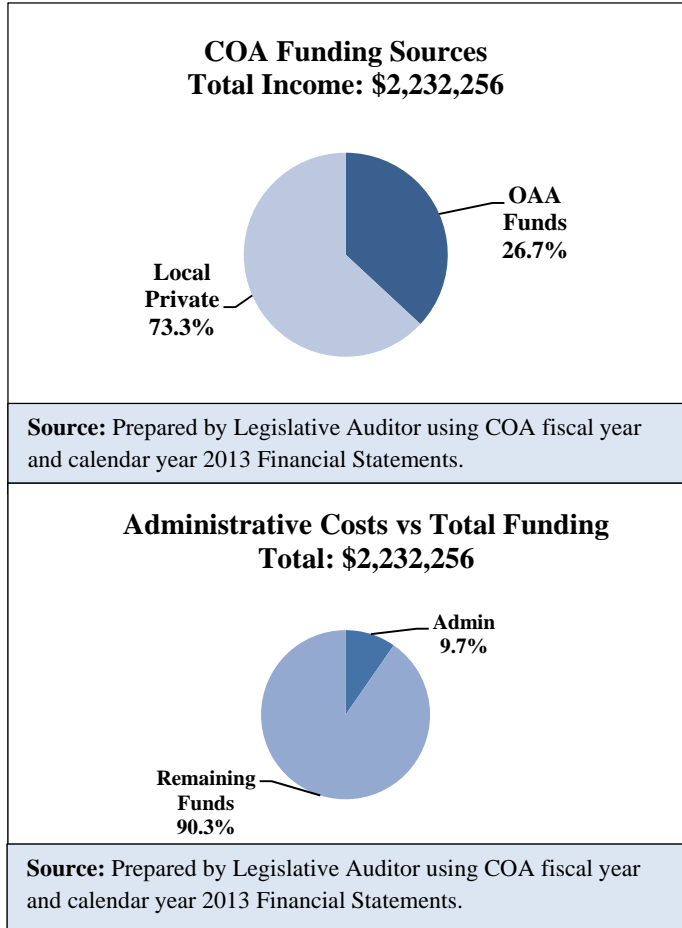
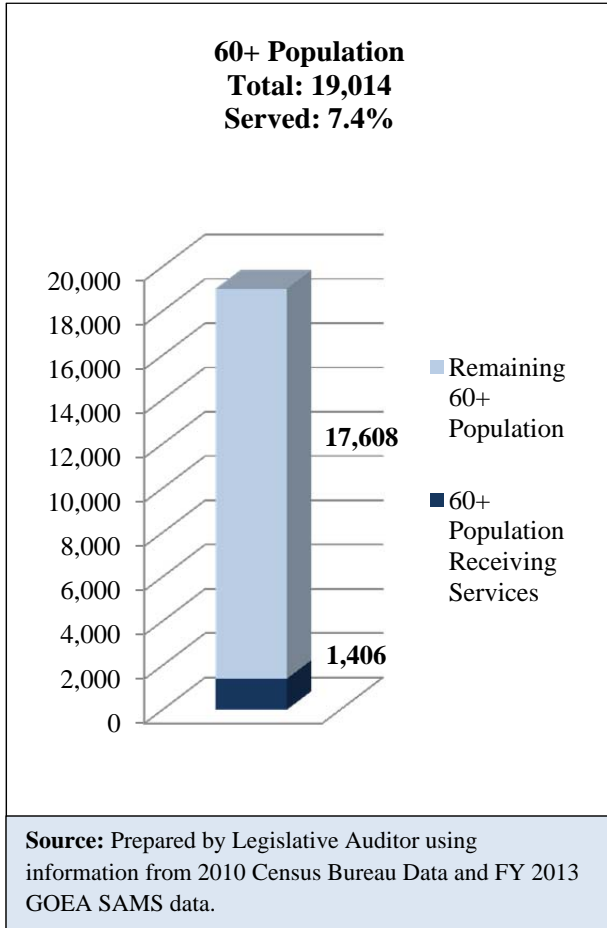
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	108	11,247	\$62,160
Home Delivered Meals	155	30,796	181,323
Homemaker	17	974	16,920
Information and Assistance	102	104	7,595
Legal Assistance	1	88	2,344
NFCSP Information and Assistance	3	6	144
NFCSP In-Home Respite	6	949	13,778
NFCSP Personal Care	6	359	5,209
Nutrition Education	1	72	825
Outreach	75	75	1,895
Recreation	80	8,273	No Federal Funds
Transportation	57	4,640	75,729
Wellness	21	95	3,696
Total	307	57,678	\$371,618
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Livingston Parish
 Total Population: 128,026
 Total Square Miles: 648

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	23	5	18	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
850	834	630	5	53	1,121

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Maintains waiting lists	Currently no waiting lists
2. Congregate Meals		
3. Home Delivered Meals		
4. Respite/Sitter		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Livingston Parish
 Total Population: 128,026
 Total Square Miles: 648

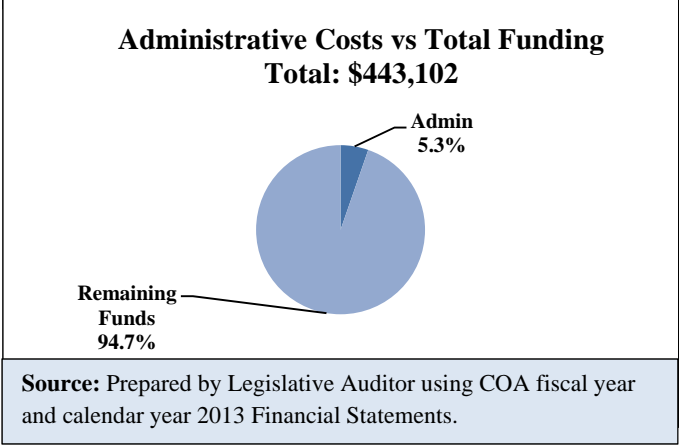
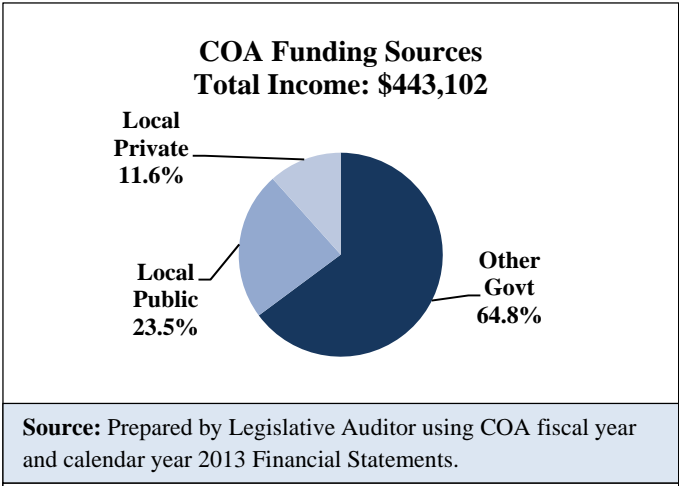
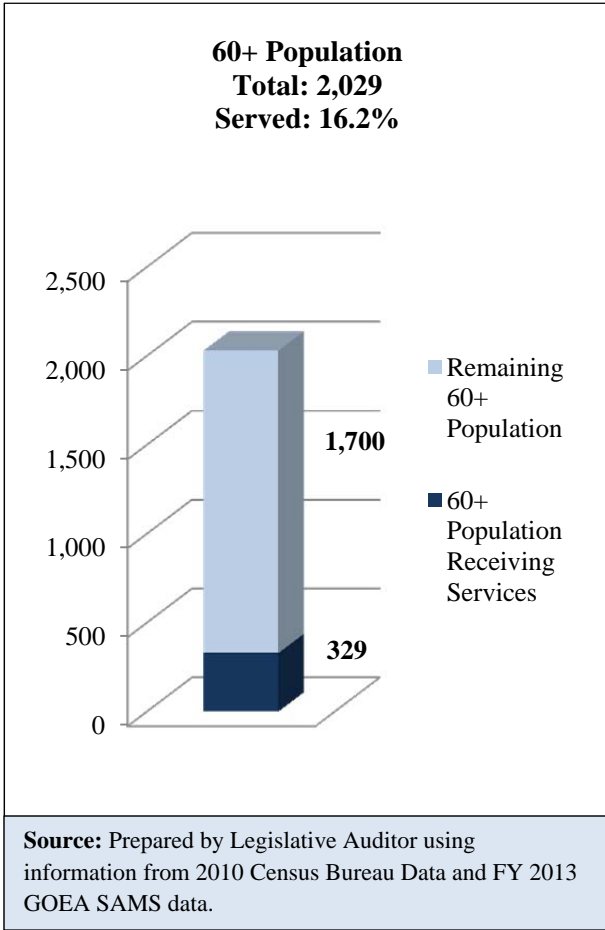
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Assisted Transportation	40	417	\$11,014
Chore	81	229	15,912
Congregate Meals	621	40,599	302,766
Home Delivered Meals	201	36,090	189,605
Home Repair	39	44	6,345
Homemaker	118	875	1,011
Information and Assistance	881	946	35,702
Legal Assistance	1	110	5,176
Material Aid	288	1,987	1,504
Medication Management	357	940	1,631
NFCSP Information and Assistance	49	61	840
NFCSP In-Home Respite	32	2,763	47,999
NFCSP Material Aid	11	271	2,593
NFCSP Public Education	1	3	0
Nutrition Education	1	147	11,745
Outreach	17	17	997
Recreation	497	33,639	76,588
Transportation	421	26,606	411,155
Utility Assistance	115	130	No Federal Funds
Wellness	438	19,283	21,098
Total	1,406	165,157	\$1,143,681
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Madison Parish
 Total Population: 12,093
 Total Square Miles: 624

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	11	3	8	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
315	90	99	55	37	99

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals and Home Delivered Meals	1. Does not maintain waiting lists	Not Applicable
2. Recreation Activities		
3. Transportation Services		
4. Wellness		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Madison Parish
 Total Population: 12,093
 Total Square Miles: 624

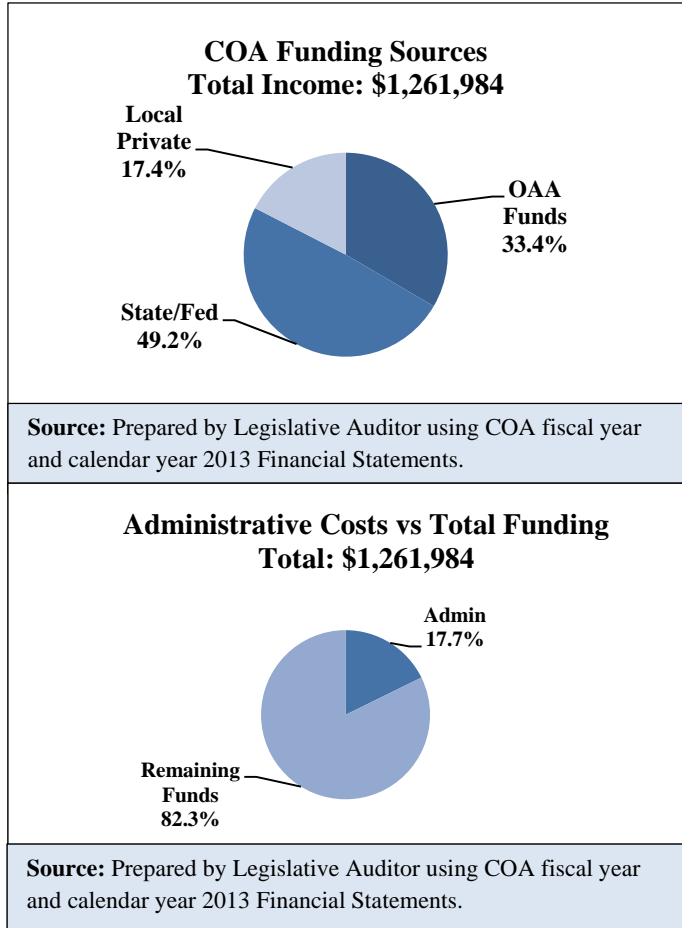
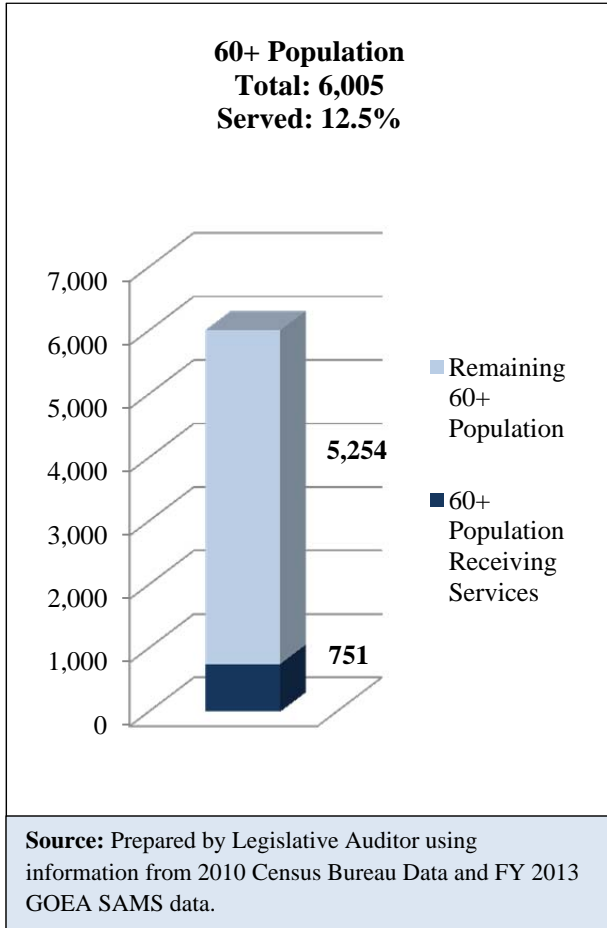
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	160	15,607	\$120,127
Home Delivered Meals	83	15,089	134,155
Homemaker	55	2,942	90,578
Information and Assistance	139	144	1,111
NFCSP Individual Counseling	8	54	1,610
NFCSP Information and Assistance	4	5	2,985
NFCSP In-Home Respite	8	470	5,963
NFCSP Sitter Service	1	5	65
Nutrition Education	2	94	1,202
Outreach	47	47	3,027
Recreation	153	22,183	45,140
Telephoning	267	4,964	2,158
Transportation	46	5,074	43,460
Visiting	23	383	4,477
Wellness	85	2,374	3,111
Total	329	69,435	\$459,170
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Energy Assistance
Recreation
Application assistance for programs, etc.
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Morehouse Parish
 Total Population: 27,979
 Total Square Miles: 795

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	23	5	18	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
532	189	349	7	67	736

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Housing Assistance	1. Section 8 Housing	310
2. Home Delivered Meals		
3. Homemaker Services		
4. Transportation Services		
5. Information and Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Morehouse Parish
 Total Population: 27,979
 Total Square Miles: 795

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	416	18,922	\$147,819
Home Delivered Meals	151	21,889	149,735
Homemaker	71	2,956	47,455
Information and Assistance	625	650	8,182
Legal Assistance	1	192	4,800
Medication Management	31	40	1,000
NFCSP Information and Assistance	14	15	8,312
NFCSP In-Home Respite	7	627	8,494
NFCSP Outreach	10	10	No Federal Funds
NFCSP Personal Care	4	126	1,734
NFCSP Public Education	1	13	772
NFCSP Support Group	1	8	368
Nutrition Counseling	30	34	200
Nutrition Education	1	31	300
Outreach	201	201	6,407
Telephoning	86	747	5,170
Transportation	63	7,123	68,019
Wellness	150	6,463	3,131
Total	751	60,047	\$461,898
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
HUD Section 8 Housing Choice Voucher program administrator for the Parish
Medicaid Application Center
Fitness/Wellness Center
Transportation Services Demand/Response
Fees for Services Rendered (meal program to others for a fee, transportation for a fee, etc.)
Other contractual agreements for Social Services from different state agencies, and local agencies
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

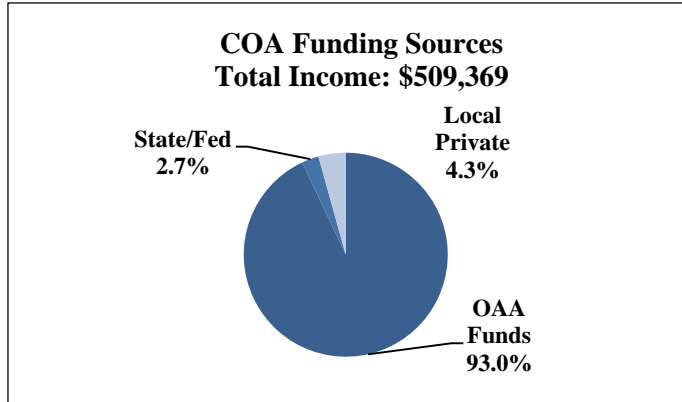
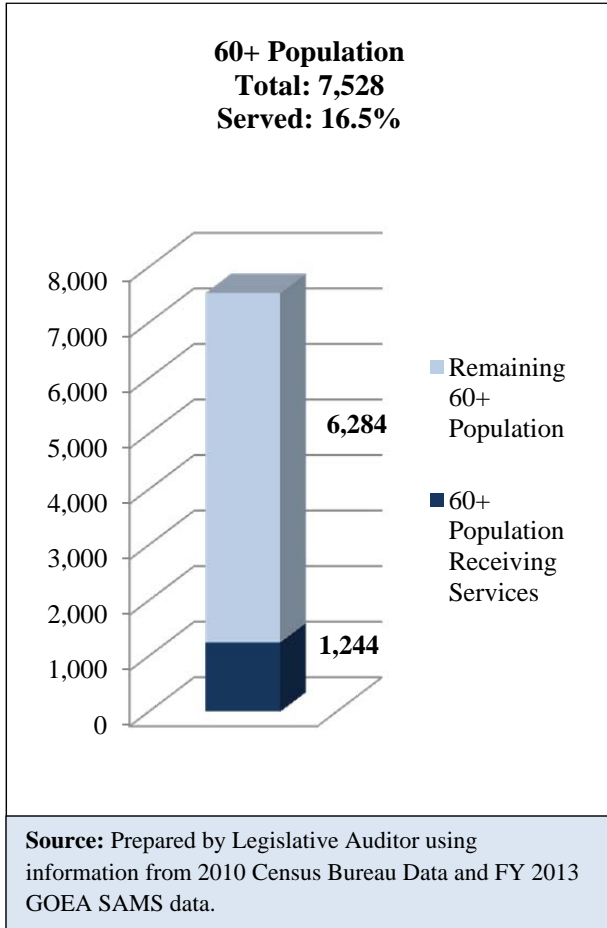
Natchitoches Parish

Total Population: 39,566

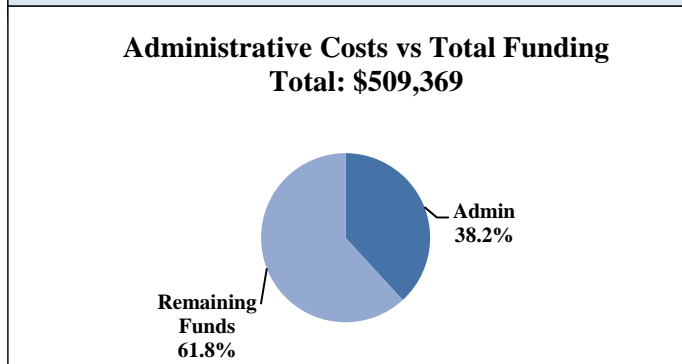
Total Square Miles: 1,252

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	8	2	6	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
68	144	346	3	6	376

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Congregate Meals		
3. Recreation Activities		
4. Wellness		
5. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Natchitoches Parish

Total Population: 39,566

Total Square Miles: 1,252

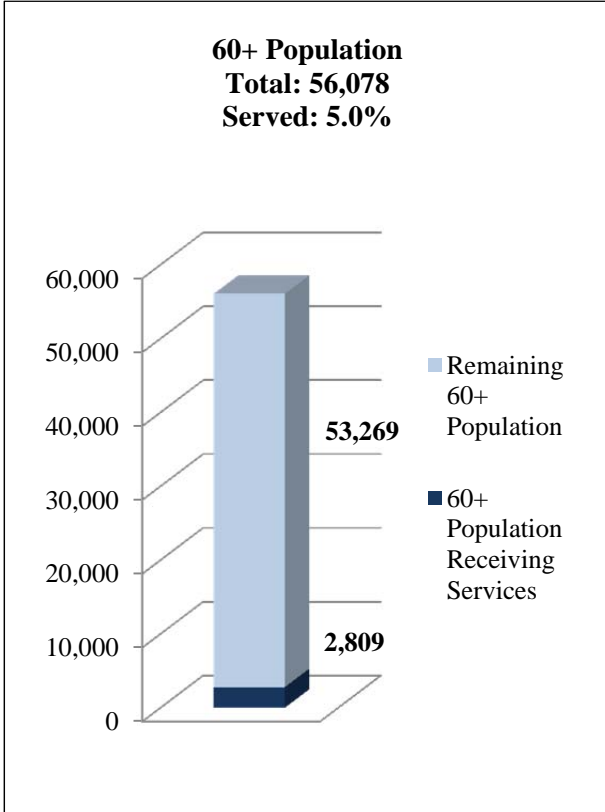
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	207	21,684	\$115,122
Home Delivered Meals	158	25,376	201,220
Information and Assistance	798	813	21,583
Legal Assistance	0	123	4,930
Material Aid	972	12,561	15,830
Medication Management	12	12	No Federal Funds
NFCSP Information and Assistance	54	55	14,056
NFCSP In-Home Respite	21	1,343	16,104
NFCSP Material Aid	44	185	1,193
NFCSP Outreach	49	51	8,329
NFCSP Personal Care	20	365	4,380
NFCSP Public Education	0	55	7,038
Nutrition Education	0	46	4,051
Outreach	227	229	6,091
Public Education	0	97	5,853
Recreation	188	9,153	29,407
Telephoning	77	15,262	34,198
Transportation	45	1,062	7,906
Wellness	143	3,830	11,332
Total	1,244	92,302	\$508,623
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

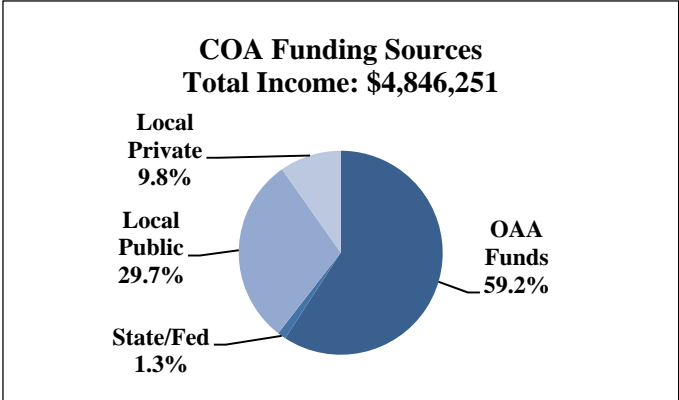
Orleans Parish
 Total Population: 343,829
 Total Square Miles: 169

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	64	6	58	Yes	2

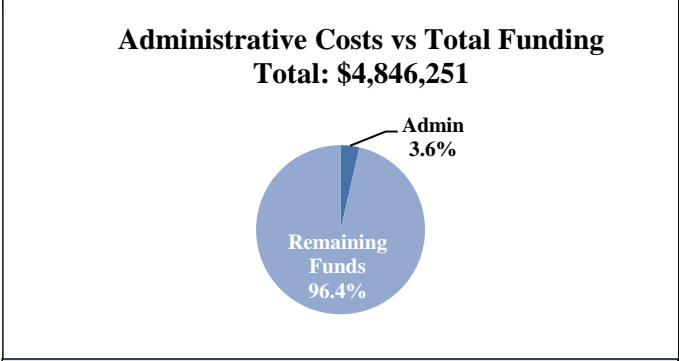
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1	143	293	6	26	520

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	1,500
2. Congregate Meals	2. In-home Respite	35
3. Homemaker Services	3. Congregate Meal Sites	6
4. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Orleans Parish
 Total Population: 343,829
 Total Square Miles: 169

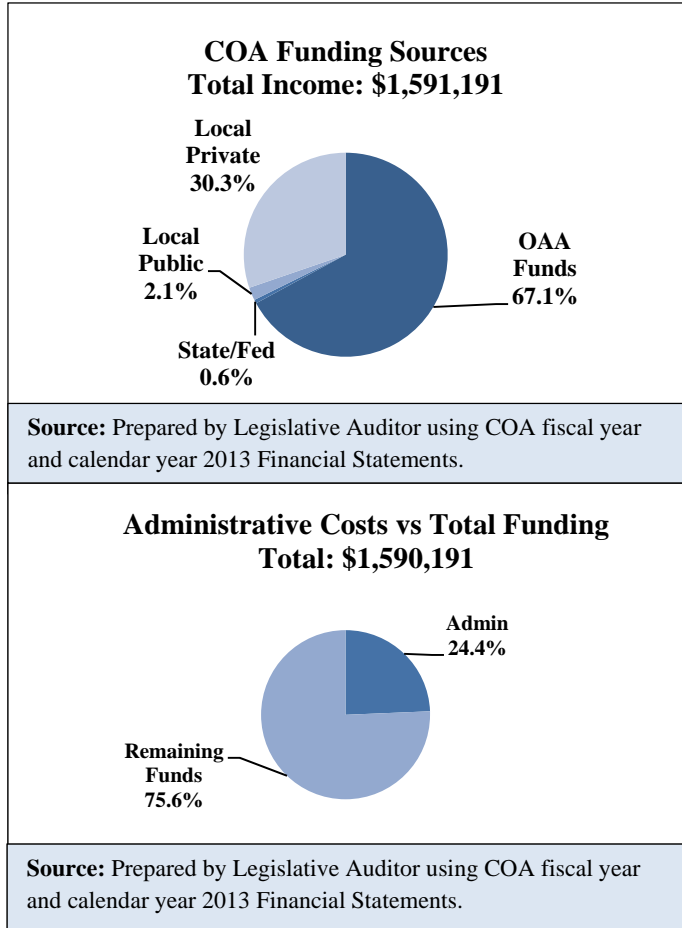
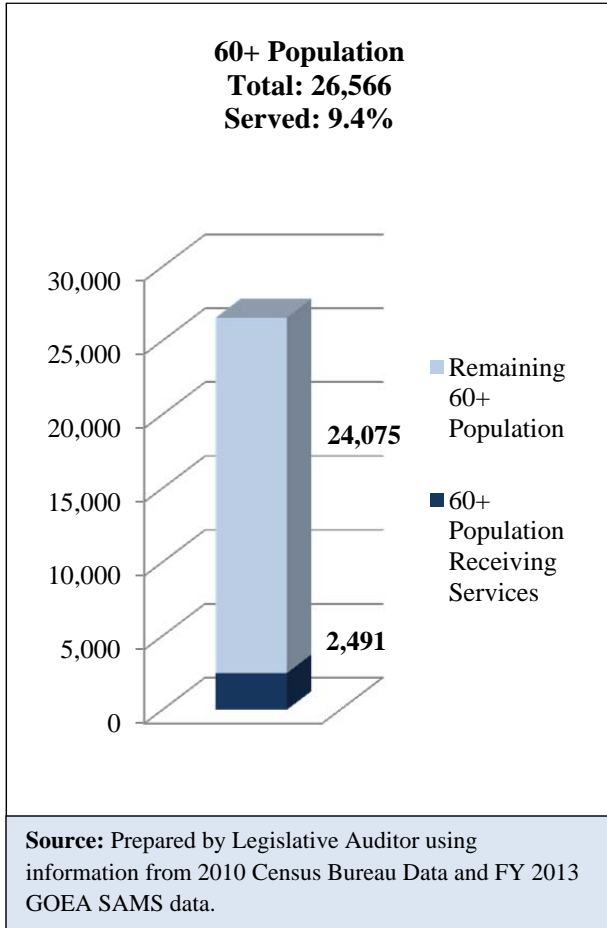
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	924	78,627	\$335,462
Home Delivered Meals	772	151,773	999,407
Home Repair	75	798	40,000
Homemaker	163	11,135	234,135
Information and Assistance	1,559	1,755	162,853
Legal Assistance	1	355	30,000
NFCSP Individual Counseling	75	76	9,568
NFCSP Information and Assistance	302	321	38,054
NFCSP In-Home Respite	53	3,368	57,000
NFCSP Outreach	296	309	38,054
NFCSP Personal Care	35	705	12,000
Nutrition Education	1	12	No Federal Funds
Outreach	456	489	2,190
Personal Care	19	1,746	29,605
Wellness	174	427	77,862
Total	2,809	251,896	\$2,066,190
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Adult Disability and Resource Center
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Ouachita Parish
 Total Population: 153,720
 Total Square Miles: 610

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	30	13	17	Yes	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
23	786	1,007	48	190	1,765

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	41
2. Congregate Meals	2. Homemaker	13
3. Transportation Services		
4. Homemaker Services		
5. Wellness		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Ouachita Parish
 Total Population: 153,720
 Total Square Miles: 610

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	857	61,830	\$331,131
Home Delivered Meals	576	94,389	430,900
Homemaker	58	3,068	56,071
Information and Assistance	768	785	4,742
Legal Assistance	1	305	7,500
Material Aid	120	129	7,016
Medication Management	164	343	1,473
NFCSP Individual Counseling	12	27	1,314
NFCSP Information and Assistance	148	152	8,653
NFCSP In-Home Respite	18	1,416	21,528
NFCSP Material Aid	73	120	1,010
NFCSP Outreach	124	126	8,653
NFCSP Personal Care	15	200	2,757
NFCSP Public Education	1	28	1,344
NFCSP Sitter Service	15	200	2,757
Nutrition Counseling	191	344	2,225
Nutrition Education	1	205	2,225
Outreach	509	510	18,017
Recreation	369	15,010	22,449
Telephoning	329	664	2,586
Transportation	202	13,211	205,240
Utility Assistance	102	205	3,431
Wellness	318	10,727	5,400
Total	2,491	203,994	\$1,148,422
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Food for Seniors (Archdiocese of N.O.)
La. Agriculture coupon program
Pharmacist for blood pressure, Part D, and Medicare
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

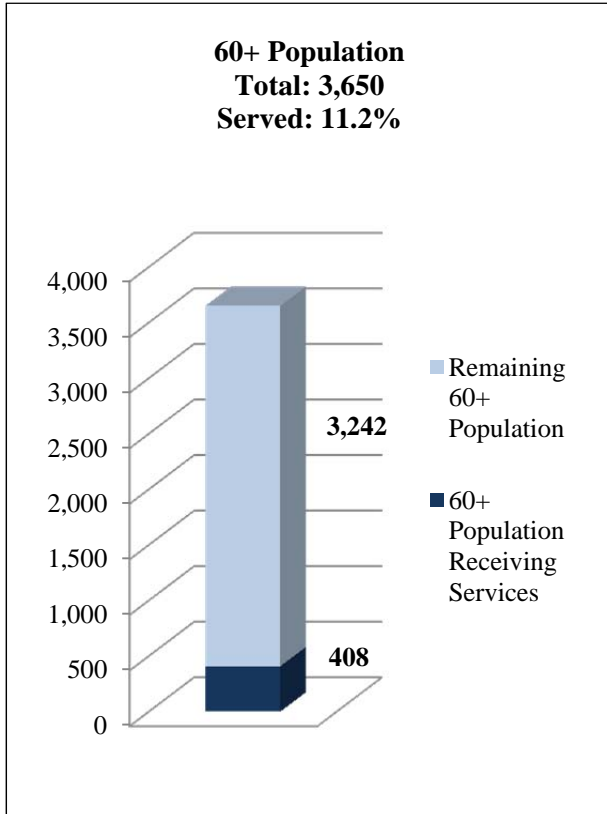
Plaquemines Parish

Total Population: 23,042

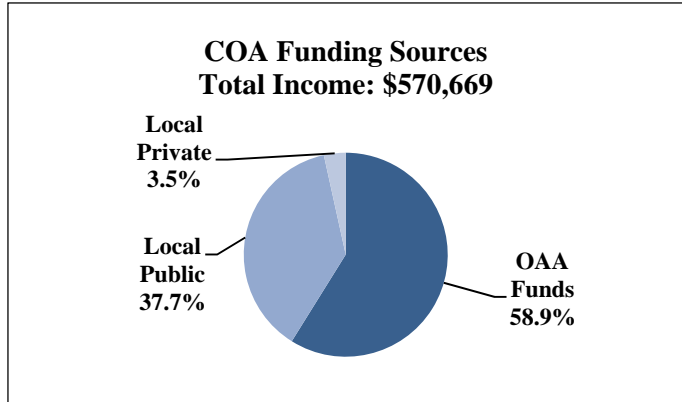
Total Square Miles: 780

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	12	3	9	Yes	4

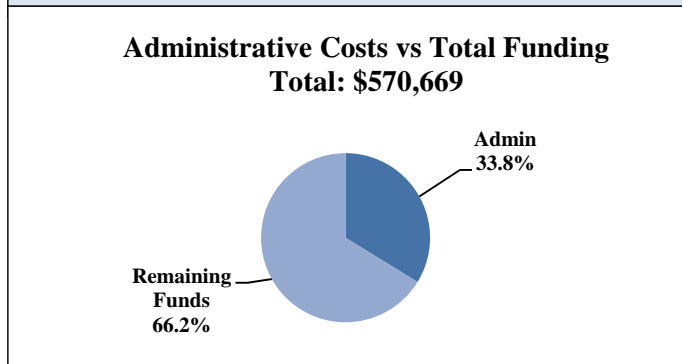
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
90	114	142	37	78	309

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Yard Work Services	1. Home Delivered Meals	10
2. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Plaquemines Parish

Total Population: 23,042

Total Square Miles: 780

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	165	19,715	\$151,106
Home Delivered Meals	173	26,117	288,370
Home Repair	15	15	No Federal Funds
Information and Assistance	262	333	12,972
Material Aid	114	1,009	13,555
Medical Alert	17	115	2,885
NFCSP Information and Assistance	17	19	376
NFCSP In-Home Respite	6	523	21,672
NFCSP Material Aid	19	88	1,938
Nutrition Education	98	107	1,641
Outreach	25	26	896
Recreation	153	18,070	46,047
Telephoning	112	2,214	13,600
Transportation	85	12,201	37,323
Utility Assistance	25	41	7,108
Visiting	123	1,234	6,088
Wellness	41	84	8,318
Total	408	81,911	\$613,895
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

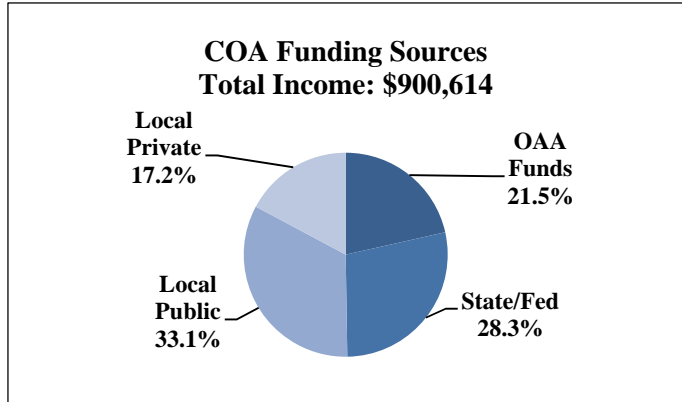
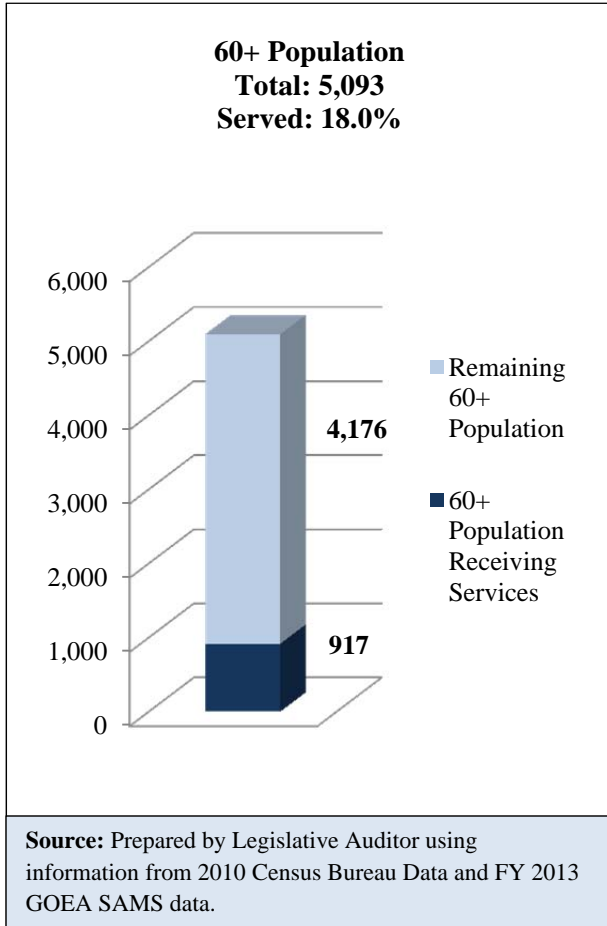
Pointe Coupee Parish

Total Population: 22,802

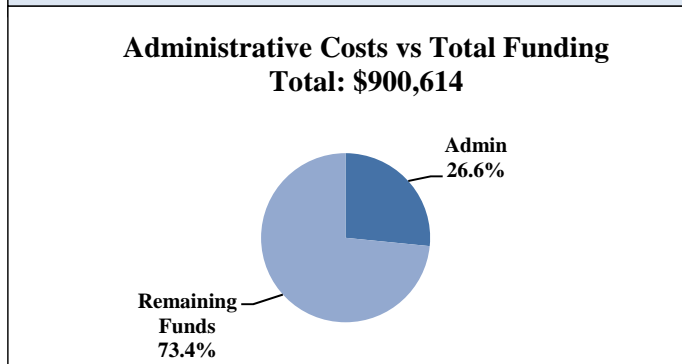
Total Square Miles: 557

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	23	5	18	Capital	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
825	59	436	6	84	895

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Homemaker	12
2. Home Delivered Meals	2. Home Delivered Meals	10
3. Personal Care Services	3. Personal Care	8
4. Homemaker Services		
5. Congregate Meals		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Pointe Coupee Parish

Total Population: 22,802

Total Square Miles: 557

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	331	20,704	\$117,598
Home Delivered Meals	186	24,822	142,109
Homemaker	85	2,391	47,066
Information and Assistance	675	690	10,214
Material Aid	252	2,649	20,186
NFCSP Information and Assistance	32	32	4,386
Nutrition Education	133	180	1,240
Outreach	101	101	2,189
Personal Care	46	2,496	61,726
Recreation	324	18,522	56,264
Telephoning	61	3,343	9,348
Transportation	286	17,337	280,117
Utility Assistance	28	39	1,562
Wellness	131	6,905	36,177
Total	917	100,211	\$790,182
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Rural Transportation (5311)
Utility Assistance
Medication Assistance
Medical Alert
Recreation Events
Medical Transportation
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

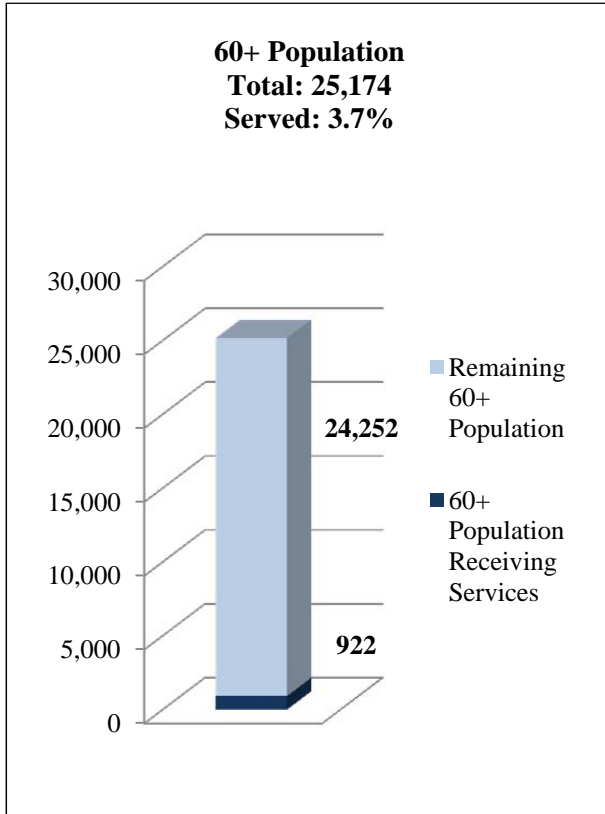
Rapides Parish

Total Population: 131,613

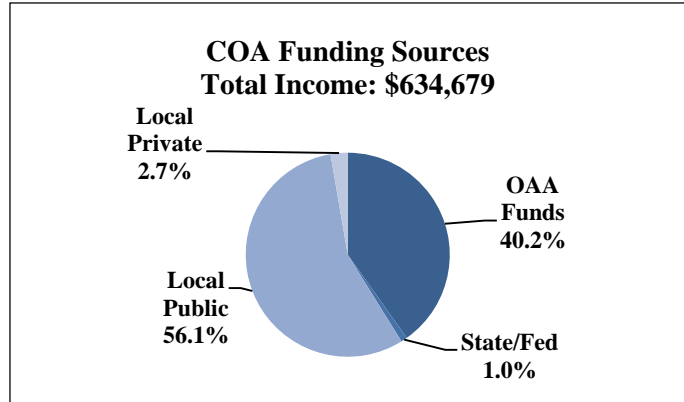
Total Square Miles: 1,318

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
n/a	16	3	13	CENLA	3

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Administrative costs are not reported in financial statements.

Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
512	924	890	8	181	1,543

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Sitter Service	15
2. Home Delivered Meals	2. Homebound Meals	12
3. Chore Services	3. Respite Service	9
4. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Rapides Parish

Total Population: 131,613

Total Square Miles: 1,318

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Chore	180	2,192	\$59,983
Home Delivered Meals	562	103,030	462,355
Information and Assistance	812	1,242	28,125
NFCSP Information and Assistance	47	47	2,539
NFCSP In-Home Respite	16	1,261	35,240
NFCSP Public Education	1	39	4,061
NFCSP Sitter Service	11	128	3,132
Nutrition Education	9	43	No Federal Funds
Outreach	410	410	16,237
Telephoning	82	1,689	6,631
Transportation	48	24,405	199,550
Congregate Meals	759	68,254	329,594
Information and Assistance	261	262	5,933
Total	922	134,486	\$1,153,379
Note: According to GOEA staff, Rapides Senior Center is approved provider for Congregate Meals, whereas the Rapides COA is approved provider for all services excluding Congregate Meals. Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
USDA Farmer's Market Program
Louisiana Volunteer Program
Medical Equipment Program
Fan Distribution Program
Senior Appreciation Day
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

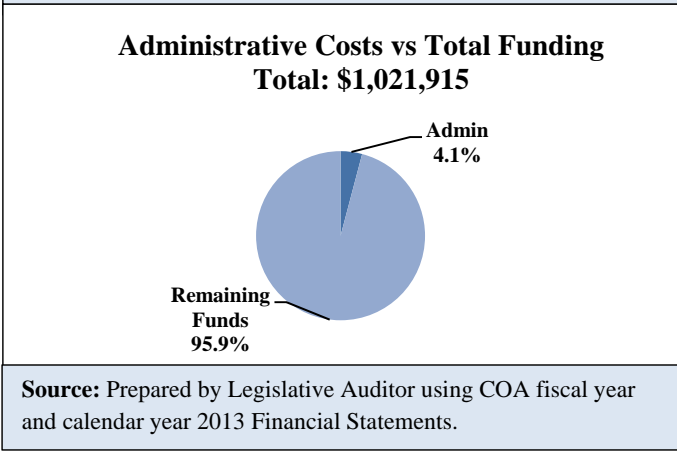
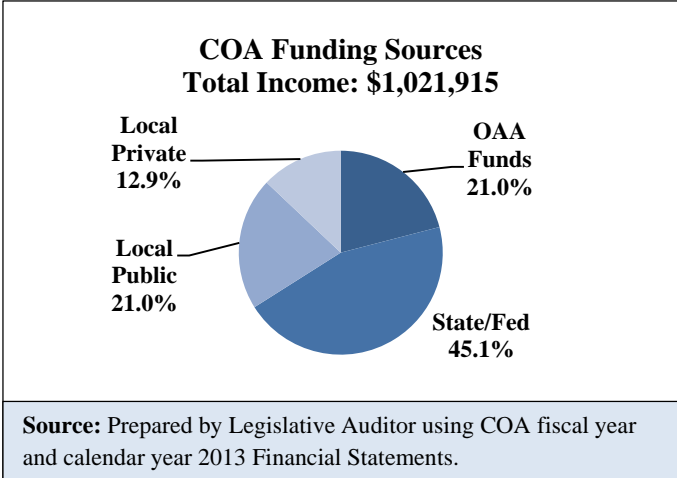
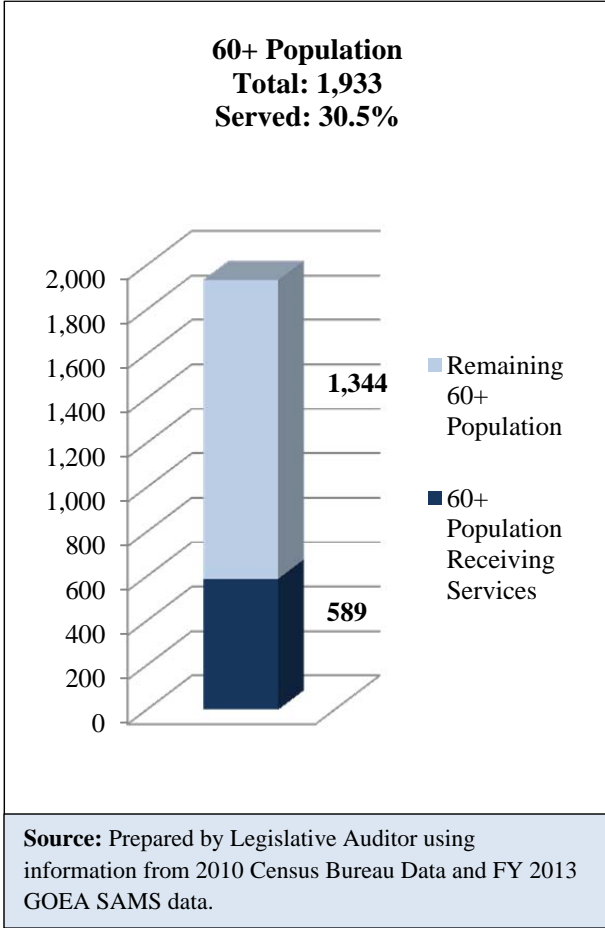
Red River Parish

Total Population: 9,091

Total Square Miles: 389

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	20	3	17	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
551	10	237	0	12	567

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Congregate Meals		
3. Transportation Services		
4. Homemaker Services		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Red River Parish
 Total Population: 9,091
 Total Square Miles: 389

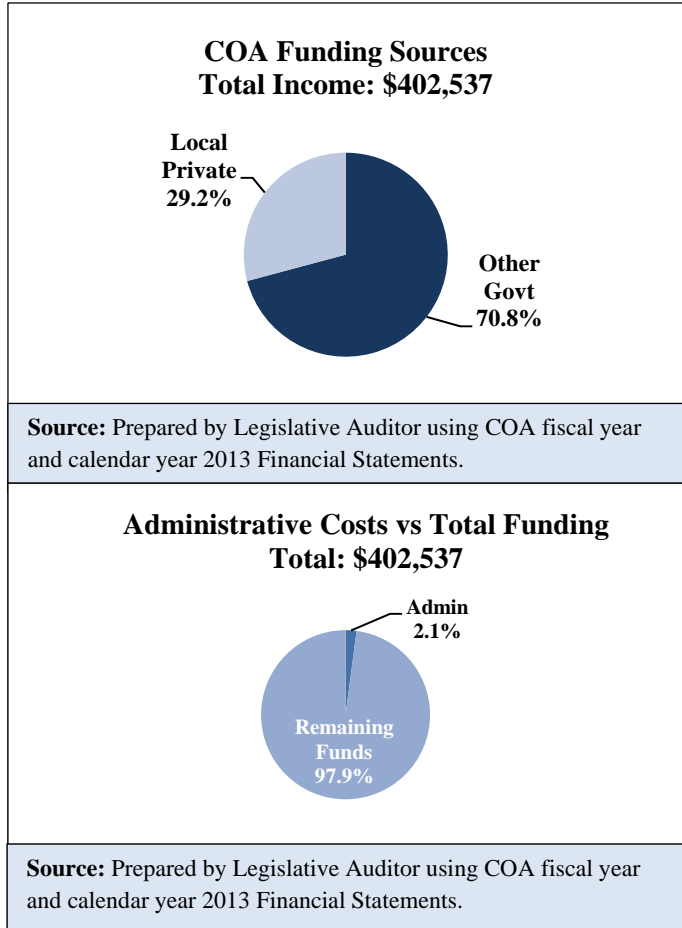
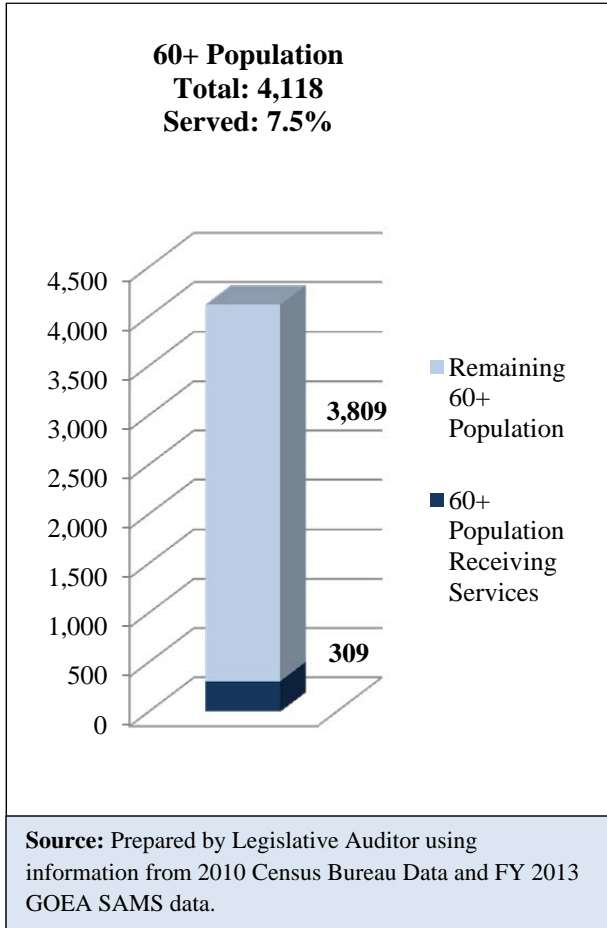
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	357	15,342	\$151,717
Home Delivered Meals	98	13,353	175,137
Homemaker	48	2,177	32,294
Information and Assistance	488	505	4,870
Legal Assistance	15	24	1,232
NFCSP In-Home Respite	2	115	8,776
NFCSP Sitter Service	1	65	2,156
Nutrition Counseling	25	181	478
Nutrition Education	1	12	801
Outreach	156	162	2,097
Transportation	30	2,913	16,008
Wellness	3	24	3,006
Total	589	34,873	\$398,572
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Section 5311 Public Transportation
Adult Day Health Care
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Richland Parish
 Total Population: 20,725
 Total Square Miles: 559

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	11	5	6	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
53	120	139	5	13	246

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Does not maintain waiting lists	Not Applicable
2. Respite/Sitter		
3. Transportation Services		
4. Utility Assistance		
5. Medical Supplies		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Richland Parish
 Total Population: 20,725
 Total Square Miles: 559

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	136	12,660	\$97,444
Home Delivered Meals	121	19,985	177,684
Homemaker	12	388	11,946
Information and Assistance	234	337	2,601
Material Aid	72	692	1,988
NFCSP Individual Counseling	21	50	1,491
NFCSP Information and Assistance	2	2	1,194
NFCSP In-Home Respite	3	328	4,162
NFCSP Sitter Service	2	137	1,776
Nutrition Education	6	72	921
Outreach	46	46	2,962
Recreation	132	8,963	18,239
Transportation	99	3,610	30,920
Visiting	48	51	596
Wellness	61	3,804	4,985
Total	309	51,125	\$358,910
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

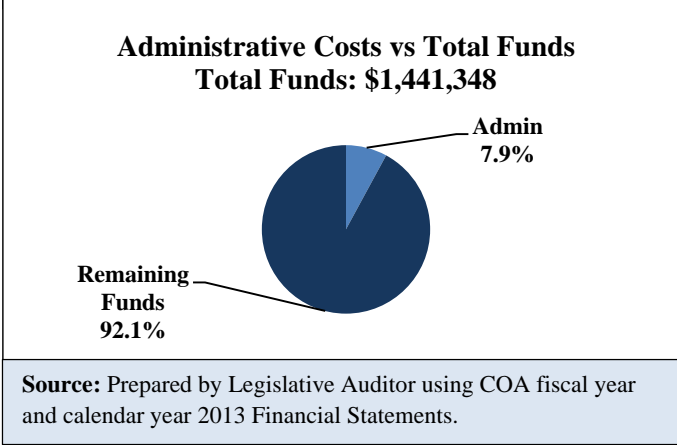
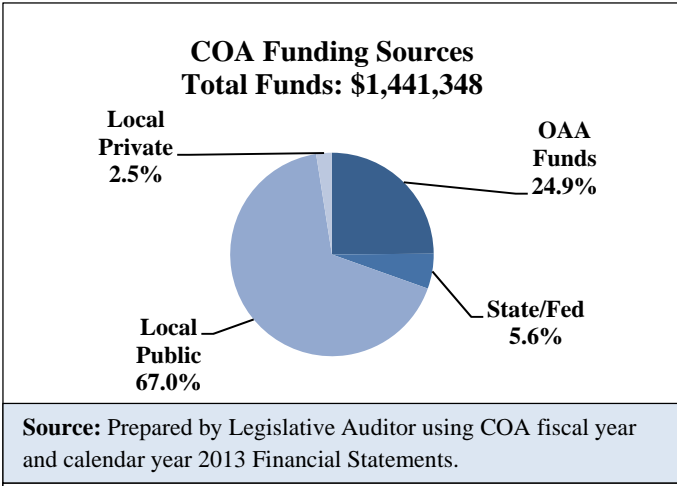
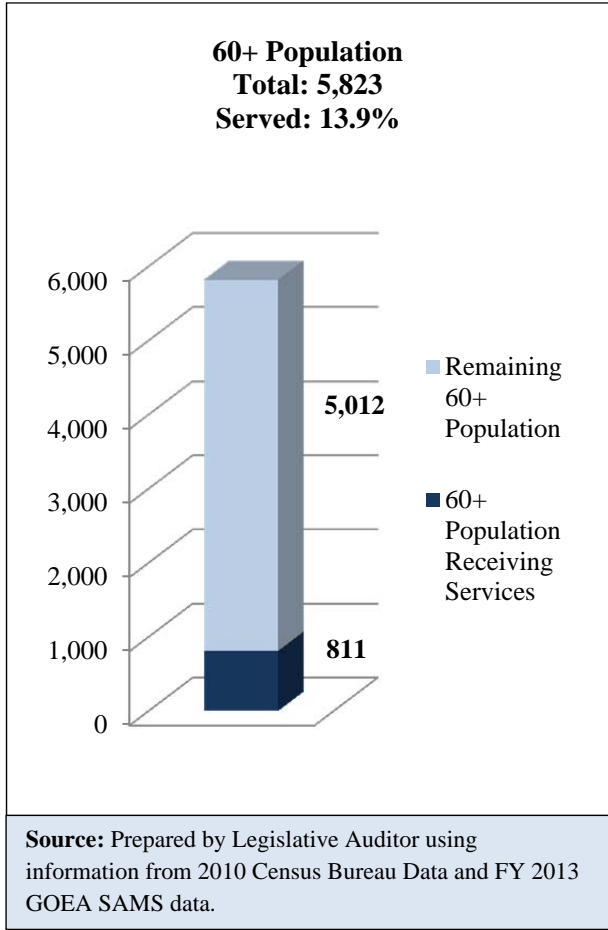
Sabine Parish

Total Population: 24,233

Total Square Miles: 867

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	28	5	23	Yes	5

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
705	70	285	0	64	696

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Does not maintain waiting lists	Not Applicable
2. Transportation Services		
3. Congregate Meals		
4. Recreation Activities		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Sabine Parish

Total Population: 24,233

Total Square Miles: 867

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	238	13,124	\$108,428
Home Delivered Meals	258	39,391	334,689
Homemaker	98	1,539	52,773
Information and Assistance	634	749	18,706
Legal Assistance	1	75	3,010
Material Aid	189	221	1,733
NFCSP Information and Assistance	31	33	1,845
NFCSP In-Home Respite	24	1,129	26,717
NFCSP Outreach	19	19	657
NFCSP Public Education	0	24	403
NFCSP Sitter Service	9	64	1,496
Nutrition Education	0	36	252
Outreach	167	168	2,271
Public Education	0	245	7,943
Recreation	351	17,047	97,372
Transportation	70	6,478	135,763
Wellness	133	993	10,832
Total	811	81,335	\$804,890

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Supplemental Services Locally Funded
Utility Assistance
Emergency Food Pantry
Equipment Loan
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

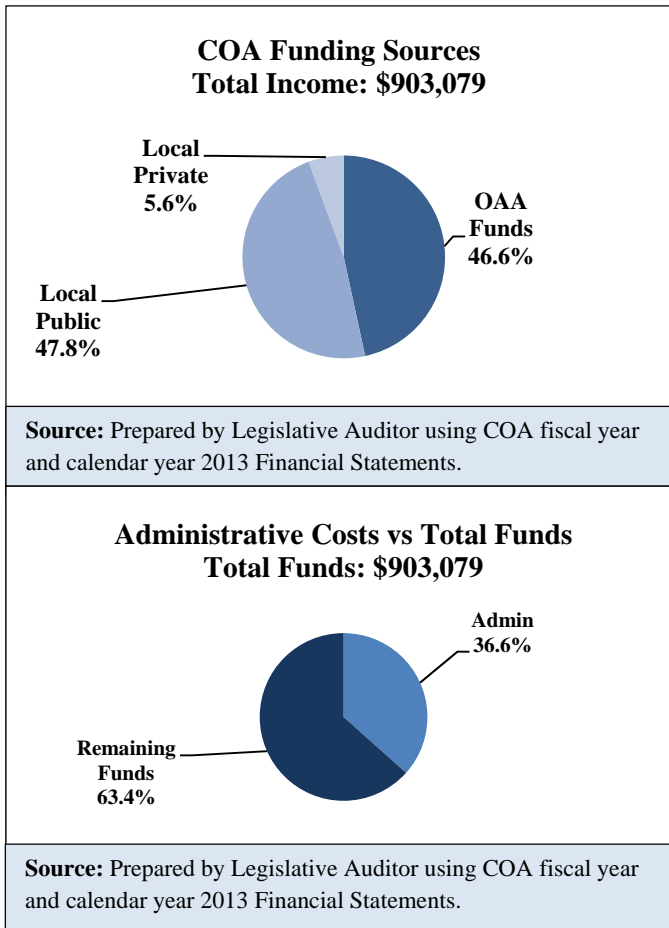
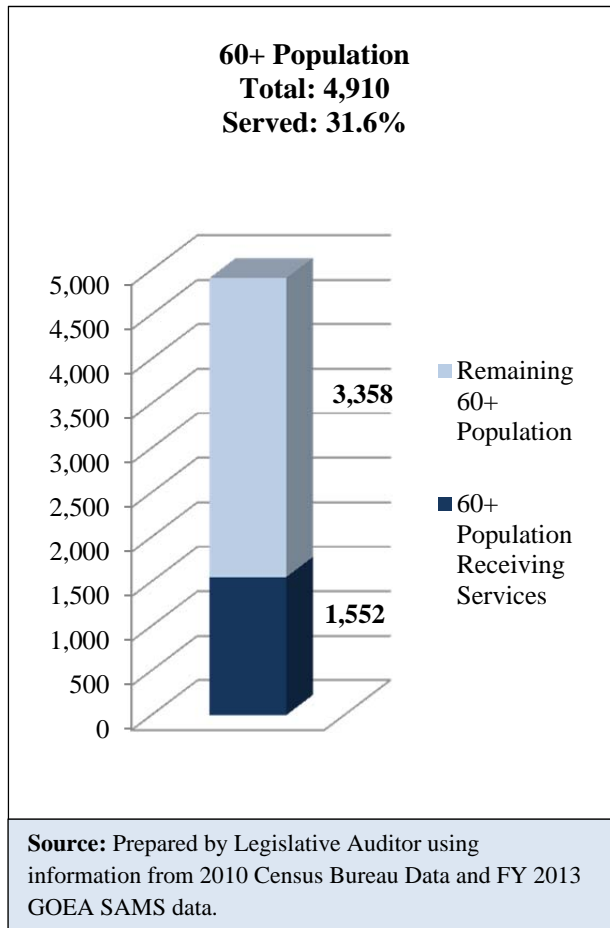
St. Bernard Parish

Total Population: 35,897

Total Square Miles: 378

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	16	3	13	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
0	273	280	1	3	844

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Does not maintain waiting lists	Not Applicable
2. Recreation Activities		
3. Transportation Services		
4. Home Delivered Meals		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Bernard Parish

Total Population: 35,897

Total Square Miles: 378

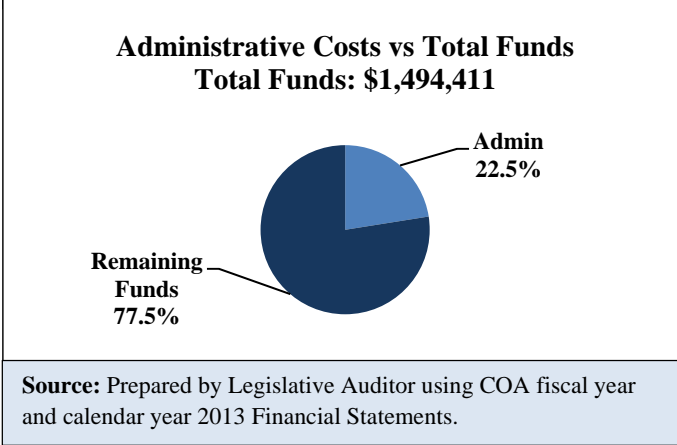
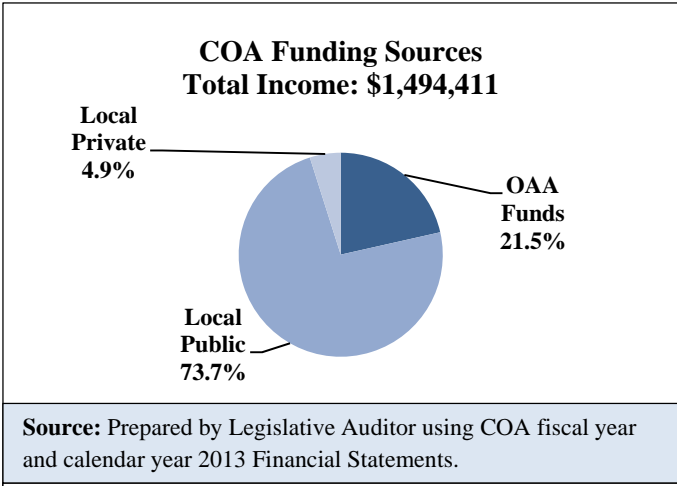
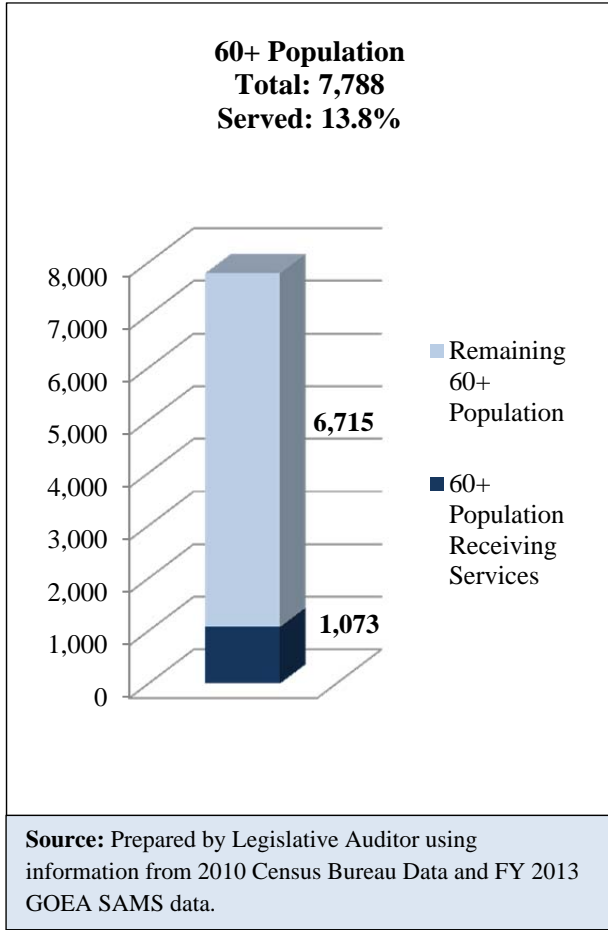
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	406	37,485	\$309,385
Home Delivered Meals	234	36,755	242,214
Homemaker	36	859	10,949
Information and Assistance	1,485	1,546	32,317
Legal Assistance	19	107	4,587
Medication Management	24	360	No Federal Funds
NFCSP Information and Assistance	90	96	1,761
NFCSP In-Home Respite	25	1,580	21,523
NFCSP Material Aid	27	106	5,944
Outreach	58	58	2,217
Recreation	380	36,791	134,879
Transportation	111	13,846	83,399
Wellness	314	31,499	9,207
Total	1,552	161,087	\$858,382
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None Reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

St. Charles Parish
 Total Population: 52,780
 Total Square Miles: 279

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	26	5	21	Yes	3

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
550	514	413	40	169	802

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Does not maintain waiting lists	Not Applicable
2. Personal Care Services		
3. Homemaker Services		
4. Transportation Services		
5. Congregate Meals		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Charles Parish
 Total Population: 52,780
 Total Square Miles: 279

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Assisted Transportation	10	40	No Federal Funds
Congregate Meals	192	13,303	\$134,714
Crime Prevention	464	528	No Federal Funds
Home Delivered Meals	222	30,870	376,765
Homemaker	48	2,600	41,645
Information and Assistance	462	526	22,291
Legal Assistance	0	14	931
Material Aid	320	2,719	
Medical Alert	2	24	528
Medication Management	25	46	614
NFCSP Information and Assistance	16	16	2,036
NFCSP In-Home Respite	16	808	\$12,887
Nutrition Education	0	21	770
Outreach	4	4	77
Personal Care	60	5,396	87,581
Recreation	255	13,061	95,788
Transportation	128	11,560	263,933
Utility Assistance	73	83	No Federal Funds
Wellness	62	1,637	5,090
Total	1,073	85,362	\$1,045,650
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

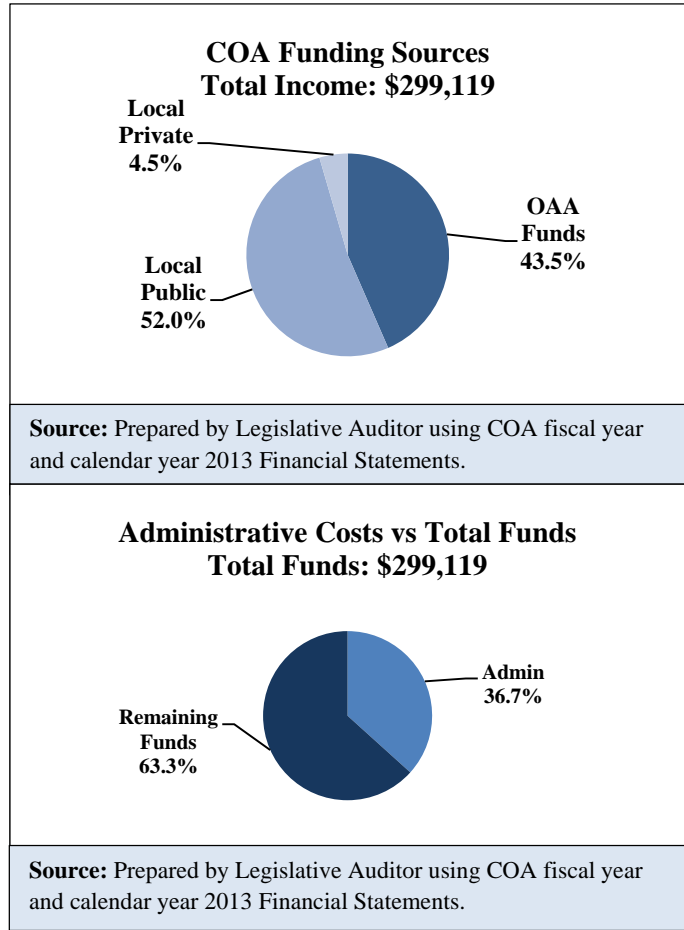
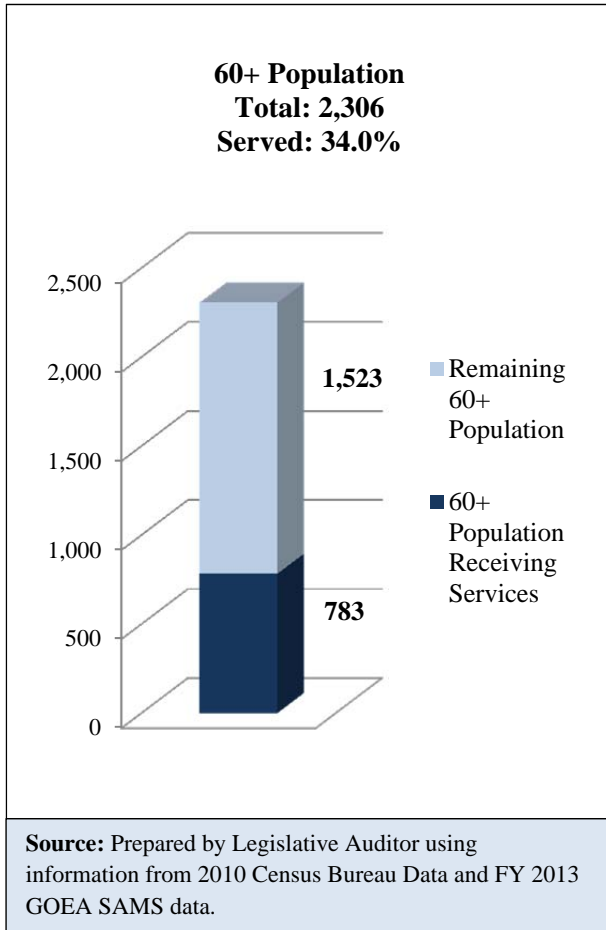
St. Helena Parish

Total Population: 11,203

Total Square Miles: 408

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	12	5	7	Capital AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
768	71	352	53	73	776

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Homemaker Services	Not Available
2. Home Delivered Meals		
3. Homemaker Services		
4. Caregiver Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Helena Parish

Total Population: 11,203

Total Square Miles: 408

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	213	8,299	\$47,138
Home Delivered Meals	156	33,175	189,931
Information and Assistance	682	691	10,229
Material Aid	53	473	3,604
NFCSP Information and Assistance	2	2	274
Nutrition Education	110	264	1,819
Outreach	56	56	1,214
Recreation	169	6,836	20,766
Telephoning	81	5,772	16,141
Transportation	15	2,686	43,398
Utility Assistance	18	30	1,202
Wellness	26	28	147
Total	783	58,312	\$335,862
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

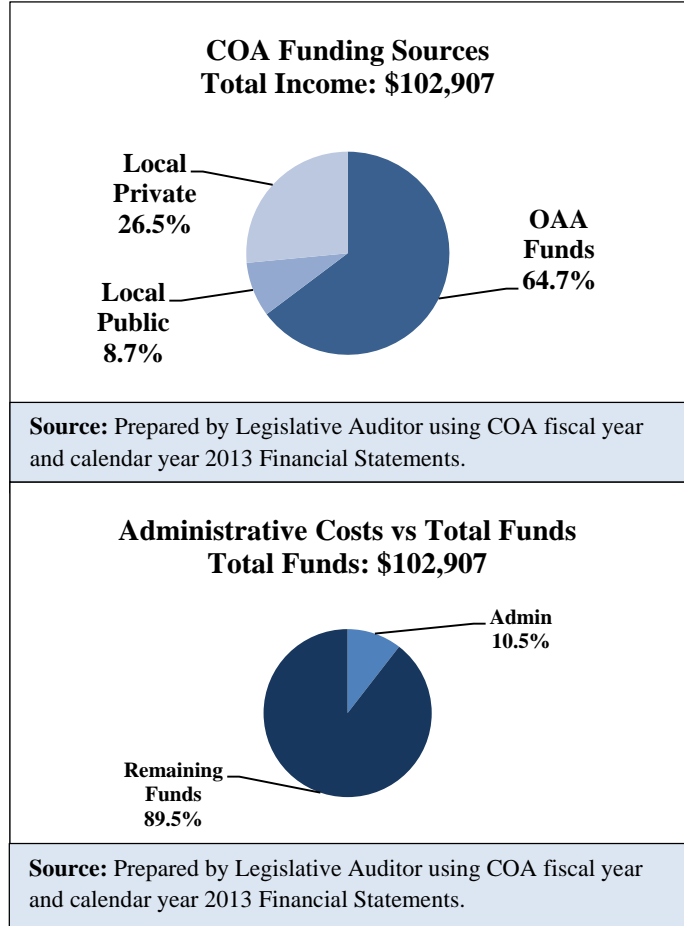
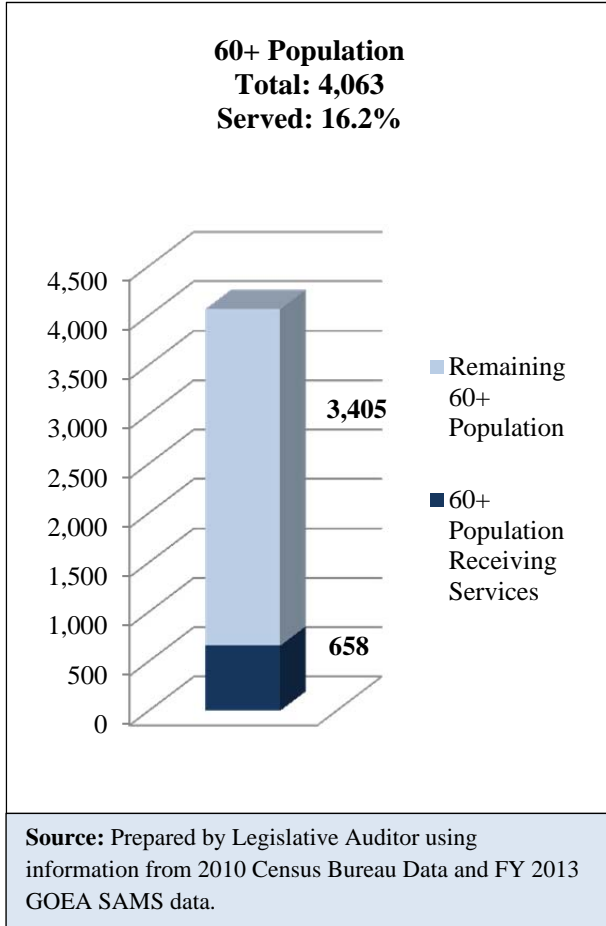
St. James Parish

Total Population: 22,102

Total Square Miles: 242

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	24	2	22	Yes	4

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
152	128	209	41	108	584

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Caregiver Voucher Program	12
2. Home Delivered Meals		
3. Wellness		
4. Caregiver Services		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. James Parish

Total Population: 22,102

Total Square Miles: 242

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	343	24,307	\$78,708
Crime Prevention	13	46	No Federal Funds
Home Delivered Meals	236	37,393	117,693
Home Repair	9	9	No Federal Funds
Information and Assistance	306	764	8,512
Legal Assistance	1	26	1,500
Material Aid	8	12	No Federal Funds
Medical Alert	5	47	1,056
NFCSP Group Respite	2	50	No Federal Funds
NFCSP Individual Care Support	28	2,966	21,960
NFCSP Individual Counseling	1	1	No Federal Funds
NFCSP Information and Assistance	27	35	500
NFCSP Material Aid	13	35	1,000
NFCSP Outreach	24	55	No Federal Funds
NFCSP Public Education	25	61	656
NFCSP Support Group	7	7	500
Nutrition Education	6	47	2,880
Outreach	40	92	1,305
Public Education	1	113	783
Recreation	320	22,689	7,728
Telephoning	371	4,313	7,048
Visiting	217	1,411	2,088
Wellness	283	9,341	10,794
Total	658	103,820	\$264,711
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Low Income Home Energy Assistance Program
Income Tax Services
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

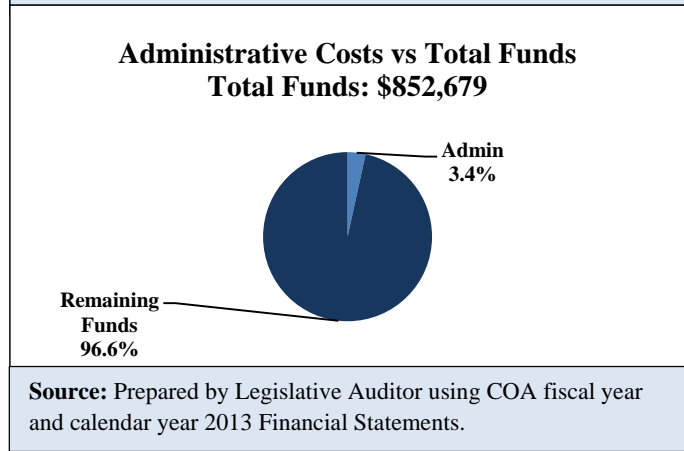
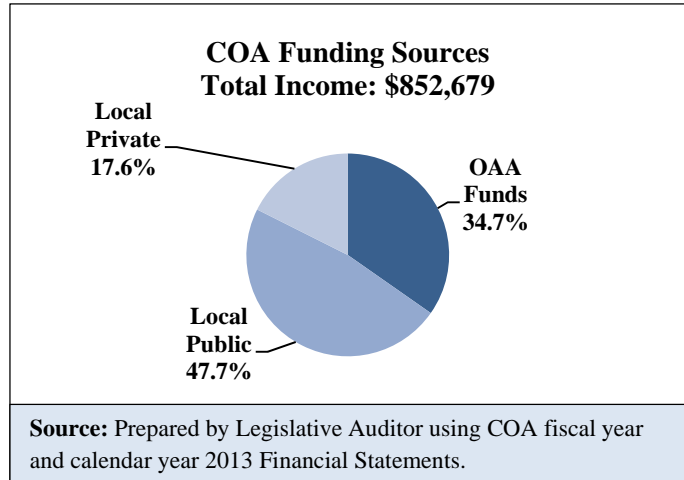
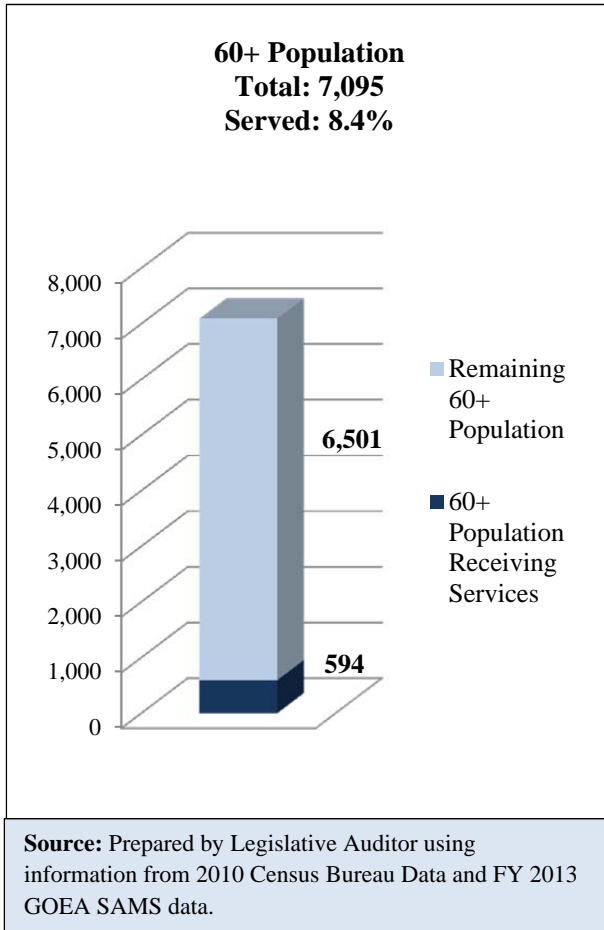
St. John Parish

Total Population: 45,924

Total Square Miles: 213

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	13	3	10	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
71	322	208	6	28	290

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Respite/Sitter	6
2. Respite/Sitter		
3. Congregate Meals		
4. Transportation Services		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. John Parish

Total Population: 45,924

Total Square Miles: 213

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	296	16,245	\$76,094
Crime Prevention	53	102	No Federal Funds
Home Delivered Meals	165	25,586	186,597
Home Repair	6	146	9,956
Information and Assistance	174	192	14,184
Legal Assistance	1	51	3,931
Material Aid	8	8	No Federal Funds
Medical Alert	60	281	2,003
Medication Management	59	118	No Federal Funds
NFCSP In-Home Respite	4	262	6,044
NFCSP Sitter Service	1	16	4,748
Nutrition Education	47	47	491
Outreach	4	4	19,550
Recreation	209	4,634	34,101
Transportation	72	8,267	191,531
Utility Assistance	6	6	No Federal Funds
Wellness	149	717	4,375
Total	594	56,681	\$553,605
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

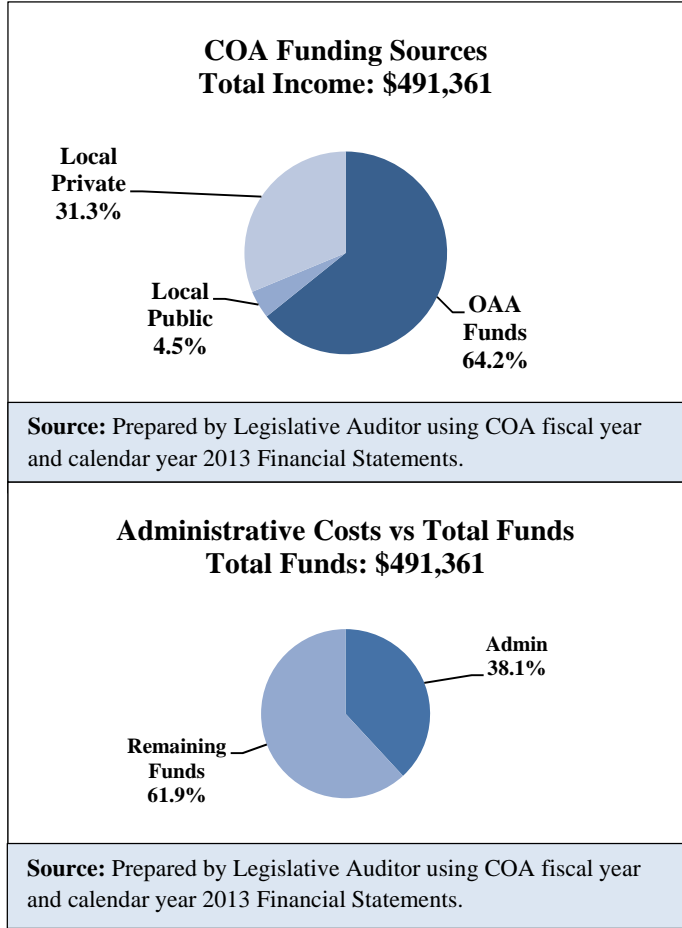
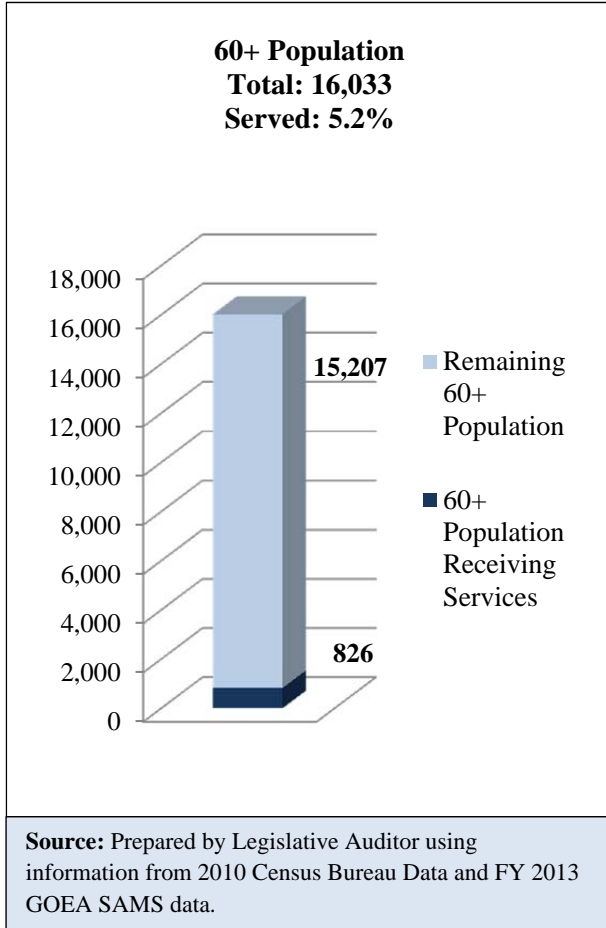
St. Landry Parish

Total Population: 83,384

Total Square Miles: 924

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	23	5	18	Cajun AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
25	352	438	13	173	793

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	250
2. Transportation Services		
3. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Landry Parish

Total Population: 83,384

Total Square Miles: 924

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	133	12,820	\$69,665
Home Delivered Meals	265	61,741	335,395
Homemaker	86	5,753	85,919
Information and Assistance	632	651	11,001
NFCSP Information and Assistance	218	220	3,919
NFCSP Outreach	1	1	19
Nutrition Education	1	1,297	10,839
Outreach	269	282	4,396
Recreation	176	14,589	No Federal Funds
Telephoning	596	4,958	8,880
Transportation	57	2,661	31,540
Wellness	57	270	380
Total	826	105,243	\$561,953
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

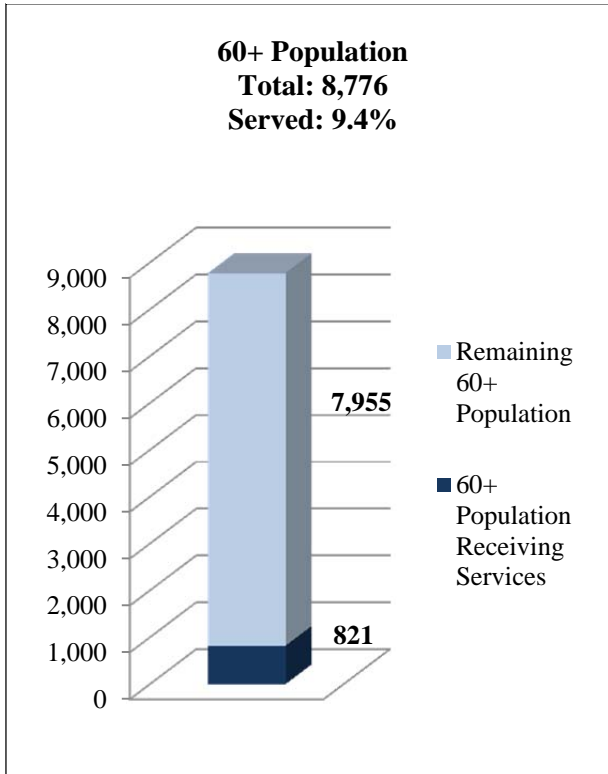
Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

St. Martin Parish
 Total Population: 52,160
 Total Square Miles: 738

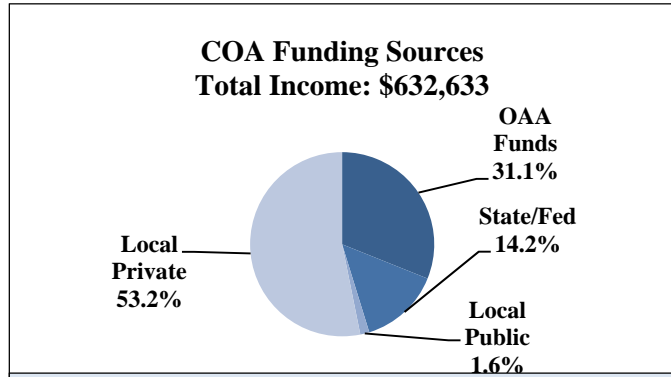
Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	18	3	15	Cajun AAA	1

Note: The Senior Center location was reported by GOEA staff. St. Martin COA staff did not report Senior Center location in its review of profile.

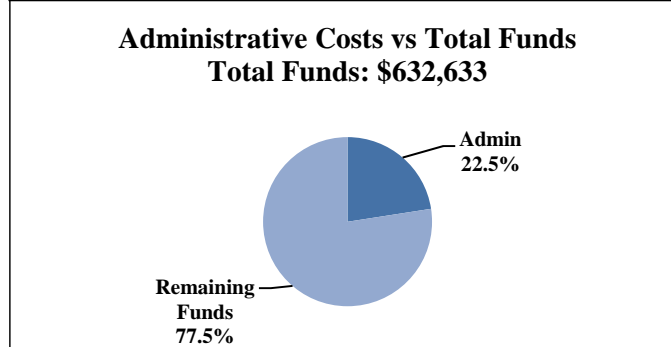
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
349	347	400	29	114	703

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Older American Services	1. Maintains waiting lists	Currently no waiting lists

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Martin Parish

Total Population: 52,160

Total Square Miles: 738

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	129	7,347	\$39,924
Home Delivered Meals	278	37,157	201,848
Homemaker	87	1,442	21,528
Information and Assistance	533	608	10,275
Material Aid	34	36	No Federal Funds
Medication Management	12	12	No Federal Funds
NFCSP Information and Assistance	96	103	1,835
NFCSP In-Home Respite	54	1,818	21,569
NFCSP Outreach	92	93	1,792
NFCSP Sitter Service	21	568	12,131
Nutrition Education	1	35	293
Outreach	264	265	4,131
Recreation	137	3,870	No Federal Funds
Transportation	163	4,480	53,100
Visiting	61	655	7,011
Wellness	39	204	287
Total	821	58,692	\$375,723
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

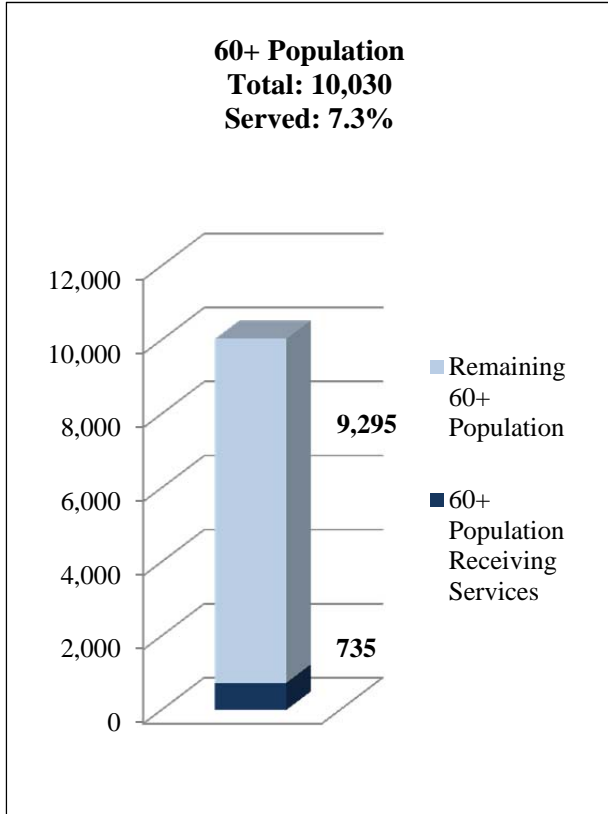
St. Mary Parish

Total Population: 54,650

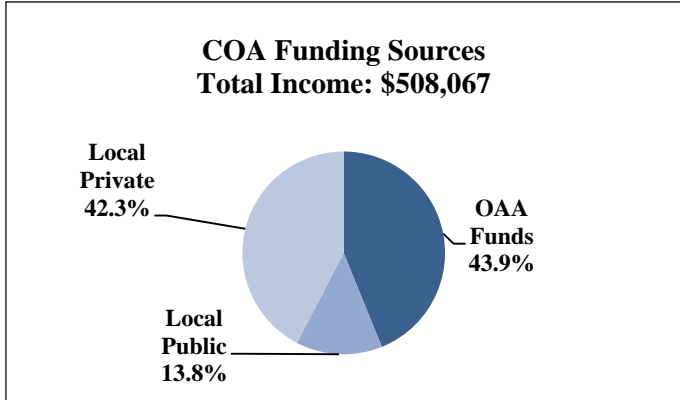
Total Square Miles: 555

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	30	5	25	Cajun AAA	2

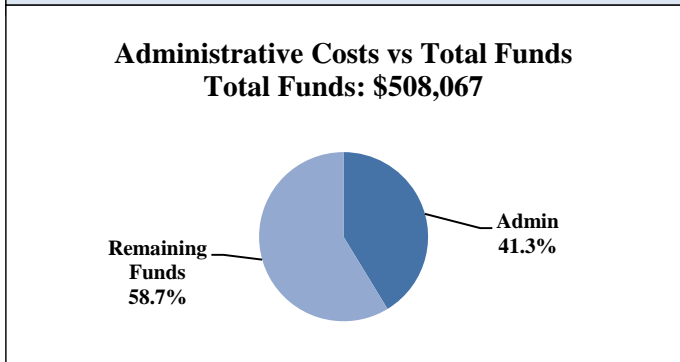
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data

Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
690	182	322	20	121	643

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	12
2. Homemaker Services	2. Respite/Sitter	6
3. Senior Center Activities and Exercise Programs		
4. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Mary Parish

Total Population: 54,650

Total Square Miles: 555

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	149	10,224	\$55,558
Home Delivered Meals	306	41,052	223,006
Homemaker	184	5,253	78,451
Information and Assistance	517	1,116	18,860
NFCSP Information and Assistance	50	50	891
NFCSP In-Home Respite	18	1,228	14,573
NFCSP Sitter Service	22	1,130	24,133
Nutrition Education	1	297	2,482
Outreach	161	161	2,510
Recreation	125	23,427	No Federal Funds
Telephoning	513	2,049	3,670
Transportation	110	4,467	52,946
Total	735	90,454	\$477,080
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

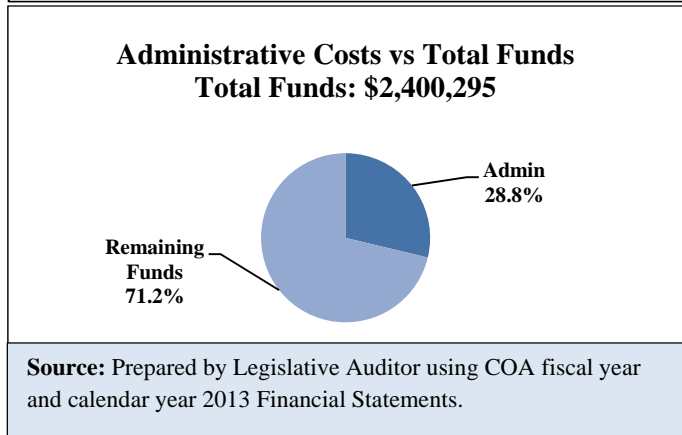
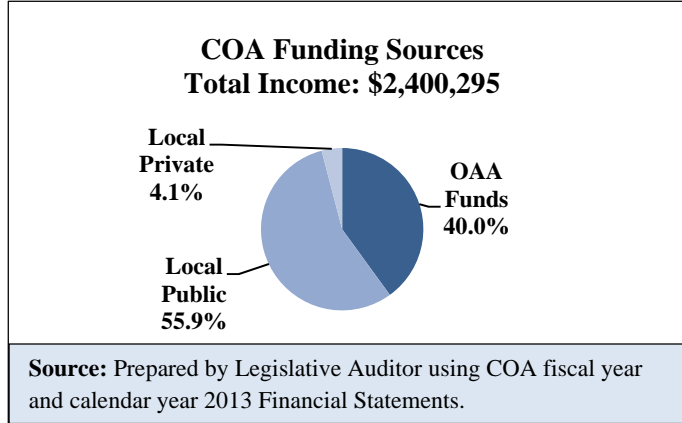
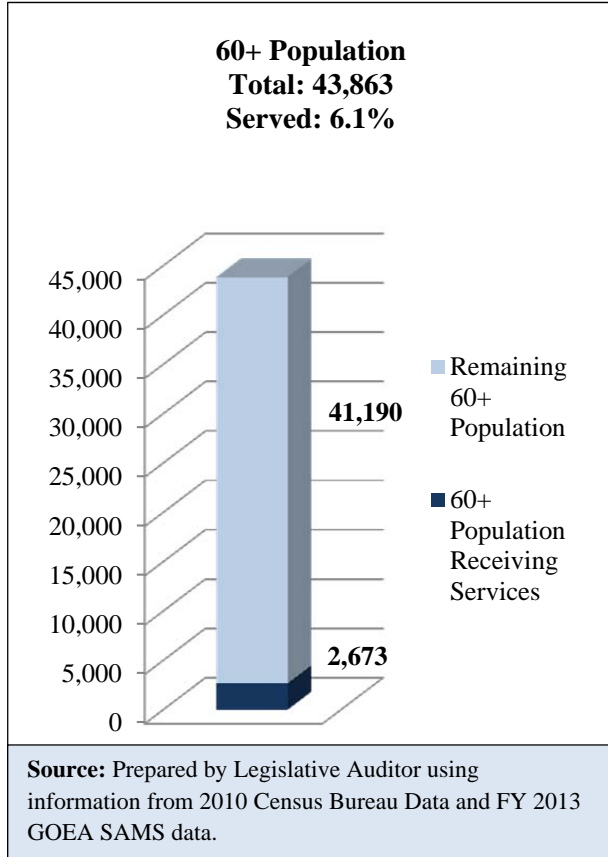
St. Tammany Parish

Total Population: 233,740

Total Square Miles: 846

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	48	8	40	Yes	7

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
59	478	859	33	45	1,005

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Homemaker Services	1. Utility Assistance	405
2. Utility Assistance	2. Homemaker Services	340
3. Chore Services	3. NFCSP Material Aide	153
4. Home Delivered Meals	4. NFCSP Respite	86
5. Transportation Services	5. Chore Services	72
	6. Medical Alert	55
	7. NFCSP Sitter	24
	8. NFCSP Personal Care	18
	9. Material Aide	5

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

St. Tammany Parish

Total Population: 233,740

Total Square Miles: 846

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Chore	19	167	\$8,489
Congregate Meals	969	47,726	397,976
Home Delivered Meals	498	81,590	486,677
Homemaker	91	2,783	97,393
Information and Assistance	1,736	1,816	50,342
Legal Assistance	1	225	15,167
Material Aid	336	2,093	3,562
Medical Alert	46	476	14,025
Medication Management	19	19	2,174
NFCSP Information and Assistance	126	126	2,893
NFCSP In-Home Respite	49	2,122	76,965
NFCSP Material Aid	76	240	11,336
NFCSP Personal Care	9	453	18,553
NFCSP Public Education	0	50	2,893
NFCSP Sitter Service	3	171	8,842
NFCSP Support Group	1	50	2,803
Nutrition Counseling	85	96	308
Nutrition Education	7	84	473
Outreach	449	453	7,830
Recreation	867	25,428	28,771
Transportation	398	27,143	671,339
Utility Assistance	60	60	3,562
Wellness	798	11,633	34,361
Total	2,673	205,003	\$1,946,734
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Alzheimer's Caregiver Program
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

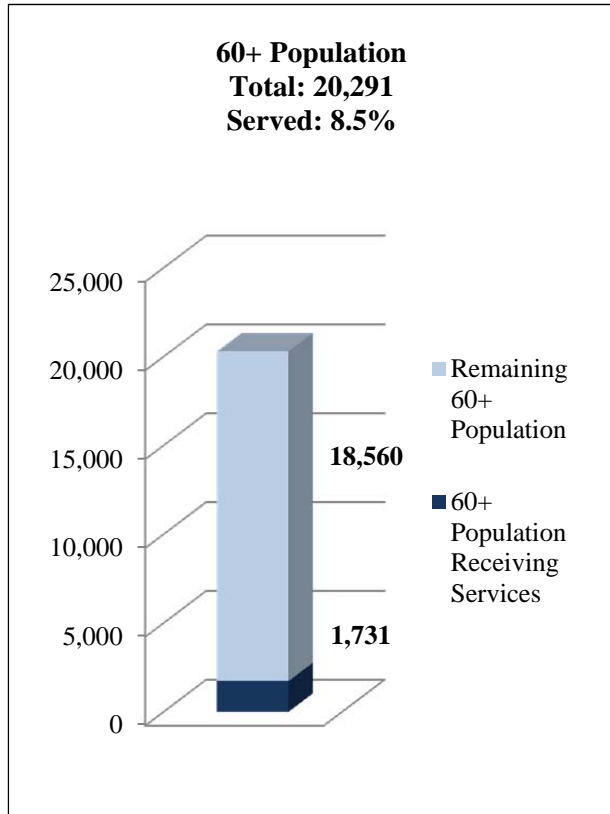
Tangipahoa Parish

Total Population: 121,097

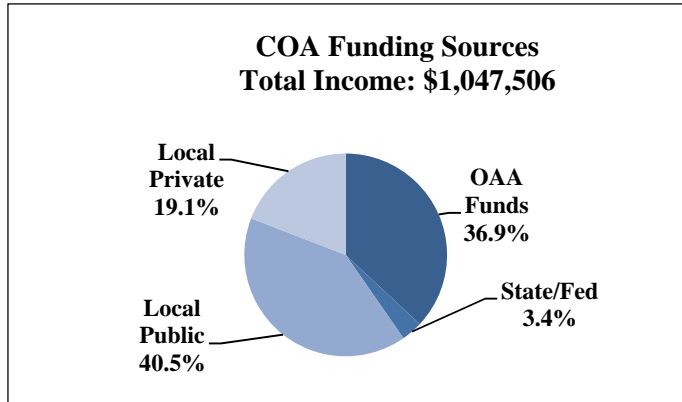
Total Square Miles: 791

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	36	4	32	Capital AAA	5

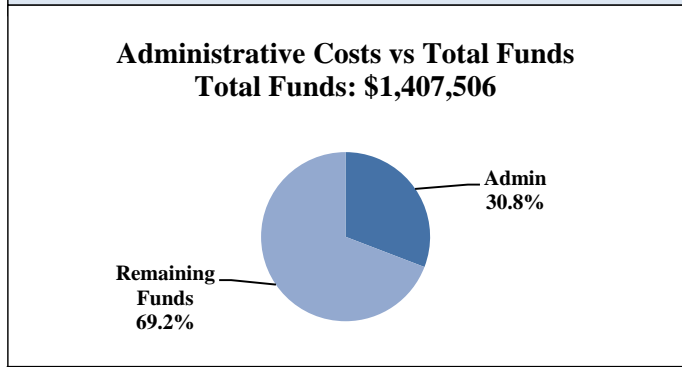
Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using information from 2010 Census Bureau Data and FY 2013 GOEA SAMS data.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
1,677	425	993	12	111	1,637

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Home Delivered Meals	25
2. Homemaker Services	2. Home Repair Services	20
3. Transportation Services	3. Homemaker Services	15
4. Congregate Meals	4. Utility Assistance	10
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Tangipahoa Parish

Total Population: 121,097

Total Square Miles: 791

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	464	34,865	\$198,031
Home Delivered Meals	349	55,250	316,313
Homemaker	92	3,060	60,235
Information and Assistance	1,377	1,386	20,517
NFCSP Information and Assistance	6	6	822
Nutrition Education	209	390	2,687
Outreach	56	56	1,214
Telephoning	223	10,055	28,118
Transportation	349	24,051	388,596
Utility Assistance	214	269	10,776
Total	1,731	129,388	\$1,027,310
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Public Bus (for a fare)
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

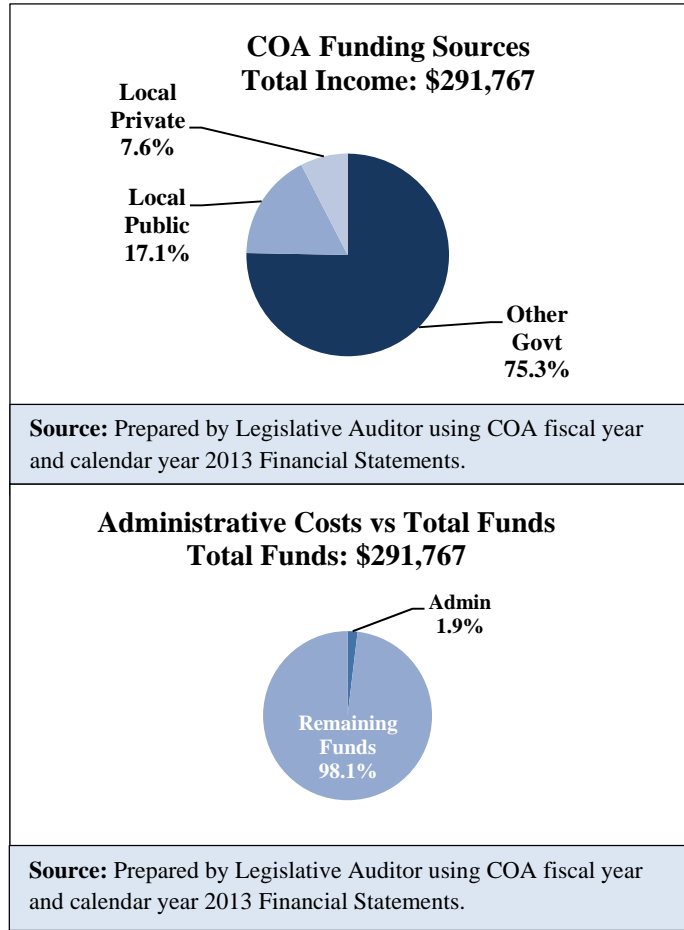
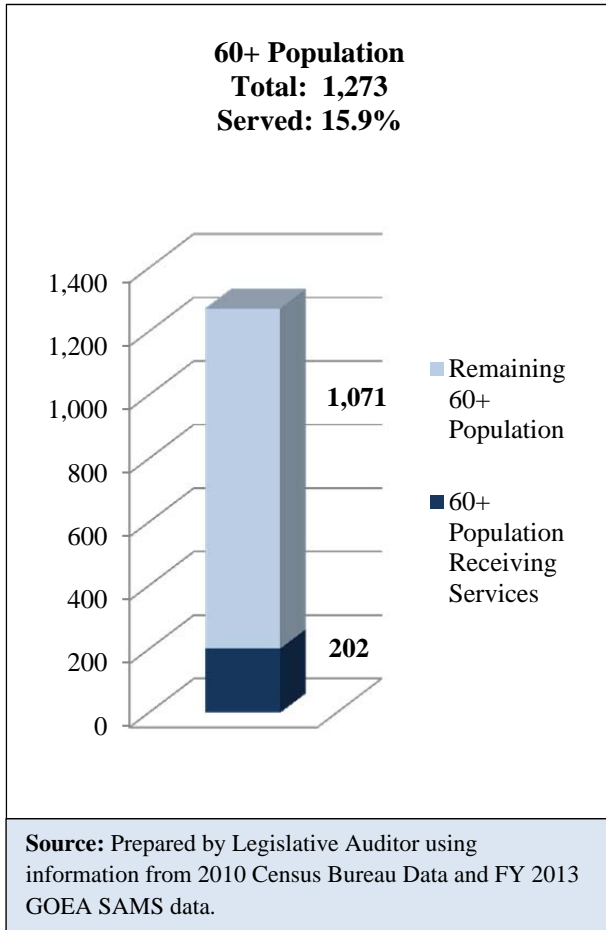
Tensas Parish

Total Population: 5,252

Total Square Miles: 603

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	5	1	4	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
195	95	98	4	16	162

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Congregate Meals		
3. Transportation Services		
4. Recreation Activities		
5. Home Repair Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Tensas Parish

Total Population: 5,252

Total Square Miles: 603

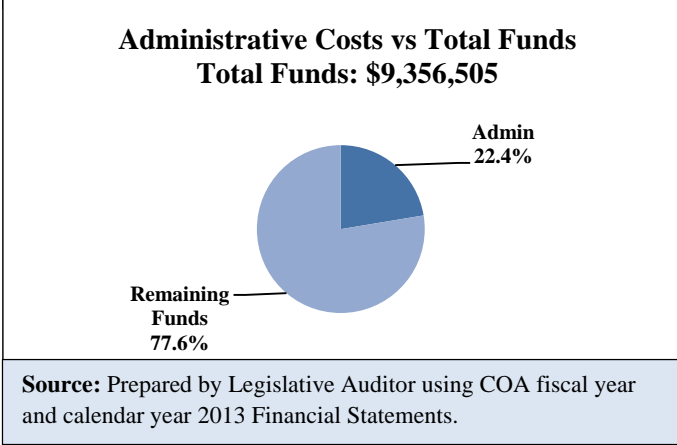
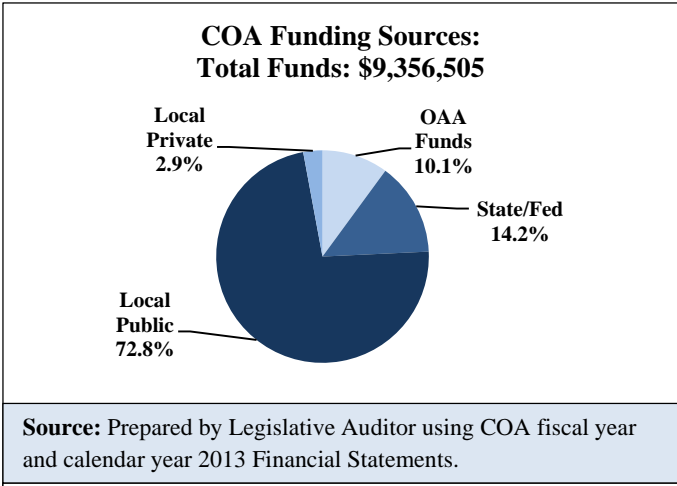
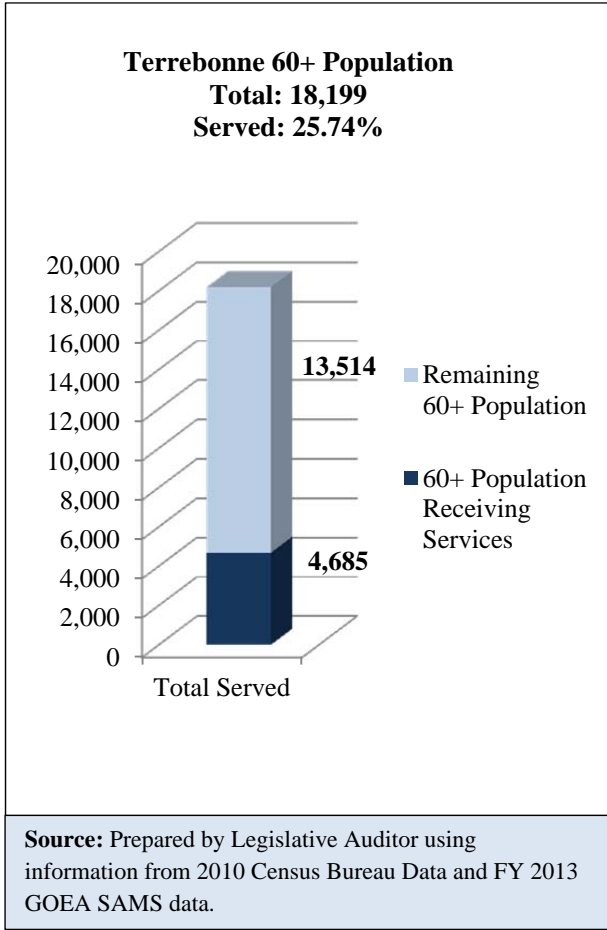
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	94	11,935	\$91,864
Home Delivered Meals	94	18,085	160,792
Homemaker	7	121	3,725
Information and Assistance	136	141	1,088
Material Aid	30	30	86
NFCSP Individual Counseling	2	26	775
NFCSP Information and Assistance	1	4	2,388
NFCSP In-Home Respite	1	207	2,626
NFCSP Sitter Service	1	170	2,212
Nutrition Education	1	68	870
Other Service - Assessments	84	87	No Federal Funds
Other Service - Newsletters	142	977	No Federal Funds
Other Service - Reassessments	33	34	No Federal Funds
Outreach	26	27	1,739
Recreation	86	5,919	12,045
Telephoning	107	611	266
Transportation	21	2,182	18,689
Visiting	5	8	94
Wellness	88	4,427	5,802
Total	202	45,059	\$305,060
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Terrebonne Parish
 Total Population: 111,860
 Total Square Miles: 1,232

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	71	9	62	Yes	7

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
6	2,195	1,541	399	911	3,659

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Congregate Meals	310
2. Transportation	2. Homemaker Service	185
3. Homemaker Service	3. Home Delivered Meals	80
4. Personal Care Service	4. Personal Care	61
5. Congregate Meals	5. In-Home Respite	29
	6. NFCSP Material Aid	22

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Terrebonne Parish
 Total Population: 111,860
 Total Square Miles: 1,232

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	532	30,937	\$387,784
Home Delivered Meals	1,059	145,419	1,975,664
Home Repair	18	19	
Homemaker	122	3,020	46,665
Information and Assistance	2,546	2,756	240,448
Legal Assistance	1	112	5,682
Material Aid	3,457	49,146	56,870
Medication Management	85	85	
NFCSP Information and Assistance	194	211	22,096
NFCSP In-Home Respite	47	1,858	29,595
NFCSP Material Aid	98	307	13,537
Nutrition Education	1	24	
Outreach	439	440	18,631
Personal Care	140	6,832	102,480
Public Education	1	82	11,396
Recreation	805	22,088	210,113
Telephoning	368	2,033	40,183
Transportation	625	30,159	376,585
Utility Assistance	595	750	
Visiting	145	615	27,626
Wellness	480	9,961	175,308
Total	4,685	336,625	\$3,740,663
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded	
Local Homemaker	Local Transportation
Emergency Visiting Program	Rural Transportation
Private Pay Transportation	Contracted Nursing Home Transportation
Aging and Disability Resource Center (ADRC)	SenioRx Program
Hurricane Readiness and Recovery Services	Disaster Warehousing
Senior Low-Income Housing	Elderly Park with Walking Track
Unmet Needs Program	Senior Olympics
Parish-Wide Events	Special Event Transportation
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.	

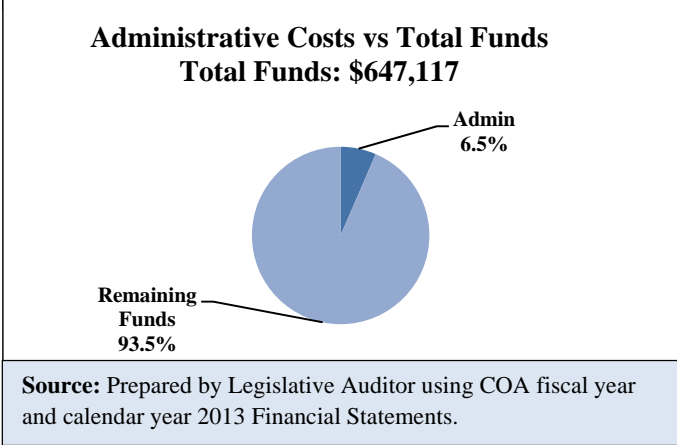
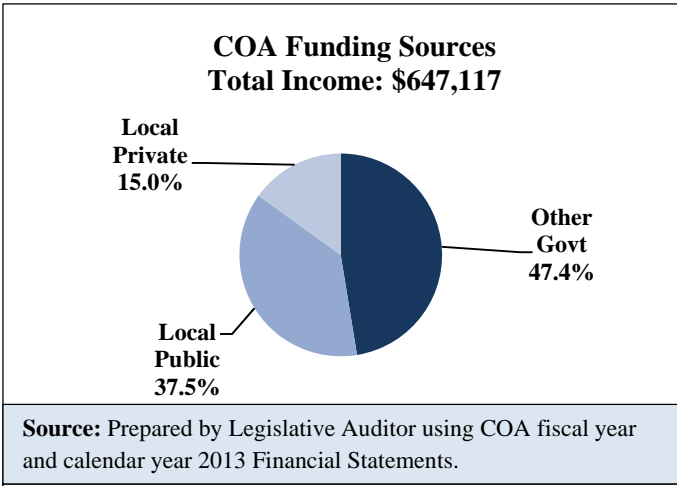
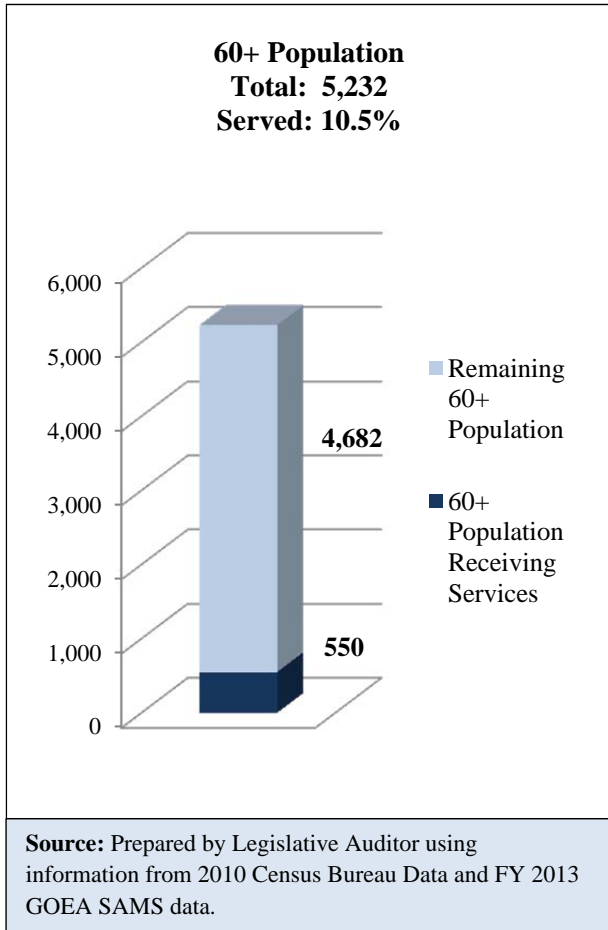
Union Parish

Total Population: 22,721

Total Square Miles: 877

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	18	4	14	North Delta	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
226	153	232	5	51	516

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	4
2. Homemaker Services		
3. Transportation Services		
4. Recreation Activities		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Union Parish

Total Population: 22,721

Total Square Miles: 877

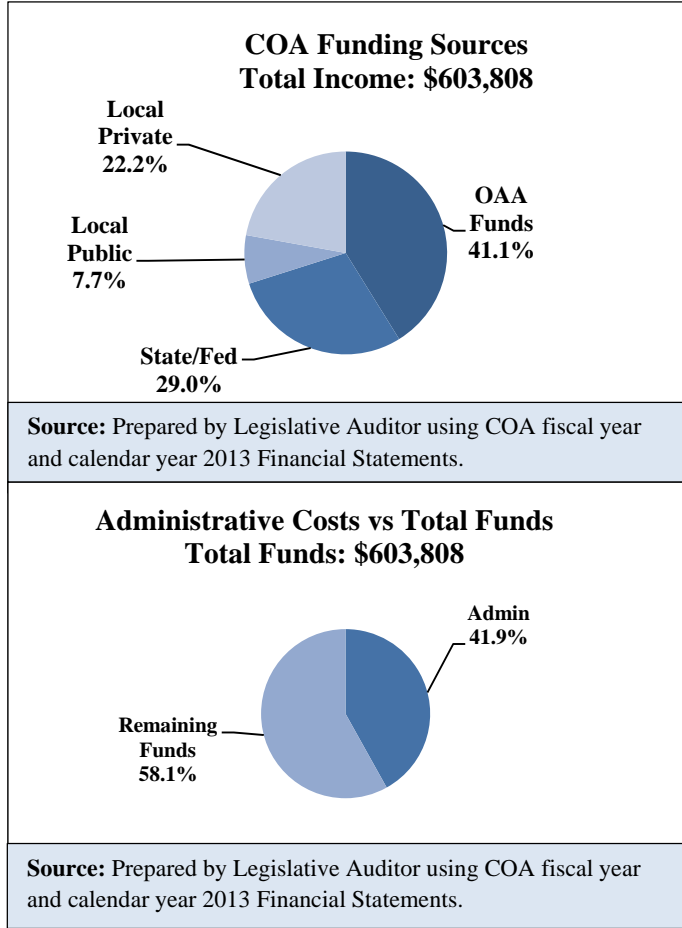
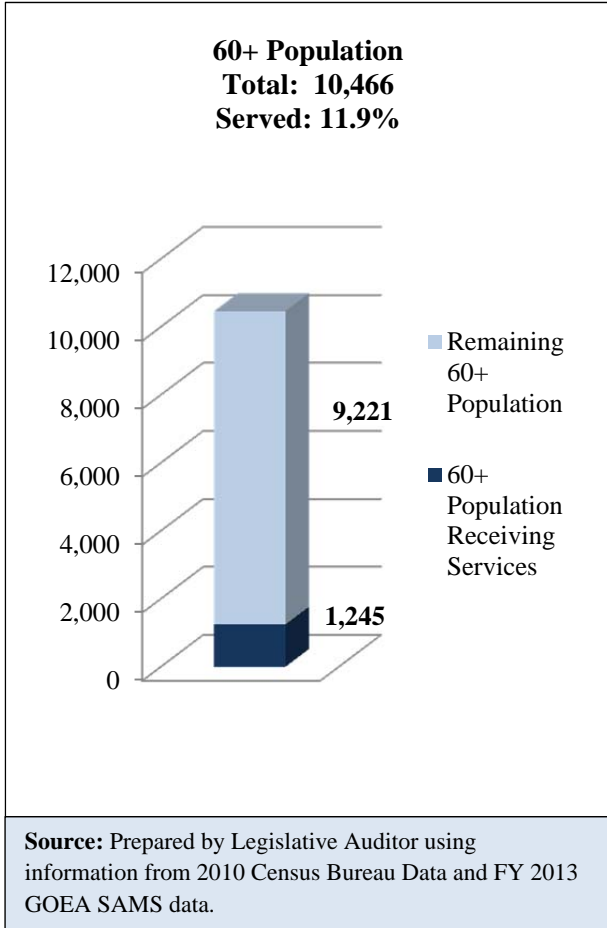
SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	301	27,906	\$214,793
Home Delivered Meals	164	25,141	223,526
Homemaker	56	2,132	65,624
Information and Assistance	406	765	5,904
NFCSP Individual Counseling	30	63	1,878
NFCSP Information and Assistance	7	9	5,373
NFCSP In-Home Respite	8	701	8,894
NFCSP Sitter Service	6	243	3,155
Nutrition Education	5	127	1,624
Outreach	11	11	708
Recreation	198	6,397	13,017
Telephoning	163	1,565	680
Transportation	92	10,403	89,104
Visiting	15	26	304
Wellness	147	3,853	5,050
Total	550	79,341	\$639,635
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

Vermilion Parish
 Total Population: 57,999
 Total Square Miles: 1,173

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	35	3	32	Cajun	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
581	802	647	32	164	1,135

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Maintains waiting lists	Currently no waiting lists
2. Homemaker Services		
3. Transportation Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Vermilion Parish
 Total Population: 57,999
 Total Square Miles: 1,173

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	148	17,145	\$93,167
Home Delivered Meals	416	59,392	322,635
Homemaker	161	4,966	74,165
Information and Assistance	890	1,171	19,789
Material Aid	1	1	No Federal Funds
Medication Management	55	218	No Federal Funds
NFCSP Information and Assistance	208	246	4,382
NFCSP In-Home Respite	27	821	9,743
NFCSP Outreach	100	102	1,965
NFCSP Sitter Service	23	455	9,717
Nutrition Education	2	872	7,288
Outreach	210	211	3,289
Recreation	147	15,493	No Federal Funds
Telephoning	31	3,067	5,493
Transportation	240	12,456	147,637
Wellness	117	11,642	16,381
Total	1,245	128,258	\$715,651
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Vermilion Parish Police Jury DOTD funds
Vermilion Parish Police Jury local funds
Transportation contracts with Abbeville General Hospital Partial Program and Abbeville General Hospital BMC Program Nursing homes
Acadiana Cares
Volunteers of America
Cancer Center of Lafayette of Abbeville General
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

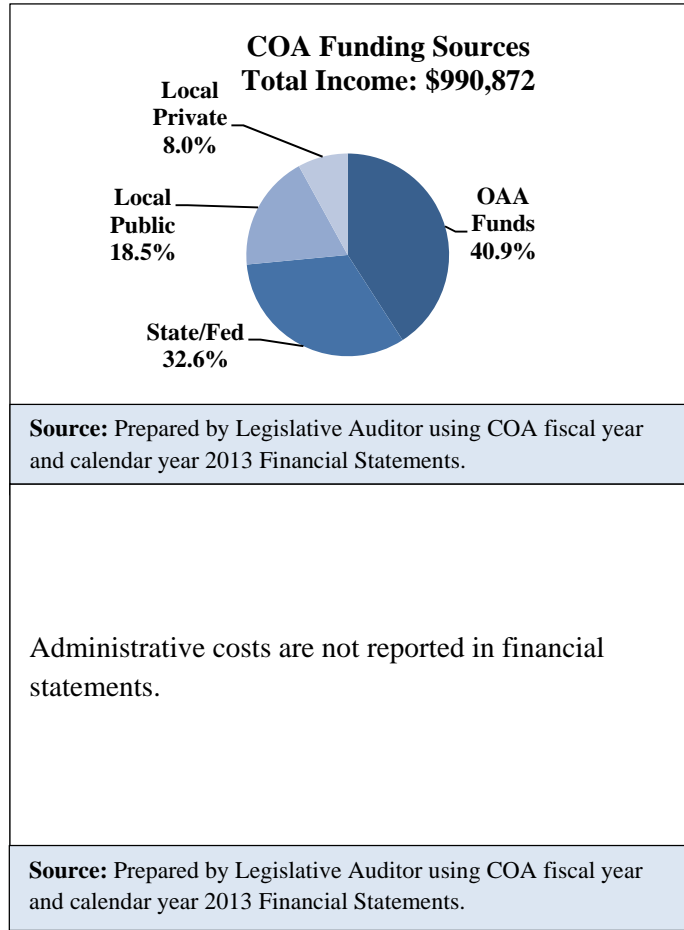
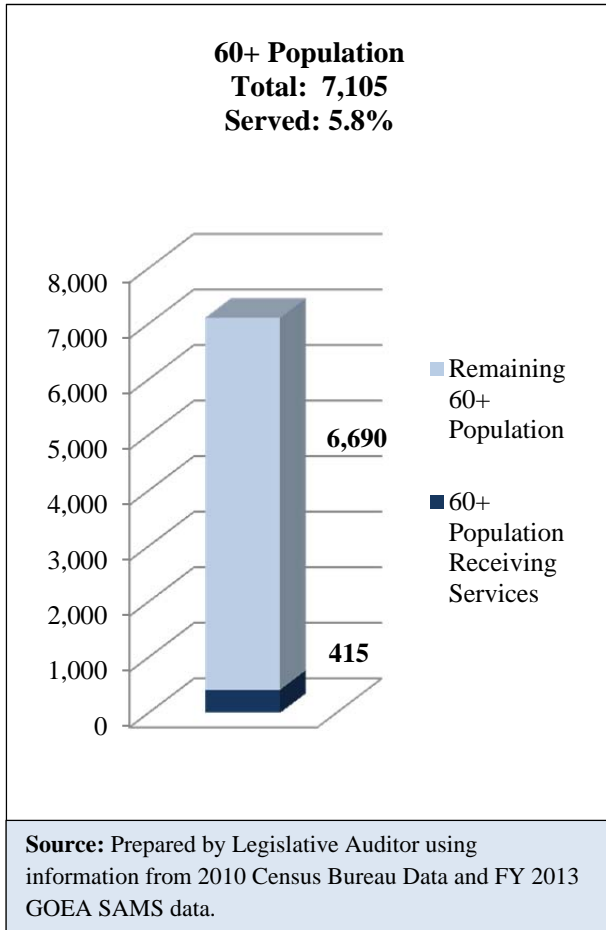
Vernon Parish

Total Population: 52,334

Total Square Miles: 1,328

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	12	1	11	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
23	184	155	18	35	223

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Does not maintain waiting lists	Not Applicable
2. Utility Assistance		
3. Transportation Services		
4. Caregiver Services		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Vernon Parish

Total Population: 52,334

Total Square Miles: 1,328

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	116	12,517	\$103,532
Home Delivered Meals	191	29,476	224,530
Homemaker	37	378	11,805
Information and Assistance	285	2,554	17,047
Legal Assistance	1	236	10,000
Medication Management	12	20	2,170
NFCSP Information and Assistance	55	61	5,307
NFCSP In-Home Respite	26	1,022	14,448
NFCSP Personal Care	15	571	2,359
NFCSP Public Education	46	46	5,012
NFCSP Sitter Service	1	162	2,359
Nutrition Education	1	44	No Federal Funds
Outreach	260	275	27,086
Recreation	95	2,249	6,166
Telephoning	22	4,735	9,727
Transportation	72	7,727	143,592
Wellness	84	3,321	8,267
Total	415	65,394	\$593,407
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

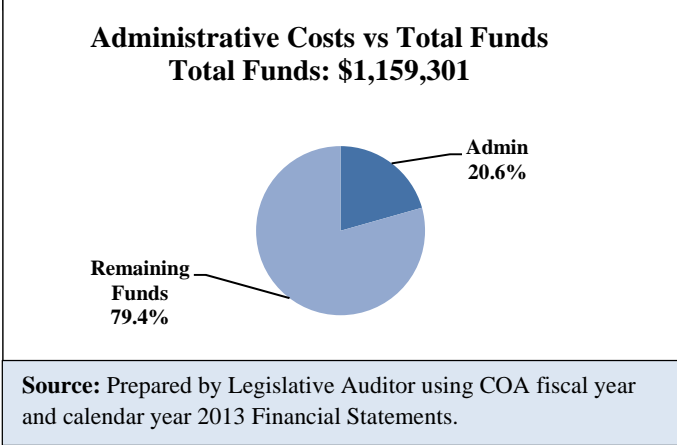
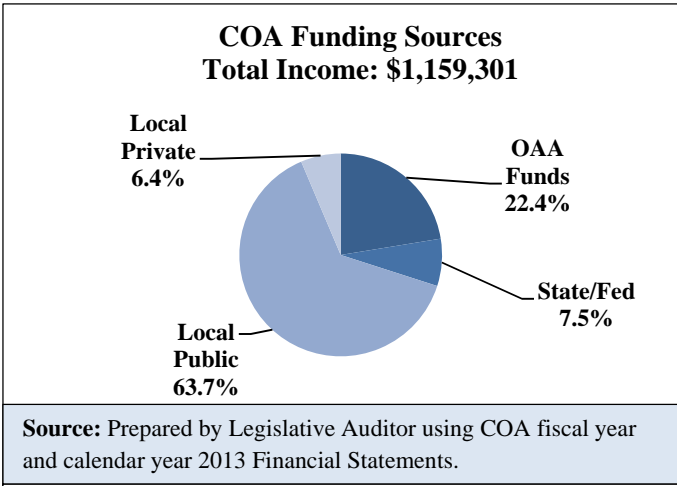
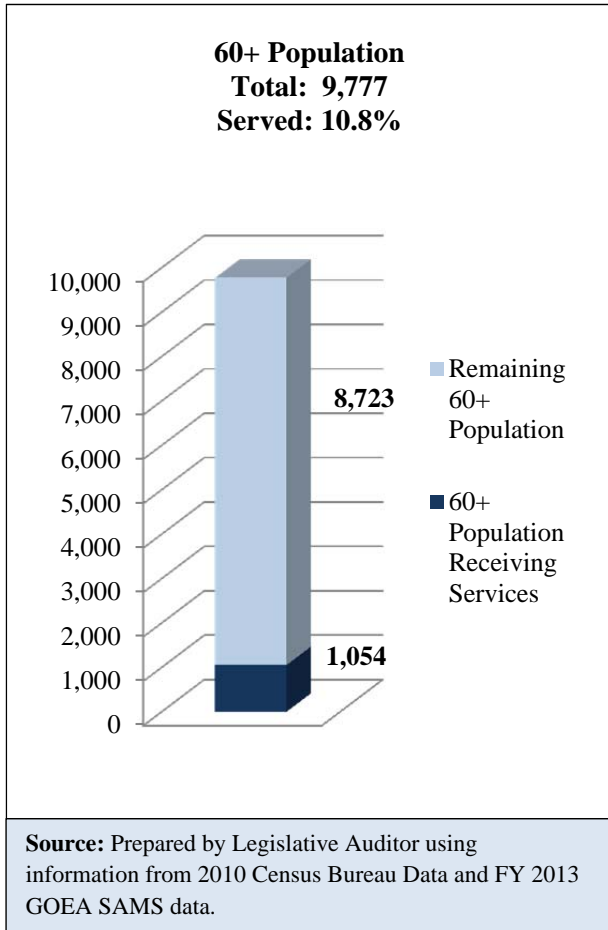
Washington Parish

Total Population: 47,168

Total Square Miles: 670

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	36	9	27	Capital AAA	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
999	350	537	25	164	958

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Home Delivered Meals	1. Homemaker Services	25
2. Congregate Meals	2. Home Delivered Meals	15
3. Information & Assistance	3. NFSCP	10
4. Homemaker Services		
5. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Washington Parish

Total Population: 47,168

Total Square Miles: 670

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	473	29,873	\$169,677
Home Delivered Meals	264	39,156	224,173
Homemaker	60	5,460	107,478
Information and Assistance	762	875	12,953
NFCSP Information and Assistance	13	13	1,782
NFCSP In-Home Respite	13	1,462	23,452
Nutrition Education	253	536	3,693
Outreach	297	297	6,438
Recreation	261	12,399	37,664
Telephoning	152	5,414	15,140
Transportation	325	14,774	238,706
Utility Assistance	32	32	1,282
Total	1,054	110,291	\$842,436
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Public Transportation-5311 Program
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

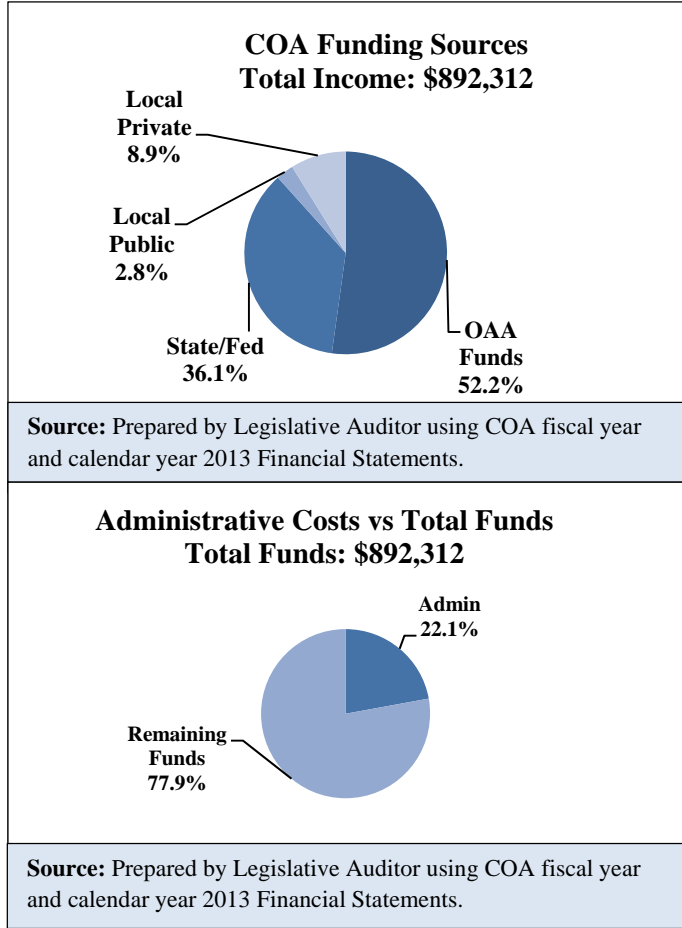
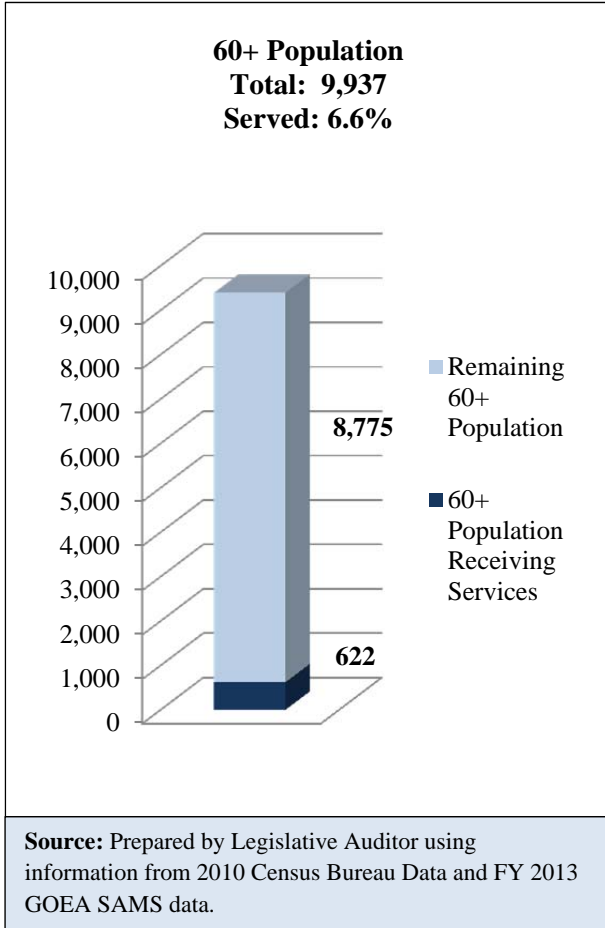
Webster Parish

Total Population: 41,207

Total Square Miles: 593

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	14	3	11	Yes	2

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
256	362	358	8	64	557

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Home Delivered Meals	65
2. Home Delivered Meals	2. Homemaker Services	25
3. Recreation Activities	3. Congregate Meals	Not Available
4. Caregiver Services		
5. Homemaker Services		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Webster Parish

Total Population: 41,207

Total Square Miles: 593

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	298	24,110	\$149,321
Home Delivered Meals	139	20,444	141,816
Homemaker	92	3,322	67,037
Information and Assistance	310	336	3,643
Legal Assistance	2	51	2,854
NFCSP Information and Assistance	15	15	No Federal Funds
NFCSP In-Home Respite	19	1,256	24,716
NFCSP Material Aid	32	33	No Federal Funds
NFCSP Personal Care	19	521	4,133
NFCSP Public Education	1	5	No Federal Funds
Nutrition Counseling	25	25	\$449
Nutrition Education	21	41	450
Outreach	114	114	2,991
Recreation	275	19,778	38,359
Transportation	58	1,920	51,972
Wellness	95	1,845	4,183
Total	622	73,816	\$491,924
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Medicaid
Medicare
Drug Assistance
Tax Help
Filing Dis. SS/SS
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

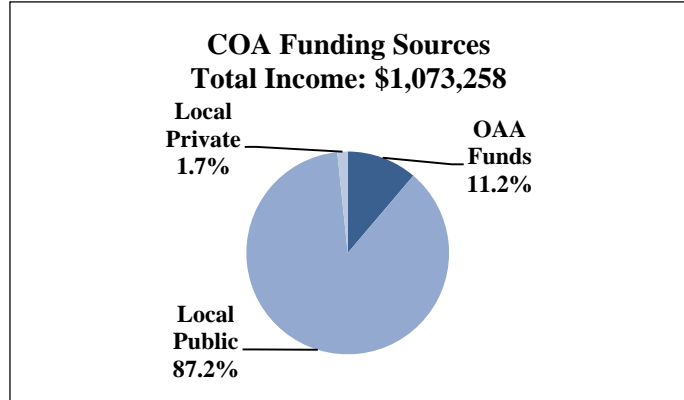
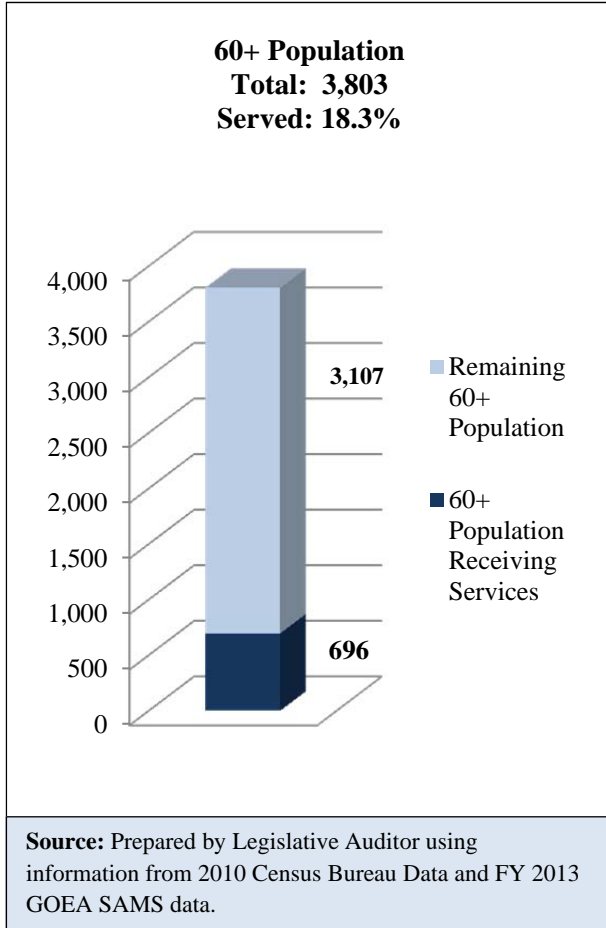
West Baton Rouge Parish

Total Population: 23,788

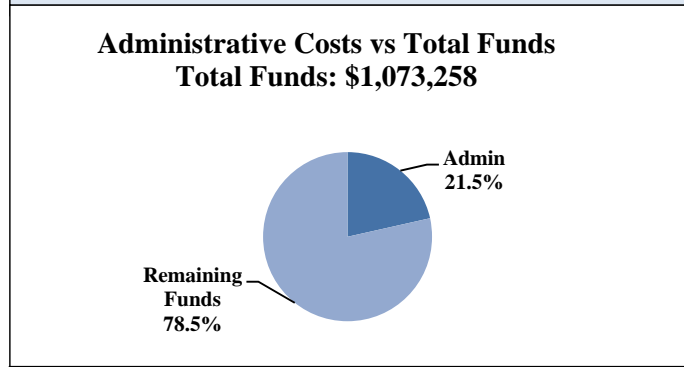
Total Square Miles: 192

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Urban	15	3	12	Capital AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.



Source: Prepared by Legislative Auditor using COA fiscal year and calendar year 2013 Financial Statements.

Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
42	157	280	16	50	684

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Maintains waiting lists	Currently no waiting lists
2. Home Delivered Meals		
3. Respite/Sitter		
4. Homemaker Services		
5. Utility Assistance		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

West Baton Rouge Parish

Total Population: 23,788

Total Square Miles: 192

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	211	15,555	\$88,352
Home Delivered Meals	206	36,804	210,708
Homemaker	7	515	10,138
Information and Assistance	591	610	9,030
Medical Alert	9	95	3,110
NFCSP Information and Assistance	5	5	685
Nutrition Education	145	184	1,268
Outreach	4	4	87
Recreation	201	13,698	41,610
Telephoning	13	1,729	4,835
Transportation	229	19,079	308,262
Utility Assistance	51	54	2,163
Total	696	88,332	\$680,247
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

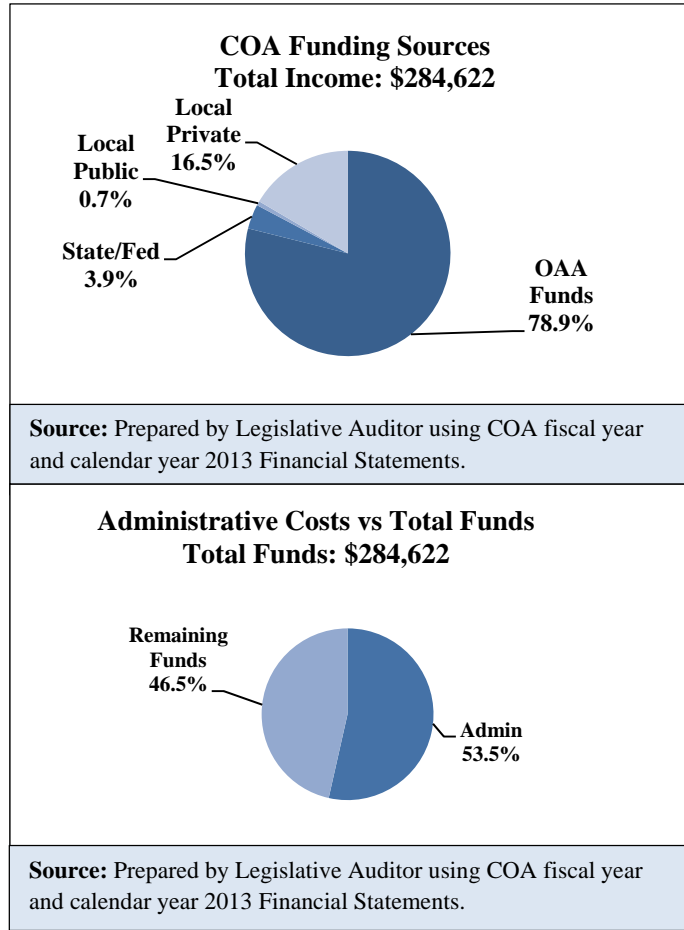
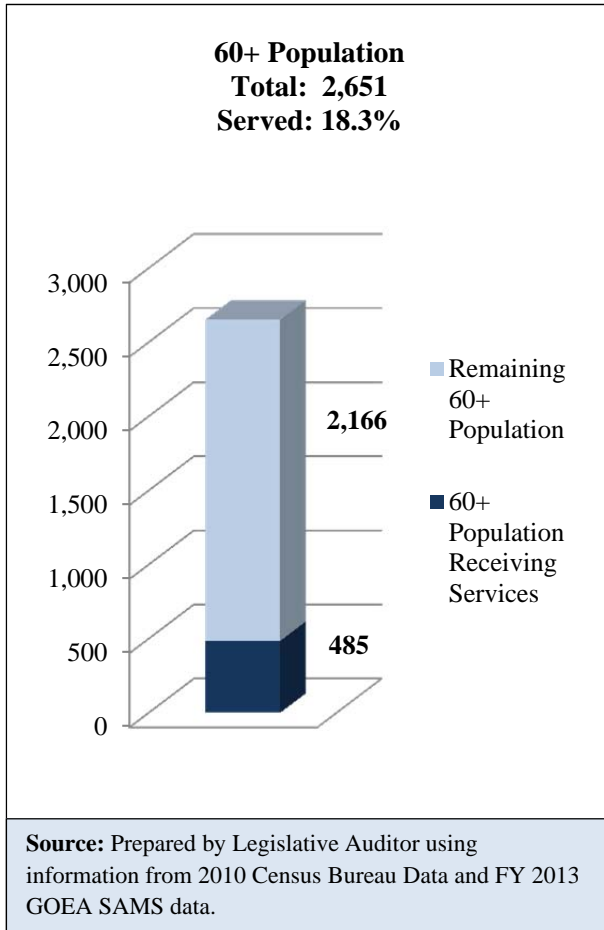
West Carroll Parish

Total Population: 11,604

Total Square Miles: 360

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
N/A	9	4	5	Yes	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
478	40	230	1	0	142

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Homemaker Services	1. Homemaker Services	16
2. Home Delivered Meals	2. In-Home Respite	7
3. Transportation Services	3. Sitter Services	4
4. Family Caregiver Programs		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

West Carroll Parish

Total Population: 11,604

Total Square Miles: 360

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	254	13,252	\$97,552
Home Delivered Meals	49	4,685	51,851
Homemaker	14	465	14,873
Information and Assistance	421	423	8,199
Legal Assistance	1	96	1,400
NFCSP Individual Counseling	6	108	2,160
NFCSP Information and Assistance	12	12	487
NFCSP In-Home Respite	7	453	4,757
NFCSP Material Aid	9	37	1,042
NFCSP Public Education	1	24	2,537
NFCSP Sitter Service	4	117	1,358
Nutrition Education	1	8	155
Outreach	129	129	7,864
Recreation	54	224	3,283
Transportation	19	1,077	23,404
Utility Assistance	47	55	6,287
Visiting	24	68	303
Wellness	96	575	4,364
Total	485	21,808	\$231,876
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

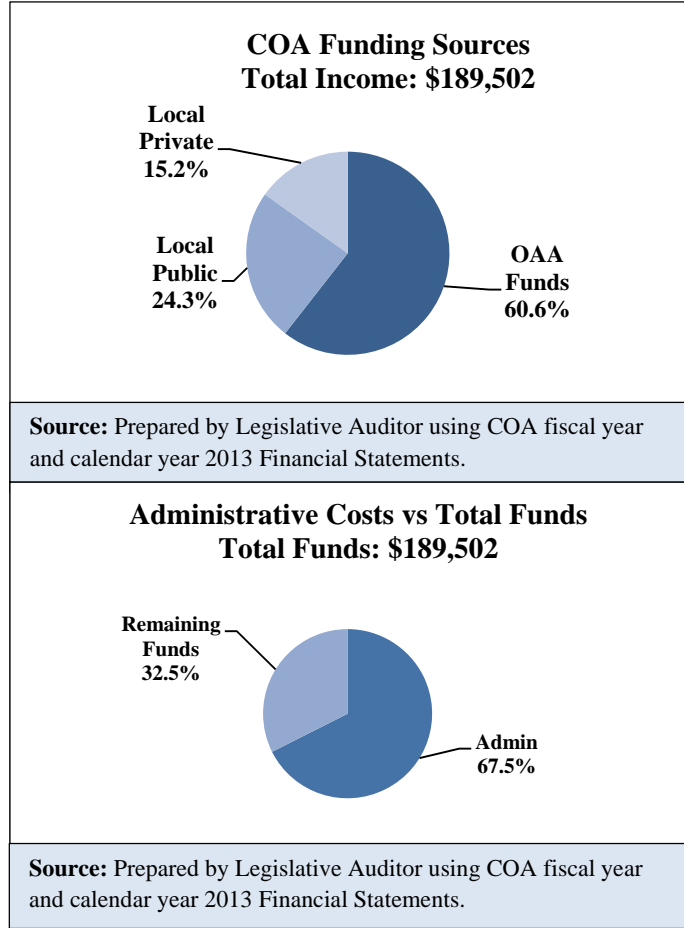
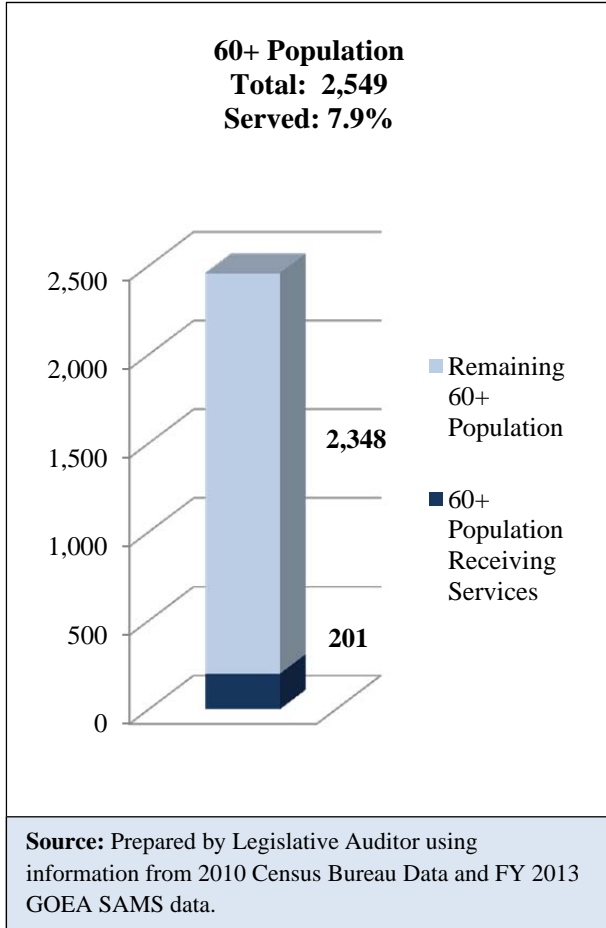
West Feliciana Parish

Total Population: 15,625

Total Square Miles: 403

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	5	2	3	Capital AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
189	53	86	0	4	188

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Congregate Meals	1. Home Repair Services	3
2. Transportation Services		
3. Home Delivered Meals		
4. Home Repair Services		
5. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

West Feliciana Parish

Total Population: 15,625

Total Square Miles: 403

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	83	5,650	\$32,092
Home Delivered Meals	39	6,979	39,956
Homemaker	43	282	5,551
Information and Assistance	140	178	2,635
Material Aid	52	690	5,258
Nutrition Education	21	70	482
Outreach	28	28	607
Recreation	48	5,216	15,844
Telephoning	41	1,999	5,590
Transportation	43	7,546	121,922
Utility Assistance	4	4	160
Wellness	37	958	5,019
Total	201	29,600	\$235,116
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
None reported
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.

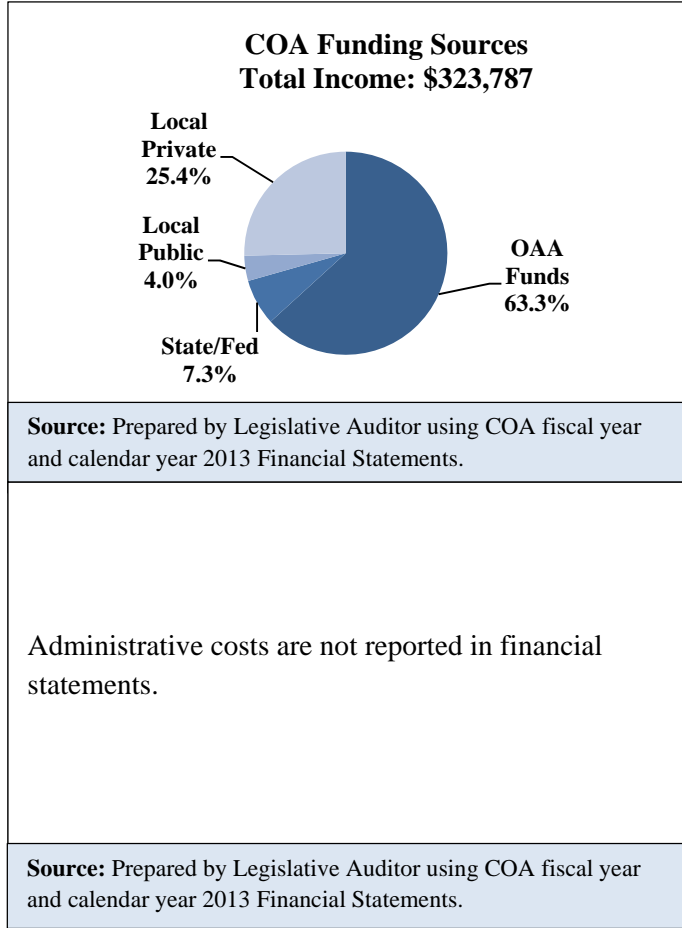
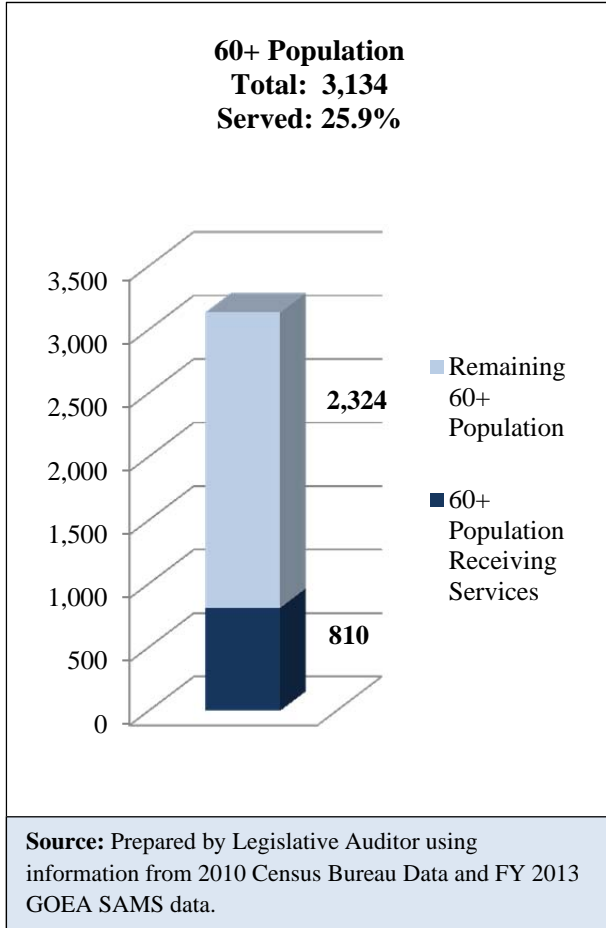
Winn Parish

Total Population: 15,313

Total Square Miles: 950

Locality	Total Staff	Administrative Staff	Service Staff	AAA Status	Senior Centers
Rural	9	3	6	CENLA AAA	1

Source: Prepared by Legislative Auditor using information from a 2013 LLA Survey of COAs and the GOEA website.



Population Served Characteristics from GOEA SAMS Data					
Rural	High Nutritional Risk	Lives Alone	ADL=6	IADL>6	In Poverty
689	472	364	34	51	665

Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.

Top Services Requested	Waiting Lists	People Waiting
1. Transportation Services	1. Home Delivered Meals	40
2. Home Delivered Meals	2. Transportation Services	20
3. Congregate Meals	3. Respite/Sitter	10
4. Respite/Sitter		

Source: Prepared by Legislative Auditor using information from June 2014 LLA Survey of COAs.

Winn Parish

Total Population: 15,313

Total Square Miles: 950

SAMS (OAA) Services Provided in Fiscal Year 2013			
Service	Unique Clients	Units of Service	Reported Federal Expenditure
Congregate Meals	97	13,162	\$63,558
Home Delivered Meals	84	14,300	64,172
Information and Assistance	651	886	20,063
NFCSP Information and Assistance	31	36	1,944
NFCSP In-Home Respite	9	1,116	31,188
NFCSP Public Education	1	24	2,499
NFCSP Sitter Service	8	374	9,152
Nutrition Education	1	72	No Federal Funds
Outreach	108	111	4,396
Recreation	82	11,387	39,864
Telephoning	26	2,055	8,068
Transportation	130	7,704	62,992
Total	810	51,227	\$307,898
Source: Prepared by Legislative Auditor using information from FY 2013 GOEA SAMS data.			

Supplemental Services Locally Funded
Food for Seniors
Helping Hands
Non-Emergency Medical Transportation
Source: Prepared by Legislative Auditor using information from 2013 LLA Survey of COAs.